Hartford Behavioral Health

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Provider Activity

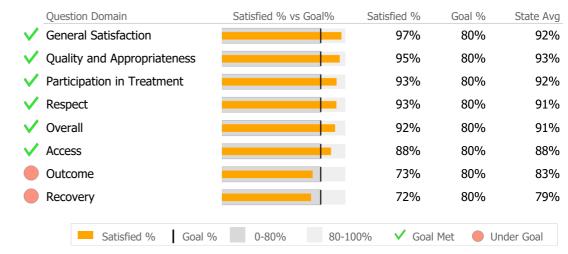




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	515	100.0%

Consumer Satisfaction Survey (Based on 155 FY19 Surveys)



Client Demographics

Age	7	± %	State Avg	Gender	#	%	State Avg
18-25	34	1 7%	11%	Female	306	59%	40 %
26-34	7:	14%	23%	Male	209	41%	▼ 60%
35-44	7	14%	22%	Transgender			0%
45-54	133	3 26%	20%				
55-64	130	26%	18%				
65+	6	12%	6%	Race	#	%	State Avg
				Other	259	50%	13 %
Ethnicity	#	%	State Avg	White/Caucasian	124	24%	▼ 62%
Hisp-Puerto Rican	317	62%	12 %	Black/African American	106	21%	17%
Non-Hispanic	142	28%	▼ 70%	Multiple Races	8	2%	1%
Hispanic-Other	44	9%	8%	Unknown	7	1%	5%
Unknown	8	2%	10%	Hawaiian/Other Pacific Islander	5	1%	0%
				Am. Indian/Native Alaskan	4	1%	1%
Hispanic-Cuban	3		0%	Asian	2	0%	1%
Hispanic-Mexican	1	0%	1%				
			_				
	Unique	Clients	State Avg	▲ > 10% Over State Avg	7 > 10% U	Jnder S	tate Avg

Mental Health Outpatient608210

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

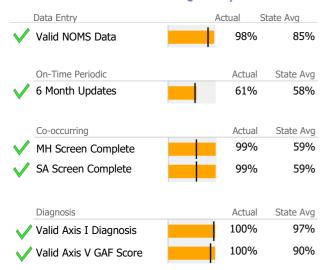
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	515	637	-19%	•
Admits	136	220	-38%	•
Discharges	94	242	-61%	•
Service Hours	1,834	2,504	-27%	•

Data Submission Quality

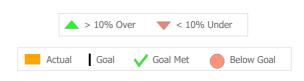


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		23	24%	50%	40%	-26%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		317	61%	60%	64%	1%	
Stable Living Situation		487	94%	95%	81%	-1%	
Employed	<u> </u>	69	13%	30%	25%	-17%	
Improved/Maintained Axis V GAF Score	·	289	68%	75%	52%	-7%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		384	91%	90%	85%	1%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		87	64%	75%	76%	-11%	

Data Submitted to DMHAS by Month

Data	Ju	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions											100%
Discharges											100%
Services											100%
	1	or m	ore Record	ds Sub	mitted t	o DMHA	S				



^{*} State Avg based on 89 Active Standard Outpatient Programs