Gilead Community Services Inc.

Middletown, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Provider Activity

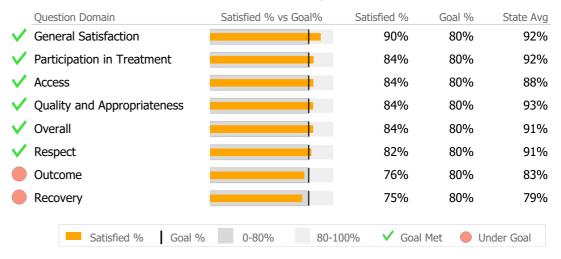




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	h		
	Social Rehabilitation	120	28.8%
	ACT	102	24.5%
	Residential Services	87	20.9%
	Community Support	55	13.2%
Addiction			
	Outpatient	53	12.7%

Consumer Satisfaction Survey (Based on 146 FY19 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	10	3%	11%	Male	215	65%	60%
26-34	65	20%	23%	Female	117	35%	40%
35-44	69	21%	22%	Transgender			0%
45-54	66	20%	20%				
55-64	89	27%	18%				
65+	34	10%	6%	Race	#	%	State Avg
				White/Caucasian	246	74%	▲ 62%
Ethnicity	#	%	State Avg	Black/African American	36	11%	17%
Non-Hispanic	298	89%	1 70%	Other	20	6%	13%
Unknown	13	4%	10%	Unknown	19	6%	5%
Hispanic-Other	12	4%	8%	Multiple Races	10	3%	1%
Hisp-Puerto Rican	9	3%	12%	Am. Indian/Native Alaskan	1	0%	1%
				Asian	1	0%	1%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%	'			
	Unique	Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% U	Inder St	tate Avg

ACT Team 306292

Gilead Community Services Inc.

Mental Health - ACT - Assertive Community Treatment

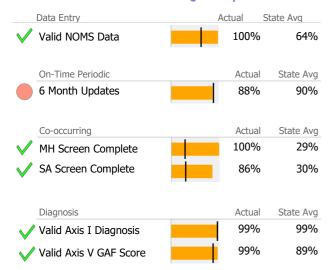
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

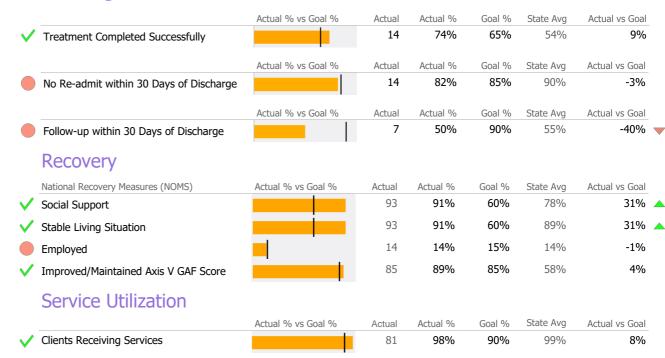
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	102	109	-6%	
Admits	12	19	-37%	•
Discharges	19	17	12%	•
Service Hours	5,750	7,945	-28%	•

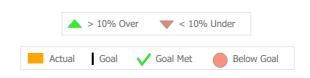
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 23 Active Assertive Community Treatment Programs

Farrell Outpatient Clinic

Gilead Community Services Inc.

Addiction - Outpatient - Standard Outpatient

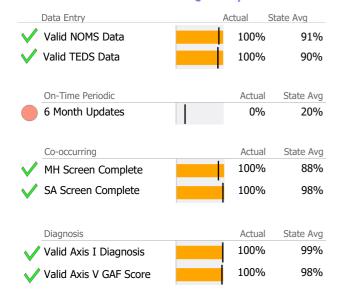
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

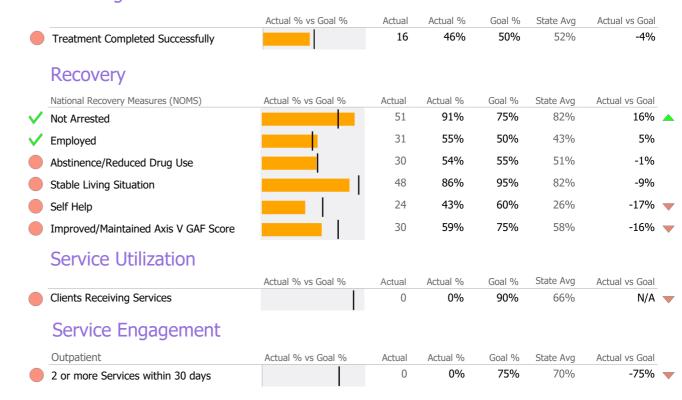
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	14	279%	•
Admits	32	12	167%	•
Discharges	35	5	600%	•
Service Hours	-	_		

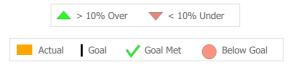
Data Submission Quality



Discharge Outcomes



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	;										67%
Discharges											100%
Services											0%
	1 or more Records Submitted to DMHAS										



^{*} State Avg based on 115 Active Standard Outpatient Programs

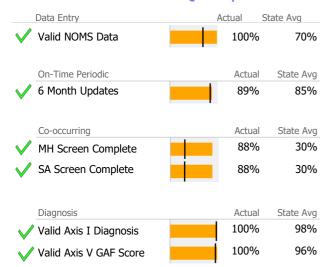
Gilead Community Services Inc.

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

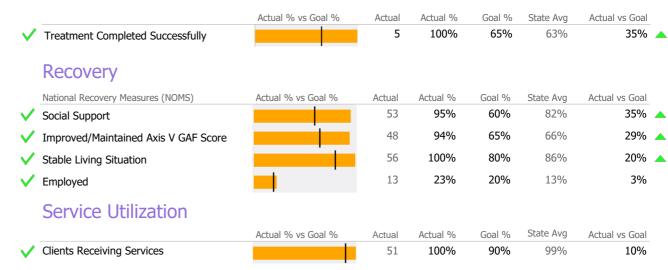
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	55	60	-8%	
Admits	7	8	-13%	•
Discharges	5	9	-44%	•
Service Hours	1,950	2,654	-27%	•

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 36 Active CSP Programs

Gateway - Social Rehab 306285

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

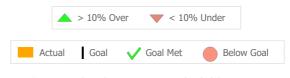
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	60	-12%	▼
Admits	8	8	0%	
Discharges	5	10	-50%	•
Social Rehab/PHP/IOP	2,337	2,897	-19%	•

Service Utilization







^{*} State Avg based on 33 Active Social Rehabilitation Programs

Gilead Apartment Program306251

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

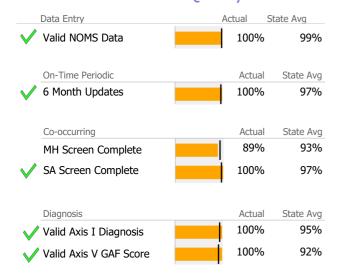
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

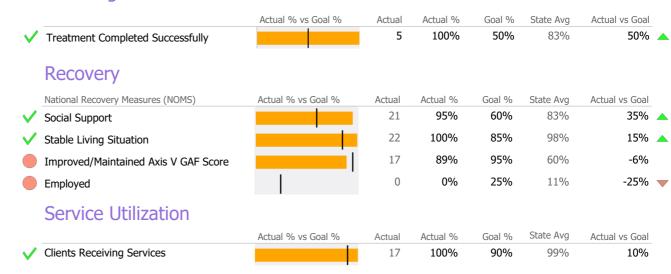
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	20	10%	
Admits	7	2	250%	•
Discharges	5	3	67%	•
Service Hours	3,192	3,996	-20%	•

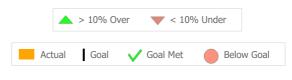
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 25 Active Residential Support Programs

Gilead One Group Home 306240

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

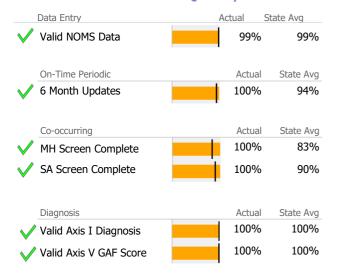
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

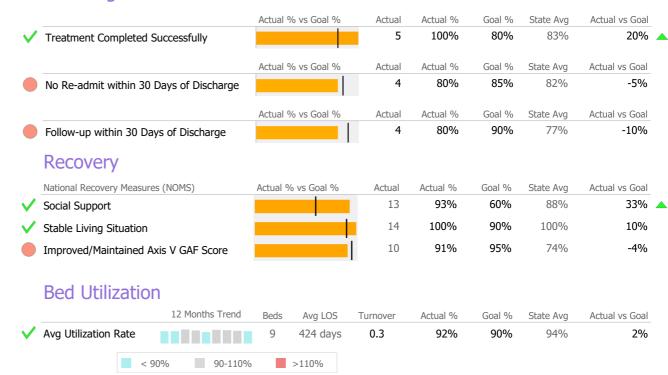
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	6	4	50% 🔺
Discharges	5	4	25% 🔺
Bed Davs	2.278	2.399	-5%

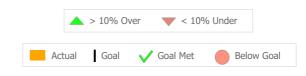
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Group Home Programs

Gilead Two Group Home 306241

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

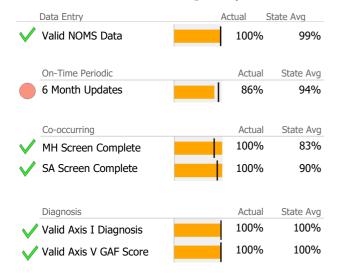
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

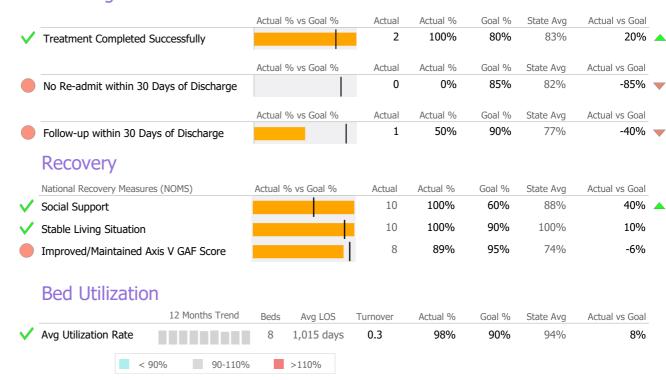
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	•
Admits	2	1	100%	•
Discharges	2	1	100%	•
Bed Days	2,161	2,190	-1%	

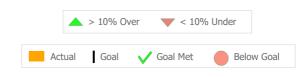
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Group Home Programs

Juniper Home

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

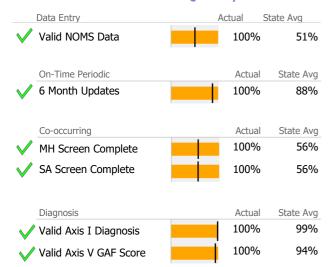
Actual %

Actual

Program Activity Discharge Outcomes

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	•
Admits	1	-		
Discharges	1	-		
Bed Days	1,238	1,370	-10%	

Data Submission Quality



			Actual	70 V3 GOGI 70	Actual	Actual 70	G0ai 70	State Avg	Actual vs Goal	
\	Treatment Completed Success	sfully			1	100%	60%	71%	40%	4
			Actual ^c	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of D	Discharge			0	0%	90%	82%	-90%	
	Recovery									
	National Recovery Measures (NOM	IS)	Actual %	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Social Support				5	83%	60%	85%	23%	4
/	Stable Living Situation				6	100%	95%	92%	5%	
	Employed				1	17%	25%	10%	-8%	
	Improved/Maintained Axis V G	GAF Score			4	80%	95%	63%	-15%	
	Bed Utilization									
	12	Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
/	Avg Utilization Rate		5	1,477 days	0.3	90%	90%	96%	0%	

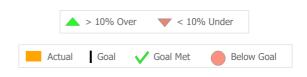
Actual % vs Goal %

>110%

< 90%

90-110%





^{*} State Avg based on 81 Active Supervised Apartments Programs

Liberty Home 306230

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

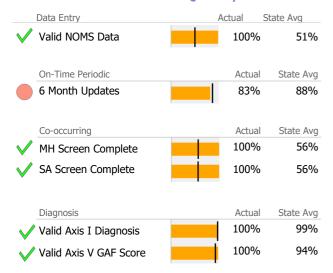
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	-	
Discharges	-	-	
Bed Days	1 600	1 644	-3%

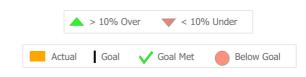
Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	71%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Social Support		6	100%	60%	85%	40%
V	Stable Living Situation		6	100%	95%	92%	5%
	Improved/Maintained Axis V GAF Score		5	83%	95%	63%	-12%
	Employed		0	0%	25%	10%	-25%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
/	Avg Utilization Rate	6 2,202 days	0.3	97%	90%	96%	7%
	< 90% 90-110%	>110%					





^{*} State Avg based on 81 Active Supervised Apartments Programs

Magnolia Home

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

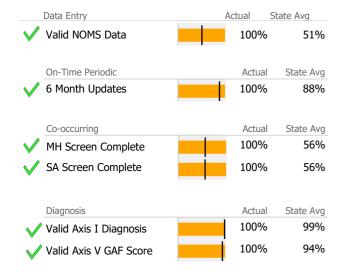
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

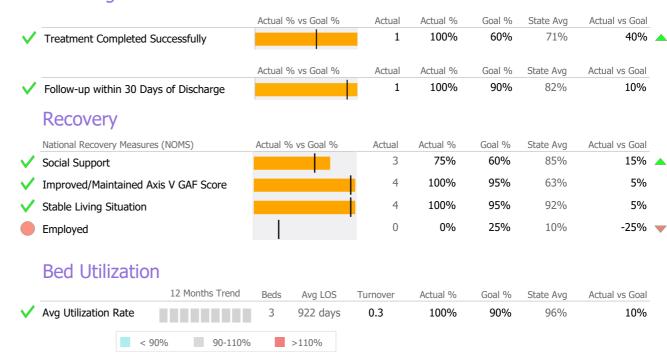
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	1	-		
Discharges	1	-		
Bed Days	826	822	0%	

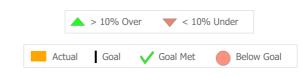
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 81 Active Supervised Apartments Programs

SCAP - Apartment Program306260

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

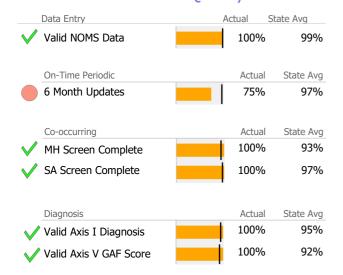
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

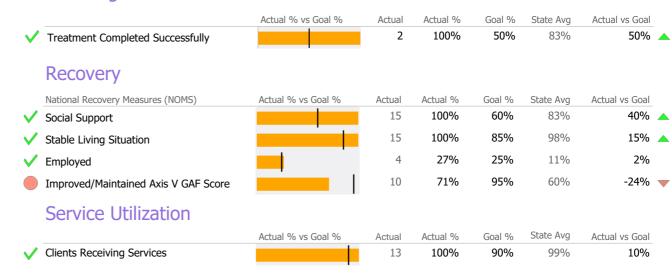
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	16	-6%	
Admits	1	2	-50%	•
Discharges	2	2	0%	
Service Hours	1,572	1,952	-19%	•

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 25 Active Residential Support Programs

SCAP - Group Home 306265

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

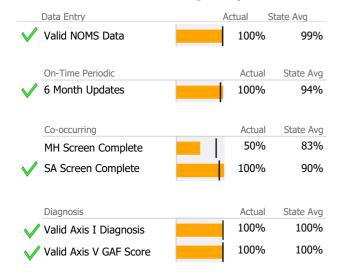
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

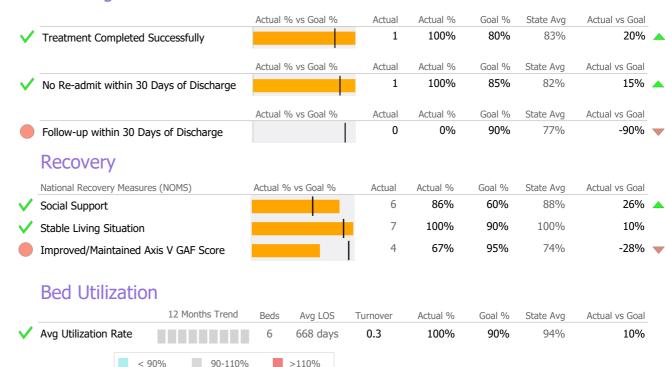
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	2	1	100% 🔺
Discharges	1	2	-50% ▼
Bed Davs	1,646	1,648	0%

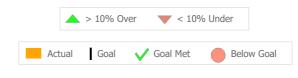
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Group Home Programs

Social Rehab 306280

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

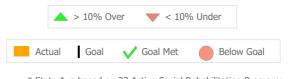
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity Service Utilization

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	67	78	-14% ▼
Admits	-	6	-100% 🔻
Discharges	7	8	-13% 🔻
Social Rehab/PHP/IOP Days	3,761	4,716	-20% ▼

Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Clients Receiving Services Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal 100% 90% 73% 10%

Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted Admissions O% Discharges Services 1 or more Records Submitted to DMHAS



^{*} State Avg based on 33 Active Social Rehabilitation Programs

Valor Home 306231

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

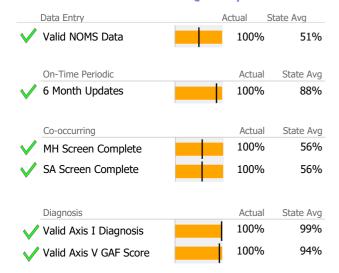
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	-	
Discharges	-	-	
Bed Days	1,375	1,370	0%

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	71%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Social Support		5	100%	60%	85%	40%
/	Employed		2	40%	25%	10%	15%
V	Improved/Maintained Axis V GAF Score		5	100%	95%	63%	5%
V	Stable Living Situation		5	100%	95%	92%	5%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
/	Avg Utilization Rate	5 1,888 days	0.3	100%	90%	96%	10%
	< 90% 90-110%	>110%					





^{*} State Avg based on 81 Active Supervised Apartments Programs

Women's Program 306235

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

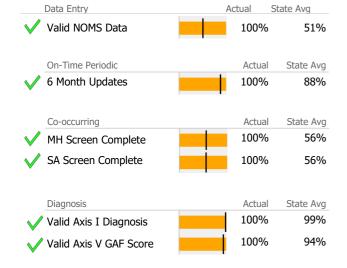
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	-	2	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,375	1,271	8%	

Data Submission Quality



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	71%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Social Support		5	100%	60%	85%	40%
/	Employed		2	40%	25%	10%	15%
/	Improved/Maintained Axis V GAF Score		5	100%	95%	63%	5%
/	Stable Living Situation		5	100%	95%	92%	5%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
/	Avg Utilization Rate	5 1,921 days	0.3	100%	90%	96%	10%
	< 90% 90-110%	>110%					

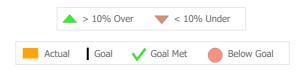
Data Submitted to DMHAS by Month

Admissions

Discharges

Oct Nov Dec Jan Feb Mar % Months Submitted

0%



^{*} State Avg based on 81 Active Supervised Apartments Programs

YAS Fiduiary

Gilead Community Services Inc.

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

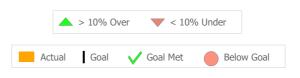
Admissions

Discharges

Oct Nov Dec Jan Peb Mai 70 Months Submitted

0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 5 Active Fiduciary Programs