

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,156	2,132	1%
	Admits	489	496	-1%
	Discharges	459	481	-5%
	Service Hours	15,031	22,689	-34% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		2,156	100.0%

Consumer Satisfaction Survey (Based on 411 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Participation in Treatment		92%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Outcome		90%	80%	83%
✓ Respect		90%	80%	91%
✓ General Satisfaction		89%	80%	92%
✓ Recovery		86%	80%	79%
✓ Access		81%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	85	4%	11%
26-34	628	29%	23%
35-44	622	29%	22%
45-54	412	19%	20%
55-64	317	15%	18%
65+	92	4%	6%

Gender	#	%	State Avg
Male	1,335	62%	60%
Female	815	38%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,650	77%	70%
Hisp-Puerto Rican	202	9%	12%
Unknown	154	7%	10%
Hispanic-Other	148	7%	8%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,839	85%	▲ 62%
Other	154	7%	13%
Black/African American	143	7%	17%
Am. Indian/Native Alaskan	9	0%	1%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Unknown	3	0%	5%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	869	864	1%
Admits	176	198	-11% ▼
Discharges	200	171	17% ▲
Service Hours	5,692	9,692	-41% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	82%	92%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		102	51%	50%	57%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		817	88%	75%	94%	13% ▲
✓ Abstinence/Reduced Drug Use		565	61%	50%	74%	11% ▲
✓ Employed		444	48%	40%	44%	8%
✓ Improved/Maintained Axis V GAF Score		698	84%	75%	87%	9%
● Stable Living Situation		808	87%	90%	93%	-3%
● Self Help		479	52%	60%	65%	-8%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		614	85%	90%	94%	-5%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		662	76%	50%	66%	26% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■			■	■	■	■	78%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

MAT - Naltrexone - Meriden

Connecticut Counseling Centers Inc.

Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 86%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	59%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	39%	-55% ▼
● Employed		N/A	N/A	50%	30%	-50% ▼
● Not Arrested		N/A	N/A	75%	86%	-75% ▼
● Self Help		N/A	N/A	60%	23%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	84%	-95% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	86%
Valid TEDS Data	N/A	99%
On-Time Periodic		
6 Month Updates	N/A	3%
Co-occurring		
MH Screen Complete	N/A	93%
SA Screen Complete	N/A	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	59%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		N/A	N/A	55%	39%	-55% ▼
● Employed		N/A	N/A	50%	30%	-50% ▼
● Improved/Maintained Axis V GAF Score		N/A	N/A	75%	51%	-75% ▼
● Not Arrested		N/A	N/A	75%	86%	-75% ▼
● Self Help		N/A	N/A	60%	23%	-60% ▼
● Stable Living Situation		N/A	N/A	95%	84%	-95% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	316	306	3%
Admits	69	75	-8%
Discharges	68	62	10%
Service Hours	3,492	6,282	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	80%	92%
Co-occurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		40	59%	50%	57%	9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		244	74%	60%	65%	14% ▲
✓ Abstinence/Reduced Drug Use		206	62%	50%	74%	12% ▲
✓ Not Arrested		290	88%	75%	94%	13% ▲
✓ Employed		161	49%	40%	44%	9%
✓ Improved/Maintained Axis V GAF Score		239	81%	75%	87%	6%
● Stable Living Situation		284	86%	90%	93%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		214	81%	90%	94%	-9%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		230	73%	50%	66%	23% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■			■	■	■	■	78%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	2	150% ▲
Admits	-	2	-100% ▼
Discharges	3	-	
Service Hours	65	55	17% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	50%	33%
Co-occurring		
MH Screen Complete	N/A	83%
SA Screen Complete	N/A	94%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	50%	40%	-17% ▼

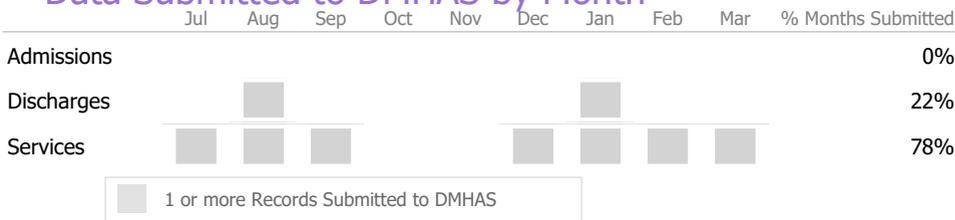
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		5	100%	75%	51%	25% ▲
Not Arrested		5	100%	75%	74%	25% ▲
Stable Living Situation		5	100%	95%	76%	5% ▲
Employed		2	40%	50%	32%	-10% ▼
Abstinence/Reduced Drug Use		1	20%	55%	53%	-35% ▼
Self Help		1	20%	60%	26%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	50%	90%	52%	-40% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	1	100% ▲
Admits	1	1	0%
Discharges	-	-	
Service Hours	3	12	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	0%	33%
Co-occurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	40%	N/A

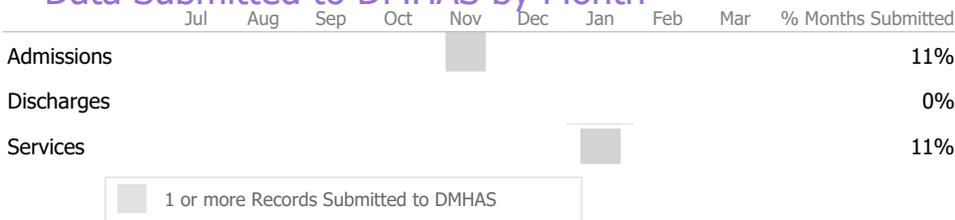
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		2	100%	55%	53%	45% ▲
Self Help		2	100%	60%	26%	40% ▲
Not Arrested		2	100%	75%	74%	25% ▲
Stable Living Situation		2	100%	95%	76%	5%
Improved/Maintained Axis V GAF Score		1	100%	75%	51%	25% ▲
Employed		0	0%	50%	32%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	50%	90%	52%	-40% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	967	969	0%
Admits	243	219	11% ▲
Discharges	188	247	-24% ▼
Service Hours	5,780	6,648	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	69%	92%
Co-occurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		104	55%	50%	57%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		810	80%	75%	94%	5%
● Abstinence/Reduced Drug Use		447	44%	50%	74%	-6%
● Employed		317	31%	40%	44%	-9%
● Improved/Maintained Axis V GAF Score		633	72%	75%	87%	-3%
● Stable Living Situation		795	79%	90%	93%	-11% ▼
● Self Help		366	36%	60%	65%	-24% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		600	73%	90%	94%	-17% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		689	71%	50%	66%	21% ▲

Data Submitted to DMHAS by Month

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Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■			■	■	■	■	78%

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