Connecticut Renaissance Inc.
Shelton, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
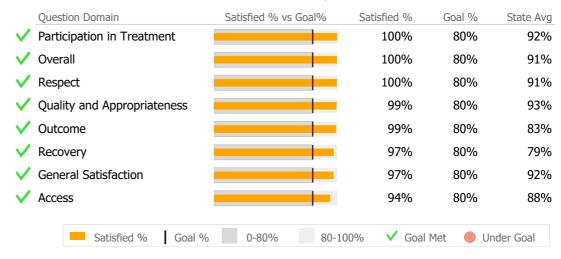Reporting Period: July 2019 - March 2020   (Data as of Jul 15, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,122	2,196	-3%	
	Admits	1,091	1,210	-10%	
	Discharges	1,168	1,130	3%	
	Service Hours	559	385	45%	▲
	Bed Days	27,014	16,427	64%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,655	77.6%
Addiction			
	Residential Services	314	14.7%
	Outpatient	158	7.4%
	Medication Assisted Treatment	6	0.3%

Consumer Satisfaction Survey   (Based on 284 FY19 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Quality and Appropriateness		99%	80%	93%
✓	Outcome		99%	80%	83%
✓	Recovery		97%	80%	79%
✓	General Satisfaction		97%	80%	92%
✓	Access		94%	80%	88%

Legend: Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

	#	%		State Avg
18-25	478	23%	▲	11%
26-34	599	28%		23%
35-44	440	21%		22%
45-54	344	16%		20%
55-64	192	9%		18%
65+	62	3%		6%

Gender

	#	%		State Avg
Male	1,670	79%	▲	60%
Female	448	21%	▼	40%
Transgender				0%

Race

	#	%		State Avg
White/Caucasian	1,579	74%	▲	62%
Black/African American	405	19%		17%
Other	72	3%		13%
Asian	41	2%		1%
Unknown	17	1%		5%
Hawaiian/Other Pacific Islander	4	0%		0%
Am. Indian/Native Alaskan	2	0%		1%
Multiple Races	2	0%		1%

Ethnicity

	#	%		State Avg
Non-Hispanic	1,394	66%		70%
Hispanic-Other	632	30%	▲	8%
Hisp-Puerto Rican	64	3%		12%
Unknown	26	1%		10%
Hispanic-Mexican	4	0%		1%
Hispanic-Cuban	2	0%		0%

Legend: Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Bettor Choice (Positive Directions)
Connecticut Renaissance Inc.
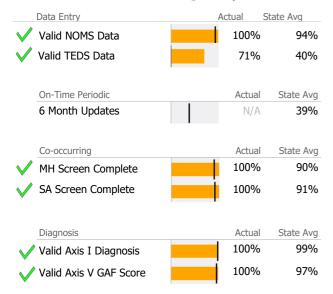Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	12	17% ▲
Admits	3	1	200% ▲
Discharges	14	-	
Service Hours	97	93	4%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		0	0%	75%	62%	-75% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		N/A	N/A	90%	93%	N/A ▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		3	100%	75%	77%	25% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	94%
✓	Valid TEDS Data	71%	40%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	39%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	90%
✓	SA Screen Complete	100%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▪	▪							22%
Discharges						▪				11%
Services	▪			▪	▪	▪	▪			56%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 6 Active Gambling Outpatient Programs

CTR - Bettor Choice
Connecticut Renaissance Inc.
Addiction - Outpatient - Gambling Outpatient

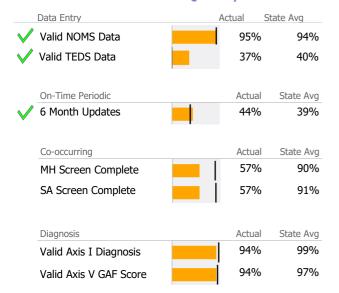Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	14	14%	▲
Admits	7	10	-30%	▼
Discharges	1	3	-67%	▼
Service Hours	88	103	-14%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	94%
✓ Valid TEDS Data		37%	40%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		44%	39%

Co-occurring		Actual	State Avg
MH Screen Complete		57%	90%
SA Screen Complete		57%	91%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		94%	99%
Valid Axis V GAF Score		94%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	75%	62%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		10	67%	90%	93%	-23%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		4	57%	75%	77%	-18%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			▪	▪		▪	▪		▪	56%
Discharges				▪						11%
Services	▪									11%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 6 Active Gambling Outpatient Programs

McAuliffe Center 301752
Connecticut Renaissance Inc.
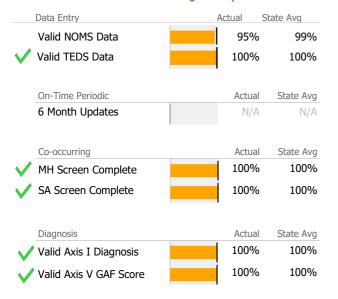Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
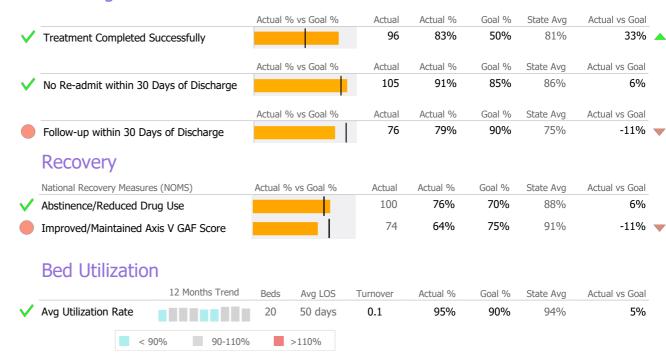Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	128	0%
Admits	112	118	-5%
Discharges	116	116	0%
Bed Days	5,247	4,892	7%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		96	83%	50%	81%	33%	▲
✓	No Re-admit within 30 Days of Discharge		105	91%	85%	86%	6%	
●	Follow-up within 30 Days of Discharge		76	79%	90%	75%	-11%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	99%
✓ Valid TEDS Data		100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	100%
✓ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		100	76%	70%	88%	6%	
●	Improved/Maintained Axis V GAF Score		74	64%	75%	91%	-11%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		20	50 days	0.1	95%	90%	94%	5%

▢ < 90%   ▢ 90-110%   ▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Norwalk Adult OP 301730
Connecticut Renaissance Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
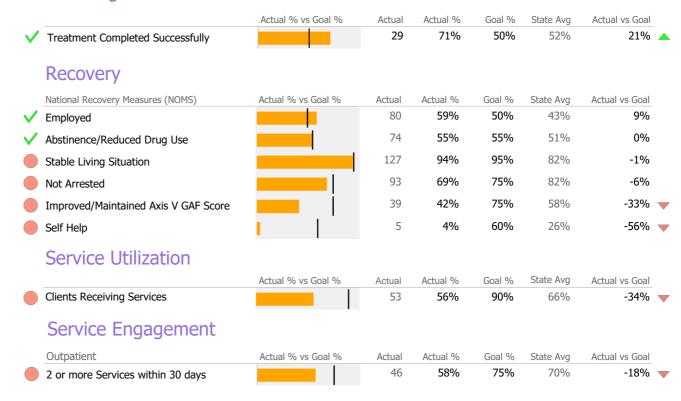Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	132	125	6%	
Admits	83	97	-14%	▼
Discharges	41	80	-49%	▼
Service Hours	374	152	146%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		85%	91%
Valid TEDS Data		86%	90%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		10%	20%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	88%
✓ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
✓ Valid Axis V GAF Score		99%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		29	71%	50%	52%	21%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		80	59%	50%	43%	9%	
✓ Abstinence/Reduced Drug Use		74	55%	55%	51%	0%	
🔴 Stable Living Situation		127	94%	95%	82%	-1%	
🔴 Not Arrested		93	69%	75%	82%	-6%	
🔴 Improved/Maintained Axis V GAF Score		39	42%	75%	58%	-33%	▼
🔴 Self Help		5	4%	60%	26%	-56%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		53	56%	90%	66%	-34%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		46	58%	75%	70%	-18%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢									11%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

PTIP-1120 Main St. 301712
Connecticut Renaissance Inc.
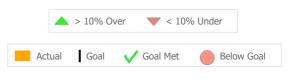Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,655	1,706	-3%
Admits	741	805	-8%
Discharges	839	762	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

> 10% Over   < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Renaissance West-CSSD 301700
Connecticut Renaissance Inc.
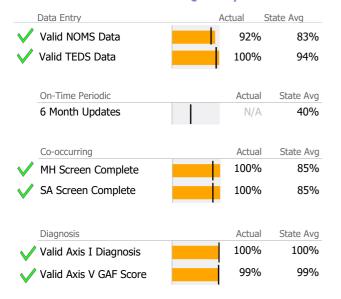Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
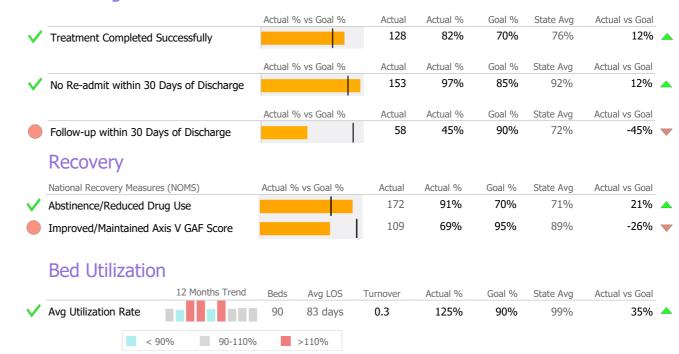Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	189	201	-6%
Admits	145	164	-12% ▼
Discharges	157	156	1%
Bed Days	21,767	11,535	89% ▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		128	82%	70%	76%	12% ▲
✓	No Re-admit within 30 Days of Discharge		153	97%	85%	92%	12% ▲
●	Follow-up within 30 Days of Discharge		58	45%	90%	72%	-45% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	92%	83%
✓	Valid TEDS Data	100%	94%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	40%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	85%
✓	SA Screen Complete	100%	85%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	99%	99%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		172	91%	70%	71%	21% ▲
●	Improved/Maintained Axis V GAF Score		109	69%	95%	89%	-26% ▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		90	83 days	0.3	125%	90%	99%	35% ▲

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

STR MAT
Connecticut Renaissance Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	18	-67%	▼
Admits	-	15	-100%	▼
Discharges	-	12	-100%	▼
Service Hours	-	36	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	93%
Valid TEDS Data		N/A	96%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	33%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	83%
SA Screen Complete		N/A	94%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	40%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		5	83%	75%	74%	8%	
✔ Employed		3	50%	50%	32%	0%	
● Abstinence/Reduced Drug Use		3	50%	55%	53%	-5%	
● Stable Living Situation		5	83%	95%	76%	-12%	▼
● Self Help		0	0%	60%	26%	-60%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	51%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	52%	N/A	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										11%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs