Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity

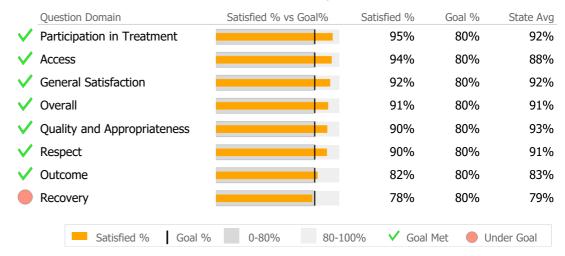




Clients by Level of Care

Program Type	Level of Care Type	#	%	
Mental Health				
	Outpatient		625	81.0%
	Community Support		147	19.0%

Consumer Satisfaction Survey (Based on 241 FY19 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		13	2%	10%	Female 📕	377	57%	4 0%
26-34		74	11%	▼ 23%	Male 📒	285	43%	▼ 60%
35-44		106	16%	22%	Transgender			0%
45-54	1	139	21%	20%				
55-64		192	29%	19%				
65+		137	21%	▲ 7%	Race	#	%	State Avg
					White/Caucasian	434	66%	63%
Ethnicity		#	%	State Avg	Black/African American	126	19%	17%
Non-Hispanic		526	79%	70%	Other I	83	13%	13%
Hispanic-Other		79	12%	8%	Unknown	10	2%	5%
Hisp-Puerto Rican		37	6%	12%	Asian	4	1%	1%
, I		11	2%	1%	Multiple Races	4	1%	1%
Hispanic-Mexican					Hawaiian/Other Pacific Islander	1	0%	0%
Unknown		9	1%	9%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban				0%	'			
		Jnique C	lients	State Avg	▲ > 10% Over State Avg	> 10% U	Inder St	ate Ava

24 Stevens St OP Clin.115-211

Norwalk Hospital

Mental Health - Outpatient - Standard Outpatient

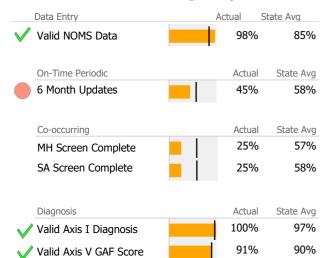
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	625	701	-11%	lacktriangle
Admits	8	3	167%	•
Discharges	27	66	-59%	•
Service Hours	996	1,980	-50%	•

Data Submission Quality

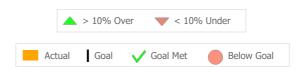


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		3	11%	50%	43%	-39%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		297	48%	60%	63%	-12%	
Employed	I	84	13%	30%	24%	-17%	_
Stable Living Situation	· 1	476	76%	95%	80%	-19%	_
Improved/Maintained Axis V GAF Score		217	35%	75%	48%	-40%	_
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		371	62%	90%	81%	-28%	_
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		3	38%	75%	77%	-37%	

Data Submitted to DMHAS by Month





^{*} State Avg based on 89 Active Standard Outpatient Programs

Community Support Program

Norwalk Hospital

Mental Health - Community Support - CSP

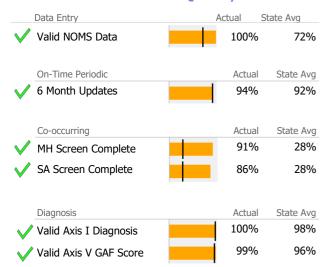
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

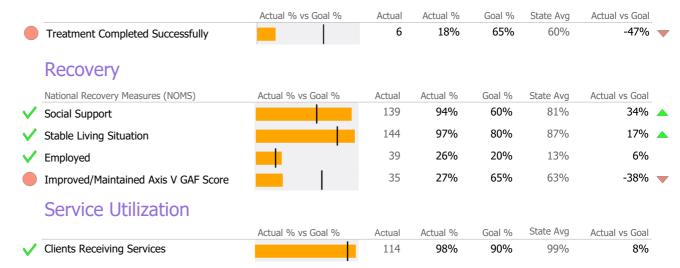
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	147	130	13%	•
Admits	22	6	267%	•
Discharges	33	9	267%	•
Service Hours	3,267	2,755	19%	•

Data Submission Quality

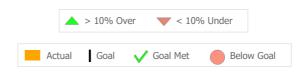


Discharge Outcomes



Data Submitted to DMHAS by Month

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	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or mo	re Record	ls Subn	nitted to	DMHA:	S	



^{*} State Avg based on 36 Active CSP Programs