Kuhn Employment Opportunities Inc.
Meriden, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	158	145	9%	
	Admits	61	47	30%	▲
	Discharges	49	46	7%	
	Service Hours	1,936	1,796	8%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	158	100.0%

Consumer Satisfaction Survey

(Based on 23 FY19 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		95%	80%	92%
✓	Access		95%	80%	88%
✓	General Satisfaction		91%	80%	92%
✓	Overall		91%	80%	91%
✓	Respect		88%	80%	91%
✓	Recovery		86%	80%	79%
✓	Outcome		82%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	10	6%	11%
26-34	31	20%	23%
35-44	29	18%	22%
45-54	41	26%	20%
55-64	43	27%	18%
65+	4	3%	6%

Gender	#	%	State Avg
Male	84	53%	60%
Female	74	47%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	144	91% ▲	70%
Hisp-Puerto Rican	8	5%	12%
Hispanic-Other	3	2%	8%
Unknown	2	1%	10%
Hispanic-Mexican	1	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	120	76% ▲	62%
Black/African American	23	15%	17%
Other	13	8%	13%
Multiple Races	1	1%	1%
Unknown	1	1%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Supported Employment 370270
Kuhn Employment Opportunities Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	149	134	11%	▲
Admits	60	47	28%	▲
Discharges	48	45	7%	
Service Hours	1,836	1,701	8%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		56	38%	35%	43%	3%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		106	100%	90%	96%	10%

Data Submission Quality

	Data Entry	Actual	State Avg
✓	Valid NOMS Data	100%	83%

	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	100%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■		■	89%
Services	■	■	■	■	■	■	■	■		89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 42 Active Employment Services Programs

Voc Mentor Program 307-272
Kuhn Employment Opportunities Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	1	-	
Discharges	1	1	0%
Service Hours	101	95	6%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		12	100%	35%	43%	65%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		11	100%	90%	96%	10%

Data Submission Quality

	Data Entry	Actual	State Avg
✓	Valid NOMS Data	100%	83%

	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	100%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions				■						11%
Discharges				■						11%
Services	■	■	■	■	■	■	■	■		89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 42 Active Employment Services Programs