Catholic Charities- Waterbury

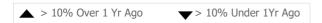
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 234 | 205 | 14% | • |
| | Admits | 107 | 97 | 10% | |
| | Discharges | 118 | 96 | 23% | • |
| ~/\ <u></u> | Service Hours | 3,603 | 3,207 | 12% | • |

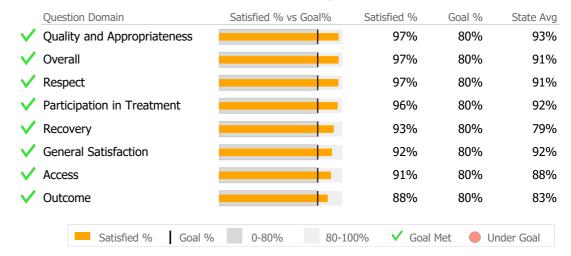


Clients by Level of Care

| Program Type | Level of Care Type | # | % | |
|---------------|--------------------|---|-----|-------|
| Mental Health | 1 | | | |
| | Outpatient | | 165 | 53.9% |
| | Case Management | | 141 | 46.1% |

Consumer Satisfaction Survey (Based on 1

(Based on 130 FY19 Surveys)



Client Demographics

| Age | | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|------------------------|---------|----------|--------------|---------------------------------|-----|-----|--------------|
| 18-25 | | 8 | 3% | 11% | Female | 151 | 65% | 40 % |
| 26-34 | | 32 | 14% | 23% | Male 📙 📗 | 83 | 35% | ▼ 60% |
| 35-44 | | 40 | 17% | 22% | Transgender | | | 0% |
| 45-54 | • | 71 | 30% | 20% | | | | |
| 55-64 | | 60 | 26% | 18% | | | | |
| 65+ | | 23 | 10% | 6% | Race | # | % | State Avg |
| | | | | | White/Caucasian | 184 | 79% | ▲ 62% |
| Ethnicity | | # | % | State Avg | Other <mark>I</mark> | 24 | 10% | 13% |
| Hisp-Puerto Rican | | 124 | 53% | 12 % | Black/African American | 19 | 8% | 17% |
| Non-Hispanic | | 58 | 25% | ▼ 70% | Unknown | 6 | 3% | 5% |
| Hispanic-Other | | 40 | 17% | 8% | Am. Indian/Native Alaskan | 1 | 0% | 1% |
| Unknown | | 10 | 4% | 10% | Asian | | | 1% |
| · | | | | | Multiple Races | | | 1% |
| Hispanic-Mexican | | 2 | 1% | 1% | Hawaiian/Other Pacific Islander | | | 0% |
| Hispanic-Cuban | | | | 0% | | | | |
| | | | | | | | | |
| | ▲ > 10% Over State Avg | > 10% U | Inder St | tate Avg | | | | |

Adelante OP 501-210X

Catholic Charities- Waterbury

Mental Health - Outpatient - Standard Outpatient

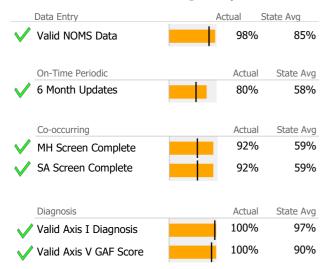
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

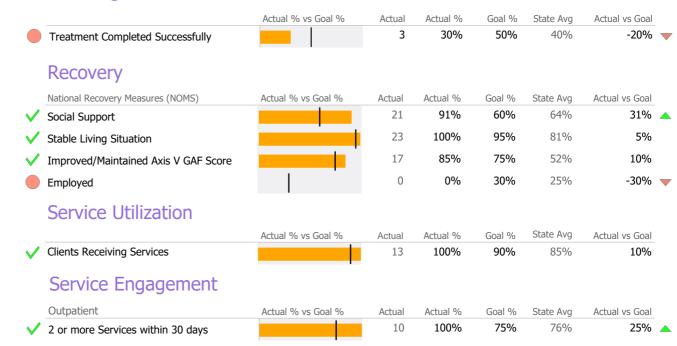
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 23 | 28 | -18% | • |
| Admits | 10 | 13 | -23% | • |
| Discharges | 10 | 20 | -50% | • |
| Service Hours | 1,324 | 1,248 | 6% | |

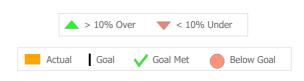
Data Submission Quality



Discharge Outcomes



| 20.00 | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|--------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 78% |
| Discharges | | | | | | | | | | 89% |
| Services | | | | | | | | | | 100% |
| | 1 or more Records Submitted to DMHAS | | | | | | | | | |



^{*} State Avg based on 89 Active Standard Outpatient Programs

Hispanic Family Hisp CM501-291

Catholic Charities- Waterbury

Mental Health - Case Management - Standard Case Management

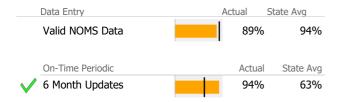
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

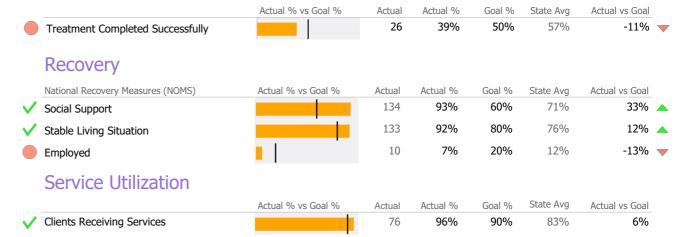
Program Activity

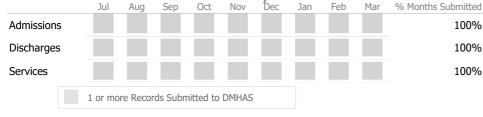
| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 140 | 94 | 49% | • |
| Admits | 49 | 30 | 63% | • |
| Discharges | 67 | 27 | 148% | • |
| Service Hours | 1,050 | 861 | 22% | • |

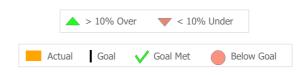
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 24 Active Standard Case Management Programs

Outpatient Clinical 501-290

Catholic Charities- Waterbury

Mental Health - Outpatient - Standard Outpatient

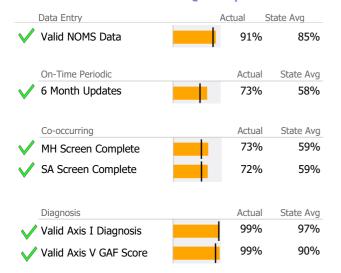
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

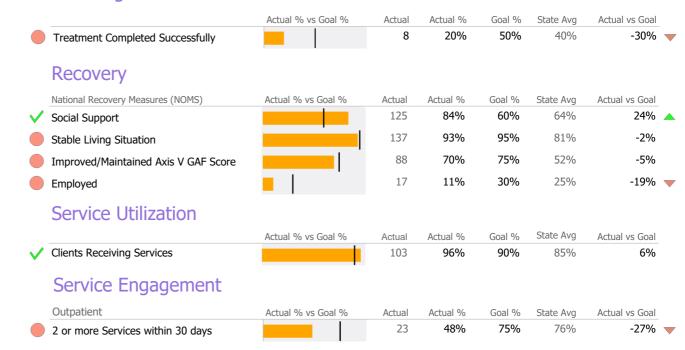
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 147 | 145 | 1% | |
| Admits | 48 | 53 | -9% | |
| Discharges | 41 | 49 | -16% | • |
| Service Hours | 1,229 | 1,097 | 12% | • |

Data Submission Quality



Discharge Outcomes



| | | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|---|--------|----------|--------|----------|-----|-----|-----|-----|-----|--------------------|
| Admissions | ; | | | | | | | | | | 89% |
| Discharges | | | | | | | | | | | 100% |
| Services | | | | | | | | | | | 100% |
| | | 1 or m | ore Reco | ds Sub | mitted t | | | | | | |



^{*} State Avg based on 89 Active Standard Outpatient Programs

St. Francis Xavier

Catholic Charities- Waterbury

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 1 | 1 | 0% | |
| Admits | - | 1 | -100% | • |
| Discharges | - | - | | |
| Service Hours | _ | - | | |

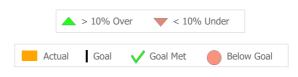
Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|----------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|--|
| / | Stable Living Situation | | 1 | 100% | 85% | 90% | 15% | |
| | Service Utilization | | | | | | | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| | Clients Receiving Services | | 0 | 0% | 90% | 96% | N/A | |

Data Submission Quality

| Data Entry | Actual State Avg |
|------------------|------------------|
| Valid NOMS Data | N/A 99% |
| On-Time Periodic | Actual State Avg |
| 6 Month Updates | 0% 83% |

| | | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|-----------|----|---------|-----------|---------|----------|-------|-----|-----|-----|-----|--------------------|
| Admission | ıs | | | | | | | | | | 0% |
| Discharge | S | | | | | | | | | | 0% |
| Services | | | | | | | | | | | 0% |
| | | 1 or mo | ore Recor | ds Subm | itted to | DMHAS | | | | | |



^{*} State Avg based on 66 Active Supportive Housing – Development Programs