

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---------------|----------------|--------|----------|------------|---|
| | Unique Clients | 6 | 11 | -45% | ▼ |
| | Admits | 2 | 9 | -78% | ▼ |
| | Discharges | 6 | 10 | -40% | ▼ |
| | Service Hours | | - | | |
| | Bed Days | 211 | 264 | -20% | ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 216 FY19 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 95% | 80% | 93% |
| ✓ General Satisfaction | | 94% | 80% | 92% |
| ✓ Respect | | 93% | 80% | 91% |
| ✓ Participation in Treatment | | 91% | 80% | 92% |
| ✓ Overall | | 89% | 80% | 91% |
| ✓ Access | | 88% | 80% | 88% |
| ● Outcome | | 72% | 80% | 83% |
| ● Recovery | | 60% | 80% | 79% |

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|---|--------|
| Mental Health | Inpatient Services | 6 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|---|-----|-----------|
| 18-25 | 1 | 17% | 10% |
| 26-34 | 1 | 17% | 23% |
| 35-44 | 1 | 17% | 22% |
| 45-54 | | | ▼ 20% |
| 55-64 | 2 | 33% | ▲ 19% |
| 65+ | 1 | 17% | 7% |

| Gender | # | % | State Avg |
|-------------|---|-----|-----------|
| Male | 4 | 67% | 60% |
| Female | 2 | 33% | 40% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|---|------|-----------|
| Non-Hispanic | 6 | 100% | ▲ 70% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Hispanic-Other | | | 8% |
| Hisp-Puerto Rican | | | ▼ 12% |
| Unknown | | | 9% |

| Race | # | % | State Avg |
|---------------------------------|---|-----|-----------|
| White/Caucasian | 5 | 83% | ▲ 63% |
| Black/African American | 1 | 17% | 17% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Other | | | ▼ 13% |
| Unknown | | | 5% |

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3 | - | - |
| Admits | 2 | - | - |
| Discharges | 3 | - | - |
| Bed Days | 92 | - | - |

Discharge Outcomes

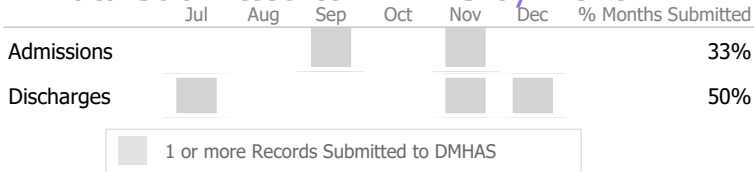
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 3 | 100% | 95% | 82% | 5% |
| ● No Re-admit within 30 Days of Discharge | | 2 | 67% | 85% | 92% | -18% ▼ |
| ● Follow-up within 30 Days of Discharge | | 2 | 67% | 90% | 62% | -23% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 2 | 57 days | 0.5 | 25% | 90% | 90% | -65% ▼ |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | N/A |
| Valid TEDS Data | | N/A |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | | N/A |

| Co-occurring | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | | N/A |
| SA Screen Complete | | N/A |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 0 Active Observation Bed Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3 | 11 | -73% ▼ |
| Admits | - | 9 | -100% ▼ |
| Discharges | 3 | 10 | -70% ▼ |
| Bed Days | 119 | 105 | 13% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | N/A | NaN |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | N/A | N/A |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | N/A | 0% |
| SA Screen Complete | N/A | 0% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 3 | 100% | 95% | 100% | 5% |
| ● No Re-admit within 30 Days of Discharge | | 2 | 67% | 85% | 93% | -18% ▼ |
| ● Follow-up within 30 Days of Discharge | | 2 | 67% | 90% | 75% | -23% ▼ |

Recovery

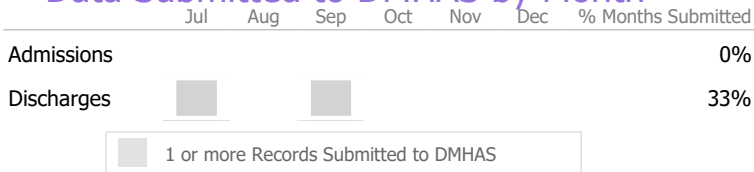
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 89% | -95% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 3 | 84 days | 1.0 | 22% | 90% | 46% | -68% ▼ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs