

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,129	2,237	-5%
	Admits	2,070	2,251	-8%
	Discharges	2,153	2,248	-4%
	Service Hours	-	-	-
	Bed Days	94,390	95,182	-1%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 87 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Respect		84%	80%	91%
✓ Access		84%	80%	88%
✓ Overall		83%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%
● General Satisfaction		79%	80%	92%
● Outcome		74%	80%	83%
● Recovery		74%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Inpatient Services	1,833	85.5%
	Outpatient Services	300	14.5%
<b>Mental Health</b>	Inpatient Services	295	13.8%
	Outpatient Services	1,700	76.2%
	Residential Services	16	0.7%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	142	7%	11%	Male	1,539	72%	▲ 60%
26-34	531	25%	23%	Female	586	28%	▼ 40%
35-44	549	26%	22%	Transgender	4	0%	0%
45-54	487	23%	20%				
55-64	349	16%	18%				
65+	71	3%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,678	79%	70%	White/Caucasian	1,288	60%	62%
Hisp-Puerto Rican	285	13%	12%	Black/African American	398	19%	17%
Hispanic-Other	115	5%	8%	Other	379	18%	13%
Unknown	40	2%	10%	Multiple Races	22	1%	1%
Hispanic-Mexican	7	0%	1%	Asian	17	1%	1%
Hispanic-Cuban	4	0%	0%	Unknown	15	1%	5%
				Am. Indian/Native Alaskan	9	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,320	1,401	-6%
Admits	1,535	1,694	-9%
Discharges	1,151	1,291	-11% ▼
Transfers - In	1	6	-83% ▼
Transfers - Out	404	407	-1%
Bed Days	9,012	9,408	-4%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		723	63%	80%	63%	-17% ▼
✓ No Re-admit within 30 Days of Discharge		1,068	93%	85%	93%	8%
● Follow-up within 30 Days of Discharge		376	52%	90%	52%	-38% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		84%
✓ Valid TEDS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
✓ MH Screen Complete		87%
✓ SA Screen Complete		87%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		14	1%	95%	1%	-94% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	80%	90%	80%	-10%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

Legend: 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over   ▼ < 10% Under

Legend:  Actual    Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	212	210	1%
Admits	59	52	13% ▲
Discharges	61	52	17% ▲
Transfers - In	7	5	40% ▲
Transfers - Out	4	2	100% ▲
Bed Days	42,388	41,702	2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	12%
Co-occurring	Actual	State Avg
MH Screen Complete	91%	88%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	2%	22%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		51	84%	95%	82%	-11% ▼
No Re-admit within 30 Days of Discharge		52	88%	85%	90%	3%
Follow-up within 30 Days of Discharge		37	73%	90%	60%	-17% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		3	2%	95%	16%	-93% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,087 days	0.3	110%	90%	90%	20% ▲

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over   ▼ < 10% Under

Legend: ■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	30	-13% ▼
Admits	3	5	-40% ▼
Discharges	7	6	17% ▲
Bed Days	5,609	6,766	-17% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	84%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	12%
Co-occurring	Actual	State Avg
MH Screen Complete	75%	88%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	22%

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	71%	95%	82%	-24% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		2	40%	90%	60%	-50% ▼
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

### Recovery

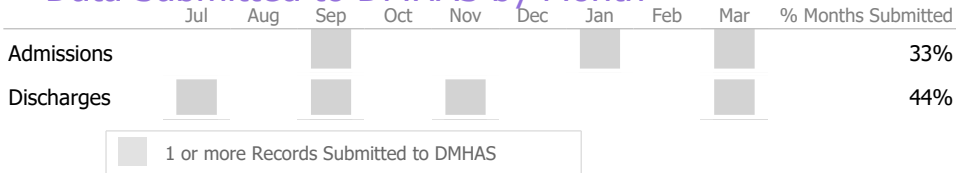
Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

### Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,493 days	0.7	45%	90%	90%	-45% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	17	35% ▲
Admits	10	3	233% ▲
Discharges	10	4	150% ▲
Bed Days	4,337	3,928	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	11%	12%
Co-occurring	Actual	State Avg
MH Screen Complete	91%	88%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	13%	22%

### Discharge Outcomes

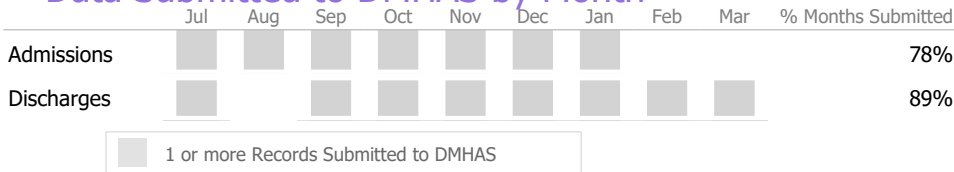
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	100%	95%	82%	5%
✓ No Re-admit within 30 Days of Discharge		9	90%	85%	90%	5%
● Follow-up within 30 Days of Discharge		5	50%	90%	60%	-40% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,029 days	0.3	105%	90%	90%	15% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	32	9%
Admits	17	15	13% ▲
Discharges	16	18	-11% ▼
Transfers - In	1	-	
Bed Days	4,774	4,512	6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	12%
Co-occurring	Actual	State Avg
MH Screen Complete	83%	88%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	94%	99%
Valid Axis V GAF Score	0%	22%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	100%	95%	82%	5%
✓ No Re-admit within 30 Days of Discharge		16	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		13	81%	90%	60%	-9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	295 days	0.3	87%	90%	90%	-3%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■		■	■	■	■	89%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	925	948	-2%
Admits	439	479	-8%
Discharges	891	874	2%
Transfers - In	424	422	0%
Transfers - Out	25	25	0%
Bed Days	28,270	28,866	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	0%	0%
<b>Co-occurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		790	89%	80%	89%	9%
✓ No Re-admit within 30 Days of Discharge		834	94%	85%	94%	9%
● Follow-up within 30 Days of Discharge		443	56%	90%	56%	-34%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	0%	75%	0%	-75%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		111	38 days	0.1	93%	90%	93%	3%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 1 Active Intensive Res. Rehabilitation 3.8 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	13	23% ▲
Admits	7	3	133% ▲
Discharges	17	3	467% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	25%	82%

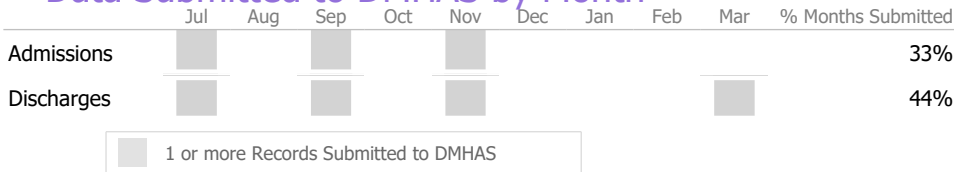
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	41%	95%	79%	-54% ▼
● No Re-admit within 30 Days of Discharge		12	71%	85%	90%	-14% ▼
● Follow-up within 30 Days of Discharge		3	43%	90%	91%	-47% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		3	18%	95%	48%	-77% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Sub-Acute Programs