

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	61	71	-14%	▼
	Admits	7	17	-59%	▼
	Discharges	10	22	-55%	▼
	Service Hours	426	414	3%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	61	100.0%

Consumer Satisfaction Survey (Based on 37 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		94%	80%	91%
● Outcome		72%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	2	3%	10%
26-34	15	26%	23%
35-44	14	24%	22%
45-54	14	24%	20%
55-64	8	14%	19%
65+	5	9%	7%

Gender	#	%	State Avg
Male	33	54%	60%
Female	28	46%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	59	97%	▲ 70%
Hispanic-Other	1	2%	8%
Hisp-Puerto Rican	1	2%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			9%

Race	#	%	State Avg
White/Caucasian	58	95%	▲ 63%
Black/African American	2	3%	▼ 17%
Other	1	2%	▼ 13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	61	71	-14% ▼
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
Valid TEDS Data	94%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	2%	24%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	86%
SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	10%	50%	54%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		52	85%	75%	81%	10%
Employed		25	41%	50%	42%	-9%
Stable Living Situation		52	85%	95%	80%	-10%
Abstinence/Reduced Drug Use		14	23%	55%	50%	-32% ▼
Self Help		5	8%	60%	27%	-52% ▼
Improved/Maintained Axis V GAF Score		9	16%	75%	54%	-59% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		45	88%	90%	65%	-2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		6	86%	75%	70%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							83%
Services							50%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs