

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	919	969	-5%
	Admits	950	986	-4%
	Discharges	935	1,033	-9%
	Service Hours	829	953	-13% ▼
	Bed Days	3,226	3,538	-9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 320 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		86%	80%	91%
✓ Participation in Treatment		84%	80%	92%
✓ General Satisfaction		84%	80%	92%
✓ Overall		83%	80%	91%
✓ Outcome		82%	80%	83%
✓ Quality and Appropriateness		82%	80%	93%
✓ Recovery		80%	80%	79%
● Access		73%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	750	77.6%
	Medication Assisted Treatment	120	12.4%
	Employment Services	46	4.8%
	Recovery Support	11	1.1%
Mental Health	Case Management	21	2.2%
Forensic SA	Case Management	19	2.0%

Client Demographics

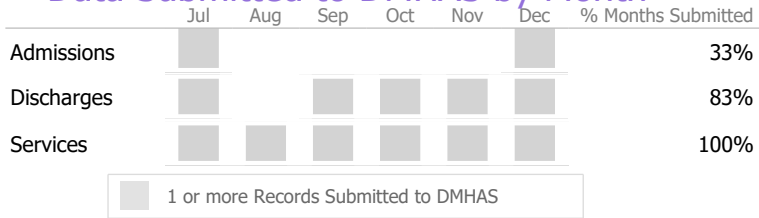
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	39	4%	10%	Male	611	66%	60%
26-34	263	29%	23%	Female	308	34%	40%
35-44	251	27%	22%	Transgender			0%
45-54	207	23%	20%				
55-64	140	15%	19%				
65+	19	2%	7%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	762	83%	70% ▲	White/Caucasian	636	69%	63%
Hisp-Puerto Rican	101	11%	12%	Black/African American	150	16%	17%
Hispanic-Other	48	5%	8%	Other	120	13%	13%
Unknown	6	1%	9%	Unknown	5	1%	5%
Hispanic-Cuban	1	0%	0%	Am. Indian/Native Alaskan	4	0%	1%
Hispanic-Mexican	1	0%	1%	Multiple Races	2	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Asian			1%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	6	3	100% ▲
Discharges	10	8	25% ▲
Service Hours	88	12	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	3	67% ▲
Admits	-	2	-100% ▼
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	84%
Valid TEDS Data	N/A	99%
On-Time Periodic		
6 Month Updates	0%	3%
Co-occurring		
MH Screen Complete	N/A	93%
SA Screen Complete	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		5	100%	75%	83%	25% ▲
✓ Stable Living Situation		5	100%	95%	81%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	43%	5%
✓ Self Help		3	60%	60%	23%	0%
● Employed		1	20%	50%	27%	-30% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	58%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

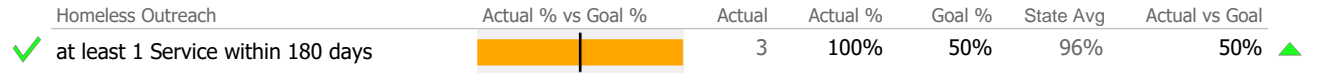
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

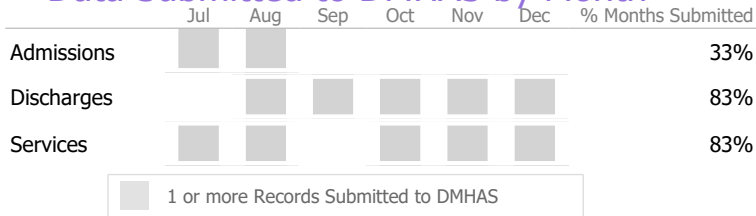
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	23	-9%
Admits	3	6	-50% ▼
Discharges	8	6	33% ▲
Service Hours	97	147	-34% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

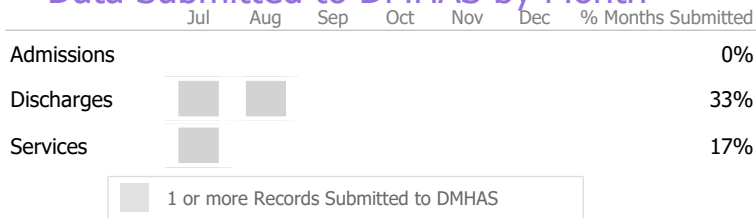
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	79	-86% ▼
Admits	-	38	-100% ▼
Discharges	11	68	-84% ▼
Service Hours	1	13	-96% ▼

Data Submitted to DMHAS by Month



* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	750	787	-5%
Admits	871	912	-4%
Discharges	879	925	-5%
Bed Days	3,226	3,538	-9%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	84%
✓ Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	98%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		615	70%	80%	72%	-10% ▼
● No Re-admit within 30 Days of Discharge		695	79%	85%	80%	-6%
● Follow-up within 30 Days of Discharge		331	54%	90%	54%	-36% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		24	4 days	0.0	73%	90%	87%	-17% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	1	4500% ▲
Admits	33	-	
Discharges	6	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		19	41%	35%	28%	6%

Service Utilization

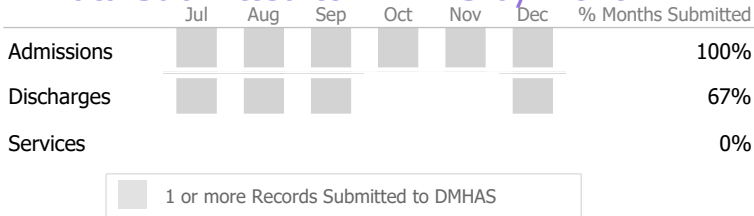
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		0	0%	90%	61%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		77%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		27%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	111	4%
Admits	37	25	48% ▲
Discharges	21	26	-19% ▼
Service Hours	645	781	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Valid TEDS Data	99%	97%
On-Time Periodic		
6 Month Updates	84%	31%
Co-occurring		
MH Screen Complete	100%	81%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	95%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	29%	50%	45%	-21% ▼

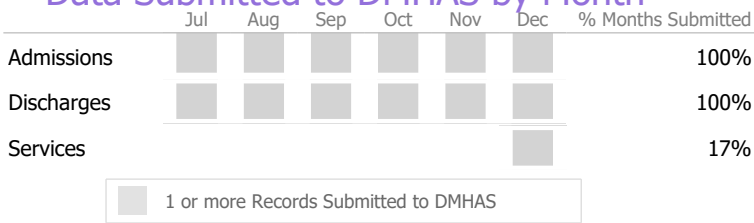
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		105	91%	75%	71%	16% ▲
Employed		66	57%	50%	32%	7%
Abstinence/Reduced Drug Use		70	60%	55%	50%	5%
Stable Living Situation		106	91%	95%	73%	-4%
Self Help		18	16%	60%	26%	-44% ▼
Improved/Maintained Axis V GAF Score		20	22%	75%	51%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		94	99%	90%	55%	9%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs