Midwestern CT Council on Alcoholism (MCCA)
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5,720	6,567	-13% ▼
	Admits	3,905	4,274	-9%
	Discharges	4,017	4,160	-3%
	Service Hours	6,683	6,469	3%
	Bed Days	24,436	20,524	19% ▲
	S.Rehab/PHP/IOP	3,836	5,093	-25% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type / Level of Care Type	#	%
Addiction		
Outpatient	2,017	31.7%
Residential Services	740	11.6%
IOP	542	8.5%
Case Management	233	3.7%
Medication Assisted Treatment	90	1.4%
Forensic SA		
Forensics Community-based	2,717	42.7%
Mental Health		
Case Management	31	0.5%

Consumer Satisfaction Survey

(Based on 2,482 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		87%	80%	93%
✓ Overall		85%	80%	91%
✓ Respect		84%	80%	91%
✓ Recovery		81%	80%	79%
✓ General Satisfaction		80%	80%	92%
✓ Outcome		80%	80%	83%
● Access		79%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	1,001	18%	10%
26-34	1,787	32%	23%
35-44	1,303	23%	22%
45-54	864	15%	20%
55-64	575	10%	19%
65+	127	2%	7%

Gender	#	%	State Avg
Male	4,149	73% ▲	60%
Female	1,560	27% ▼	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4,146	72%	70%
Hispanic-Other	706	12%	8%
Unknown	440	8%	9%
Hisp-Puerto Rican	357	6%	12%
Hispanic-Mexican	54	1%	1%
Hispanic-Cuban	17	0%	0%

Race	#	%	State Avg
White/Caucasian	3,554	62%	63%
Black/African American	884	15%	17%
Other	879	15%	13%
Unknown	313	5%	5%
Asian	62	1%	1%
Am. Indian/Native Alaskan	17	0%	1%
Hawaiian/Other Pacific Islander	10	0%	0%
Multiple Races	1	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Bridgeport OP Program
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	328	390	-16%	▼
Admits	260	284	-8%	
Discharges	247	326	-24%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	92%
✓ Valid TEDS Data	97%	90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	25%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		171	69%	50%	54%	19%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		296	85%	75%	81%	10%	
✓ Employed		179	52%	50%	42%	2%	
● Stable Living Situation		306	88%	95%	80%	-7%	
✓ Improved/Maintained Axis V GAF Score		226	89%	75%	54%	14%	▲
● Abstinence/Reduced Drug Use		151	44%	55%	50%	-11%	▼
● Self Help		13	4%	60%	27%	-56%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		180	72%	75%	70%	-3%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

CM Latino Outreach 945728
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	117	198	-41%	▼
Admits	42	62	-32%	▼
Discharges	17	133	-87%	▼
Service Hours	334	535	-38%	▼

Service Engagement

	Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		42	100%	50%	84%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■	■	■	83%
Discharges	■					■	33%
Services	■			■	■		50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 20 Active Outreach & Engagement Programs

Danbury Case Management
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	121	78	55%	▲
Admits	78	53	47%	▲
Discharges	97	56	73%	▲
Service Hours	381	547	-30%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	51%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		76	78%	50%	80%	28%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		59	48%	20%	32%	28%	▲
✓ Stable Living Situation		99	81%	80%	85%	1%	
● Self Help		67	55%	60%	71%	-5%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	92%	90%	76%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Danbury OP 945200
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	405	365	11%	▲
Admits	261	226	15%	▲
Discharges	240	251	-4%	
Service Hours	4,025	3,415	18%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	92%
✓ Valid TEDS Data	99%	90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	41%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		119	50%	50%	54%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		233	54%	50%	42%	4%
✓ Not Arrested		329	77%	75%	81%	2%
● Abstinence/Reduced Drug Use		220	51%	55%	50%	-4%
● Stable Living Situation		341	80%	95%	80%	-15% ▼
✓ Improved/Maintained Axis V GAF Score		227	82%	75%	54%	7%
● Self Help		59	14%	60%	27%	-46% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		170	90%	90%	65%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		198	79%	75%	70%	4%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Danbury Women's Pgm OP 945201
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	66	-45% ▼
Admits	22	38	-42% ▼
Discharges	22	41	-46% ▼
Service Hours	303	434	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	92%
✓ Valid TEDS Data	98%	90%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■		■	■	■	83%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	36%	50%	54%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		36	90%	75%	81%	15% ▲
✓ Abstinence/Reduced Drug Use		27	68%	55%	50%	13% ▲
● Stable Living Situation		35	88%	95%	80%	-7%
✓ Improved/Maintained Axis V GAF Score		23	88%	75%	54%	13% ▲
● Employed		14	35%	50%	42%	-15% ▼
● Self Help		8	20%	60%	27%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	94%	90%	65%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		18	82%	75%	70%	7%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Derby SA/Outpatient CSSD Program 727
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	233	323	-28%	▼
Admits	171	228	-25%	▼
Discharges	145	260	-44%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	92%
✓ Valid TEDS Data	94%	90%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	17%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	99%
✓ Valid Axis V GAF Score	99%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		97	67%	50%	54%	17%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		154	61%	50%	42%	11%	▲
✓ Not Arrested		199	78%	75%	81%	3%	
● Stable Living Situation		234	92%	95%	80%	-3%	
● Abstinence/Reduced Drug Use		108	43%	55%	50%	-12%	▼
✓ Improved/Maintained Axis V GAF Score		143	88%	75%	54%	13%	▲
● Self Help		21	8%	60%	27%	-52%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		126	79%	75%	70%	4%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

IOP - New Haven 054
Midwestern CT Council on Alcoholism (MCCA)
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	542	662	-18%	▼
Admits	471	555	-15%	▼
Discharges	451	558	-19%	▼
Social Rehab/PHP/IOP Days	3,836	5,093	-25%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	95%
✓ Valid TEDS Data	99%	96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	11%	1%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	91%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		204	45%	50%	55%	-5%	
Follow-up within 30 Days of Discharge		145	71%	90%	68%	-19%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		415	69%	75%	75%	-6%	
Stable Living Situation		478	80%	95%	82%	-15%	▼
Employed		184	31%	50%	28%	-19%	▼
Abstinence/Reduced Drug Use		178	30%	55%	45%	-25%	▼
Improved/Maintained Axis V GAF Score		284	62%	75%	65%	-13%	▼
Self Help		14	2%	60%	17%	-58%	▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 50 Active Standard IOP Programs

MAT - Naltrexone - Danbury
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47		
Admits	34	-	
Discharges	26	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	84%
✓ Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	3%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	93%
✓ SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	19	73%	50%	62%	23% ▲

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	36	77%	75%	83%	2%
● Stable Living Situation	37	79%	95%	81%	-16% ▼
● Abstinence/Reduced Drug Use	14	30%	55%	43%	-25% ▼
● Employed	9	19%	50%	27%	-31% ▼
● Improved/Maintained Axis V GAF Score	18	51%	75%	58%	-24% ▼
● Self Help	3	6%	60%	23%	-54% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

MCCA - Bettor Choice 740
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	35	34	3%	
Admits	12	15	-20%	▼
Discharges	6	9	-33%	▼
Service Hours	256	284	-10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 1 Active Other Programs

MCCA TPP Torrington
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	63	13%	▲
Admits	50	46	9%	
Discharges	41	49	-16%	▼
Service Hours	94	100	-7%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		24	73%	90%	44%	-17%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	100%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

McDonough Inten Res 945601
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	161	173	-7%
Admits	143	154	-7%
Discharges	143	153	-7%
Bed Days	3,506	3,655	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	86%
✓ Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	97%	99%
SA Screen Complete	97%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	116	81%	80%	82%	1%
✓ No Re-admit within 30 Days of Discharge	135	94%	85%	92%	9%
● Follow-up within 30 Days of Discharge	72	62%	90%	65%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score	133	93%	75%	95%	18% ▲
✓ Self Help	100	61%	60%	55%	1%
● Abstinence/Reduced Drug Use	21	13%	70%	56%	-57% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	25 days	0.1	95%	90%	82%	5%

< 90% | 90-110% | >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

New Haven SA/Outpatient Program 739
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	462	576	-20%	▼
Admits	363	466	-22%	▼
Discharges	355	461	-23%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	92%
✓ Valid TEDS Data	90%	90%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	13%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		213	60%	50%	54%	10%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		230	46%	50%	42%	-4%	
● Not Arrested		333	67%	75%	81%	-8%	
● Stable Living Situation		402	81%	95%	80%	-14%	▼
✓ Improved/Maintained Axis V GAF Score		285	77%	75%	54%	2%	
● Abstinence/Reduced Drug Use		176	35%	55%	50%	-20%	▼
● Self Help		7	1%	60%	27%	-59%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		251	74%	75%	70%	-1%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

New Milford OP 945202
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	106	105	1%	
Admits	79	82	-4%	
Discharges	62	81	-23%	▼
Service Hours	674	602	12%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	92%
✓ Valid TEDS Data	98%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	14%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	99%
✓ Valid Axis V GAF Score	99%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		46	74%	50%	54%	24%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		91	81%	75%	81%	6%	
✓ Employed		58	51%	50%	42%	1%	
Abstinence/Reduced Drug Use		60	53%	55%	50%	-2%	
✓ Improved/Maintained Axis V GAF Score		60	87%	75%	54%	12%	▲
Stable Living Situation		72	64%	95%	80%	-31%	▼
Self Help		14	12%	60%	27%	-48%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		42	82%	90%	65%	-8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		51	67%	75%	70%	-8%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Outpatient Waterbury - 945051
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	464	519	-11%	▼
Admits	331	413	-20%	▼
Discharges	327	416	-21%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	92%
✓ Valid TEDS Data	96%	90%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	8%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	99%	86%
✓ SA Screen Complete	99%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		245	75%	50%	54%	25%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Not Arrested		364	74%	75%	81%	-1%	
● Employed		231	47%	50%	42%	-3%	
● Abstinence/Reduced Drug Use		234	47%	55%	50%	-8%	
● Stable Living Situation		414	84%	95%	80%	-11%	▼
✓ Improved/Maintained Axis V GAF Score		267	76%	75%	54%	1%	
● Self Help		23	5%	60%	27%	-55%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		237	75%	75%	70%	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

PTIP - 23 Poplar St. 620710
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	135	182	-26%	▼
Admits	57	66	-14%	▼
Discharges	81	44	84%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

PTIP - Derby
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	264	244	8%	
Admits	92	123	-25%	▼
Discharges	196	87	125%	▲
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

PTIP - New Haven
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	478	502	-5%	
Admits	258	235	10%	
Discharges	295	187	58%	▲
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

PTIP-38 Old RidgeburyRd.620708
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,036	1,205	-14%	▼
Admits	195	192	2%	
Discharges	251	97	159%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

PTIP-Torrington 620714
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	691	820	-16%	▼
Admits	105	148	-29%	▼
Discharges	162	74	119%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Residential Detox 945353
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	437	424	3%
Admits	517	498	4%
Discharges	517	498	4%
Bed Days	2,710	2,527	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	84%
✓ Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		386	75%	80%	72%	-5%
● No Re-admit within 30 Days of Discharge		423	82%	85%	80%	-3%
● Follow-up within 30 Days of Discharge		223	58%	90%	54%	-32% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	6 days	0.0	105%	90%	87%	15% ▲

< 90% | 90-110% | >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

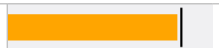
Sobering Center 945602
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	189	228	-17%	▼
Admits	184	226	-19%	▼
Discharges	171	226	-24%	▼
Bed Days	4,381	2,827	55%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		142	83%	85%	80%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate		16	44 days	0.1	149%	90%	73%	59%	▲

< 90% | 90-110% | >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 13 Active Recovery House Programs

STR MAT

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	31	39%	▲
Admits	38	36	6%	
Discharges	25	36	-31%	▼
Service Hours	250	76		

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	93%
✓ Valid TEDS Data	100%	97%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	31%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	81%
✓ SA Screen Complete	100%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	100%
Valid Axis V GAF Score	98%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		19	76%	50%	45%	26%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		46	85%	75%	71%	10%	
● Employed		24	44%	50%	32%	-6%	
● Stable Living Situation		45	83%	95%	73%	-12%	▼
✓ Improved/Maintained Axis V GAF Score		28	76%	75%	51%	1%	
● Abstinence/Reduced Drug Use		21	39%	55%	50%	-16%	▼
● Self Help		3	6%	60%	26%	-54%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		22	76%	90%	55%	-14%	▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

STR TPP - Waterbury
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	62	13%	▲
Admits	50	66	-24%	▼
Discharges	49	42	17%	▲
Service Hours	98	125	-21%	▼
Bed Days	4,892	2,723	80%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		12	52%	90%	44%	-38%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate		20	162 days	0.2	133%	90%	133%	43%	▲

< 90% | 90-110% | >110%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	100%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Sunrise Terr.PILOTS Dev.945551
Midwestern CT Council on Alcoholism (MCCA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	23	35%	▲
Admits	15	10	50%	▲
Discharges	14	11	27%	▲
Service Hours	269	353	-24%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		27	87%	85%	90%	2%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		17	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■	■	■		■	67%
Discharges	■	■		■	■		67%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Trinity Glen Women's Program 603
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Long Term Care 3.3

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	20	20%	▲
Admits	13	11	18%	▲
Discharges	16	13	23%	▲
Bed Days	1,837	1,775	3%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	97%
Valid TEDS Data	99%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	96%
✓ SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		8	50%	60%	58%	-10%	▼
✓ No Re-admit within 30 Days of Discharge		14	88%	85%	60%	3%	
Follow-up within 30 Days of Discharge		4	50%	90%	58%	-40%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Improved/Maintained Axis V GAF Score		16	100%	75%	96%	25%	▲
Abstinence/Reduced Drug Use		9	38%	70%	52%	-32%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		11	131 days	0.3	91%	90%	97%	1%

< 90% | 90-110% | >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Trinity Glen-DMHAS 945700
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Long Term Care 3.3

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	79	27%	▲
Admits	64	41	56%	▲
Discharges	61	41	49%	▲
Bed Days	7,110	7,017	1%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	97%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	94%	96%
SA Screen Complete	94%	96%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	99%
✓ Valid Axis V GAF Score	99%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		37	61%	60%	58%	1%	
● No Re-admit within 30 Days of Discharge		32	52%	85%	60%	-33%	▼
● Follow-up within 30 Days of Discharge		22	59%	90%	58%	-31%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Abstinence/Reduced Drug Use		55	54%	70%	52%	-16%	▼
✓ Improved/Maintained Axis V GAF Score		58	95%	75%	96%	20%	▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		39	131 days	0.3	99%	90%	97%	9%

< 90% 90-110% >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs