

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,475	1,600	-8%
	Admits	760	849	-10%
	Discharges	863	905	-5%
	Service Hours	25,894	29,904	-13% ▼
	Bed Days	6,354	6,367	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 287 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Outcome		82%	80%	83%
● Recovery		79%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	926	35.9%
	Social Rehabilitation	651	25.2%
	Crisis Services	216	8.4%
	ACT	161	6.2%
	Community Support	144	5.6%
	Intake	112	4.3%
	Other	39	1.5%
	Inpatient Services	28	1.1%
	Residential Services	12	0.5%
	Forensic MH	Forensics Community-based	218
Outpatient		52	2.0%
Case Management		23	0.9%

Client Demographics

Age	#	%	State Avg
18-25	170	12%	11%
26-34	219	15%	23%
35-44	282	19%	22%
45-54	313	21%	20%
55-64	344	23%	18%
65+	144	10%	6%

Gender	#	%	State Avg
Male	892	60%	60%
Female	577	39%	40%
Transgender	6	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,014	69%	70%
Hisp-Puerto Rican	268	18%	12%
Hispanic-Other	114	8%	8%
Unknown	69	5%	10%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	4	0%	0%

Race	#	%	State Avg
Black/African American	608	42%	▲ 17%
White/Caucasian	468	32%	▼ 62%
Other	305	21%	13%
Asian	29	2%	1%
Unknown	18	1%	5%
Multiple Races	17	1%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

500 Vine Jail Div

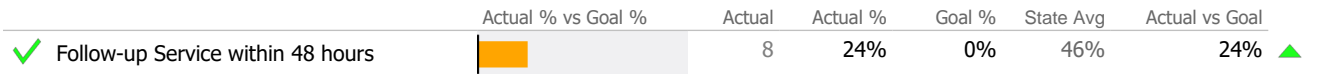
Capitol Region Mental Health Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

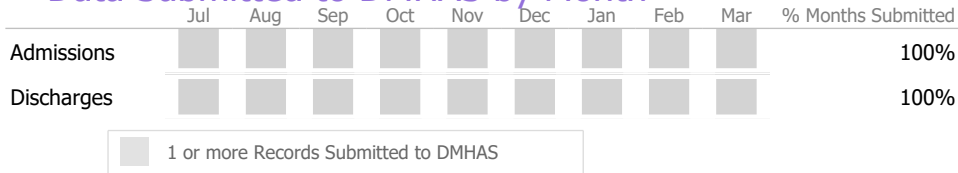
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	208	205	1%
Admits	195	213	-8%
Discharges	221	185	19% ▲

Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	56	-5%
Admits	5	9	-44% ▼
Discharges	12	10	20% ▲
Service Hours	1,836	2,450	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	64%
On-Time Periodic		
6 Month Updates	100%	90%
Co-occurring		
MH Screen Complete	89%	29%
SA Screen Complete	100%	30%
Diagnosis		
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	8%	65%	54%	-57% ▼
No Re-admit within 30 Days of Discharge		11	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	55%	-90% ▼

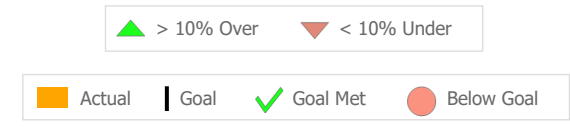
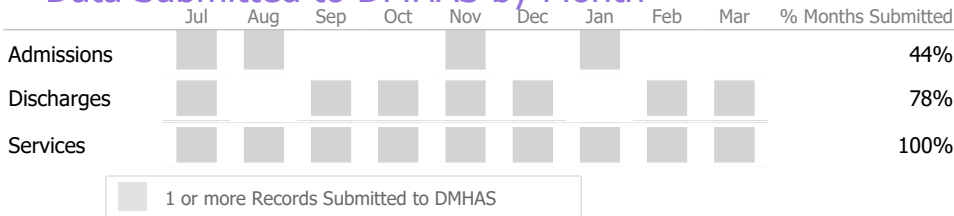
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		47	89%	60%	89%	29% ▲
Social Support		38	72%	60%	78%	12% ▲
Employed		1	2%	15%	14%	-13% ▼
Improved/Maintained Axis V GAF Score		31	61%	85%	58%	-24% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		41	100%	90%	99%	10%

Data Submitted to DMHAS by Month



* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	30	-23% ▼
Admits	14	9	56% ▲
Discharges	8	19	-58% ▼
Service Hours	559	337	66% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	25%	50%	30%	-25% ▼

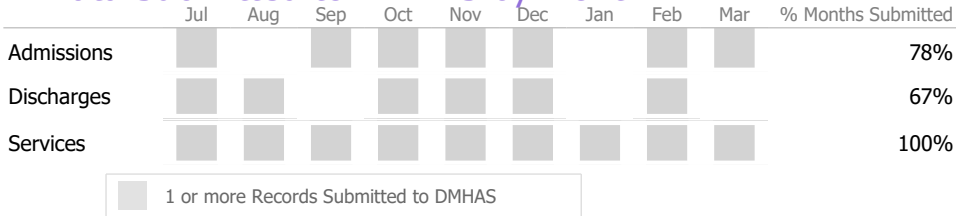
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		24	100%	60%	82%	40% ▲
Social Support		12	50%	60%	65%	-10%
Stable Living Situation		16	67%	80%	76%	-13% ▼
Employed		1	4%	20%	6%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	100%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 85%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 58%
Co-occurring	Actual	State Avg
MH Screen Complete		N/A 59%
SA Screen Complete		N/A 59%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	40%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	25%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	52%	-75% ▼
Social Support		N/A	N/A	60%	64%	-60% ▼
Stable Living Situation		N/A	N/A	95%	81%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	85%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

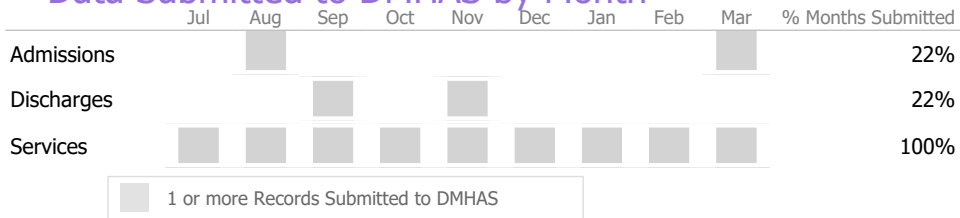
Actual Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	19	-26% ▼
Admits	2	5	-60% ▼
Discharges	2	7	-71% ▼
Service Hours	441	618	-29% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Re-entry Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 0 Active UM Screening Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	144	167	-14% ▼
Admits	37	39	-5%
Discharges	55	46	20% ▲
Service Hours	1,913	2,181	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	70%
On-Time Periodic		
6 Month Updates	92%	85%
Co-occurring		
MH Screen Complete	80%	30%
SA Screen Complete	100%	30%
Diagnosis		
Valid Axis I Diagnosis	79%	98%
Valid Axis V GAF Score	78%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	53%	65%	63%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		108	73%	60%	82%	13% ▲
Stable Living Situation		134	91%	80%	86%	11% ▲
Employed		10	7%	20%	13%	-13% ▼
Improved/Maintained Axis V GAF Score		15	12%	65%	66%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		91	98%	90%	99%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	87	0%
Admits	8	11	-27% ▼
Discharges	3	8	-63% ▼
Service Hours	1,036	1,347	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	59%
SA Screen Complete	100%	59%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	50%	40%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		68	78%	60%	64%	18% ▲
✓ Employed		33	38%	30%	25%	8%
✓ Stable Living Situation		85	98%	95%	81%	3%
● Improved/Maintained Axis V GAF Score		28	35%	75%	52%	-40% ▼

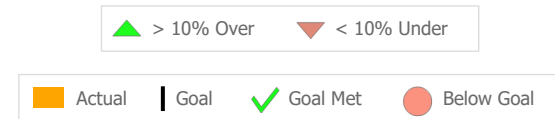
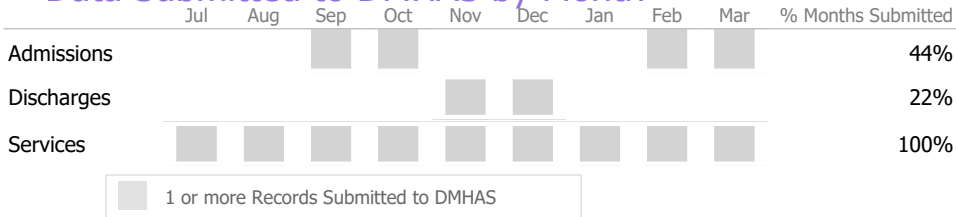
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		81	96%	90%	85%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		5	63%	75%	76%	-13% ▼

Data Submitted to DMHAS by Month



* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	57	-9%
Admits	19	19	0%
Discharges	25	18	39% ▲
Service Hours	1,106	1,698	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	74%	90%
Co-occurring	Actual	State Avg
MH Screen Complete	95%	94%
SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%
Valid Axis V GAF Score	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	16%	50%	17%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		55	100%	60%	18%	40% ▲
Social Support		40	73%	60%	68%	13% ▲
Employed		6	11%	30%	21%	-19% ▼
Stable Living Situation		39	71%	95%	82%	-24% ▼
Improved/Maintained Axis V GAF Score		19	40%	75%	66%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		30	100%	90%	99%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		18	95%	75%	85%	20% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Standard Outpatient Programs

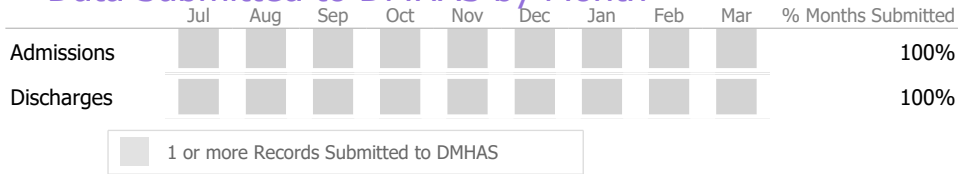
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	60	-17% ▼
Admits	51	60	-15% ▼
Discharges	51	59	-14% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		45	92%	75%	75%	17% ▲
✓ Community Location Evaluation		49	100%	80%	92%	20% ▲
● Follow-up Service within 48 hours		2	25%	90%	91%	-65% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	6	4	50% ▲
Discharges	4	4	0%
Bed Days	1,987	2,003	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	51%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	88%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	56%
SA Screen Complete	100%	56%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	50%	60%	71%	-10% ▼
✓ Follow-up within 30 Days of Discharge		2	100%	90%	82%	10%

Recovery

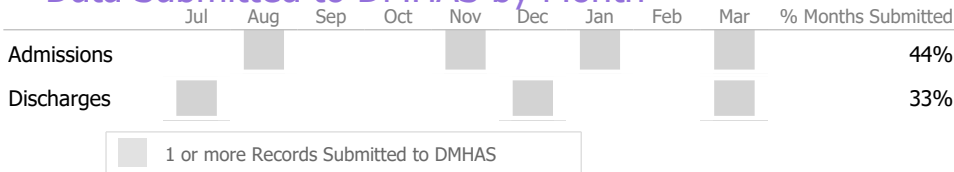
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	85%	23% ▲
● Stable Living Situation		11	92%	95%	92%	-3%
● Employed		2	17%	25%	10%	-8%
● Improved/Maintained Axis V GAF Score		6	67%	95%	63%	-28% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	404 days	0.4	72%	90%	96%	-18% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 81 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 1 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	28	0%
Admits	12	12	0%
Discharges	12	12	0%
Bed Days	4,367	4,364	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	93%
On-Time Periodic		
6 Month Updates	33%	33%
Co-occurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	93%	93%
Valid Axis V GAF Score	68%	68%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	83%	95%	83%	-12% ▼
No Re-admit within 30 Days of Discharge		10	91%	85%	91%	6%
Follow-up within 30 Days of Discharge		10	100%	90%	100%	10%

Recovery

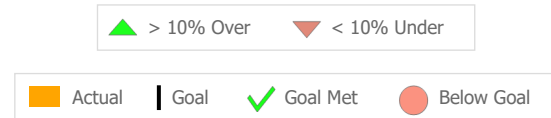
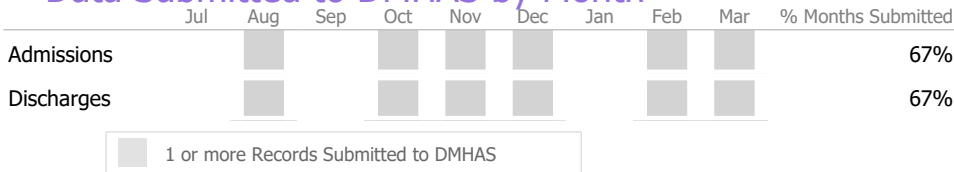
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		8	38%	75%	38%	-37% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		16	514 days	0.3	99%	90%	99%	9%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



* State Avg based on 1 Active Non-Certified Subacute Programs

Intake Team

Capitol Region Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services

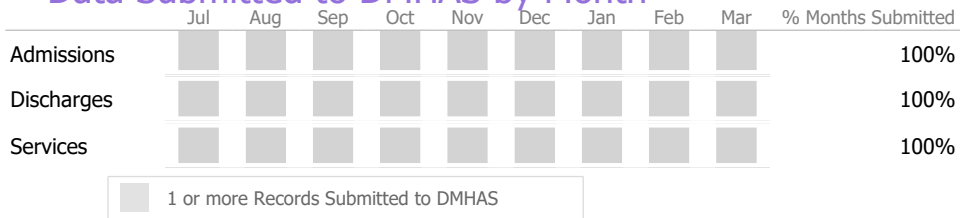
Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	112	108	4%
Admits	78	77	1%
Discharges	88	81	9%
Service Hours	656	612	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

JD Sub Use

Capitol Region Mental Health Center

Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	92	▼
Admits	-	85	-100% ▼
Discharges	-	95	-100% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

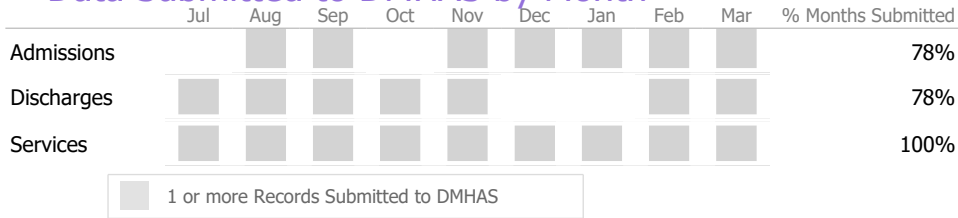
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	35	11% ▲
Admits	20	17	18% ▲
Discharges	16	15	7%
Service Hours	377	399	-6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Other Programs

Mobile Crisis Team

Capitol Region Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

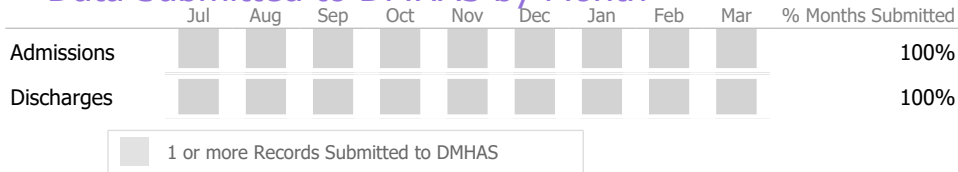
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	175	160	9%
Admits	218	190	15% ▲
Discharges	218	189	15% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		193	95%	75%	75%	20% ▲
✓ Community Location Evaluation		201	99%	80%	92%	19% ▲
● Follow-up Service within 48 hours		24	55%	90%	91%	-35% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Peer Support

Capitol Region Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

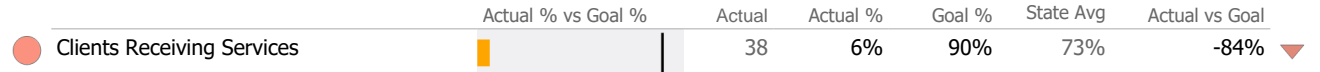
Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

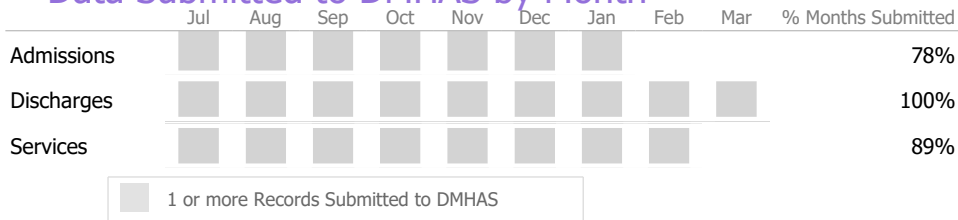
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	651	694	-6%
Admits	22	37	-41% ▼
Discharges	57	58	-2%
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	446	450	-1%
Admits	25	24	4%
Discharges	31	28	11% ▲
Service Hours	4,196	4,660	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	90%	59%
SA Screen Complete	100%	59%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	73%	97%
Valid Axis V GAF Score	72%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	13%	50%	40%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		269	60%	60%	64%	0%
Stable Living Situation		396	89%	95%	81%	-6%
Employed		44	10%	30%	25%	-20% ▼
Improved/Maintained Axis V GAF Score		54	13%	75%	52%	-62% ▼

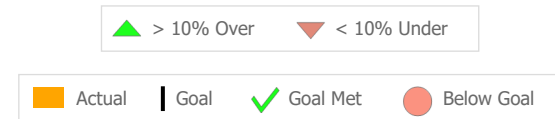
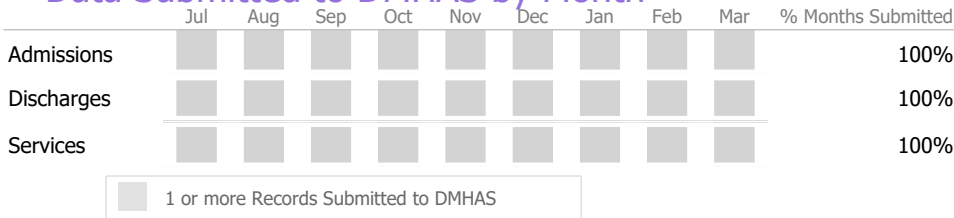
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		412	99%	90%	85%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		15	60%	75%	76%	-15% ▼

Data Submitted to DMHAS by Month



* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	393	420	-6%
Admits	23	18	28% ▲
Discharges	32	48	-33% ▼
Service Hours	4,976	5,409	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	96%	59%
SA Screen Complete	100%	59%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	89%	97%
Valid Axis V GAF Score	89%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	28%	50%	40%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		330	84%	60%	64%	24% ▲
Stable Living Situation		373	95%	95%	81%	0%
Employed		59	15%	30%	25%	-15% ▼
Improved/Maintained Axis V GAF Score		103	27%	75%	52%	-48% ▼

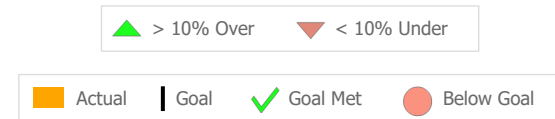
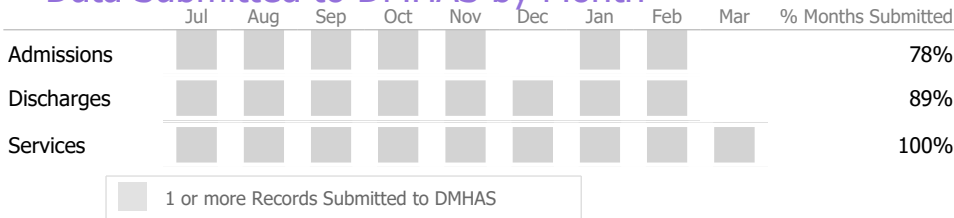
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		362	100%	90%	85%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		20	87%	75%	76%	12% ▲

Data Submitted to DMHAS by Month



* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	109	110	-1%
Admits	25	20	25% ▲
Discharges	28	23	22% ▲
Service Hours	8,706	10,150	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	64%
On-Time Periodic		
6 Month Updates	94%	90%
Co-occurring		
MH Screen Complete	100%	29%
SA Screen Complete	100%	30%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	21%	65%	54%	-44% ▼
No Re-admit within 30 Days of Discharge		24	89%	85%	90%	4%
Follow-up within 30 Days of Discharge		4	67%	90%	55%	-23% ▼

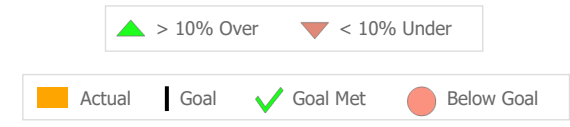
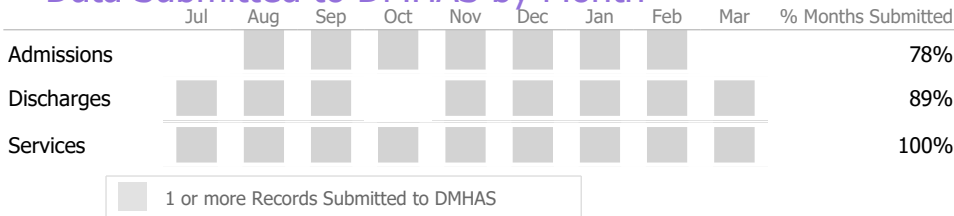
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		100	90%	60%	89%	30% ▲
Social Support		89	80%	60%	78%	20% ▲
Employed		17	15%	15%	14%	0%
Improved/Maintained Axis V GAF Score		81	88%	85%	58%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		83	100%	90%	99%	10%

Data Submitted to DMHAS by Month



* State Avg based on 23 Active Assertive Community Treatment Programs