Provider Activity

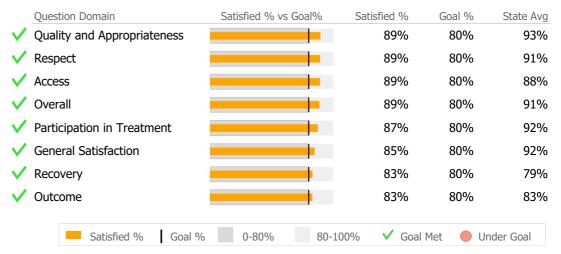




Clients by Level of Care

Program Type	Program Type Level of Care Type						
Mental Healt	h						
	Employment Services		245	74.7%			
	Residential Services		83	25.3%			

Consumer Satisfaction Survey (Based on 133 FY19 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		44	14%	11%	Male	176	56%	60%
26-34		77	25%	23%	Female 🔀	138	44%	40%
35-44		43	14%	22%	Transgender			0%
45-54	•	81	26%	20%				
55-64		53	17%	18%				
65+		16	5%	6%	Race	#	%	State Avg
					White/Caucasian	226	72%	62%
Ethnicity		#	%	State Avg	Black/African American	37	12%	17%
Non-Hispanic		274	87%	▲ 70%	Other	36	11%	13%
Hispanic-Other		26	8%	8%	Asian	8	3%	1%
Hisp-Puerto Rican	1	7	2%	12%	Am. Indian/Native Alaskan	4	1%	1%
Unknown		5	2%	10%	Multiple Races	3	1%	1%
					Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican		2	1%	1%	Unknown			5%
Hispanic-Cuban				0%				
	Un	ique C	lients	State Avg	▲ > 10% Over State Avg	> 10% U	nder St	ate Avg

Beecher House ABI/TBI - 165

Ability Beyond

Mental Health - Residential Services - Group Home

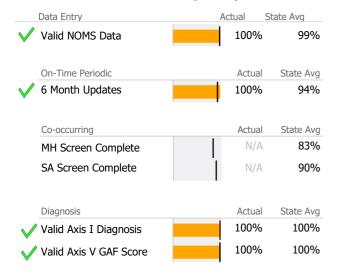
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	5	0%	
Admits	-	1	-100%	•
Discharges	-	-		
Bed Days	1,375	1,221	13%	•

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	83%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

Recovery



Bed Utilization

< 90%

90-110%



>110%

Data Submitted to DMHAS by Month

Admissions

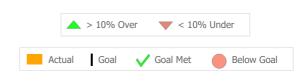
Discharges

Owward

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

0%

0%

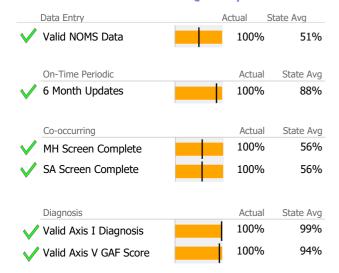


^{*} State Avg based on 24 Active Group Home Programs

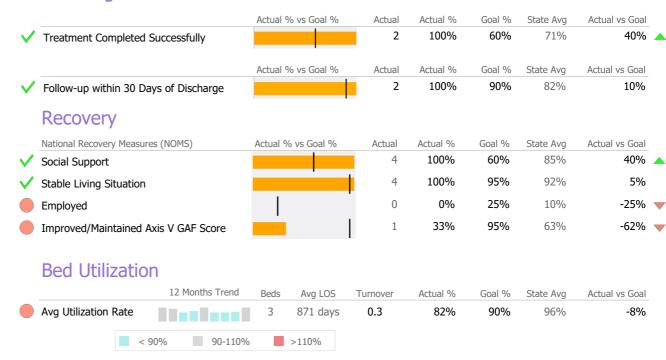
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33% 🔺	
Admits	1	-		
Discharges	2	-		
Bed Days	675	822	-18% ▼	

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 81 Active Supervised Apartments Programs

Employment Svs (YAS)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

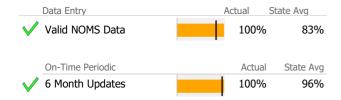
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14%	•
Admits	2	5	-60%	•
Discharges	1	3	-67%	•
Service Hours	127	93	37%	•

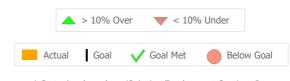
Recovery



Data Submission Quality







^{*} State Avg based on 42 Active Employment Services Programs

Employment Svs Reg 1 - 271 (Norwalk)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

100%

90%

96%

10%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	83	6%	
Admits	33	31	6%	
Discharges	30	24	25%	•
Service Hours	875	919	-5%	

Recovery

Clients Receiving Services

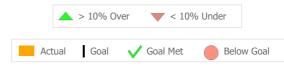


Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	83%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

Data Submitted to DMHAS by Month

			111666		\sim 111	· ·	\sim ,				
		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
	Admissions										100%
	Discharges										100%
:	Services										100%
							_				
		1 or r	nore Recor	ds Subi	mitted to	DMHAS	5				



^{*} State Avg based on 42 Active Employment Services Programs

58

Employment Svs Reg 5 - 270 (Danbury)

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

100%

90%

96%

10%

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	153	152	1%	
Admits	76	84	-10%	
Discharges	72	67	7%	
Service Hours	1,094	1,293	-15%	•

Recovery

Clients Receiving Services

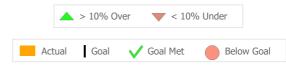


Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	83%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	96%

Data Submitted to DMHAS by Month

Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%
	1 or m	ore Recor	ds Sub	mitted t	o DMHA	S				



^{*} State Avg based on 42 Active Employment Services Programs

89

Fiduciary for Temp Housing Prog (THP) 252

Ability Beyond

Mental Health - Other - Fiduciary

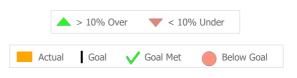
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	_	_	

Data	Subm	itted	to	DMH	IAS I	ру М	onth	1		
	Jul			Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or mo	re Record	ds Sub	mitted to	DMHAS					



^{*} State Avg based on 5 Active Fiduciary Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

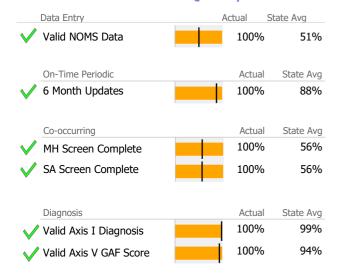
Program Activity Discharge Outcomes Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal 3 **Unique Clients** 3 0% 0 0% 60% 71% -60% Treatment Completed Successfully 2 Admits Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Discharges 1 Follow-up within 30 Days of Discharge N/A N/A 90% 82% N/A 270 **Bed Days** 732 **-63% ▼** Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 3 Social Support 100% 60% 85% 40% Data Entry Actual State Avg 3 95% 92% 5% 100% Stable Living Situation Valid NOMS Data 100% 51% 0 0% 25% 10% -25% **Employed** 1 100% 95% 63% 5% Improved/Maintained Axis V GAF Score On-Time Periodic Actual State Avg 6 Month Updates N/A 88% **Bed Utilization** Co-occurring Actual State Avg 12 Months Trend Actual vs Goal Avg LOS Turnover Actual % Goal % State Ava 100% 56% MH Screen Complete Avg Utilization Rate 231 days 0.8 33% 90% 96% -57% ____ SA Screen Complete 100% 56% < 90% 90-110% >110% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis 100% 94% ✓ Valid Axis V GAF Score



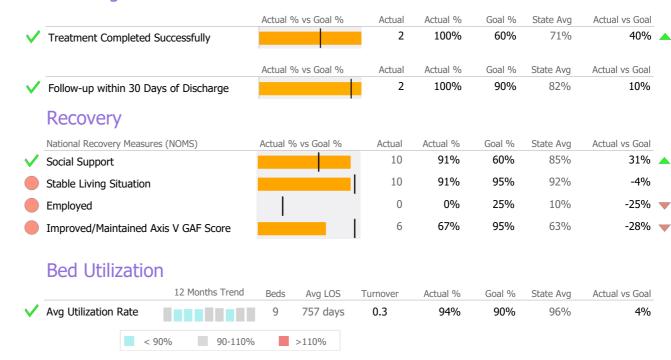
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	9	22%	•
Admits	2	4	-50%	•
Discharges	2	-		
Bed Days	2,335	2,115	10%	

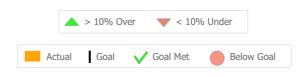
Data Submission Quality



Discharge Outcomes





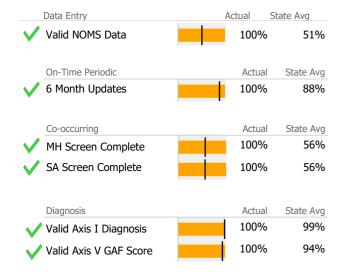


^{*} State Avg based on 81 Active Supervised Apartments Programs

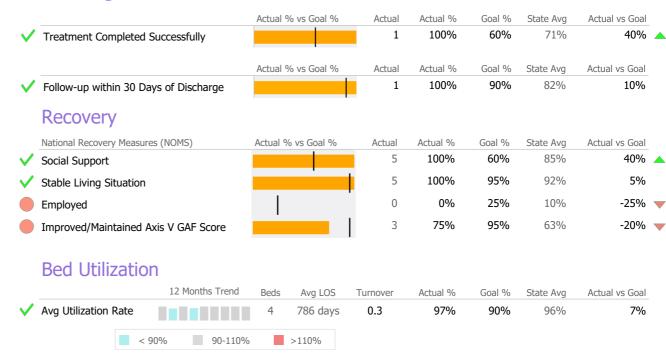
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	4	25%	•
Admits	1	-		
Discharges	1	-		
Bed Days	1,071	1,096	-2%	

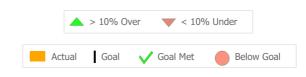
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 81 Active Supervised Apartments Programs

Sheffield Apartments #1 YAS - 172

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

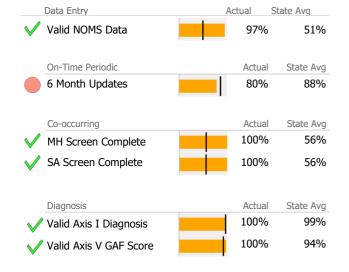
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

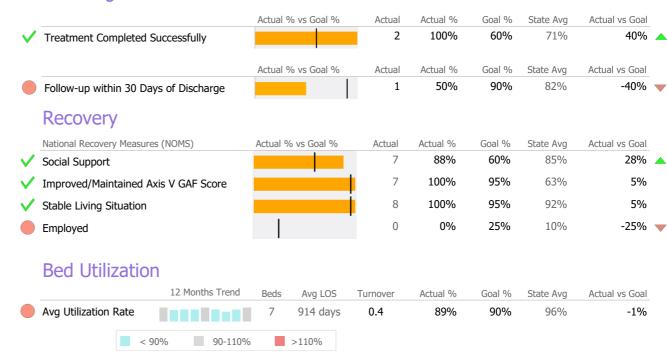
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	9	-22%	•
Admits	1	2	-50%	•
Discharges	2	2	0%	
Bed Days	1,705	1,919	-11%	•

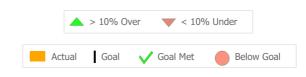
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 81 Active Supervised Apartments Programs

Sheffield Apartments #2 YAS

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

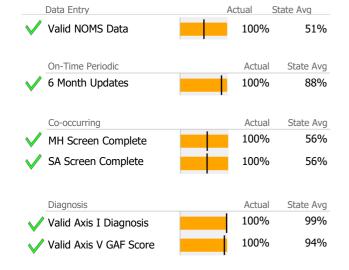
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

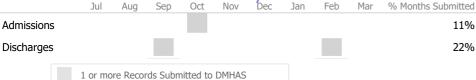
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	lacktriangle
Admits	1	1	0%	
Discharges	2	1	100%	•
Bed Days	1,017	1,370	-26%	•

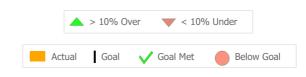
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 81 Active Supervised Apartments Programs

Supervised Res Recovery Program 250

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

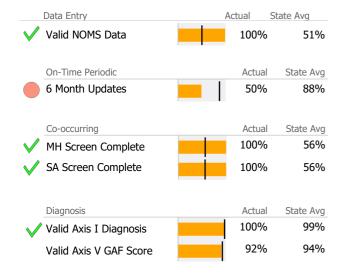
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

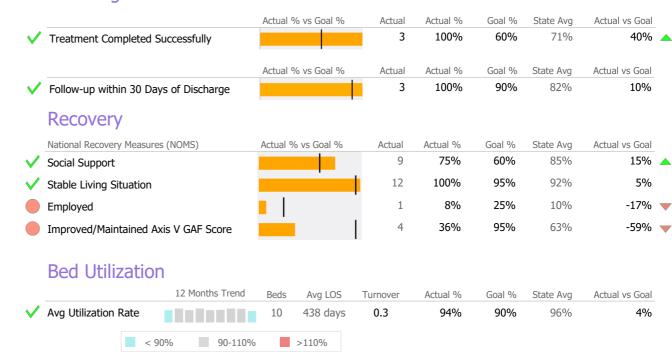
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	17	-29%	•
Admits	3	7	-57%	•
Discharges	3	8	-63%	•
Bed Days	2,573	2,238	15%	•

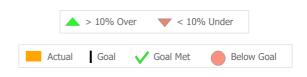
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 81 Active Supervised Apartments Programs

Supervised Res Support Program 251

Ability Beyond

Mental Health - Residential Services - Supervised Apartments

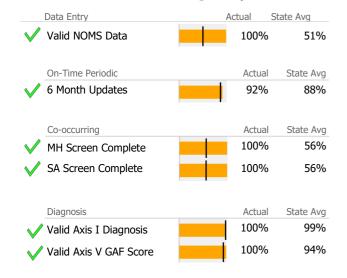
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

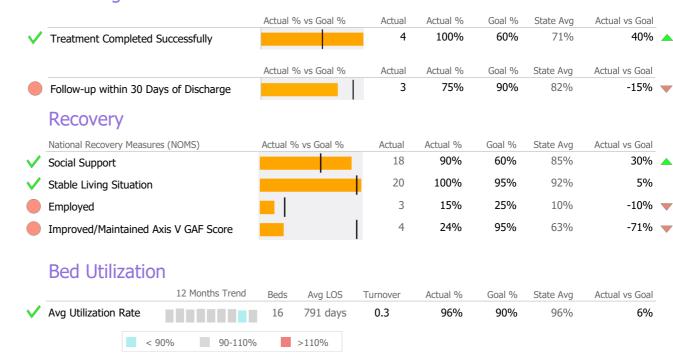
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	18	11%	•
Admits	5	2	150%	•
Discharges	4	3	33%	•
Bed Davs	4,203	4,177	1%	

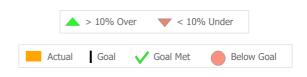
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 81 Active Supervised Apartments Programs

Unionville House ABI/TBI - 166

Ability Beyond

Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

60%

90%

95%

State Avg

88%

100%

74%

Actual vs Goal

15%

-62% 🔻

10%

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Actual %

75%

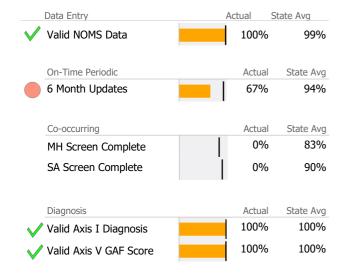
100%

33%

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	-	
Discharges	-	-	
Bed Days	1.007	1.096	-8%

Data Submission Quality



Discharge Outcomes

	Actual 70 V3 Godi 70	Actual	Actual 70	Godi 70	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	83%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Actual

3

1

Actual % vs Goal %

Bed Utilization

Improved/Maintained Axis V GAF Score

Stable Living Situation

Social Support



Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar 9

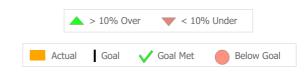
Admissions

Discharges

Oct Nov Dec Jan Feb Mar % Months Submitted

11%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 24 Active Group Home Programs

Woodland House ABI/TBI - 167

Ability Beyond

Mental Health - Residential Services - Group Home

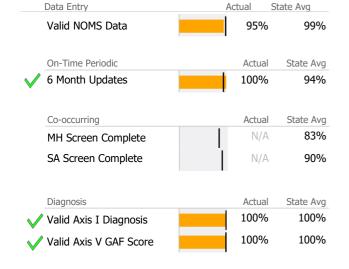
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	4	0%	
Admits	-	1	-100%	•
Discharges	-	-		
Bed Days	1,100	861	28%	•

Data Submission Quality

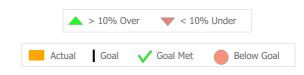


Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	80%	83%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit within 30 Days of Discharge		N/A	N/A	85%	82%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Stable Living Situation		4	100%	90%	100%	10%
	Social Support	i	2	50%	60%	88%	-10%
	Improved/Maintained Axis V GAF Score	'	2	50%	95%	74%	-45%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
/	Avg Utilization Rate	4 1,486 days	0.3	100%	90%	94%	10%
	< 90% 90-110%	>110%					

Data Submitted to DMHAS by Month

1 or more Records Submitted to DMHAS



^{*} State Avg based on 24 Active Group Home Programs

YAS Starr Avenue Supervised Apts 271Y

Ability Beyond

SA Screen Complete

✓ Valid Axis I Diagnosis

✓ Valid Axis V GAF Score

Diagnosis

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity Discharge Outcomes Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Unique Clients** 6 33% 🔺 2 100% 60% 71% 40% 🔺 Treatment Completed Successfully 3 Admits Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 2 Discharges Follow-up within 30 Days of Discharge 2 100% 90% 82% 10% **Bed Days** 1,414 1,644 -14% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 8 Social Support 100% 60% 85% 40% Data Entry Actual State Avg 8 95% 92% 5% 100% Stable Living Situation Valid NOMS Data 100% 51% 0 25% 10% -25% **Employed** 0% 2 29% 95% 63% -66% -Improved/Maintained Axis V GAF Score On-Time Periodic Actual State Avg 6 Month Updates 100% 88% **Bed Utilization** Co-occurring Actual State Avg 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Ava Actual vs Goal 67% 56% MH Screen Complete Avg Utilization Rate 1,567 days 0.3 86% 90% 96% -4%

< 90%

90-110%

>110%



67%

Actual 100%

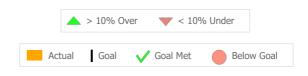
100%

56%

State Avg

99%

94%



^{*} State Avg based on 81 Active Supervised Apartments Programs