

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,660	2,651	0%
	Admits	2,245	2,311	-3%
	Discharges	2,202	2,296	-4%
	Service Hours	21,198	19,683	8%
	Bed Days	21,398	21,902	-2%
	S.Rehab/PHP/IOP	2,075	2,014	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 687 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		93%	80%	92%
✓ Overall		92%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		89%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Access		85%	80%	88%
● Outcome		78%	80%	83%
● Recovery		77%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,091	29.9%
	Community Support	423	11.6%
	Employment Services	159	4.4%
	Social Rehabilitation	125	3.4%
	Crisis Services	106	2.9%
	Case Management	55	1.5%
	Residential Services	26	0.7%
	ACT	11	0.3%
Addiction	Residential Services	903	24.8%
	Outpatient	450	12.3%
	Case Management	234	6.4%
Forensic MH	Forensics Community-based	58	1.6%
	Residential Services	4	0.1%

Client Demographics

Age	#	%	State Avg
18-25	212	8%	10%
26-34	611	23%	23%
35-44	546	21%	22%
45-54	592	22%	20%
55-64	531	20%	19%
65+	167	6%	7%

Gender	#	%	State Avg
Male	1,621	61%	60%
Female	1,037	39%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	2,139	80%	▲ 63%
Black/African American	285	11%	17%
Unknown	190	7%	5%
Asian	20	1%	1%
Am. Indian/Native Alaskan	16	1%	1%
Other	9	0%	▼ 13%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	35	29% ▲
Admits	2	14	-86% ▼
Discharges	2	5	-60% ▼
Service Hours	103	125	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	99%	90%
On-Time Periodic		
6 Month Updates	66%	24%
Co-occurring		
MH Screen Complete	60%	86%
SA Screen Complete	60%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	54%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		36	80%	55%	50%	25% ▲
Not Arrested		44	98%	75%	81%	23% ▲
Stable Living Situation		42	93%	95%	80%	-2%
Self Help		23	51%	60%	27%	-9%
Improved/Maintained Axis V GAF Score		27	63%	75%	54%	-12% ▼
Employed		3	7%	50%	42%	-43% ▼

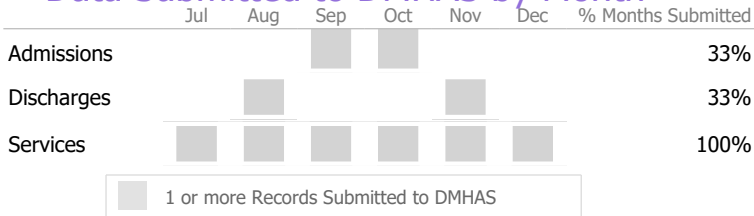
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		24	56%	90%	65%	-34% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	70%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	812	785	3%
Admits	214	226	-5%
Discharges	191	227	-16% ▼
Service Hours	7,563	7,401	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	77%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	98%	57%
SA Screen Complete	99%	58%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		97	51%	50%	43%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		725	86%	60%	63%	26% ▲
✓ Stable Living Situation		801	95%	95%	80%	0%
● Employed		193	23%	30%	24%	-7%
● Improved/Maintained Axis V GAF Score		405	58%	75%	48%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		548	84%	90%	81%	-6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		169	82%	75%	77%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	140	121	16% ▲
Admits	25	53	-53% ▼
Discharges	32	40	-20% ▼
Service Hours	781	582	34% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
On-Time Periodic		
6 Month Updates	86%	58%
Co-occurring		
MH Screen Complete	96%	57%
SA Screen Complete	96%	58%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		30	94%	50%	43%	44% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		123	88%	60%	63%	28% ▲
Stable Living Situation		126	90%	95%	80%	-5%
Improved/Maintained Axis V GAF Score		97	80%	75%	48%	5%
Employed		29	21%	30%	24%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		104	96%	90%	81%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	64%	75%	77%	-11% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	1	2	-50% ▼
Discharges	2	2	0%
Bed Days	510	686	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	0%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	75%	100%	25% ▲
No Re-admit within 30 Days of Discharge		1	50%	85%	50%	-35% ▼
Follow-up within 30 Days of Discharge		1	50%	90%	50%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		1	33%	75%	33%	-42% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	356 days	0.9	46%	90%	46%	-44% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			■				17%
Discharges		■				■	33%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	159	139	14% ▲
Admits	79	66	20% ▲
Discharges	98	74	32% ▲
Service Hours	346	479	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		46	28%	35%	44%	-7%

Service Utilization

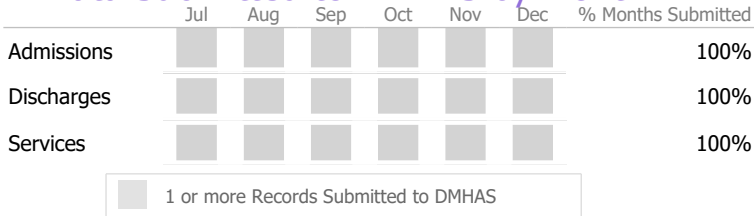
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		46	66%	90%	95%	-24% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		85%

On-Time Periodic	Actual	State Avg
6 Month Updates		94%

Data Submitted to DMHAS by Month



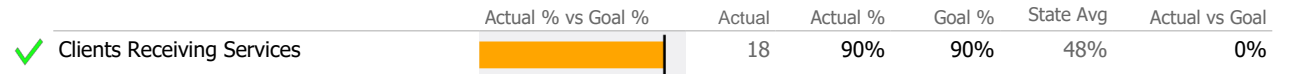
▲ > 10% Over ▼ < 10% Under

* State Avg based on 42 Active Employment Services Programs

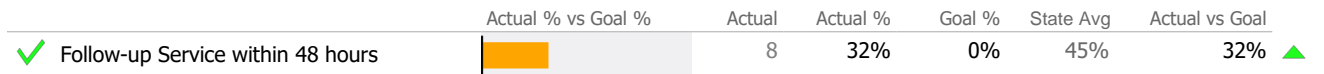
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	49	18% ▲
Admits	37	27	37% ▲
Discharges	40	33	21% ▲
Service Hours	47	148	-68% ▼

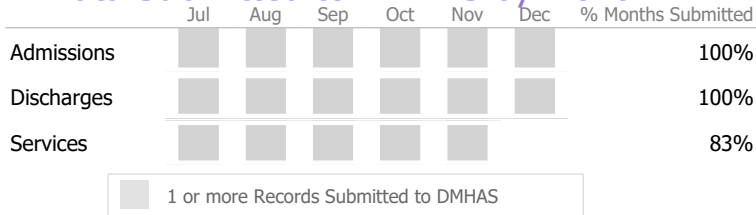
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	48	-4%
Admits	47	50	-6%
Discharges	48	51	-6%
Bed Days	1,042	1,136	-8%

Discharge Outcomes

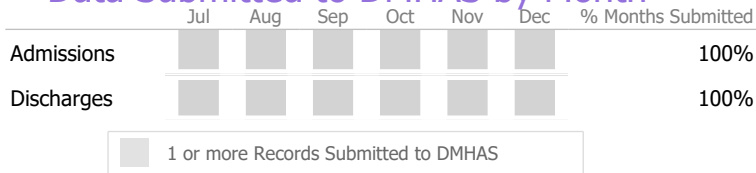
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		44	92%	85%	87%	7%
● Follow-up within 30 Days of Discharge		21	68%	90%	81%	-22% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	34 days	0.2	57%	90%	86%	-33% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

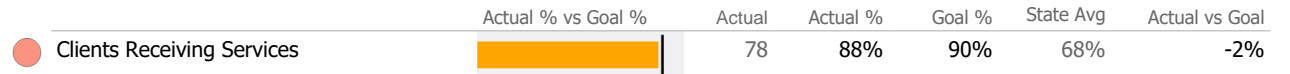
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

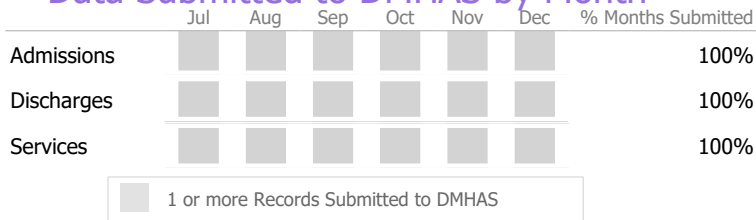
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	132	-5%
Admits	32	48	-33% ▼
Discharges	37	38	-3%
Social Rehab/PHP/IOP Days	2,075	2,014	3%

Service Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

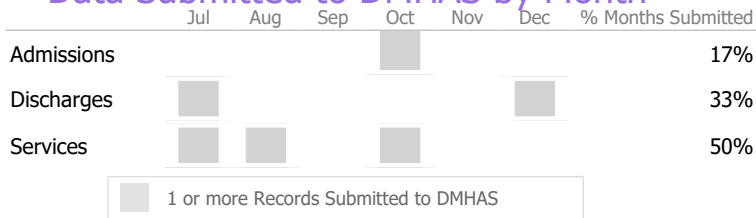
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	14	-50% ▼
Admits	1	9	-89% ▼
Discharges	2	10	-80% ▼
Service Hours	-	24	-100% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		1	100%	50%	96%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	189	181	4%
Admits	43	31	39% ▲
Discharges	28	38	-26% ▼
Service Hours	1,765	1,874	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	77%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	91%	57%
SA Screen Complete	90%	58%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	57%	50%	43%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		151	78%	60%	63%	18% ▲
● Stable Living Situation		175	90%	95%	80%	-5%
● Employed		16	8%	30%	24%	-22% ▼
● Improved/Maintained Axis V GAF Score		84	51%	75%	48%	-24% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		139	83%	90%	81%	-7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		38	88%	75%	77%	13% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	22	-9%
Admits	1	4	-75% ▼
Discharges	2	3	-33% ▼
Bed Days	3,423	3,535	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	53%
6 Month Updates	65%	89%
MH Screen Complete	100%	50%
SA Screen Complete	100%	49%
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	100%	60%	68%	40% ▲
Follow-up within 30 Days of Discharge		1	50%	90%	81%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		20	100%	60%	85%	40% ▲
Employed		8	40%	25%	10%	15% ▲
Stable Living Situation		20	100%	95%	92%	5%
Improved/Maintained Axis V GAF Score		12	63%	95%	62%	-32% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	1,497 days	0.5	89%	90%	93%	-1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					■		17%
Discharges				■			17%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	1	-100% ▼
Discharges	1	3	-67% ▼
Service Hours	131	154	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	90%
On-Time Periodic		
6 Month Updates	67%	24%
Co-occurring		
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	54%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		7	100%	75%	81%	25% ▲
Self Help		5	71%	60%	27%	11% ▲
Improved/Maintained Axis V GAF Score		6	86%	75%	54%	11% ▲
Stable Living Situation		7	100%	95%	80%	5%
Abstinence/Reduced Drug Use		4	57%	55%	50%	2%
Employed		0	0%	50%	42%	-50% ▼

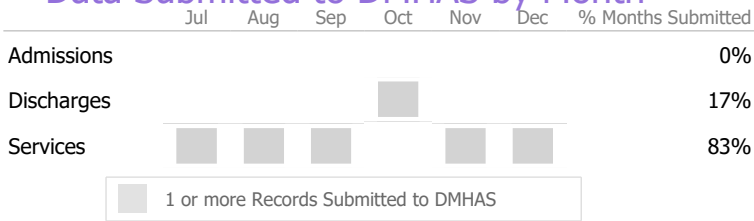
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	50%	90%	65%	-40% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	70%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

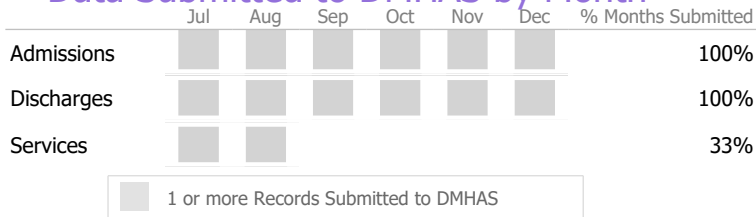
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	64	3%
Admits	79	69	14% ▲
Discharges	79	69	14% ▲
Service Hours	1	2	-48% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		74	96%	75%	75%	21% ▲
● Community Location Evaluation		40	52%	80%	93%	-28% ▼
● Follow-up Service within 48 hours		1	12%	90%	92%	-78% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	232	236	-2%
Admits	135	162	-17% ▼
Discharges	103	134	-23% ▼
Service Hours	1,192	1,442	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	99%	90%
On-Time Periodic		
6 Month Updates	31%	24%
Co-occurring		
MH Screen Complete	100%	86%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		58	56%	50%	54%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		215	90%	75%	81%	15% ▲
✓ Employed		146	61%	50%	42%	11% ▲
✓ Abstinence/Reduced Drug Use		138	58%	55%	50%	3%
● Stable Living Situation		218	92%	95%	80%	-3%
● Self Help		90	38%	60%	27%	-22% ▼
● Improved/Maintained Axis V GAF Score		97	62%	75%	54%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		96	71%	90%	65%	-19% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		119	91%	75%	70%	16% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	1	-100% ▼
Discharges	1	1	0%
Bed Days	992	844	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	20%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	75%	69%	25% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	76%	15% ▲
○ Follow-up within 30 Days of Discharge		0	0%	90%	64%	-90% ▼

Recovery

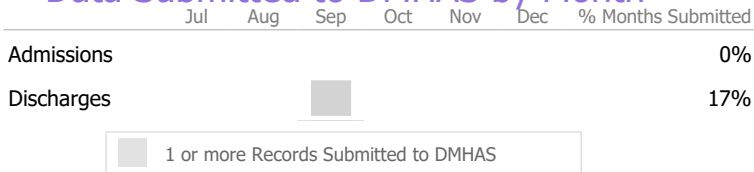
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		5	83%	75%	49%	8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	1,124 days	0.5	108%	90%	96%	18% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ○ Below Goal

* State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	23	-9%
Admits	-	-	
Discharges	2	1	100% ▲
Service Hours	98	127	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		21	100%	85%	89%	15% ▲

Service Utilization

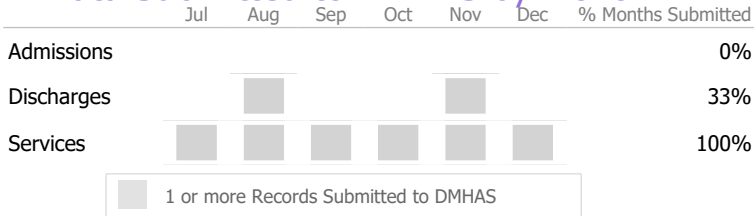
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		16	84%	90%	95%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	369	382	-3%
Admits	357	363	-2%
Discharges	356	363	-2%
Bed Days	6,389	6,909	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	86%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	94%	99%
SA Screen Complete	94%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		297	83%	80%	82%	3%
✓ No Re-admit within 30 Days of Discharge		330	93%	85%	92%	8%
● Follow-up within 30 Days of Discharge		146	49%	90%	65%	-41%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		323	83%	70%	56%	13%
✓ Self Help		288	74%	60%	55%	14%
✓ Improved/Maintained Axis V GAF Score		325	91%	75%	95%	16%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		34	19 days	0.1	102%	90%	82%	12%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	647	687	-6%
Admits	719	740	-3%
Discharges	721	743	-3%
Bed Days	2,973	2,933	1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		581	81%	80%	72%	1%
✓ No Re-admit within 30 Days of Discharge		611	85%	85%	80%	0%
● Follow-up within 30 Days of Discharge		290	50%	90%	54%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99% 84%
✓ Valid TEDS Data		100% 98%
On-Time Periodic		
6 Month Updates		N/A N/A
Co-occurring		
✓ MH Screen Complete		99% 99%
✓ SA Screen Complete		99% 98%
Diagnosis		
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		19	4 days	0.0	85%	90%	87%	-5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	423	416	2%
Admits	89	77	16% ▲
Discharges	80	87	-8%
Service Hours	7,097	5,751	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	72%
On-Time Periodic		
6 Month Updates	86%	92%
Co-occurring		
MH Screen Complete	99%	28%
SA Screen Complete	100%	28%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		33	41%	65%	60%	-24% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		358	84%	60%	81%	24% ▲
Stable Living Situation		380	89%	80%	87%	9%
Employed		45	11%	20%	13%	-9%
Improved/Maintained Axis V GAF Score		165	46%	65%	63%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		343	99%	90%	99%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	28	0%
Admits	1	3	-67% ▼
Discharges	1	2	-50% ▼
Service Hours	206	151	36% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		26	93%	85%	89%	8%

Service Utilization

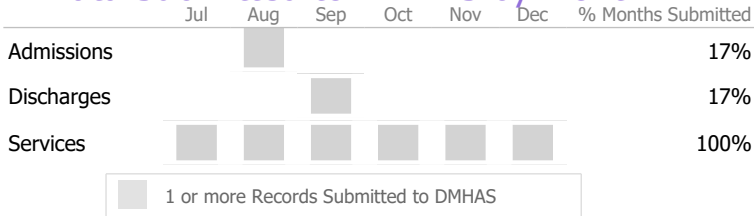
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		23	85%	90%	95%	-5%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	73	5%
Admits	56	56	0%
Discharges	48	56	-14% ▼
Bed Days	4,396	4,110	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	82%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	0%	4%
Co-occurring		
MH Screen Complete	95%	83%
SA Screen Complete	96%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		42	88%	70%	75%	18% ▲
No Re-admit within 30 Days of Discharge		45	94%	85%	91%	9%
Follow-up within 30 Days of Discharge		23	55%	90%	73%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		71	92%	70%	67%	22% ▲
Improved/Maintained Axis V GAF Score		46	94%	95%	85%	-1%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				26	82 days	0.3	92%	90%	92%	2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	234	186	26% ▲
Admits	237	203	17% ▲
Discharges	232	203	14% ▲
Service Hours	279	118	136% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	51%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		231	100%	50%	80%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		200	80%	60%	71%	20% ▲
✓ Employed		98	39%	20%	32%	19% ▲
✓ Stable Living Situation		219	88%	80%	85%	8% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	47%	90%	76%	-43% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	171	176	-3%
Admits	88	105	-16% ▼
Discharges	94	112	-16% ▼
Service Hours	1,350	1,077	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	99%	90%
On-Time Periodic		
6 Month Updates	85%	24%
Co-occurring		
MH Screen Complete	99%	86%
SA Screen Complete	99%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		63	67%	50%	54%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		166	93%	75%	81%	18% ▲
✓ Abstinence/Reduced Drug Use		116	65%	55%	50%	10%
● Stable Living Situation		166	93%	95%	80%	-2%
● Employed		79	44%	50%	42%	-6%
● Self Help		83	47%	60%	27%	-13% ▼
● Improved/Maintained Axis V GAF Score		68	51%	75%	54%	-24% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		80	95%	90%	65%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		76	89%	75%	70%	14% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	2	1	100% ▲
Discharges	2	1	100% ▲
Bed Days	1,673	1,749	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	64%
On-Time Periodic		
6 Month Updates	100%	85%
Co-occurring		
MH Screen Complete	67%	24%
SA Screen Complete	67%	26%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	65%	51%	-15% ▼
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	52%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	91%	60%	88%	31% ▲
✓ Social Support		9	82%	60%	78%	22% ▲
✓ Improved/Maintained Axis V GAF Score		8	89%	85%	55%	4%
● Employed		0	0%	15%	13%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	790 days	0.5	91%	90%	91%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■				■	33%
Discharges		■				■	33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs