

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	191	177	8%
	Admits	108	93	16% ▲
	Discharges	87	89	-2%
	Service Hours	153	1	
	Bed Days	48,388	33,672	44% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	105	53.0%
	Case Management	93	47.0%

Client Demographics

Age	#	%	State Avg
18-25	9	5%	11%
26-34	31	16%	23%
35-44	45	24%	22%
45-54	42	22%	20%
55-64	45	24%	18%
65+	19	10%	6%

Ethnicity	#	%	State Avg
Non-Hispanic	133	70%	70%
Hispanic-Other	54	28% ▲	8%
Hisp-Puerto Rican	4	2%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			10%

Gender	#	%	State Avg
Male	104	55%	60%
Female	86	45%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	125	65%	62%
Black/African American	56	29% ▲	17%
Am. Indian/Native Alaskan	5	3%	1%
Multiple Races	2	1%	1%
Other	2	1% ▼	13%
Unknown	1	1%	5%
Asian			1%
Hawaiian/Other Pacific Islander			0%

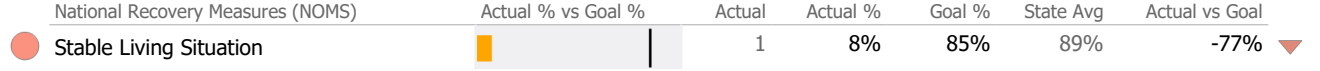
Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

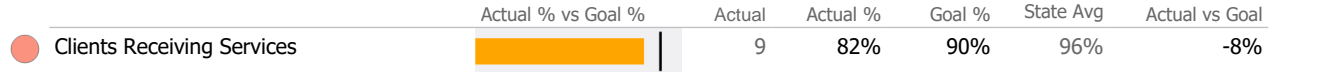
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	-	
Discharges	1	-	
Service Hours	70	-	

Recovery



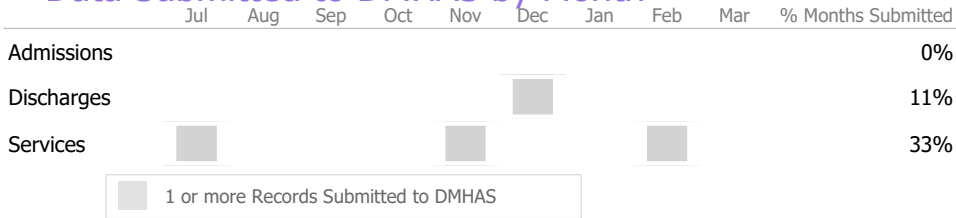
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Next Steps Housing

Friendship Service Center

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

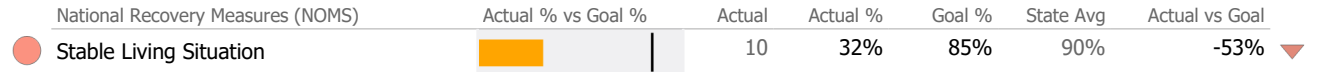
Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

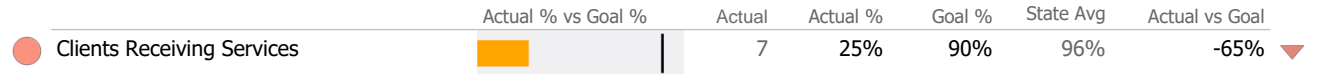
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	29	7%
Admits	4	1	300% ▲
Discharges	3	1	200% ▲
Service Hours	18	-	

Recovery



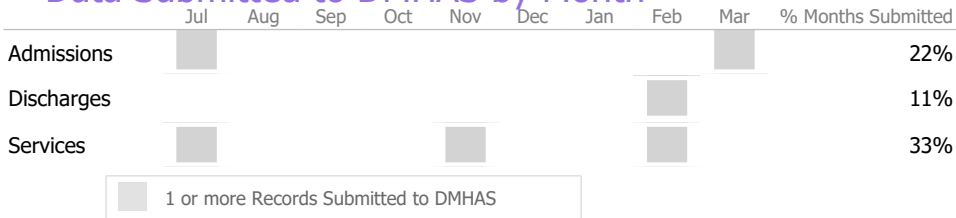
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

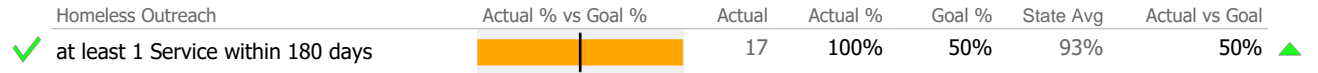
Actual | Goal Goal Met Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

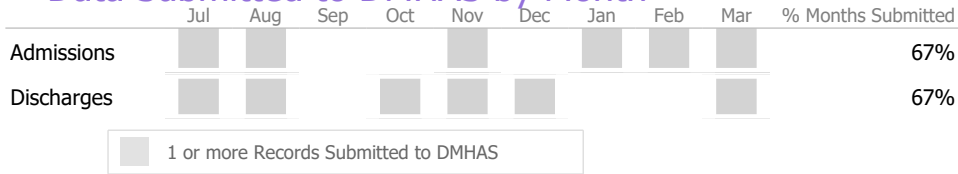
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	43	-26% ▼
Admits	17	18	-6%
Discharges	16	25	-36% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

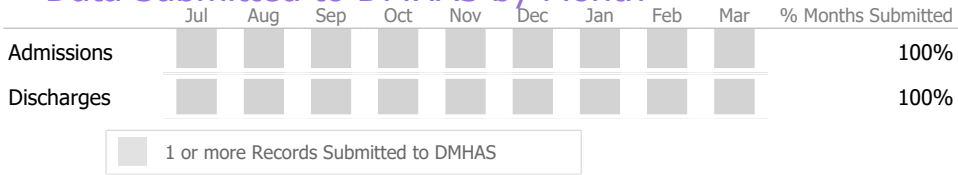
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	95	11% ▲
Admits	74	69	7%
Discharges	61	63	-3%
Bed Days	48,388	33,672	44% ▲

Data Submitted to DMHAS by Month

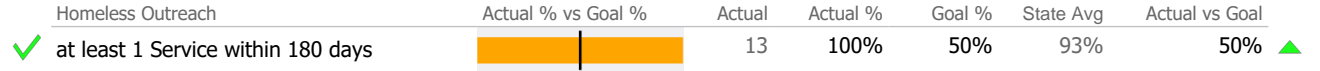


* State Avg based on 4 Active Shelter Programs

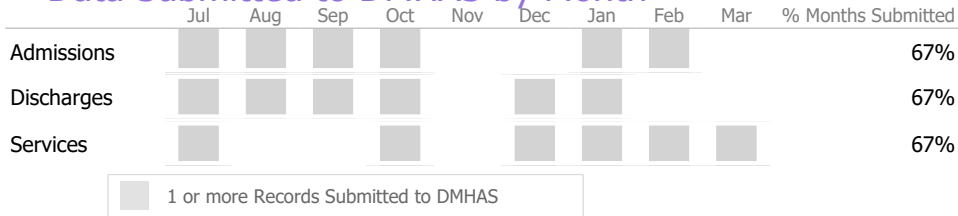
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	9	178% ▲
Admits	13	5	160% ▲
Discharges	6	-	
Service Hours	64	1	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs