Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Provider Activity**

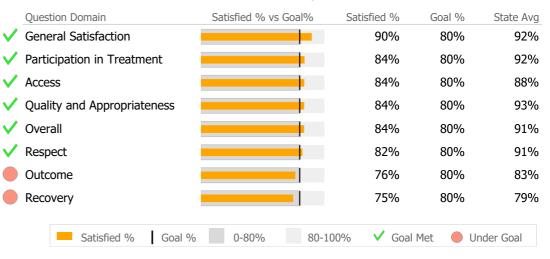




# Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	1		
	Social Rehabilitation	118	29.1%
	ACT	99	24.4%
	Residential Services	83	20.4%
	Community Support	53	13.1%
Addiction			
	Outpatient	53	13.1%

# Consumer Satisfaction Survey (Based on 146 FY19 Surveys)



# **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	9	3%	10%	Male	212	65%	60%
26-34	63	19%	23%	Female	112	35%	40%
35-44	68	21%	22%	Transgender			0%
45-54	66	20%	20%				
55-64	87	27%	19%				
65+	32	10%	7%	Race	#	%	State Avg
,				White/Caucasian	241	74%	<b>▲</b> 63%
<b>Ethnicity</b>	#	%	State Avg	Black/African American	36	11%	17%
Non-Hispanic	291	90%	<b>▲</b> 70%	Other <mark>I</mark>	20	6%	13%
Hispanic-Other	12	4%	8%	Unknown	17	5%	5%
Unknown	12	4%	9%	Multiple Races	9	3%	1%
Hisp-Puerto Rican	9	3%	12%	Am. Indian/Native Alaskan	1	0%	1%
. [1				Asian	1	0%	1%
Hispanic-Mexican	1	0%	1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%	'			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	7 > 10% U	Jnder St	tate Avg

#### **ACT Team 306292**

Gilead Community Services Inc.

Mental Health - ACT - Assertive Community Treatment

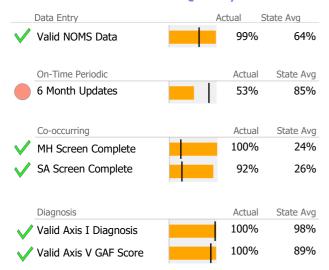
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	102	-3%	
Admits	9	12	-25%	•
Discharges	11	13	-15%	•
Service Hours	4,148	5,426	-24%	•

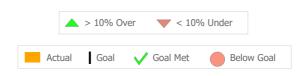
# **Data Submission Quality**



# **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		7	64%	65%	51%	-1%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge		8	80%	85%	92%	-5%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		2	29%	90%	52%	-61%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		91	92%	60%	88%	32%	4
✓ Social Support		88	89%	60%	78%	29%	4
Employed	<u> </u>	13	13%	15%	13%	-2%	
✓ Improved/Maintained Axis V GAF Score		77	86%	85%	55%	1%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		86	98%	90%	99%	8%	

Data	Jubiji					,	
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							67%
Services							100%
	1 or mo	ore Record	ls Subn	nitted to	DMHA	S	



<sup>\*</sup> State Avg based on 23 Active Assertive Community Treatment Programs

#### **Farrell Outpatient Clinic**

Gilead Community Services Inc.

Addiction - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

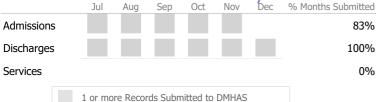
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	10	430%	•
Admits	31	7	343%	•
Discharges	31	1	3000%	•
Service Hours	_	_		

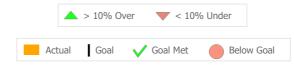
# **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
✓ Valid TEDS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	24%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
√ Valid Axis V GAF Score	100%	97%

## **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		15	48%	50%	54%	-2%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Not Arrested		50	91%	75%	81%	16%	_
<b>V</b>	Employed		31	56%	50%	42%	6%	
<b>V</b>	Abstinence/Reduced Drug Use		30	55%	55%	50%	0%	
	Stable Living Situation		47	85%	95%	80%	-10%	
	Self Help		23	42%	60%	27%	-18%	
	Improved/Maintained Axis V GAF Score		29	67%	75%	54%	-8%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	65%	N/A	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	70%	-75%	





<sup>\*</sup> State Avg based on 113 Active Standard Outpatient Programs

#### **Gateway - CSP**

Gilead Community Services Inc.

Mental Health - Community Support - CSP

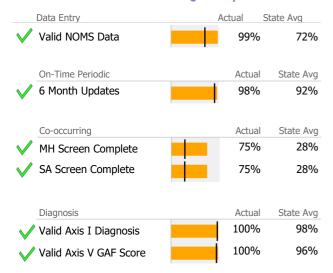
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

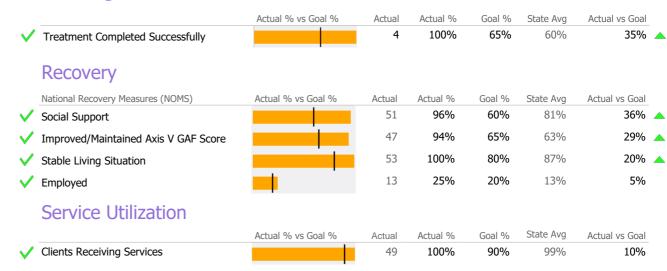
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	59	-10%	$\blacksquare$
Admits	4	7	-43%	•
Discharges	4	7	-43%	•
Service Hours	1,438	1,779	-19%	•

# **Data Submission Quality**







	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%
Services							100%
	1 or m	ore Record	s Subr	mitted to I	DMHA	S	



<sup>\*</sup> State Avg based on 36 Active CSP Programs

#### **Gateway - Social Rehab 306285**

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	59	-14%	▼
Admits	4	7	-43%	•
Discharges	5	10	-50%	•
Social Rehab/PHP/IOP Days	1,824	1,977	-8%	

### **Service Utilization**







<sup>\*</sup> State Avg based on 33 Active Social Rehabilitation Programs

### **Gilead Apartment Program306251**

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

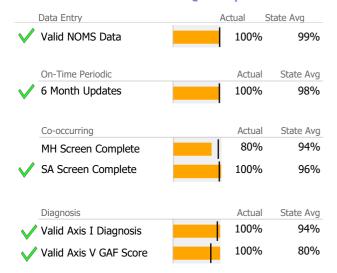
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

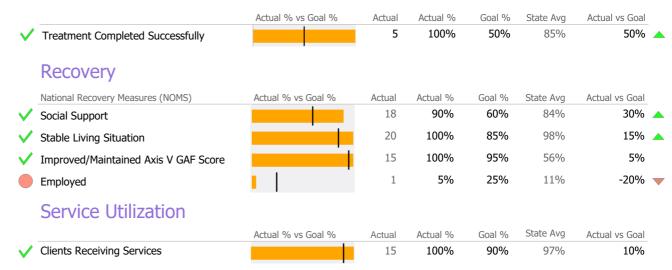
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	18	11%	•
Admits	5	-		
Discharges	5	2	150%	•
Service Hours	1,881	2,720	-31%	•

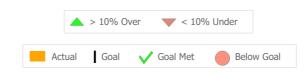
# **Data Submission Quality**



# **Discharge Outcomes**







<sup>\*</sup> State Avg based on 25 Active Residential Support Programs

#### **Gilead One Group Home 306240**

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

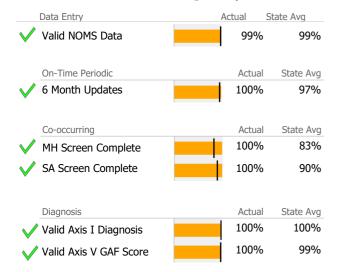
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

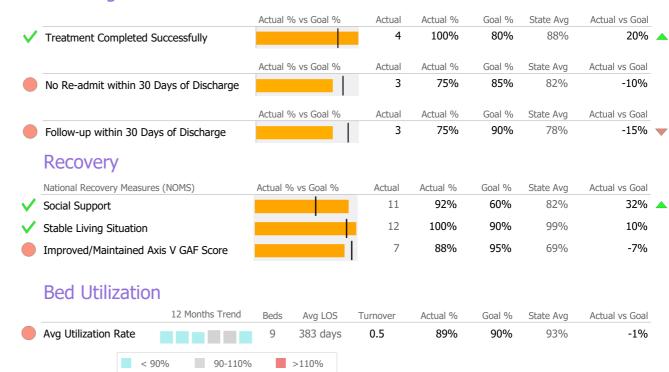
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	11	9%	
Admits	4	2	100% 🔺	
Discharges	4	2	100% 🔺	
Bed Days	1,477	1,602	-8%	

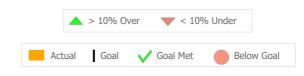
# **Data Submission Quality**



## Data Submitted to DMHAS by Month

Data	Submitte	וויום טו ש		
	Jul Aug	g Sep Oct	Nov Dec	% Months Submitted
Admissions				50%
Discharges				50%





<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### **Gilead Two Group Home 306241**

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

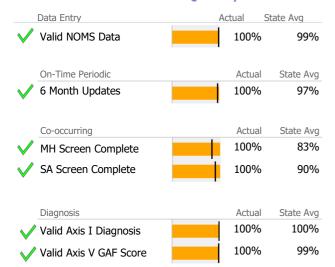
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

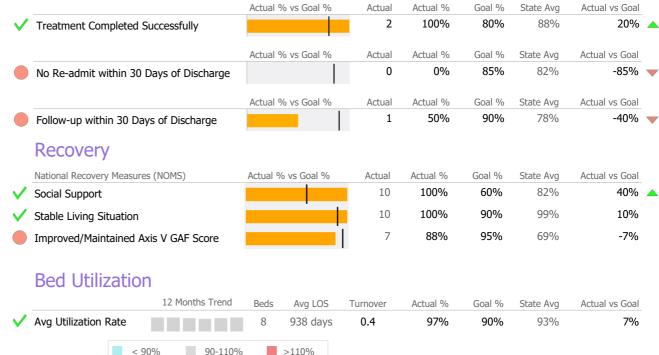
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

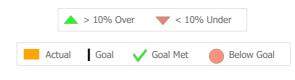
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	•
Admits	2	1	100%	•
Discharges	2	1	100%	•
Bed Days	1,433	1,470	-3%	

# **Data Submission Quality**









<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### **Juniper Home**

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

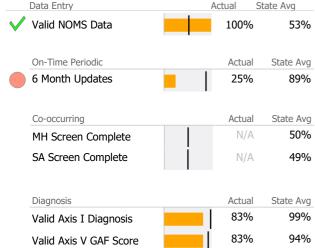
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% 🔺
Admits	1	-	
Discharges	1	-	
Bed Days	783	920	-15% 🔻

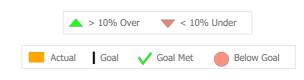
# **Data Submission Quality**



# Valid Axis V dAil Scotc







<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs

#### **Liberty Home 306230**

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

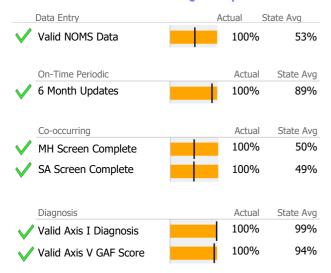
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	-	
Discharges	-	-	
Bed Days	1.054	1.104	-5%

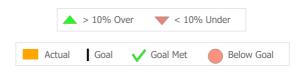
# **Data Submission Quality**



		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	68%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Social Support		5	83%	60%	85%	23%	_
<b>V</b>	Stable Living Situation		6	100%	95%	92%	5%	
	Employed		0	0%	25%	10%	-25%	
	Improved/Maintained Axis V GAF Score		3	60%	95%	62%	-35%	
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
<b>\</b>	Avg Utilization Rate	6 2,130 days	0.5	95%	90%	93%	5%	
	< 90% 90-110%	>110%						







<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs

#### **Magnolia Home**

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

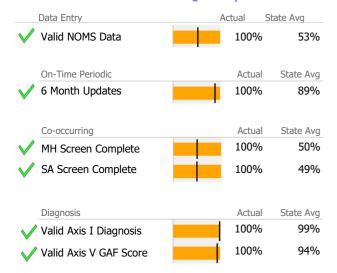
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	•
Admits	1	-		
Discharges	1	-		
Bed Days	553	552	0%	

# **Data Submission Quality**











<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs

#### **SCAP - Apartment Program306260**

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

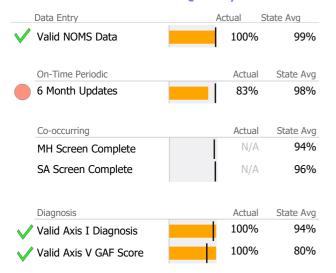
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

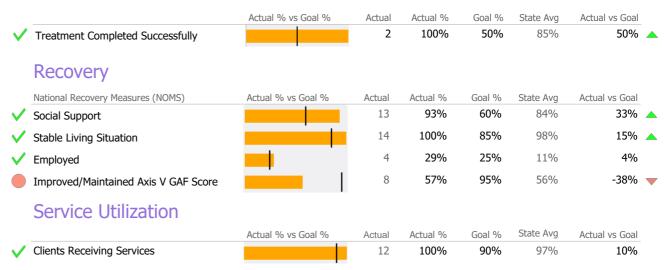
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	15	-7%	
Admits	-	1	-100%	•
Discharges	2	1	100%	•
Service Hours	1,063	1,264	-16%	•

# **Data Submission Quality**











<sup>\*</sup> State Avg based on 25 Active Residential Support Programs

#### **SCAP - Group Home 306265**

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

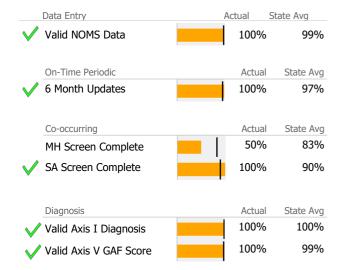
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

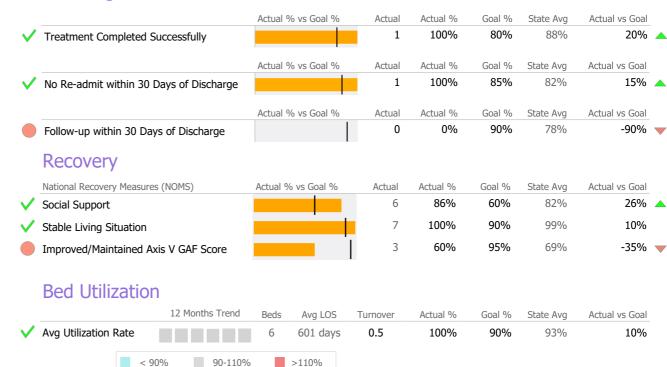
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13% 🔻	•
Admits	2	1	100% 🔺	
Discharges	1	2	-50% <b>\</b>	•
Bed Davs	1,100	1,108	-1%	

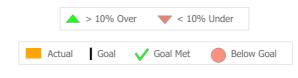
# **Data Submission Quality**











<sup>\*</sup> State Avg based on 24 Active Group Home Programs

#### Social Rehab 306280

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

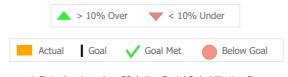
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	75	-11%	▼
Admits	-	3	-100%	•
Discharges	6	7	-14%	•
Social Rehab/PHP/IOP	3,017	3,082	-2%	

### Service Utilization







<sup>\*</sup> State Avg based on 33 Active Social Rehabilitation Programs

#### **Valor Home 306231**

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

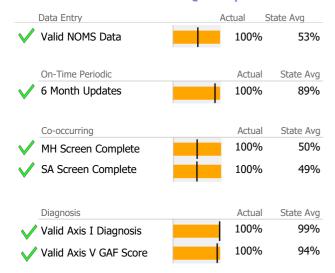
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	-	
Discharges	-	-	
Bed Days	920	920	0%

# **Data Submission Quality**



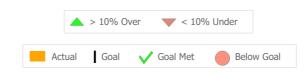
# **Discharge Outcomes**

< 90%

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Treatment Completed Successfully		N/A	N/A	60%	68%	N/A
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>V</b>	Social Support		5	100%	60%	85%	40%
<b>V</b>	Employed		2	40%	25%	10%	15%
<b>V</b>	Stable Living Situation		5	100%	95%	92%	5%
<b>/</b>	Improved/Maintained Axis V GAF Score		4	100%	95%	62%	5%
	Bed Utilization						
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<b>/</b>	Avg Utilization Rate	5 1,789 days	0.5	100%	90%	93%	10%







90-110%

>110%

<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs

#### **Women's Program 306235**

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

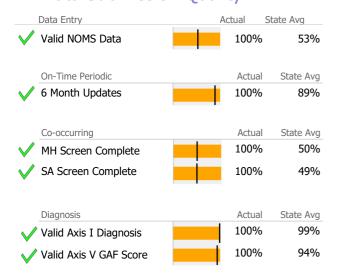
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	5	0%	
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Bed Days	920	864	6%	

# **Data Submission Quality**



# **Discharge Outcomes**

			Actual <sup>o</sup>	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Success	sfully			N/A	N/A	60%	68%	N/A	
			Actual <sup>o</sup>	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of D	ischarge			N/A	N/A	90%	81%	N/A	
	Recovery									
	National Recovery Measures (NOM	S)	Actual 9	% vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Social Support				5	100%	60%	85%	40%	4
/	Employed			•	2	40%	25%	10%	15%	4
/	Improved/Maintained Axis V G	AF Score			5	100%	95%	62%	5%	
/	Stable Living Situation				5	100%	95%	92%	5%	
	Bed Utilization									
	12	Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
/	Avg Utilization Rate		5	1,822 days	0.5	100%	90%	93%	10%	
	< 90%	90-110%		>110%						



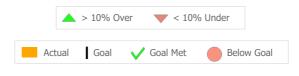
Admissions

Discharges

Oct Nov Dec % Months Submitted

0%

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs

## **YAS Fiduiary**

Gilead Community Services Inc.

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	_	_	

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0% Discharges 0%

1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 5 Active Fiduciary Programs