Council of Churches Greater Bridgeport
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	220	124	77%	▲
	Admits	65	64	2%	
	Discharges	7	16	-56%	▼
	Service Hours	34	27	25%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 55 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Participation in Treatment		60%	80%	92%
Overall		60%	80%	91%
Access		60%	80%	88%
General Satisfaction		59%	80%	92%
Quality and Appropriateness		58%	80%	93%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Employment Services	220	100.0%

Client Demographics

Age	#	%	State Avg
18-25	13	6%	10%
26-34	43	21%	23%
35-44	63	30%	22%
45-54	55	26%	20%
55-64	31	15%	19%
65+	3	1%	7%

Gender	#	%		State Avg
Male	185	84%	▲	60%
Female	35	16%	▼	40%
Transgender				0%

Ethnicity	#	%		State Avg
Hisp-Puerto Rican	138	63%	▲	12%
Hispanic-Other	66	30%	▲	8%
Non-Hispanic	7	3%	▼	70%
Unknown	4	2%		9%
Hispanic-Cuban	3	1%		0%
Hispanic-Mexican	2	1%		1%

Race	#	%		State Avg
Other	204	93%	▲	13%
Unknown	10	5%		5%
Multiple Races	5	2%		1%
Black/African American	1	0%	▼	17%
Am. Indian/Native Alaskan				1%
Asian				1%
Hawaiian/Other Pacific Islander				0%
White/Caucasian			▼	63%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

CoOp Ctr Projecto Nueva 441480
Council of Churches Greater Bridgeport
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	220	124	77%	▲
Admits	65	64	2%	
Discharges	7	16	-56%	▼
Service Hours	34	27	25%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		2	1%	35%	28%	-34%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		60	28%	90%	61%	-62%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	94%	77%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	27%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges			■		■	■	50%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 15 Active Employment Services Programs