

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	40	84	-52% ▼
	Admits	4	45	-91% ▼
	Discharges	40	61	-34% ▼
	Service Hours		-	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	40	100.0%

Consumer Satisfaction Survey

(Based on 68 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		99%	80%	88%
✓ Outcome		98%	80%	83%
✓ Recovery		93%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	13%	10%
26-34	15	38% ▲	23%
35-44	10	25%	22%
45-54	5	13%	20%
55-64	5	13%	19%
65+			7%

Gender	#	%	State Avg
Male	27	68%	60%
Female	13	33%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	32	80%	70%
Hispanic-Other	5	13%	8%
Unknown	3	8%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			12% ▼

Race	#	%	State Avg
White/Caucasian	26	65%	63%
Other	8	20%	13%
Black/African American	5	13%	17%
Unknown	1	3%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	40	84	-52% ▼
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Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	98%	90%
On-Time Periodic		
6 Month Updates	N/A	24%
Co-occurring		
MH Screen Complete	100%	86%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	18%	50%	54%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		40	100%	75%	54%	25% ▲
Not Arrested		38	95%	75%	81%	20% ▲
Employed		20	50%	50%	42%	0%
Stable Living Situation		38	95%	95%	80%	0%
Abstinence/Reduced Drug Use		20	50%	55%	50%	-5%
Self Help		15	38%	60%	27%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	65%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	70%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs