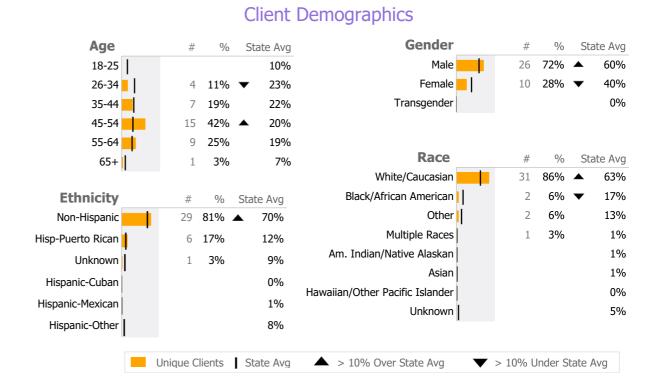
### **New London Homeless Hospitality Center**

New London, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

#### **Provider Activity** 1 Yr Ago Variance % Monthly Trend Measure Actual **Unique Clients** 36 38 -5% 2 -33% ▼ Admits 3 Discharges 1 3 -67% ▼ Service Hours 803 -7% 861 ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health** Case Management 36 100.0%



Survey Data Not Available

#### **BOS 193 Units New London**

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	1	-	
Discharges	-	-	
Service Hours	317	257	23% 🔺

### Recovery

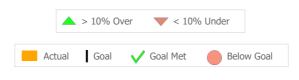
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Stable Living Situation		11	92%	85%	89%	7%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		10	83%	90%	95%	-7%

### **Data Submission Quality**

Data Entry	Actua	al	State Avg
✓ Valid NOMS Data		96%	90%
On-Time Periodic	A	Actual	State Avg
6 Month Updates		82%	91%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							83%
	1 or mo	ore Record	ds Subm	nitted to	DMHAS		



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### FUSE - 19 Jay St

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	13	-8%	
Admits	1	3	-67%	•
Discharges	-	1	-100%	•
Service Hours	197	171	15%	•

### Recovery

	National Recovery Measures (NOMS)	Actual % Vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/	Stable Living Situation		11	92%	85%	89%	7%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		10	83%	90%	95%	-7%

### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	90%
On-Time Periodic	Actua	State Avg
6 Month Updates	100%	91%

Data Submitted to DMHAS by Month

Date	Jul			ct Nov		% Months Submitted
Admissions						17%
Discharges						0%
Services						83%
	1 or mo	re Records	Submitte	d to DMH/	AS	



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

### **Social Innovation Fund**

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	14	-14% 🔻
Admits	-	-	
Discharges	1	2	<b>-50% ▼</b>
Service Hours	289	433	-33% <b>▼</b>

### Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>\</b>	Stable Living Situation		12	100%	85%	89%	15%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
./	Clients Receiving Services		10	91%	90%	95%	1%	

### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	6 90%
On-Time Periodic	Actua	al State Avg
6 Month Updates	91%	6 91%

# Data Submitted to DMHAS by Month





<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs