

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,300	1,294	0%
	Admits	1,494	1,461	2%
	Discharges	1,477	1,506	-2%
	Service Hours	1,230	1,396	-12% ▼
	Bed Days	4,860	5,160	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 320 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		86%	80%	91%
✓ Participation in Treatment		84%	80%	92%
✓ General Satisfaction		84%	80%	92%
✓ Overall		83%	80%	91%
✓ Outcome		82%	80%	83%
✓ Quality and Appropriateness		82%	80%	93%
✓ Recovery		80%	80%	79%
● Access		73%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,052	77.2%
	Medication Assisted Treatment	192	14.1%
	Employment Services	50	3.7%
	Recovery Support	11	0.8%
Forensic SA	Case Management	37	2.7%
Mental Health	Case Management	21	1.5%

Client Demographics

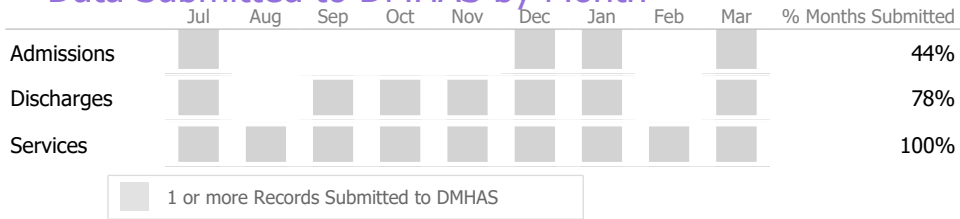
Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	59	5%	11%	Male	871	67%	60%	
26-34	369	28%	23%	Female	429	33%	40%	
35-44	358	28%	22%	Transgender			0%	
45-54	295	23%	20%	Race	White/Caucasian	903	69%	62%
55-64	191	15%	18%		Black/African American	199	15%	17%
65+	28	2%	6%		Other	176	14%	13%
					Unknown	9	1%	5%
Ethnicity	Non-Hispanic	1,074	83%	▲ 70%	Am. Indian/Native Alaskan	6	0%	1%
	Hisp-Puerto Rican	138	11%	12%	Multiple Races	4	0%	1%
	Hispanic-Other	78	6%	8%	Hawaiian/Other Pacific Islander	3	0%	0%
	Unknown	8	1%	10%	Asian			1%
	Hispanic-Cuban	1	0%	0%				
	Hispanic-Mexican	1	0%	1%				

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	29	28% ▲
Admits	24	14	71% ▲
Discharges	17	18	-6%
Service Hours	122	48	155% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	-	3	-100% ▼
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	86%
Valid TEDS Data	N/A	99%
On-Time Periodic		
6 Month Updates	0%	3%
Co-occurring		
MH Screen Complete	N/A	93%
SA Screen Complete	N/A	99%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	59%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		5	100%	75%	86%	25% ▲
✓ Stable Living Situation		5	100%	95%	84%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	39%	5%
✓ Self Help		3	60%	60%	23%	0%
● Employed		1	20%	50%	30%	-30% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	51%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

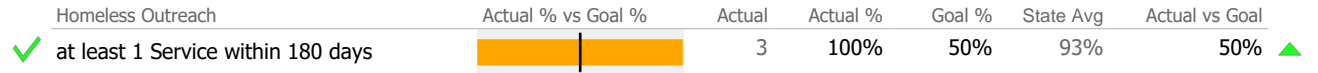
* State Avg based on 7 Active Naltrexone Programs

■ 1 or more Records Submitted to DMHAS

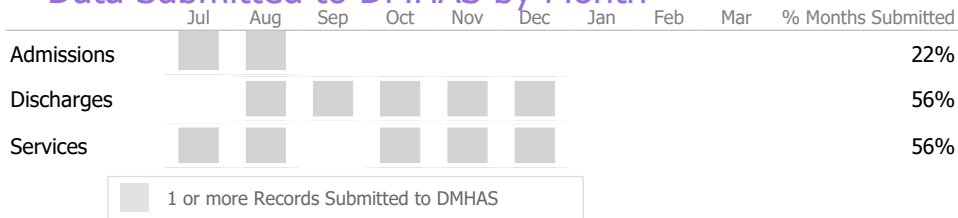
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	30	-30% ▼
Admits	3	14	-79% ▼
Discharges	8	13	-38% ▼
Service Hours	97	232	-58% ▼

Service Engagement



Data Submitted to DMHAS by Month

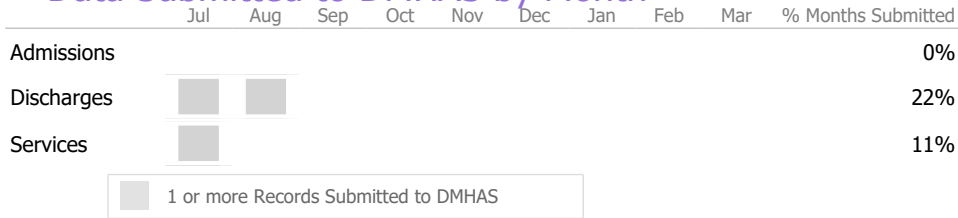


* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	115	-90% ▼
Admits	-	75	-100% ▼
Discharges	11	108	-90% ▼
Service Hours	1	27	-98% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,052	1,078	-2%
Admits	1,314	1,318	0%
Discharges	1,329	1,327	0%
Bed Days	4,860	5,160	-6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	84%
✓ Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	98%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Discharge Outcomes

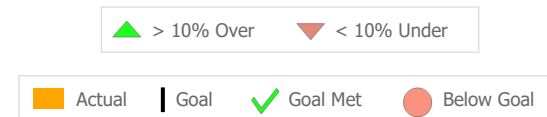
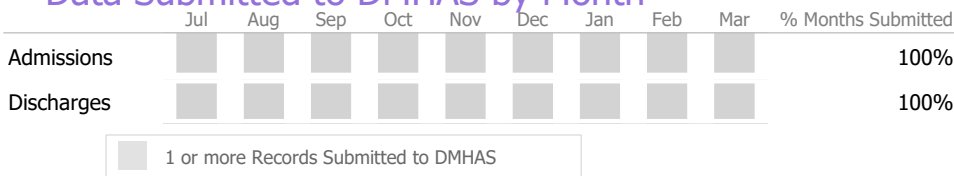
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		940	71%	80%	71%	-9%
● No Re-admit within 30 Days of Discharge		1,037	78%	85%	79%	-7%
● Follow-up within 30 Days of Discharge		504	54%	90%	54%	-36% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	4 days	0.0	74%	90%	91%	-16% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	4	1150% ▲
Admits	37	3	1133% ▲
Discharges	8	-	
Service Hours	-		-100% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		21	42%	35%	29%	7%

Service Utilization

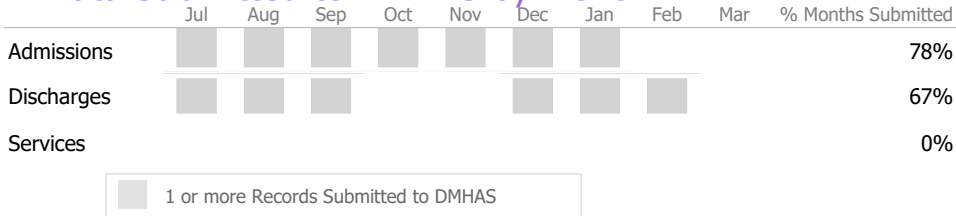
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	65%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		77%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		25%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	187	120	56% ▲
Admits	116	34	241% ▲
Discharges	104	40	160% ▲
Service Hours	1,011	1,089	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Valid TEDS Data	99%	96%
On-Time Periodic		
6 Month Updates	100%	33%
Co-occurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	97%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		16	15%	50%	40%	-35% ▼

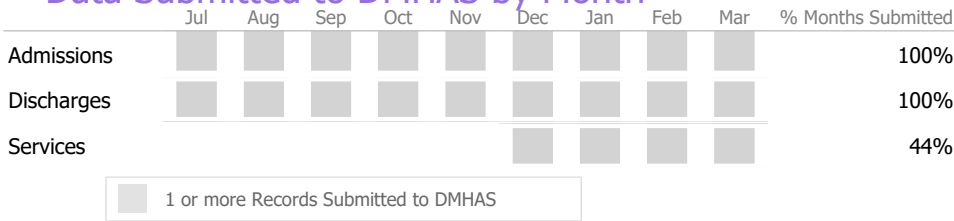
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		189	97%	75%	74%	22% ▲
Abstinence/Reduced Drug Use		115	59%	55%	53%	4%
Stable Living Situation		193	99%	95%	76%	4%
Employed		97	50%	50%	32%	0%
Self Help		28	14%	60%	26%	-46% ▼
Improved/Maintained Axis V GAF Score		45	26%	75%	51%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		92	99%	90%	52%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs