Recovery Network of Programs

Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity

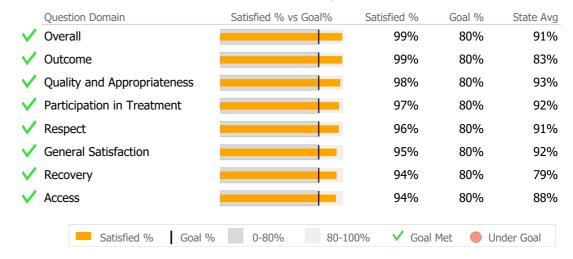




Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicat	ion Assisted Treatment	2,034	72.5%
	Residential Services	412	14.7%
	Outpatient	296	10.6%
Mental Healt	h		
	Residential Services	62	2.2%

Consumer Satisfaction Survey (Based on 201 FY19 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	167	6%	10%	Male	1,709	65%	60%
26-34	631	24%	23%	Female	928	35%	40%
35-44	691	26%	22%	Transgender			0%
45-54	595	23%	20%				
55-64	467	18%	19%				
65+	87	3%	7%	Race	#	%	State Avg
				White/Caucasian	1,645	62%	63%
Ethnicity	#	%	State Avg	Other 📙	490	19%	13%
Non-Hispanic	1,957	74%	70%	Black/African American	454	17%	17%
Hisp-Puerto Rican	440	17%	12%	Asian	18	1%	1%
Hispanic-Other	193	7%	8%	Multiple Races	11	0%	1%
Unknown	31	1%	9%	Am. Indian/Native Alaskan	9	0%	1%
l l				Unknown	8	0%	5%
Hispanic-Mexican	11	0%	1%	Hawaiian/Other Pacific Islander	3	0%	0%
Hispanic-Cuban	6	0%	0%	1			
,							
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% (Inder St	ate Avg

2445 Main St. # 2 SupRes 117-252

Recovery Network of Programs

Mental Health - Residential Services - Supervised Apartments

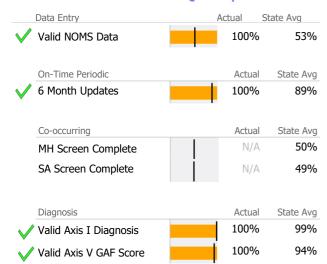
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	\blacksquare
Admits	-	3	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,288	1,094	18%	•

Data Submission Quality

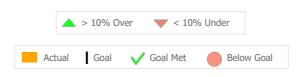


Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
	1 or mo	re Record	ls Sub	mitted to [OMHAS		

Discharge Outcomes

			Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatm	ent Completed Su	ccessfully			N/A	N/A	60%	68%	N/A	
			A =11	0/	A = b - = 1	A -t 1 0/	G10/	Chata A	A stored on Cond	
			Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-	up within 30 Days	of Discharge			N/A	N/A	90%	81%	N/A	
Reco	overy									
National	Recovery Measures ((NOMS)	Actual	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social S	upport				5	71%	60%	85%	11%	4
Stable L	iving Situation			·	7	100%	95%	92%	5%	
Improve	ed/Maintained Axis	s V GAF Score			6	86%	95%	62%	-9%	
Employe	ed				0	0%	25%	10%	-25%	7
Bed	Utilization									
		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🖊 Avg Util	ization Rate		7	4,842 days	0.5	100%	90%	93%	10%	



90-110%

< 90%

>110%

^{*} State Avg based on 80 Active Supervised Apartments Programs

2445 Main St..SupRes 117-250

Recovery Network of Programs

Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	31	-10%	
Admits	4	1	300%	•
Discharges	1	3	-67%	•

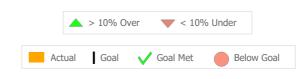
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	98%
	•	
Co-occurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	94%
✓ Valid Axis V GAF Score	100%	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							17%
	1 or mo	re Recor	ds Subr	nitted to	DMHAS		

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	85%	-50%	~
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		23	82%	60%	84%	22%	
Stable Living Situation		28	100%	85%	98%	15%	_
Improved/Maintained Axis V GAF Score	1	23	96%	95%	56%	1%	
Employed	<u> </u>	2	7%	25%	11%	-18%	



^{*} State Avg based on 25 Active Residential Support Programs

964 Iranistan AveGrpRes117-241

Recovery Network of Programs

Mental Health - Residential Services - Group Home

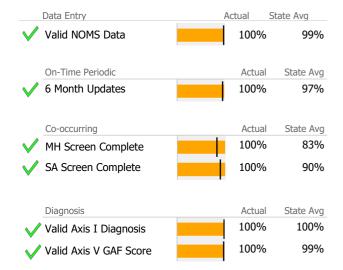
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

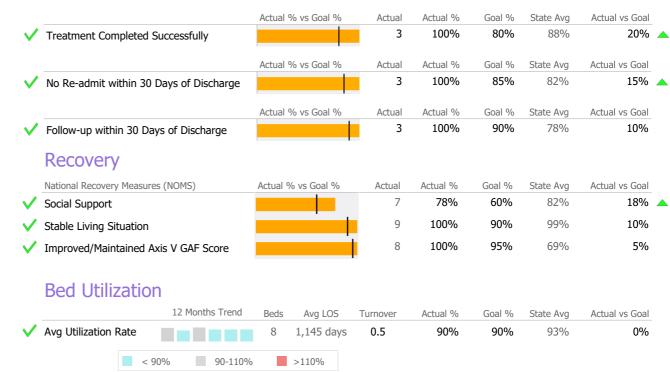
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	1	3	-67% ▼	
Discharges	3	1	200% 🔺	
Bed Days	1,323	1,303	2%	

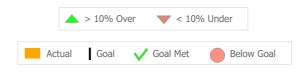
Data Submission Quality











^{*} State Avg based on 24 Active Group Home Programs

Ctr for Human Ser MM 100454

Recovery Network of Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

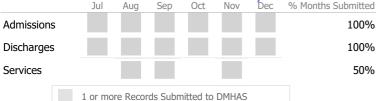
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,014	1,099	-8%	
Admits	208	256	-19%	•
Discharges	219	279	-22%	•
Service Hours	5,305	6,604	-20%	•

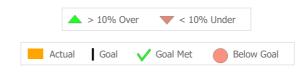
Data Submission Quality

Data Entry	Actual 5	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	92%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
√ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		104	47%	50%	54%	-3%
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Abstinence/Reduced Drug Use		896	85%	50%	75%	35% 🗸
/	Not Arrested		1,026	98%	75%	94%	23% 🗸
/	Improved/Maintained Axis V GAF Score		916	99%	75%	87%	24%
V	Employed		550	52%	40%	45%	12%
/	Self Help		720	69%	60%	65%	9%
✓	Stable Living Situation		1,020	97%	90%	93%	7%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Clients Receiving Services		828	100%	90%	94%	10%
	Service Engagement						
	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Length of Stay over 1 Year		705	70%	50%	67%	20%





^{*} State Avg based on 36 Active Methadone Maintenance Programs

Horizon Inten Res 025601

Recovery Network of Programs

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

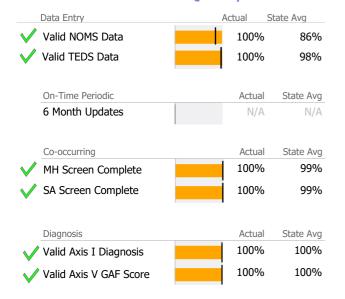
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

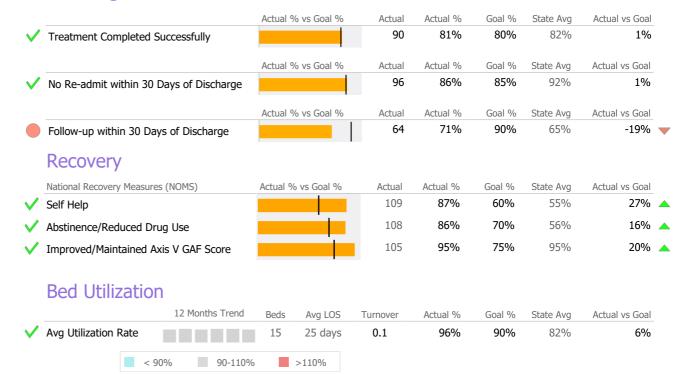
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	125	0%
Admits	111	111	0%
Discharges	111	110	1%
Bed Days	2,646	2,724	-3%

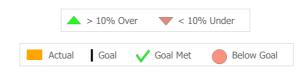
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep		Oct		Nov	Dec	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										





^{*} State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Kinsella Treatment Center MM 301862

Recovery Network of Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

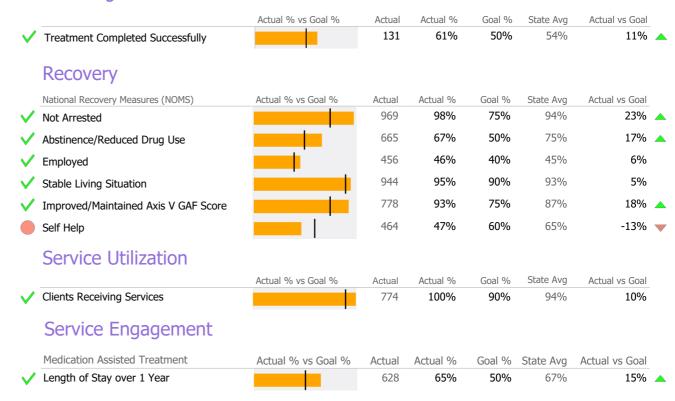
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	965	1,100	-12%	▼
Admits	225	317	-29%	•
Discharges	215	341	-37%	•
Service Hours	8,045	7,952	1%	

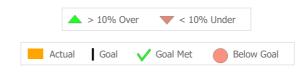
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	99%
	•	
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	92%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	99%	99%

Discharge Outcomes







^{*} State Avg based on 36 Active Methadone Maintenance Programs

New Prospects 025613

Recovery Network of Programs

Addiction - Residential Services - SA Intensive Residential - Enhanced

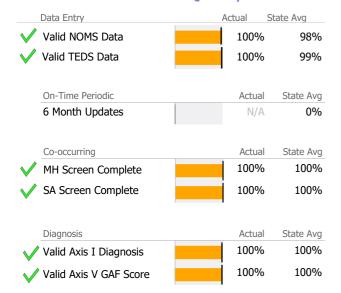
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

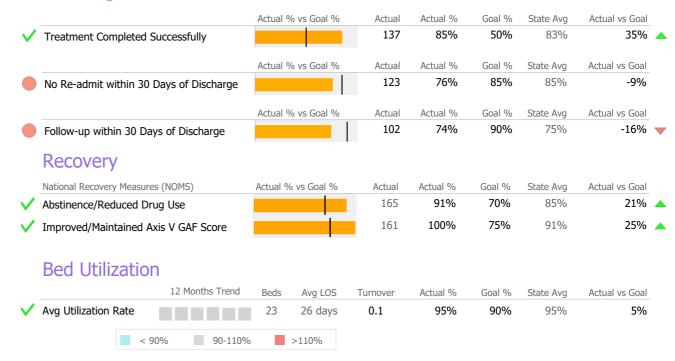
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	173	171	1%
Admits	159	156	2%
Discharges	161	156	3%
Bed Days	4,009	3,985	1%

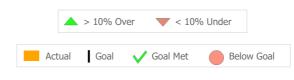
Data Submission Quality



Data Submitted to DMHAS by Month

Data		Jul	Aug	Sep	Oc		Nov		Dec	% Months Submitted
Admissions										100%
Discharges										100%
	1	or mo	re Record	ls Sub	mitted	to D	MHA	S		





^{*} State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Recovery Counseling Svc OP 301540

Recovery Network of Programs

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	195	167	17%	•
Admits	129	90	43%	•
Discharges	90	98	-8%	
Service Hours	1,088	941	16%	•

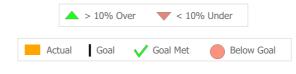
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	92%
✓ Valid TEDS Data	90%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	23%	24%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
✓ Valid Axis V GAF Score	100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		42	47%	50%	54%	-3%
	_						
	Recovery						
_1	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/ I	Not Arrested		203	96%	75%	81%	21%
V 9	Self Help		148	70%	60%	27%	10%
V	Abstinence/Reduced Drug Use	·	139	66%	55%	50%	11%
V 9	Stable Living Situation		202	96%	95%	80%	1%
	Employed		86	41%	50%	42%	-9%
V 1	Improved/Maintained Axis V GAF Score		102	88%	75%	54%	13%
	Service Utilization						
_		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Clients Receiving Services		111	92%	90%	65%	2%
	Service Engagement						
_	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	2 or more Services within 30 days		82	66%	75%	70%	-9%

	Ju	ıl	Aug	Sep		Oct	Nov		Dec	% Months Submitted
Admissions										100%
Discharges										100%
Services										67%
1 or more Records Submitted to DMHAS										



^{*} State Avg based on 113 Active Standard Outpatient Programs

Recovery Empowerment Services 750

Recovery Network of Programs

Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

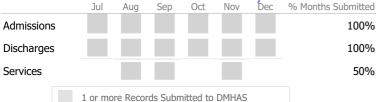
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	62	63%	•
Admits	62	42	48%	•
Discharges	47	40	18%	•
Service Hours	507	266	91%	•

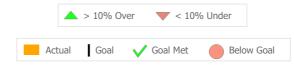
Data Submission Quality

Data Entry	Д	ctual	State Avg
✓ Valid NOMS Data		100%	92%
✓ Valid TEDS Data		97%	90%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		36%	24%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	86%
✓ SA Screen Complete	·	100%	98%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Treatment Completed Successfully		26	55%	50%	54%	5%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Not Arrested		100	96%	75%	81%	21%	
V	Employed		61	59%	50%	42%	9%	
V	Stable Living Situation		103	99%	95%	80%	4%	
V	Abstinence/Reduced Drug Use		57	55%	55%	50%	0%	
	Self Help		49	47%	60%	27%	-13%	_
V	Improved/Maintained Axis V GAF Score		55	90%	75%	54%	15%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		50	88%	90%	65%	-2%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	2 or more Services within 30 days		56	92%	75%	70%	17%	





^{*} State Avg based on 113 Active Standard Outpatient Programs

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	109	118	-8%	
Admits	84	94	-11%	•
Discharges	75	87	-14%	•
Bed Days	5,998	6,002	0%	

Dala	Subili	ILLEU	LU	וויוט	IAS		
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
	1 or mo	re Record	ls Sub	mitted t	o DMHA	S	



^{*} State Avg based on 4 Active Shelter Programs

SOR - BPT CC MM

Recovery Network of Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	126	40	215%	•
Admits	99	34	191%	•
Discharges	89	6	1383%	•

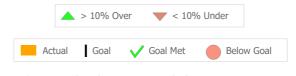
Data Submission Quality

6 Month Updates	0%	92%
On-Time Periodic	Actual	State Avg
Valid NOMS Data	N/A	99%
Data Entry	Actual S	State Avg

Discharge Outcomes







^{*} State Avg based on 36 Active Methadone Maintenance Programs

SOR Recovery Coach - MM

Recovery Network of Programs

Addiction - Recovery Support - Peer Based Mentoring

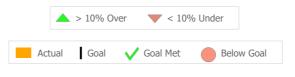
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS



^{*} State Avg based on 9 Active Peer Based Mentoring Programs

Tina Klem Serenity House 301 038

Recovery Network of Programs

Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

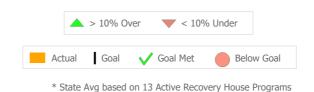
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	40	-5%
Admits	28	28	0%
Discharges	30	31	-3%
Bed Days	2,068	1,950	6%

Discharge Outcomes







Urban Model (Supportive) 117-260

Recovery Network of Programs

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

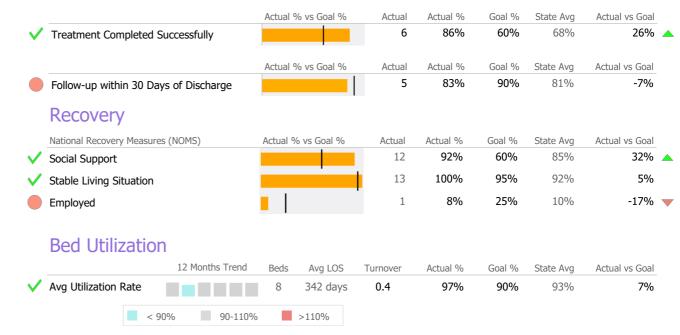
Program Activity

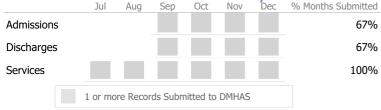
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	13	0%	
Admits	5	5	0%	
Discharges	7	5	40%	•
Service Hours	670	707	-5%	
Bed Days	1,427	1,415	1%	

Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 80 Active Supervised Apartments Programs

Urban Model TransHsing 117-251

Recovery Network of Programs

Mental Health - Residential Services - Transitional

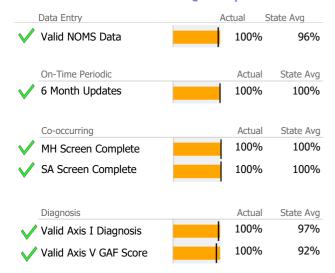
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

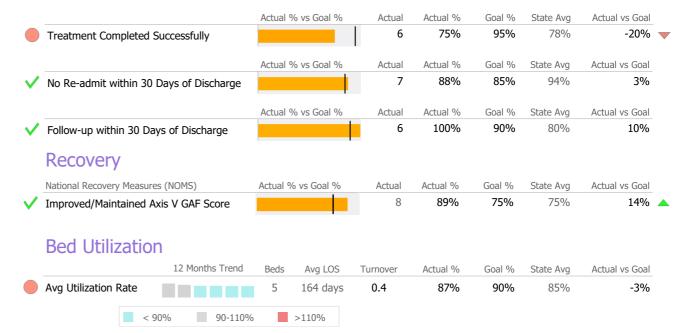
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	10	10%	
Admits	8	6	33%	•
Discharges	8	5	60%	•
Bed Davs	802	819	-2%	

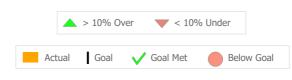
Data Submission Quality



Data Submitted to DMHAS by Month

Data	Jubi	IIILLEU	LU	וויוט			
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							83%
1 or more Records Submitted to DMHAS							





^{*} State Avg based on 6 Active Transitional Programs