St. Mary's Hospital Corporation
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - December 2019   (Data as of Apr 06, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,002	1,209	-17%	▼
	Admits	5	230	-98%	▼
	Discharges		204	-100%	▼
	Service Hours	115	3,990	-97%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	1,002	100.0%

Consumer Satisfaction Survey   (Based on 111 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Respect		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Access		90%	80%	88%
✓ Overall		88%	80%	91%
● Outcome		73%	80%	83%
● Recovery		70%	80%	79%

▮ Satisfied %		Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		23	2%		10%
26-34		78	8%	▼	23%
35-44		153	15%		22%
45-54		248	25%		20%
55-64		307	31%	▲	19%
65+		193	19%	▲	7%

Gender

Gender		#	%		State Avg
Female		643	64%	▲	40%
Male		358	36%	▼	60%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		498	50%	▼	70%
Hisp-Puerto Rican		402	40%	▲	12%
Hispanic-Other		99	10%		8%
Hispanic-Mexican		2	0%		1%
Hispanic-Cuban		1	0%		0%
Unknown					9%

Race

Race		#	%		State Avg
White/Caucasian		493	49%	▼	63%
Other		384	38%	▲	13%
Black/African American		114	11%		17%
Hawaiian/Other Pacific Islander		7	1%		0%
Unknown		2	0%		5%
Am. Indian/Native Alaskan		1	0%		1%
Multiple Races		1	0%		1%
Asian					1%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

56 Franklin St. OPClin 520-210
St. Mary's Hospital Corporation
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,002	1,209	-17%	▼
Admits	5	230	-98%	▼
Discharges	-	204	-100%	▼
Service Hours	115	3,990	-97%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	85%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	58%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	57%
✓ SA Screen Complete		100%	58%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		866	86%	60%	63%	26% ▲
🔴 Improved/Maintained Axis V GAF Score		719	72%	75%	48%	-3%
🔴 Stable Living Situation		903	90%	95%	80%	-5%
🔴 Employed		136	14%	30%	24%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		280	28%	90%	81%	-62% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		2	40%	75%	77%	-35% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs