

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	40	46	-13% ▼
	Admits	28	32	-13% ▼
	Discharges	27	33	-18% ▼
	Service Hours		-	
	Bed Days	2,463	2,437	1%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 11 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Respect		73%	80%	91%
Recovery		73%	80%	79%
Quality and Appropriateness		64%	80%	93%
Participation in Treatment		64%	80%	92%
Overall		64%	80%	91%
Outcome		64%	80%	83%
General Satisfaction		45%	80%	92%
Access		45%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	40	100.0%

Client Demographics

Age	#	%	State Avg
18-25	6	15%	10%
26-34	12	30%	23%
35-44	11	28%	22%
45-54	8	20%	20%
55-64	3	8% ▼	19%
65+			7%

Gender	#	%	State Avg
Male	39	100% ▲	60%
Female			40% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	26	65%	70%
Hisp-Puerto Rican	14	35% ▲	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			9%

Race	#	%	State Avg
Black/African American	18	45% ▲	17%
White/Caucasian	9	23% ▼	63%
Unknown	7	18% ▲	5%
Other	6	15%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	82%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	4%
Co-occurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	74%	70%	75%	4%
No Re-admit within 30 Days of Discharge		26	96%	85%	91%	11% ▲
Follow-up within 30 Days of Discharge		14	70%	90%	73%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		37	90%	70%	67%	20% ▲
Improved/Maintained Axis V GAF Score		26	96%	95%	85%	1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	101 days	0.3	89%	90%	92%	-1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs