

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,896	2,571	52%	▲
	Admits	4,547	1,177	286%	▲
	Discharges	5,089	2,212	130%	▲
	Service Hours	18,676	11,257	66%	▲
	Bed Days	26,606	3,130	750%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 281 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Respect		91%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Access		86%	80%	88%
● Outcome		79%	80%	83%
● Recovery		72%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,339	24.6%
	Intake	1,217	22.4%
	Community Support	462	8.5%
	Employment Services	114	2.1%
	Social Rehabilitation	70	1.3%
	Crisis Services	56	1.0%
	ACT	49	0.9%
	Case Management	41	0.8%
	Residential Services	18	0.3%
	Consultation	15	0.3%
Addiction	Residential Services	1,415	26.0%
	Outpatient	316	5.8%
	Employment Services	212	3.9%
Forensic SA	Case Management	105	1.9%
	Forensics Community-based	13	0.2%

Client Demographics

Age	#	%	State Avg
18-25	360	9%	10%
26-34	890	23%	23%
35-44	920	24%	22%
45-54	858	22%	20%
55-64	670	17%	19%
65+	187	5%	7%

Gender	#	%	State Avg
Male	2,322	60%	60%
Female	1,569	40%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	1,893	49%	63%
Unknown	961	25%	5%
Black/African American	823	21%	17%
Hawaiian/Other Pacific Islander	146	4%	0%
Asian	27	1%	1%
Multiple Races	19	0%	1%
Other	17	0%	13%
Am. Indian/Native Alaskan	10	0%	1%

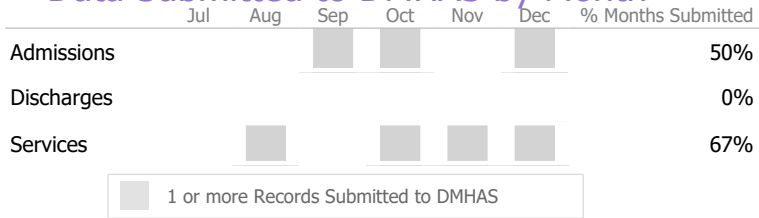
Ethnicity	#	%	State Avg
Non-Hispanic	2,329	60%	70%
Hispanic-Other	964	25%	8%
Unknown	601	15%	9%
Hisp-Puerto Rican	2	0%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	57	-74% ▼
Admits	8	-	
Discharges	-	1	-100% ▼
Service Hours	24	1	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Consultation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	39	-8%
Admits	6	11	-45% ▼
Discharges	6	10	-40% ▼
Service Hours	1,959	1,336	47% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	39%	64%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	85%
Co-occurring	Actual	State Avg
MH Screen Complete	15%	24%
SA Screen Complete	18%	26%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	83%	65%	51%	18% ▲
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		2	40%	90%	52%	-50% ▼

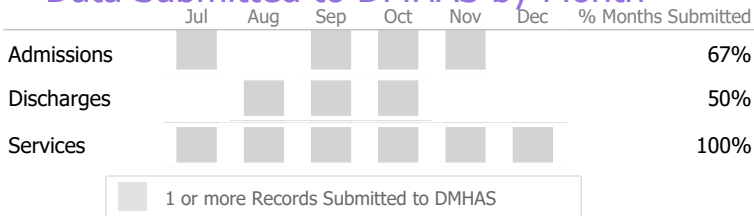
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		36	100%	60%	78%	40% ▲
✓ Improved/Maintained Axis V GAF Score		30	100%	85%	55%	15% ▲
● Employed		2	6%	15%	13%	-9%
● Stable Living Situation		7	19%	60%	88%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

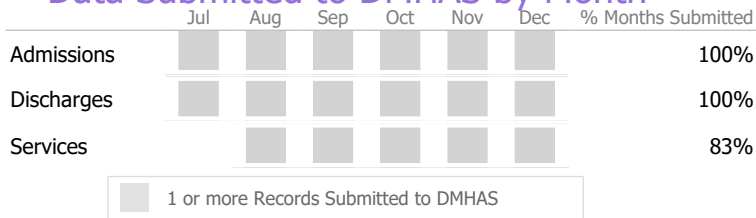
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105		
Admits	61	-	
Discharges	60	-	
Service Hours	545	-	

Data Submitted to DMHAS by Month

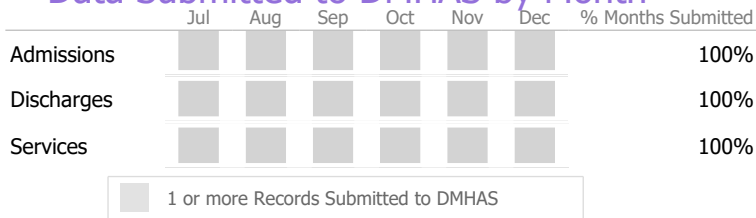


* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,217		
Admits	1,214	-	
Discharges	1,225	-	
Service Hours	1,261	-	

Data Submitted to DMHAS by Month



* State Avg based on 17 Active Central Intake Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	390	437	-11% ▼
Admits	74	320	-77% ▼
Discharges	48	53	-9%
Service Hours	4,759	1,108	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	37%	85%
On-Time Periodic		
6 Month Updates	100%	58%
Co-occurring		
MH Screen Complete	18%	57%
SA Screen Complete	18%	58%
Diagnosis		
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		31	65%	50%	43%	15% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		389	99%	60%	63%	39% ▲
✓ Improved/Maintained Axis V GAF Score		315	97%	75%	48%	22% ▲
● Employed		30	8%	30%	24%	-22% ▼
● Stable Living Situation		35	9%	95%	80%	-86% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		341	99%	90%	81%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		38	51%	75%	77%	-24% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

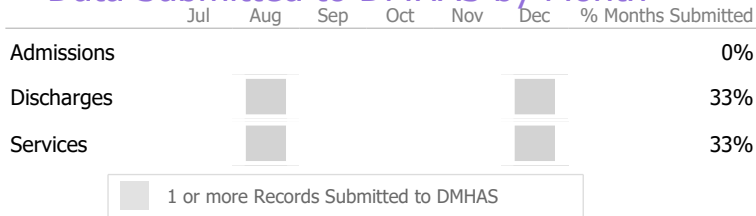
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	-	-	
Discharges	2	-	
Service Hours	1	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	96%	-50% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	114	84	36% ▲
Admits	67	15	347% ▲
Discharges	41	17	141% ▲
Service Hours	948	940	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		33	27%	35%	44%	-8%

Service Utilization

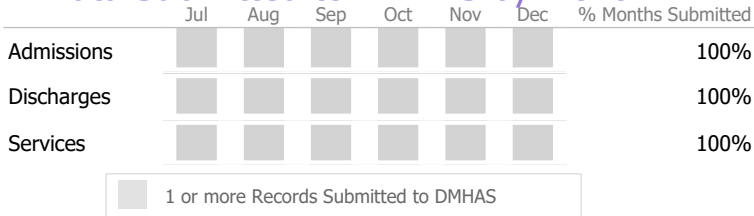
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		79	99%	90%	95%	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		39% vs 85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		97% vs 94%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 42 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	21	-14% ▼
Admits	3	1	200% ▲
Discharges	-	3	-100% ▼
Service Hours	250	236	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		1	6%	85%	89%	-79% ▼

Service Utilization

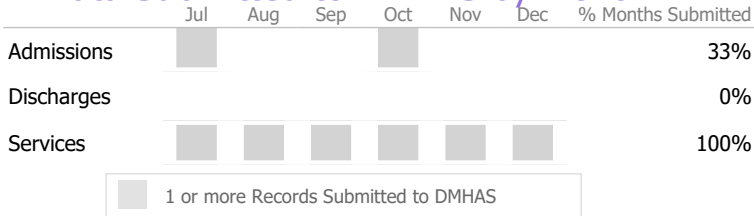
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		18	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
6 Month Updates		91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	138		
Admits	58	-	
Discharges	93	-	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed			42	29%	35%	28%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		72% / 77%
Valid TEDS Data		77% / 63%
On-Time Periodic		
6 Month Updates		81% / 27%
Co-occurring		
MH Screen Complete		69% / 64%
SA Screen Complete		69% / 64%
Diagnosis		
Valid Axis I Diagnosis		99% / 15%
Valid Axis V GAF Score		99% / 15%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36		
Admits	21	-	
Discharges	23	-	
Service Hours	9	-	
Bed Days	2,634	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	71%	74%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	61%	85%	67%	-24% ▼
No Re-admit within 30 Days of Discharge		19	83%	85%	86%	-2%
Follow-up within 30 Days of Discharge		5	36%	90%	71%	-54% ▼

Recovery

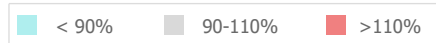
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		25	69%	60%	46%	9%
Abstinence/Reduced Drug Use		0	0%	70%	78%	-70% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	100%	90%	74%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	126 days	0.3	95%	90%	57%	5%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

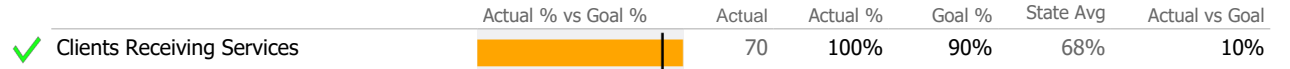


* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

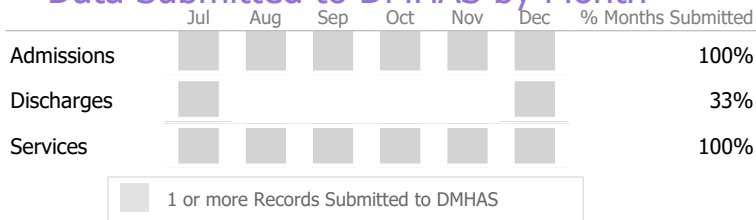
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	84	-17% ▼
Admits	20	15	33% ▲
Discharges	2	3	-33% ▼
Social Rehab/PHP/IOP Days	0	0	

Service Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	20	-10%
Admits	2	3	-33% ▼
Discharges	2	3	-33% ▼
Bed Days	3,114	3,130	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	32%	53%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	89%
Co-occurring	Actual	State Avg
MH Screen Complete	45%	50%
SA Screen Complete	45%	49%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	60%	68%	-10% ▼
Follow-up within 30 Days of Discharge		1	100%	90%	81%	10%

Recovery

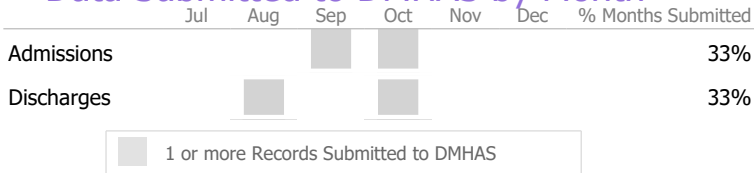
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		19	100%	60%	85%	40% ▲
Improved/Maintained Axis V GAF Score		17	100%	95%	62%	5%
Employed		0	0%	25%	10%	-25% ▼
Stable Living Situation		0	0%	95%	92%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		17	256 days	0.5	100%	90%	93%	10%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22		
Admits	13	-	
Discharges	13	-	
Service Hours	849	-	
Bed Days	1,715	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	64%	82%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		8	62%	70%	75%	-8%
✓ No Re-admit within 30 Days of Discharge		12	92%	85%	91%	7%
✓ Follow-up within 30 Days of Discharge		8	100%	90%	73%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		0	0%	70%	67%	-70%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	131 days	0.4	93%	90%	92%	3%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							50%
Services							83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs

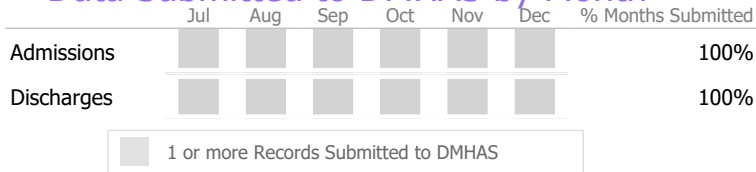
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	60	-7%
Admits	59	70	-16% ▼
Discharges	60	69	-13% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		53	91%	75%	75%	16% ▲
✓ Community Location Evaluation		55	95%	80%	93%	15% ▲
● Follow-up Service within 48 hours		23	85%	90%	92%	-5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	462	292	58% ▲
Admits	240	112	114% ▲
Discharges	218	108	102% ▲
Service Hours	4,778	4,967	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	44%	72%
On-Time Periodic		
6 Month Updates	99%	92%
Co-occurring		
MH Screen Complete	17%	28%
SA Screen Complete	17%	28%
Diagnosis		
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	99%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		212	97%	65%	60%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		487	99%	60%	81%	39% ▲
✓ Improved/Maintained Axis V GAF Score		331	89%	65%	63%	24% ▲
● Employed		57	12%	20%	13%	-8%
● Stable Living Situation		159	32%	80%	87%	-48% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		282	98%	90%	99%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

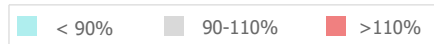
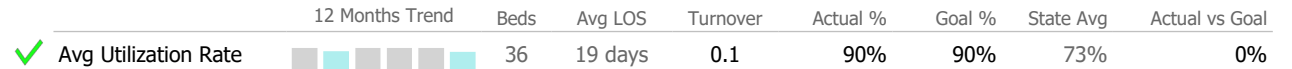
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	336		
Admits	412	-	
Discharges	410	-	
Bed Days	5,932	-	

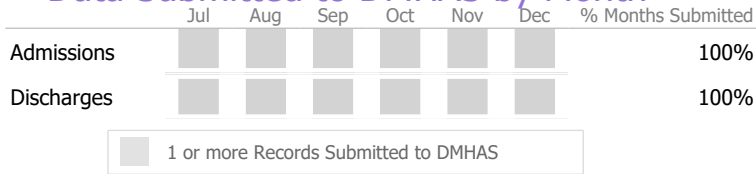
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS by Month



* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	12	75% ▲
Admits	13	12	8%
Discharges	-	-	
Service Hours	103	2	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	55%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		20	95%	80%	76%	15% ▲
● Social Support		10	48%	60%	69%	-12% ▼
● Employed		1	5%	20%	13%	-15% ▼

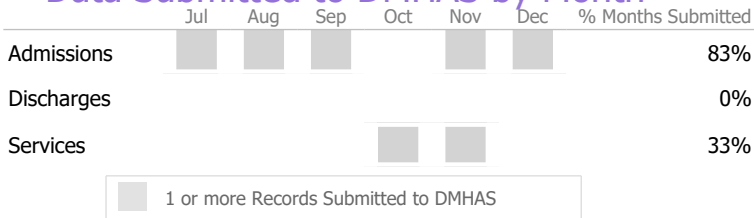
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	93%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	65%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	48%	90%	81%	-42% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	316		
Admits	143	-	
Discharges	269	-	
Service Hours	358	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	68%	92%
Valid TEDS Data	60%	90%
On-Time Periodic		
6 Month Updates	20%	24%
Co-occurring		
MH Screen Complete	83%	86%
SA Screen Complete	83%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		192	71%	50%	54%	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		190	68%	75%	54%	-7%
● Employed		38	12%	50%	42%	-38% ▼
● Stable Living Situation		165	50%	95%	80%	-45% ▼
● Abstinence/Reduced Drug Use		29	9%	55%	50%	-46% ▼
● Not Arrested		74	23%	75%	81%	-52% ▼
● Self Help		25	8%	60%	27%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		47	81%	90%	65%	-9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		54	40%	75%	70%	-35% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,073	2,214	-52% ▼
Admits	308	612	-50% ▼
Discharges	855	1,942	-56% ▼
Service Hours	1,700	1,547	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	56%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	24%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	31%	57%
SA Screen Complete	29%	58%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	99%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		659	77%	50%	43%	27% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1,096	99%	60%	63%	39% ▲
✓ Improved/Maintained Axis V GAF Score		867	95%	75%	48%	20% ▲
● Employed		299	27%	30%	24%	-3%
● Stable Living Situation		434	39%	95%	80%	-56% ▼

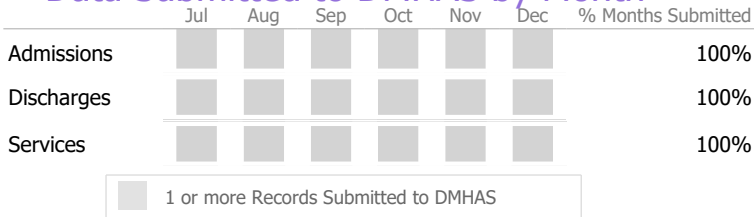
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		197	78%	90%	81%	-12% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		158	52%	75%	77%	-23% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,238		
Admits	1,485	-	
Discharges	1,490	-	
Bed Days	6,021	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	69%	84%
Valid TEDS Data	96%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	98%	99%
SA Screen Complete	98%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1,065	71%	80%	72%	-9%
No Re-admit within 30 Days of Discharge		1,159	78%	85%	80%	-7%
Follow-up within 30 Days of Discharge		546	51%	90%	54%	-39%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		35	4 days	0.0	93%	90%	87%	3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13		
Admits	13	-	
Discharges	1	-	
Service Hours	17	-	

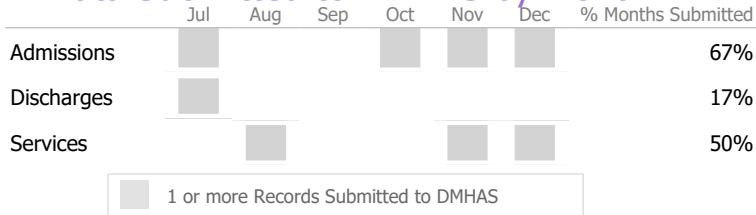
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	100%	90%	44%	10%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	100%	0%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	258		
Admits	237	-	
Discharges	236	-	
Bed Days	5,316	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	86%
Valid TEDS Data	97%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		188	80%	80%	82%	0%
✓ No Re-admit within 30 Days of Discharge		221	94%	85%	92%	9%
● Follow-up within 30 Days of Discharge		156	83%	90%	65%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		229	97%	75%	95%	22% ▲
● Self Help		37	14%	60%	55%	-46% ▼
● Abstinence/Reduced Drug Use		16	6%	70%	56%	-64% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		28	24 days	0.1	103%	90%	82%	13% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38		
Admits	28	-	
Discharges	28	-	
Bed Days	1,874	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	82%
Valid TEDS Data	96%	93%
On-Time Periodic		
6 Month Updates	N/A	4%
Co-occurring		
MH Screen Complete	100%	83%
SA Screen Complete	100%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	71%	70%	75%	1%
✓ No Re-admit within 30 Days of Discharge		27	96%	85%	91%	11% ▲
● Follow-up within 30 Days of Discharge		16	80%	90%	73%	-10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		27	96%	95%	85%	1%
● Abstinence/Reduced Drug Use		1	3%	70%	67%	-67% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	74 days	0.2	102%	90%	92%	12% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	74%
Valid TEDS Data	N/A	91%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	N/A	59%
SA Screen Complete	N/A	59%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	85%	67%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	86%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	71%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	70%	78%	-70% ▼
Employed		N/A	N/A	60%	46%	-60% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	90%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	N/A	N/A	0%	90%	57%	-90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95		
Admits	58	-	
Discharges	5	-	
Service Hours	256	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		31	32%	35%	28%	-3%

Service Utilization

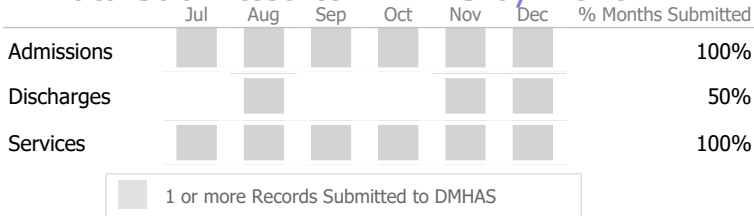
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		65	71%	90%	61%	-19%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		77%

On-Time Periodic	Actual	State Avg
6 Month Updates		27%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	16	-19% ▼
Admits	4	6	-33% ▼
Discharges	2	3	-33% ▼
Service Hours	572	644	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	48%	64%
On-Time Periodic		
6 Month Updates	100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	65%	51%	35% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	52%	-90% ▼

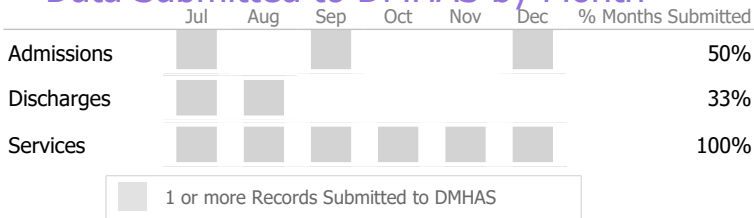
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		13	100%	60%	78%	40% ▲
✓ Employed		3	23%	15%	13%	8%
● Stable Living Situation		4	31%	60%	88%	-29% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs