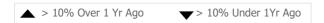
Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity

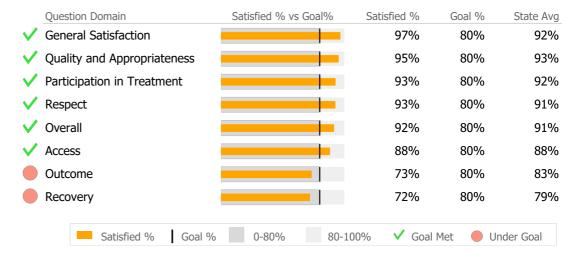




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	459	100.0%

Consumer Satisfaction Survey (Based on 155 FY19 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		25	5%	10%	Female	277	60%	4 0%
26-34		60	13%	23%	Male <mark> </mark>	182	40%	▼ 60%
35-44		64	14%	22%	Transgender			0%
45-54	ļ	121	26%	20%				
55-64		127	28%	19%				
65+ 📙		61	13%	7%	Race	#	%	State Avg
					Other	244	53%	13 %
Ethnicity		#	%	State Avg	White/Caucasian <mark> </mark>	106	23%	▼ 63%
Hisp-Puerto Rican		289	63%	12 %	Black/African American	86	19%	17%
Non-Hispanic		115	25%	▼ 70%	Unknown	7	2%	5%
Hispanic-Other	•	44	10%	8%	Multiple Races	5	1%	1%
Unknown		8	2%	9%	Hawaiian/Other Pacific Islander	5	1%	0%
1					Am. Indian/Native Alaskan	4	1%	1%
Hispanic-Cuban		2	0%	0%	Asian	2	0%	1%
Hispanic-Mexican		1	0%	1%				
	Un	ique C	lients	State Avg	▲ > 10% Over State Avg	7 > 10% l	Jnder S	tate Avg

Mental Health Outpatient608210

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

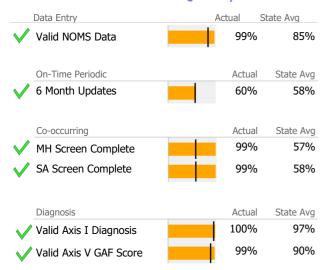
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	459	590	-22%	•
Admits	77	173	-55%	•
Discharges	76	148	-49%	•
Service Hours	1,164	1,818	-36%	•

Data Submission Quality

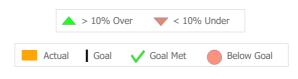


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	28%	50%	43%	-22%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		297	65%	60%	63%	5%
Stable Living Situation		434	95%	95%	80%	0%
Employed	<u> </u>	63	14%	30%	24%	-16%
Improved/Maintained Axis V GAF Score		257	67%	75%	48%	-8%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		309	81%	90%	81%	-9%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		52	68%	75%	77%	-7%

Data Submitted to DMHAS by Month

Dutu		IIICCCA		O 1 11 1		$\boldsymbol{\omega}$	TOTICIT
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%
	1 or r	nore Record					



^{*} State Avg based on 89 Active Standard Outpatient Programs