

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	71	122	-42% ▼
	Admits	31	46	-33% ▼
	Discharges	24	46	-48% ▼
	Service Hours	282	409	-31% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	71	100.0%

Consumer Satisfaction Survey

(Based on 35 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	3	4%	10%
26-34	16	23%	23%
35-44	22	31%	22%
45-54	14	20%	20%
55-64	15	21%	19%
65+	1	1%	7%

Gender	#	%	State Avg
Male	47	66%	60%
Female	24	34%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	62	87%	▲ 70%
Hisp-Puerto Rican	9	13%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			9%

Race	#	%	State Avg
White/Caucasian	45	63%	63%
Black/African American	17	24%	17%
Other	9	13%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	122	-42% ▼
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Discharges	24	46	-48% ▼
Service Hours	282	409	-31% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		41	58%	35%	28%	23% ▲

Service Utilization

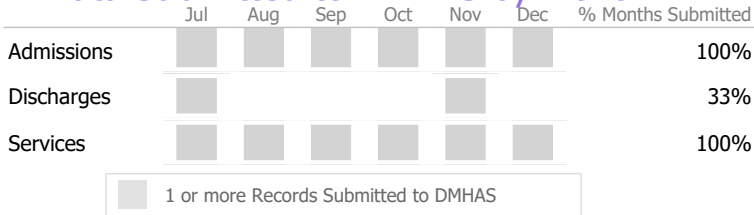
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		43	91%	90%	61%	1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98% 77%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		74% 27%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs