

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	220	124	77% ▲
	Admits	65	64	2%
	Discharges	7	16	-56% ▼
	Service Hours	34	27	25% ▲

### Consumer Satisfaction Survey

(Based on 55 FY19 Surveys)

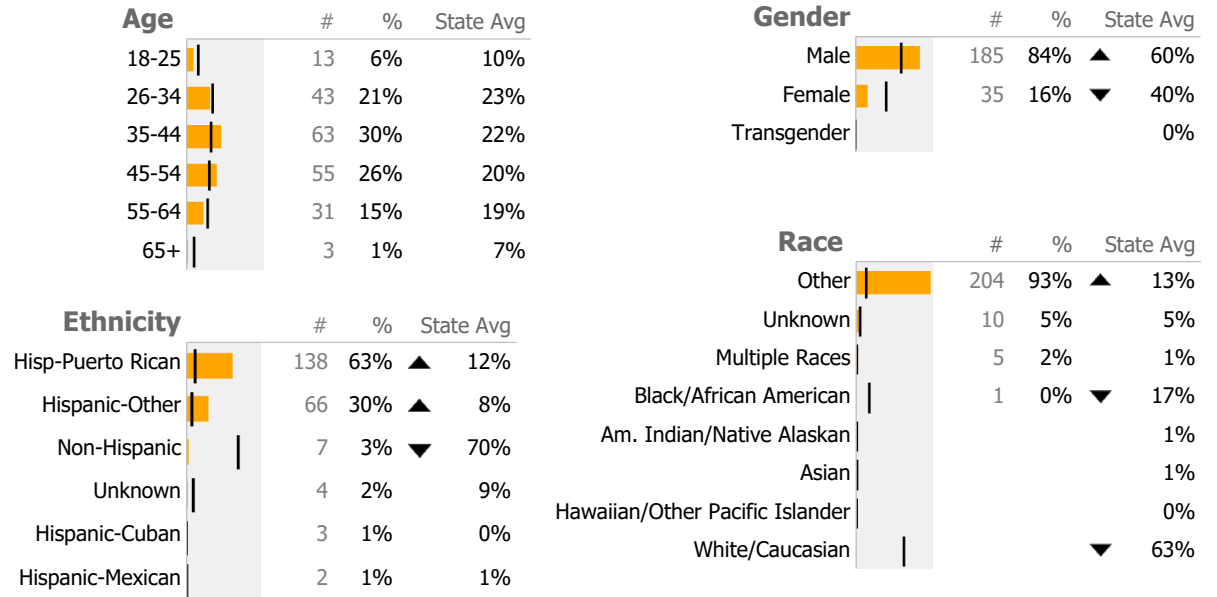
Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Participation in Treatment		60%	80%	92%
Overall		60%	80%	91%
Access		60%	80%	88%
General Satisfaction		59%	80%	92%
Quality and Appropriateness		58%	80%	93%



### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Employment Services	220	100.0%

### Client Demographics



### Program Activity

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Admits	65	64	2%
Discharges	7	16	-56% ▼
Service Hours	34	27	25% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	1%	35%	28%	-34% ▼

### Service Utilization

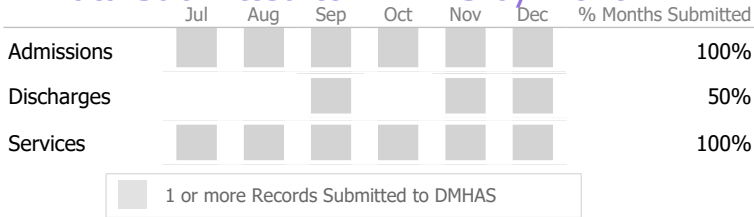
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		60	28%	90%	61%	-62% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		77%

On-Time Periodic	Actual	State Avg
6 Month Updates		27%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 15 Active Employment Services Programs