

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,657	1,528	8%
	Admits	1,174	905	30% ▲
	Discharges	853	944	-10%
	Service Hours	4,294	4,699	-9%
	Bed Days	27,864	29,144	-4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 887 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		86%	80%	83%
✓ Recovery		81%	80%	79%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	792	43.8%
	Residential Services	446	24.7%
	Recovery Support	283	15.7%
	Employment Services	145	8.0%
<b>Mental Health</b>	Case Management	114	6.3%
	Employment Services	28	1.5%

### Client Demographics

Age	#	%	State Avg
18-25	104	6%	11%
26-34	438	26%	23%
35-44	497	30%	22%
45-54	385	23%	20%
55-64	209	13%	18%
65+	24	1%	6%

Gender	#	%	State Avg
Male	978	59%	60%
Female	678	41%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,398	84%	70% ▲
Hisp-Puerto Rican	173	10%	12%
Hispanic-Other	70	4%	8%
Unknown	12	1%	10%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	2	0%	1%

Race	#	%	State Avg
White/Caucasian	1,024	62%	62%
Black/African American	376	23%	17%
Other	235	14%	13%
Multiple Races	9	1%	1%
Am. Indian/Native Alaskan	4	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Asian	3	0%	1%
Unknown	2	0%	5%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	145	147	-1%
Admits	88	109	-19% ▼
Discharges	88	100	-12% ▼
Service Hours	615	791	-22% ▼

## Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		51	35%	35%	29%	0%

## Service Utilization

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		73	94%	90%	65%	4%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		77%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		25%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■		■	■	■	■	89%
Services	■	■	■	■	■	■	■		■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 15 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	52	-23% ▼
Admits	31	42	-26% ▼
Discharges	28	43	-35% ▼
Bed Days	2,951	3,281	-10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	83%
Valid TEDS Data	99%	94%
<b>On-Time Periodic</b>		
6 Month Updates	0%	40%
<b>Co-occurring</b>		
MH Screen Complete	90%	85%
SA Screen Complete	90%	85%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	75%	70%	76%	5%
No Re-admit within 30 Days of Discharge		25	89%	85%	92%	4%
Follow-up within 30 Days of Discharge		19	90%	90%	72%	0%

### Recovery

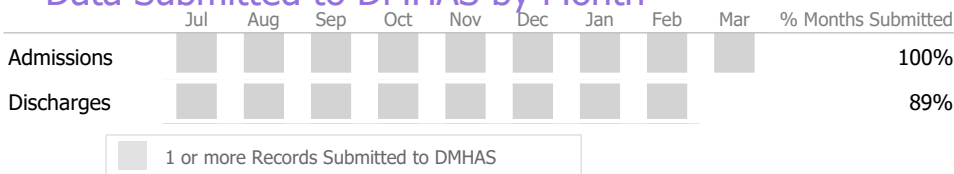
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		19	46%	70%	71%	-24% ▼
Improved/Maintained Axis V GAF Score		27	93%	95%	89%	-2%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	129 days	0.2	72%	90%	99%	-18% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	10	-40% ▼
Admits	4	9	-56% ▼
Discharges	4	8	-50% ▼
Bed Days	281	770	-64% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	100%	94%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	40%
<b>Co-occurring</b>		
MH Screen Complete	50%	85%
SA Screen Complete	50%	85%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	70%	76%	30% ▲
● No Re-admit within 30 Days of Discharge		3	75%	85%	92%	-10%
✓ Follow-up within 30 Days of Discharge		4	100%	90%	72%	10%

### Recovery

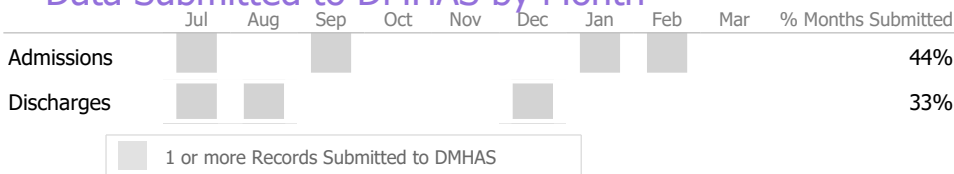
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		4	67%	70%	71%	-3%
✓ Improved/Maintained Axis V GAF Score		4	100%	95%	89%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	102 days	0.4	34%	90%	99%	-56% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	197	193	2%
Admits	163	160	2%
Discharges	166	161	3%
Bed Days	11,834	10,679	11% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	83%
Valid TEDS Data	98%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	40%

Co-occurring	Actual	State Avg
MH Screen Complete	93%	85%
SA Screen Complete	95%	85%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		128	77%	70%	76%	7%
✓ No Re-admit within 30 Days of Discharge		149	90%	85%	92%	5%
○ Follow-up within 30 Days of Discharge		109	85%	90%	72%	-5%

### Recovery

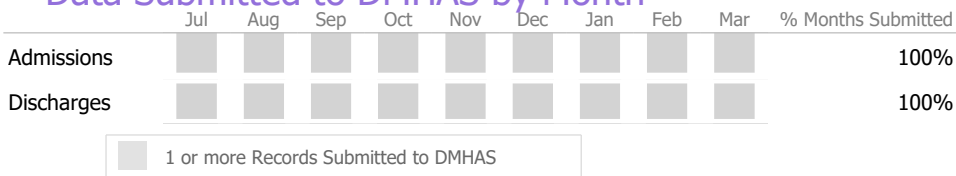
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Abstinence/Reduced Drug Use		128	64%	70%	71%	-6%
✓ Improved/Maintained Axis V GAF Score		159	96%	95%	89%	1%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		41	101 days	0.1	105%	90%	99%	15% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	212	234	-9%
Admits	171	183	-7%
Discharges	170	188	-10%
Bed Days	12,798	14,414	-11% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	83%
Valid TEDS Data	99%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	40%

Co-occurring	Actual	State Avg
MH Screen Complete	91%	85%
SA Screen Complete	91%	85%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		145	85%	70%	76%	15% ▲
✓ No Re-admit within 30 Days of Discharge		160	94%	85%	92%	9%
● Follow-up within 30 Days of Discharge		106	73%	90%	72%	-17% ▼

### Recovery

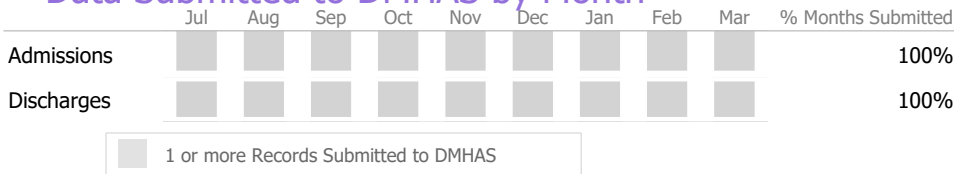
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		156	73%	70%	71%	3%
✓ Improved/Maintained Axis V GAF Score		162	95%	95%	89%	0%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		49	88 days	0.2	95%	90%	99%	5%

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

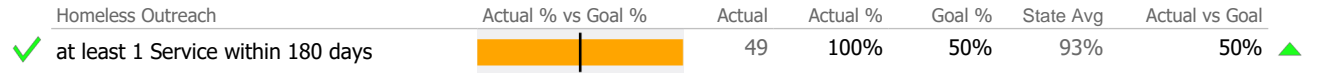
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

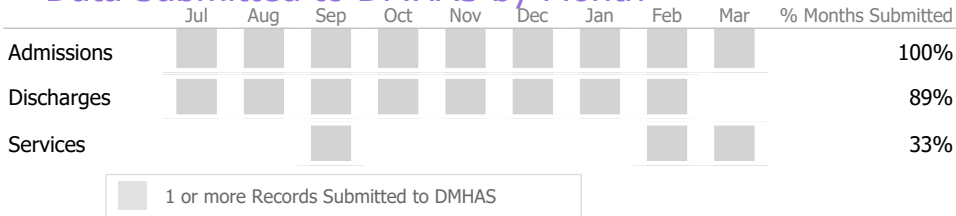
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	114	53	115% ▲
Admits	50	31	61% ▲
Discharges	40	1	3900% ▲
Service Hours	-	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	18	-28% ▼
Admits	4	8	-50% ▼
Discharges	3	8	-63% ▼
Service Hours	113	141	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	23%	35%	43%	-12% ▼

### Service Utilization

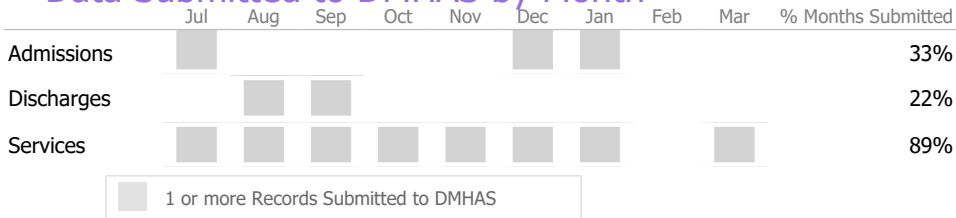
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		83%

On-Time Periodic	Actual	State Avg
6 Month Updates		96%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 42 Active Employment Services Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 1 Active Integrated Primary Care Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	792	780	2%
Admits	367	347	6%
Discharges	346	418	-17% ▼
Service Hours	3,434	3,524	-3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid TEDS Data	97%	90%
<b>On-Time Periodic</b>		
6 Month Updates	9%	20%
<b>Co-occurring</b>		
MH Screen Complete	92%	88%
SA Screen Complete	92%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		102	29%	50%	52%	-21% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		816	99%	75%	82%	24% ▲
Abstinence/Reduced Drug Use		532	65%	55%	51%	10%
Stable Living Situation		775	94%	95%	82%	-1%
Employed		332	40%	50%	43%	-10%
Self Help		235	29%	60%	26%	-31% ▼
Improved/Maintained Axis V GAF Score		336	49%	75%	58%	-26% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		409	86%	90%	66%	-4%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		108	30%	75%	70%	-45% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	167	146	14% ▲
Admits	144	118	22% ▲
Discharges	126	121	4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	99%
Valid TEDS Data	97%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	92%

Co-occurring	Actual	State Avg
MH Screen Complete	88%	98%
SA Screen Complete	88%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		126	100%	50%	57%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		140	81%	50%	74%	31% ▲
● Self Help		101	59%	60%	65%	-1%
✓ Improved/Maintained Axis V GAF Score		126	94%	75%	87%	19% ▲
● Not Arrested		124	72%	75%	94%	-3%
● Stable Living Situation		140	81%	90%	93%	-9%
● Employed		12	7%	40%	44%	-33% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		3	2%	50%	66%	-48% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	23	-35% ▼
Admits	13	14	-7%
Discharges	4	15	-73% ▼
Service Hours	132	242	-46% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	27%	35%	43%	-8%

### Service Utilization

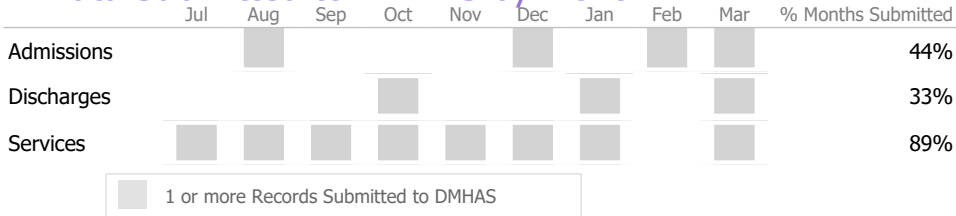
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		83%

On-Time Periodic	Actual	State Avg
6 Month Updates		96%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under


█ Actual    | Goal    ✓ Goal Met    ● Below Goal



\* State Avg based on 42 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106		
Admits	106	-	
Discharges	3	-	

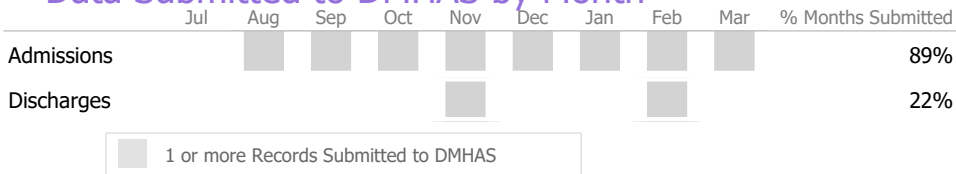
### Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Co-occurring	Actual	State Avg
MH Screen Complete	 45%	48%
SA Screen Complete	 46%	62%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 100%	12%
✓ Valid Axis V GAF Score	 100%	11%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	177		
Admits	177	-	
Discharges	1	-	

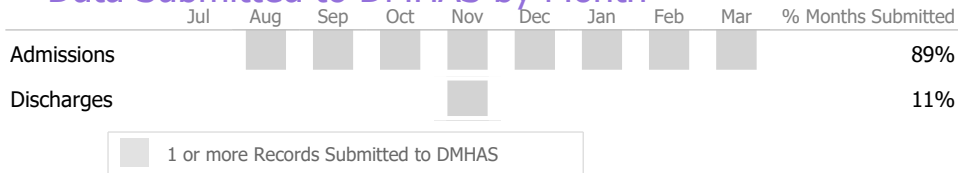
### Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Co-occurring	Actual	State Avg
MH Screen Complete		48%
SA Screen Complete		62%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		12%
✓ Valid Axis V GAF Score		11%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs