

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	37	18	106%	▲
	Admits	23	11	109%	▲
	Discharges	8	6	33%	▲
	Service Hours	246	144	71%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	37	100.0%

Consumer Satisfaction Survey

(Based on 3 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	17%	10%
26-34	5	17%	23%
35-44	5	17%	22%
45-54	6	20%	20%
55-64	7	23%	19%
65+	2	7%	7%

Gender	#	%	State Avg
Female	20	54%	▲ 40%
Male	17	46%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	33	89%	▲ 70%
Hispanic-Other	3	8%	8%
Hisp-Puerto Rican	1	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			9%

Race	#	%	State Avg
White/Caucasian	32	86%	▲ 63%
Black/African American	3	8%	17%
Asian	1	3%	1%
Other	1	3%	13%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	37	18	106% ▲
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	92%
Valid TEDS Data	99%	90%
On-Time Periodic		
6 Month Updates	85%	24%
Co-occurring		
MH Screen Complete	100%	86%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	12%	50%	54%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		38	100%	75%	81%	25% ▲
Employed		22	58%	50%	42%	8%
Stable Living Situation		37	97%	95%	80%	2%
Abstinence/Reduced Drug Use		21	55%	55%	50%	0%
Self Help		15	39%	60%	27%	-21% ▼
Improved/Maintained Axis V GAF Score		7	33%	75%	54%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	97%	90%	65%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		19	86%	75%	70%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges		■	■		■	■	67%
Services	■		■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs