

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	919	969	-5%
	Admits	950	986	-4%
	Discharges	935	1,033	-9%
	Service Hours	829	953	-13% ▼
	Bed Days	3,226	3,538	-9%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		86%	80%	91%
✓ Participation in Treatment		84%	80%	92%
✓ General Satisfaction		84%	80%	92%
✓ Overall		83%	80%	91%
✓ Outcome		82%	80%	83%
✓ Quality and Appropriateness		82%	80%	93%
✓ Recovery		80%	80%	79%
● Access		73%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Addiction

Residential Services		750	77.6%
Medication Assisted Treatment		120	12.4%
Employment Services		46	4.8%
Recovery Support		11	1.1%

Mental Health

Case Management		21	2.2%
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Forensic SA

Case Management		19	2.0%
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Client Demographics

Age	#	%	State Avg
18-25		39	4%
26-34		263	29%
35-44		251	27%
45-54		207	23%
55-64		140	15%
65+		19	2%

Gender	#	%	State Avg
Male		611	66%
Female		308	34%
Transgender			0%

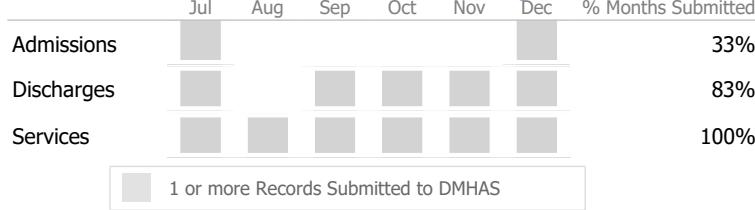
Ethnicity	#	%	State Avg
Non-Hispanic		762	83% ▲ 70%
Hisp-Puerto Rican		101	11% 12%
Hispanic-Other		48	5% 8%
Unknown		6	1% 9%
Hispanic-Cuban		1	0% 0%
Hispanic-Mexican		1	0% 1%
Am. Indian/Native Alaskan			4 0%
Multiple Races			2 0%
Hawaiian/Other Pacific Islander			2 0%
Asian			1 1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	6	3	100% ▲
Discharges	10	8	25% ▲
Service Hours	88	12	

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under


* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	3	67% ▲
Admits	-	2	-100% ▼
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	84%
Valid TEDS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	93%
SA Screen Complete	N/A	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		5	100%	75%	83%	25% ▲
Stable Living Situation		5	100%	95%	81%	5% ▲
Abstinence/Reduced Drug Use		3	60%	55%	43%	5% ▲
Self Help		3	60%	60%	23%	0% ▲
Employed		1	20%	50%	27%	-30% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	58%	-75% ▼

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions	0%
Discharges	0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

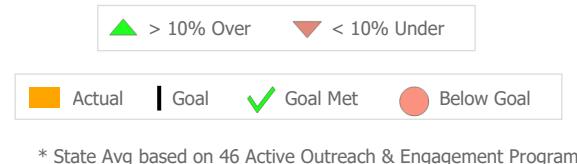
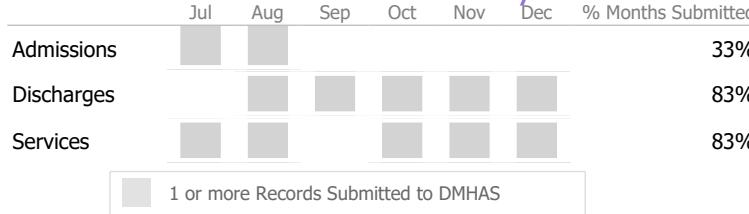
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	23	-9%
Admits	3	6	-50% ▼
Discharges	8	6	33% ▲
Service Hours	97	147	-34% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		3	100%	50%	96%	50% ▲

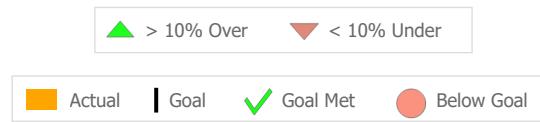
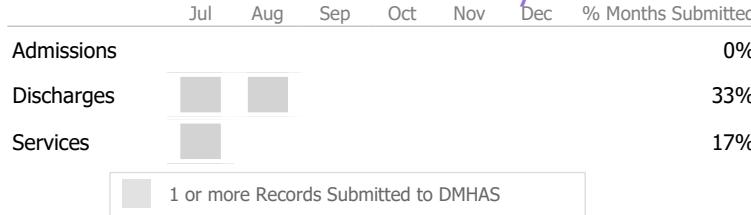
Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	79	-86%	▼
Admits	-	38	-100%	▼
Discharges	11	68	-84%	▼
Service Hours	1	13	-96%	▼

Data Submitted to DMHAS by Month



* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	750	787	-5%
Admits	871	912	-4%
Discharges	879	925	-5%
Bed Days	3,226	3,538	-9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
Treatment Completed Successfully	<div style="width: 70%;"><div style="width: 100%;"></div></div>	615	70%	80%	72%	-10%	▼	
No Re-admit within 30 Days of Discharge	<div style="width: 79%;"><div style="width: 100%;"></div></div>	695	79%	85%	80%	-6%		
Follow-up within 30 Days of Discharge	<div style="width: 54%;"><div style="width: 100%;"></div></div>	331	54%	90%	54%	-36%	▼	

Data Submission Quality

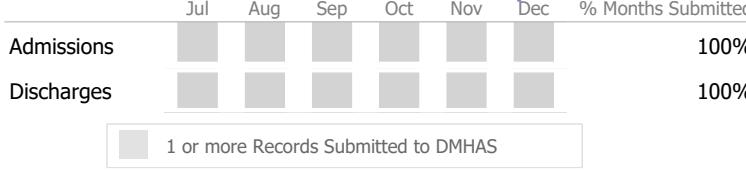
Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 84%
✓	Valid TEDS Data	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 98%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 0%;"><div style="width: 100%;"></div></div>	N/A N/A

Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 99%
✓	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 98%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 100%
✓	Valid Axis V GAF Score	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	1	4500% ▲
Admits	33	-	
Discharges	6	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	█	19	41%	35%	28%	6%

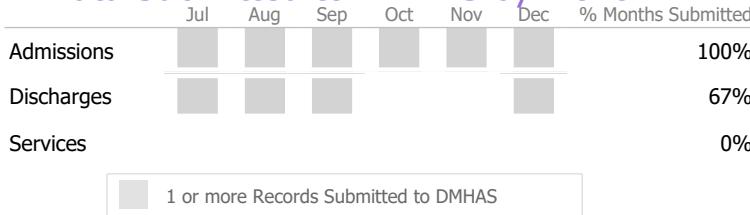
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	█	0	0%	90%	61%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 77%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	█	0% 27%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

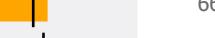
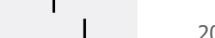
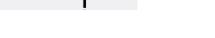
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	111	4%
Admits	37	25	48% ▲
Discharges	21	26	-19% ▼
Service Hours	645	781	-17% ▼

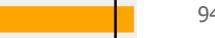
Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	93%
✓	Valid TEDS Data	99%	97%
On-Time Periodic			
✓	6 Month Updates	84%	31%
Co-occurring			
✓	MH Screen Complete	100%	81%
✓	SA Screen Complete	100%	93%
Diagnosis			
✓	Valid Axis I Diagnosis	100%	100%
	Valid Axis V GAF Score	95%	99%

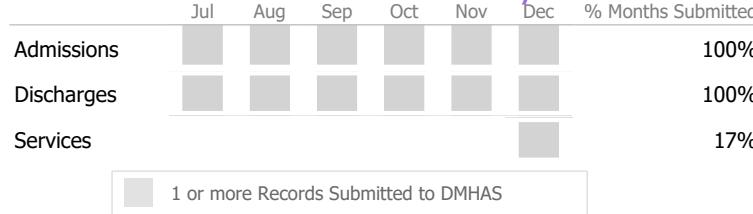
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	29%	50%	45%	-21% ▼
Recovery						
✓ Not Arrested		105	91%	75%	71%	16% ▲
✓ Employed		66	57%	50%	32%	7% ▲
✓ Abstinence/Reduced Drug Use		70	60%	55%	50%	5% ▲
● Stable Living Situation		106	91%	95%	73%	-4% ▼
● Self Help		18	16%	60%	26%	-44% ▼
● Improved/Maintained Axis V GAF Score		20	22%	75%	51%	-53% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		94	99%	90%	55%	9% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs