

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 634 | 662 | -4% |
| | Admits | 380 | 379 | 0% |
| | Discharges | 370 | 413 | -10% |
| | Service Hours | 8,927 | 11,890 | -25% ▼ |
| | Bed Days | 27,455 | 28,274 | -3% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 237 FY19 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Overall | | 95% | 80% | 91% |
| ✓ Quality and Appropriateness | | 94% | 80% | 93% |
| ✓ Respect | | 94% | 80% | 91% |
| ✓ Participation in Treatment | | 94% | 80% | 92% |
| ✓ General Satisfaction | | 93% | 80% | 92% |
| ✓ Access | | 93% | 80% | 88% |
| ✓ Outcome | | 88% | 80% | 83% |
| ✓ Recovery | | 85% | 80% | 79% |

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|----------------------|-----|-------|
| Mental Health | Crisis Services | 249 | 34.6% |
| | Case Management | 164 | 22.8% |
| | Residential Services | 146 | 20.3% |
| | Community Support | 126 | 17.5% |
| | Housing Services | 27 | 3.8% |
| Forensic MH | Residential Services | 5 | 0.7% |
| | Crisis Services | 2 | 0.3% |

Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|-----|-----|-----------|---------------------------------|-----|-----|-----------|
| 18-25 | 44 | 7% | 10% | Male | 426 | 67% | 60% |
| 26-34 | 121 | 19% | 23% | Female | 208 | 33% | 40% |
| 35-44 | 133 | 21% | 22% | Transgender | | | 0% |
| 45-54 | 138 | 22% | 20% | | | | |
| 55-64 | 150 | 24% | 19% | | | | |
| 65+ | 48 | 8% | 7% | | | | |
| Ethnicity | # | % | State Avg | Race | # | % | State Avg |
| Non-Hispanic | 521 | 82% | ▲ 70% | White/Caucasian | 341 | 54% | 63% |
| Hisp-Puerto Rican | 59 | 9% | 12% | Black/African American | 229 | 36% | ▲ 17% |
| Hispanic-Other | 27 | 4% | 8% | Other | 44 | 7% | 13% |
| Unknown | 24 | 4% | 9% | Multiple Races | 9 | 1% | 1% |
| Hispanic-Cuban | 2 | 0% | 0% | Unknown | 7 | 1% | 5% |
| Hispanic-Mexican | 1 | 0% | 1% | Asian | 2 | 0% | 1% |
| | | | | Am. Indian/Native Alaskan | 1 | 0% | 1% |
| | | | | Hawaiian/Other Pacific Islander | 1 | 0% | 0% |

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

40 South Main St Norwalk Programs

Continuum of Care

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 22 | 18 | 22% ▲ |
| Admits | 3 | 3 | 0% |
| Discharges | 2 | - | |
| Service Hours | 473 | 489 | -3% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 22 | 100% | 85% | 90% | 15% ▲ |

Service Utilization

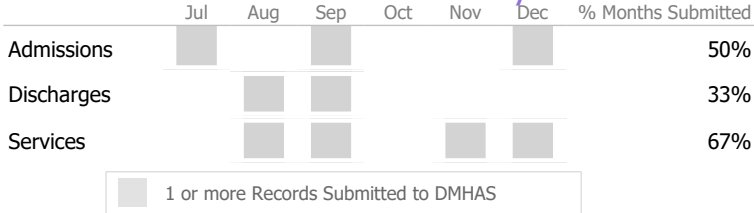
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 20 | 100% | 90% | 95% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 99% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 82% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 10 | 7 | 43% ▲ |
| Admits | 5 | 1 | 400% ▲ |
| Discharges | 3 | - | |
| Bed Days | 4,588 | 5,080 | -10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 53% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 89% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 50% |
| SA Screen Complete | 100% | 49% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 33% | 60% | 68% | -27% ▼ |
| Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 81% | 10% ▲ |

Recovery

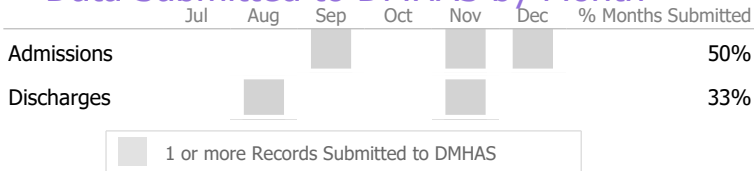
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 9 | 82% | 60% | 85% | 22% ▲ |
| Stable Living Situation | | 11 | 100% | 95% | 92% | 5% |
| Employed | | 0 | 0% | 25% | 10% | -25% ▼ |
| Improved/Maintained Axis V GAF Score | | 7 | 100% | 95% | 62% | 5% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 15 | 315 days | 0.8 | 166% | 90% | 93% | 76% ▲ |

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4 | 4 | 0% |
| Admits | 1 | - | |
| Discharges | - | - | |
| Bed Days | 725 | 736 | -1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 87% |
| Co-occurring | | |
| MH Screen Complete | 100% | 88% |
| SA Screen Complete | 100% | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| Measure | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 75% | 69% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 76% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 64% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 2 | 67% | 75% | 49% | -8% |

Bed Utilization

| Measure | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 4 | 1,002 days | 0.5 | 99% | 90% | 96% | 9% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 0% |

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | 3 | -67% ▼ |
| Admits | 1 | 2 | -50% ▼ |
| Discharges | - | 2 | -100% ▼ |
| Bed Days | 147 | 207 | -29% ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 100% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 100% | N/A |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 1 | 146 days | 0.5 | 80% | 90% | 59% | -10% |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 0% |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active Respite Bed Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 6 | 17% ▲ |
| Admits | 2 | 2 | 0% |
| Discharges | 3 | 1 | 200% ▲ |
| Service Hours | 91 | 29 | |
| Bed Days | 894 | 983 | -9% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 53% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 89% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 50% |
| SA Screen Complete | 100% | 49% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 86% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 2 | 67% | 60% | 68% | 7% |
| Follow-up within 30 Days of Discharge | | 1 | 50% | 90% | 81% | -40% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 5 | 71% | 60% | 85% | 11% |
| Stable Living Situation | | 7 | 100% | 95% | 92% | 5% |
| Improved/Maintained Axis V GAF Score | | 6 | 100% | 95% | 62% | 5% |
| Employed | | 0 | 0% | 25% | 10% | -25% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 6 | 501 days | 0.5 | 81% | 90% | 93% | -9% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 33% |
| Discharges | | | | | | | 50% |
| Services | | | | | | | 83% |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | 1 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | 509 | 1,895 | -73% ▼ |
| Bed Days | 736 | 184 | 300% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 53% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 89% |
| Co-occurring | | |
| MH Screen Complete | N/A | 50% |
| SA Screen Complete | N/A | 49% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 68% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 81% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 1 | 100% | 60% | 85% | 40% ▲ |
| ✓ Improved/Maintained Axis V GAF Score | | 1 | 100% | 95% | 62% | 5% |
| ✓ Stable Living Situation | | 1 | 100% | 95% | 92% | 5% |
| ○ Employed | | 0 | 0% | 25% | 10% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 3 | 600 days | 1.5 | 133% | 90% | 93% | 43% ▲ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |
| Services | | | | | | | 67% |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 125 | 138 | -9% |
| Admits | 128 | 146 | -12% ▼ |
| Discharges | 128 | 145 | -12% ▼ |
| Bed Days | 1,667 | 1,741 | -4% |

Discharge Outcomes

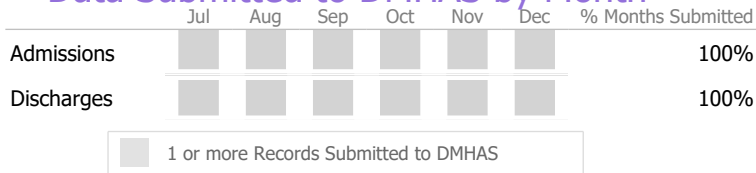
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ No Re-admit within 30 Days of Discharge | | 110 | 86% | 85% | 87% | 1% |
| ✓ Follow-up within 30 Days of Discharge | | 94 | 90% | 90% | 81% | 0% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 10 | 16 days | 0.1 | 91% | 90% | 86% | 1% |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 20 | 30 | -33% ▼ |
| Admits | 6 | 4 | 50% ▲ |
| Discharges | 4 | 9 | -56% ▼ |
| Service Hours | 293 | 627 | -53% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 98% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 86% | 94% |
| SA Screen Complete | 86% | 96% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 94% |
| Valid Axis V GAF Score | 100% | 80% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 4 | 100% | 50% | 85% | 50% ▲ |

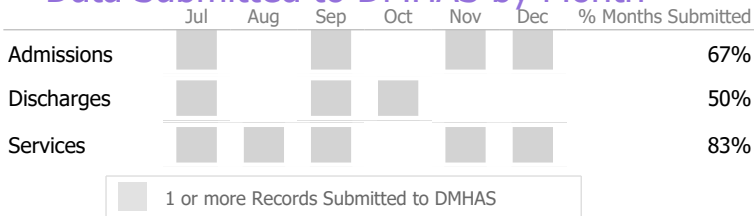
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 17 | 81% | 60% | 84% | 21% ▲ |
| Stable Living Situation | | 21 | 100% | 85% | 98% | 15% ▲ |
| Employed | | 4 | 19% | 25% | 11% | -6% |
| Improved/Maintained Axis V GAF Score | | 12 | 80% | 95% | 56% | -15% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 17 | 100% | 90% | 97% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 5 | 20% ▲ |
| Admits | 1 | 1 | 0% |
| Discharges | 1 | - | |
| Bed Days | 901 | 868 | 4% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 87% |
| Co-occurring | | |
| MH Screen Complete | 100% | 88% |
| SA Screen Complete | 0% | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 1 | 100% | 75% | 69% | 25% ▲ |
| ● No Re-admit within 30 Days of Discharge | | 0 | 0% | 85% | 76% | -85% ▼ |
| ✓ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 64% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ● Improved/Maintained Axis V GAF Score | | 2 | 40% | 75% | 49% | -35% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 5 | 1,590 days | 0.5 | 98% | 90% | 96% | 8% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 17% |



▲ > 10% Over ▼ < 10% Under

* State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs


Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

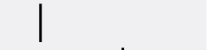
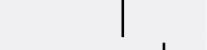
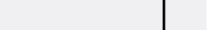
Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|---|-----------|
| Valid NOMS Data |  | N/A 93% |
| On-Time Periodic | | |
| 6 Month Updates |  | N/A 65% |

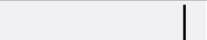
Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|---|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully |  | N/A | N/A | 50% | 55% | N/A |

Recovery


| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|---|--------|----------|--------|-----------|----------------|
| Employed |  | N/A | N/A | 20% | 13% | -20% ▼ |
| Social Support |  | N/A | N/A | 60% | 69% | -60% ▼ |
| Stable Living Situation |  | N/A | N/A | 80% | 76% | -80% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|---|--------|----------|--------|-----------|----------------|
| Clients Receiving Services |  | N/A | N/A | 90% | 81% | N/A ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5 | 4 | 25% ▲ |
| Admits | 2 | 2 | 0% |
| Discharges | 3 | 4 | -25% ▼ |
| Service Hours | 192 | 109 | 76% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 98% | 93% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 65% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 33% | 50% | 55% | -17% ▼ |

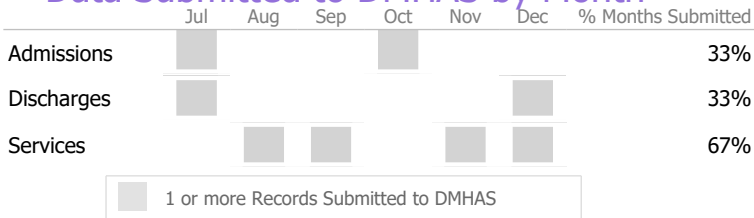
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 4 | 80% | 60% | 69% | 20% ▲ |
| Employed | | 1 | 20% | 20% | 13% | 0% |
| Stable Living Situation | | 3 | 60% | 80% | 76% | -20% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 3 | 100% | 90% | 81% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Standard Case Management Programs

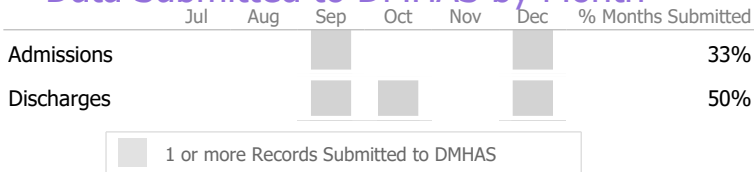
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5 | 4 | 25% ▲ |
| Admits | 3 | 2 | 50% ▲ |
| Discharges | 3 | 2 | 50% ▲ |
| Bed Days | 351 | 403 | -13% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 75% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 27% |
| SA Screen Complete | 100% | 27% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 23% |
| Valid Axis V GAF Score | 100% | 23% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Transitional Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 131 | 127 | 3% |
| Admits | 136 | 127 | 7% |
| Discharges | 133 | 126 | 6% |
| Bed Days | 1,826 | 1,645 | 11% ▲ |

Discharge Outcomes

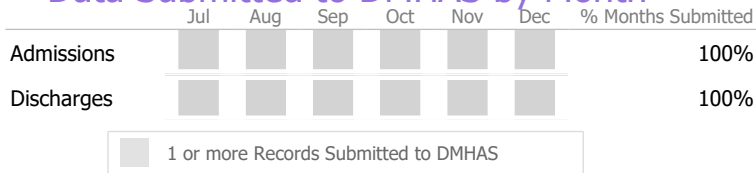
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● No Re-admit within 30 Days of Discharge | | 109 | 82% | 85% | 87% | -3% |
| ● Follow-up within 30 Days of Discharge | | 65 | 68% | 90% | 81% | -22% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 9 | 16 days | 0.1 | 110% | 90% | 86% | 20% ▲ |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 126 | 128 | -2% |
| Admits | 12 | 15 | -20% ▼ |
| Discharges | 16 | 16 | 0% |
| Service Hours | 2,642 | 2,475 | 7% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 72% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 92% |
| Co-occurring | | |
| MH Screen Complete | 92% | 28% |
| SA Screen Complete | 92% | 28% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 6 | 38% | 65% | 60% | -27% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 114 | 90% | 60% | 81% | 30% ▲ |
| Improved/Maintained Axis V GAF Score | | 106 | 91% | 65% | 63% | 26% ▲ |
| Stable Living Situation | | 124 | 98% | 80% | 87% | 18% ▲ |
| Employed | | 10 | 8% | 20% | 13% | -12% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 111 | 100% | 90% | 99% | 10% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | | 83% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | | ■ | ■ | ■ | 83% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2 | 3 | -33% ▼ |
| Admits | - | 2 | -100% ▼ |
| Discharges | - | 1 | -100% ▼ |
| Bed Days | 368 | 329 | 12% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100% | 53% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | 100% | 89% |

| Co-occurring | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | N/A | 50% |
| SA Screen Complete | N/A | 49% |

| Diagnosis | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 68% | N/A |

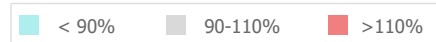
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 81% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 2 | 100% | 60% | 85% | 40% ▲ |
| ✓ Improved/Maintained Axis V GAF Score | | 2 | 100% | 95% | 62% | 5% |
| ✓ Stable Living Situation | | 2 | 100% | 95% | 92% | 5% |
| ● Employed | | 0 | 0% | 25% | 10% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 2 | 660 days | 0.5 | 100% | 90% | 93% | 10% |



Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 4 | 50% ▲ |
| Admits | 2 | - | |
| Discharges | - | - | |
| Bed Days | 928 | 736 | 26% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 53% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 89% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 50% | 50% |
| SA Screen Complete | 50% | 49% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 68% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 81% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 6 | 100% | 60% | 85% | 40% ▲ |
| ✓ Stable Living Situation | | 6 | 100% | 95% | 92% | 5% |
| ○ Employed | | 0 | 0% | 25% | 10% | -25% ▼ |
| ✓ Improved/Maintained Axis V GAF Score | | 4 | 100% | 95% | 62% | 5% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 4 | 832 days | 0.3 | 126% | 90% | 93% | 36% ▲ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | ■ | | | | 17% |
| Discharges | | | | | | | 0% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 41 | 46 | -11% ▼ |
| Admits | 5 | 9 | -44% ▼ |
| Discharges | 11 | 11 | 0% |
| Service Hours | 3,215 | 3,887 | -17% ▼ |
| Bed Days | 6,182 | 6,990 | -12% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 6 | 55% | 50% | 85% | 5% |

Recovery

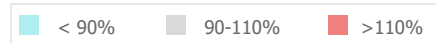
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 41 | 98% | 60% | 84% | 38% ▲ |
| ✓ Stable Living Situation | | 42 | 100% | 85% | 98% | 15% ▲ |
| ● Employed | | 2 | 5% | 25% | 11% | -20% ▼ |

Service Utilization

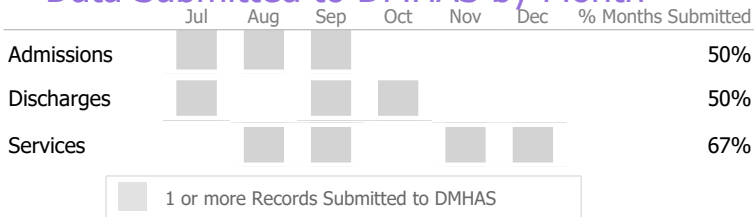
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 31 | 100% | 90% | 97% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 40 | 597 days | 0.5 | 84% | 90% | 84% | -6% |



Data Submitted to DMHAS by Month



* State Avg based on 25 Active Residential Support Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 10 | -10% |
| Admits | - | - | |
| Discharges | 2 | - | |
| Service Hours | 576 | 712 | -19% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 8 | 89% | 85% | 89% | 4% |

Service Utilization

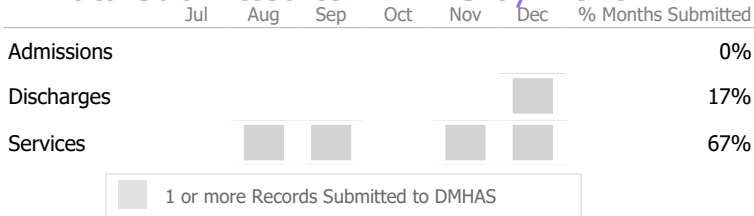
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 8 | 100% | 90% | 95% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 90% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 91% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4 | 4 | 0% |
| Admits | - | - | |
| Discharges | 1 | - | |
| Bed Days | 724 | 736 | -2% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 87% |
| Co-occurring | | |
| MH Screen Complete | N/A | 88% |
| SA Screen Complete | N/A | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 100% | 75% | 69% | 25% ▲ |
| No Re-admit within 30 Days of Discharge | | 0 | 0% | 85% | 76% | -85% ▼ |
| Follow-up within 30 Days of Discharge | | 0 | 0% | 90% | 64% | -90% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 4 | 100% | 75% | 49% | 25% ▲ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 4 | 1,052 days | 0.5 | 98% | 90% | 96% | 8% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 17% |

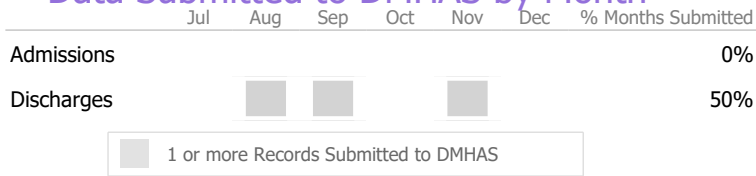
▲ > 10% Over ▼ < 10% Under

* State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 27 | 51 | -47% ▼ |
| Admits | - | - | |
| Discharges | 4 | 18 | -78% ▼ |

Data Submitted to DMHAS by Month



* State Avg based on 4 Active Housing Coordination Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3 | 2 | 50% ▲ |
| Admits | 1 | - | |
| Discharges | - | - | |
| Bed Days | 423 | 368 | 15% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 87% |
| Co-occurring | | |
| MH Screen Complete | 100% | 88% |
| SA Screen Complete | 100% | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 75% | 69% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 76% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 64% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 1 | 50% | 75% | 49% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 2 | 1,736 days | 0.4 | 115% | 90% | 96% | 25% ▲ |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 0% |

Legend: 1 or more Records Submitted to DMHAS (grey bar)

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 6 | 17% ▲ |
| Admits | 1 | - | |
| Discharges | 1 | - | |
| Bed Days | 1,100 | 1,104 | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 53% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 89% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 50% |
| SA Screen Complete | 100% | 49% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 100% | 60% | 68% | 40% ▲ |
| Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 81% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 6 | 86% | 60% | 85% | 26% ▲ |
| Stable Living Situation | | 7 | 100% | 95% | 92% | 5% |
| Improved/Maintained Axis V GAF Score | | 5 | 83% | 95% | 62% | -12% ▼ |
| Employed | | 0 | 0% | 25% | 10% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 7 | 1,227 days | 0.5 | 85% | 90% | 93% | -5% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 17% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

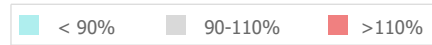
| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | 5 | -80% ▼ |
| Admits | 1 | 5 | -80% ▼ |
| Discharges | 1 | 5 | -80% ▼ |
| Bed Days | 6 | 16 | -63% ▼ |

Discharge Outcomes

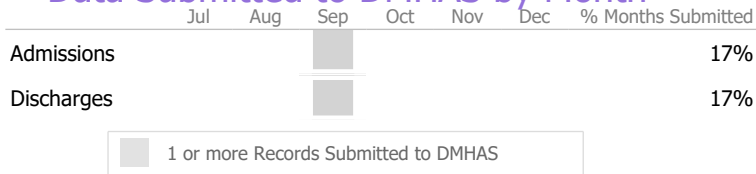
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ No Re-admit within 30 Days of Discharge | | 1 | 100% | 85% | 100% | 15% ▲ |
| ✓ Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 100% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 1 | 6 days | 1.0 | 3% | 90% | 59% | -87% |



Data Submitted to DMHAS by Month



* State Avg based on 4 Active Respite Bed Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5 | 4 | 25% ▲ |
| Admits | 1 | - | |
| Discharges | 1 | - | |
| Bed Days | 648 | 736 | -12% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 87% |
| Co-occurring | | |
| MH Screen Complete | 100% | 88% |
| SA Screen Complete | 100% | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 1 | 100% | 75% | 69% | 25% ▲ |
| No Re-admit within 30 Days of Discharge | | 1 | 100% | 85% | 76% | 15% ▲ |
| Follow-up within 30 Days of Discharge | | 1 | 100% | 90% | 64% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 4 | 100% | 75% | 49% | 25% ▲ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 4 | 1,130 days | 0.5 | 88% | 90% | 96% | -2% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 17% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 73 | 93 | -22% ▼ |
| Admits | 25 | 23 | 9% |
| Discharges | 15 | 21 | -29% ▼ |
| Service Hours | 363 | 863 | -58% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 97% | 93% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 97% | 65% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 4 | 27% | 50% | 55% | -23% ▼ |

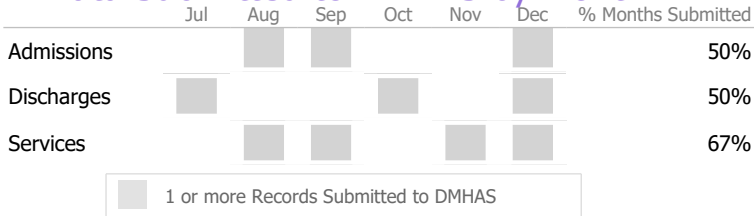
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 60 | 80% | 60% | 69% | 20% ▲ |
| Stable Living Situation | | 75 | 100% | 80% | 76% | 20% ▲ |
| Employed | | 1 | 1% | 20% | 13% | -19% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 59 | 94% | 90% | 81% | 4% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 6 | 17% ▲ |
| Admits | 3 | 1 | 200% ▲ |
| Discharges | 2 | 3 | -33% ▼ |
| Bed Days | 853 | 666 | 28% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 98% | 53% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 89% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 50% |
| SA Screen Complete | 100% | 49% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 60% | 68% | -60% ▼ |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 81% | N/A |

Recovery

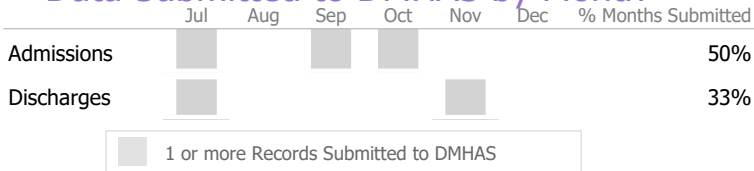
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 6 | 86% | 60% | 85% | 26% ▲ |
| Stable Living Situation | | 7 | 100% | 95% | 92% | 5% |
| Employed | | 1 | 14% | 25% | 10% | -11% ▼ |
| Improved/Maintained Axis V GAF Score | | 4 | 100% | 95% | 62% | 5% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 6 | 267 days | 0.5 | 77% | 90% | 93% | -13% ▼ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 18 | 18 | 0% |
| Admits | 6 | 6 | 0% |
| Discharges | 5 | 7 | -29% ▼ |
| Bed Days | 2,102 | 2,143 | -2% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 99% | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 97% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 50% | 83% |
| SA Screen Complete | 67% | 90% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 4 | 80% | 80% | 88% | 0% |
| No Re-admit within 30 Days of Discharge | | 4 | 80% | 85% | 82% | -5% |
| Follow-up within 30 Days of Discharge | | 2 | 50% | 90% | 78% | -40% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 13 | 72% | 60% | 82% | 12% ▲ |
| Stable Living Situation | | 18 | 100% | 90% | 99% | 10% |
| Improved/Maintained Axis V GAF Score | | 11 | 85% | 95% | 69% | -10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 13 | 393 days | 0.4 | 88% | 90% | 93% | -2% |

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | ■ | ■ | ■ | ■ | 67% |
| Discharges | ■ | | ■ | ■ | ■ | ■ | 83% |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 49 | 45 | 9% |
| Admits | 28 | 24 | 17% ▲ |
| Discharges | 26 | 36 | -28% ▼ |
| Service Hours | 137 | 203 | -33% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | 94% | 93% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | 100% | 65% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 12 | 46% | 50% | 55% | -4% |

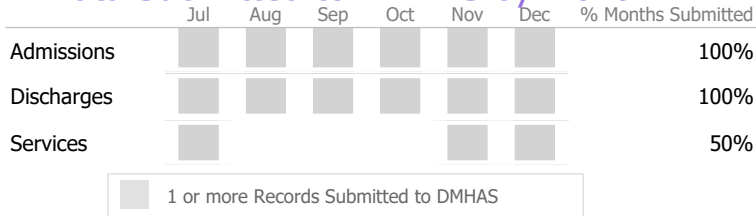
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 46 | 94% | 80% | 76% | 14% ▲ |
| ● Social Support | | 21 | 43% | 60% | 69% | -17% ▼ |
| ● Employed | | 0 | 0% | 20% | 13% | -20% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 24 | 100% | 90% | 81% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 6 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Bed Days | 1,104 | 1,104 | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 87% |
| Co-occurring | | |
| MH Screen Complete | N/A | 88% |
| SA Screen Complete | N/A | 88% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 96% |
| Valid Axis V GAF Score | 100% | 92% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 75% | 69% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 76% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 64% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Improved/Maintained Axis V GAF Score | | 4 | 67% | 75% | 49% | -8% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 6 | 1,842 days | 0.5 | 100% | 90% | 96% | 10% |

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 |
 ■ Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs

Pilots-Scattered Sites 551

Continuum of Care

Mental Health - Case Management - Supportive Housing – Scattered Site

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 7 | 0% |
| Admits | 2 | - | |
| Discharges | 1 | 2 | -50% ▼ |
| Service Hours | 365 | 356 | 3% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 7 | 100% | 85% | 89% | 15% ▲ |

Service Utilization

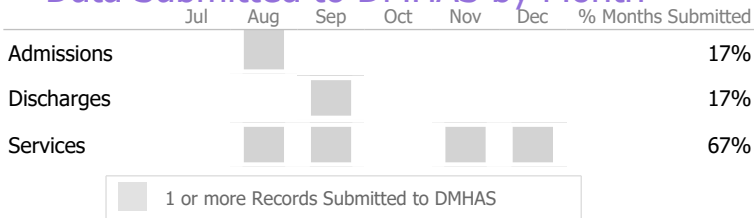
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 6 | 100% | 90% | 95% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 90% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 91% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2 | 1 | 100% ▲ |
| Admits | 2 | - | |
| Discharges | - | - | |
| Bed Days | 231 | 184 | 26% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 53% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | N/A | 89% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 50% |
| SA Screen Complete | 100% | 49% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 50% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 68% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 81% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 2 | 100% | 60% | 85% | 40% ▲ |
| ✓ Stable Living Situation | | 2 | 100% | 95% | 92% | 5% |
| ● Employed | | 0 | 0% | 25% | 10% | -25% ▼ |
| ● Improved/Maintained Axis V GAF Score | | N/A | N/A | 95% | 62% | -95% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 2 | 149 days | 0.7 | 63% | 90% | 93% | -27% ▼ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 33% |
| Discharges | | | | | | | 0% |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

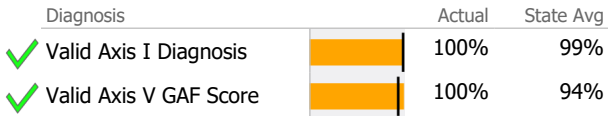
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

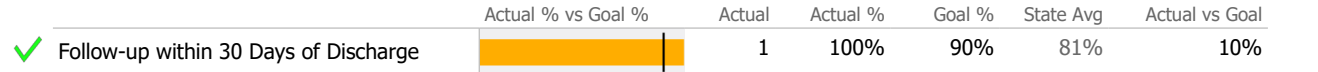
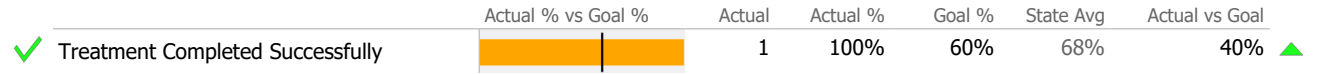
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | 1 | 0% |
| Admits | - | - | |
| Discharges | 1 | - | |
| Bed Days | 7 | 31 | -77% ▼ |

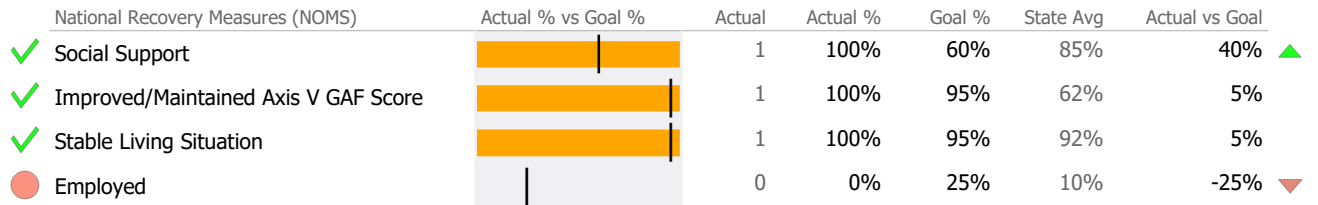
Data Submission Quality



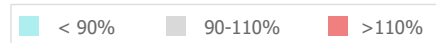
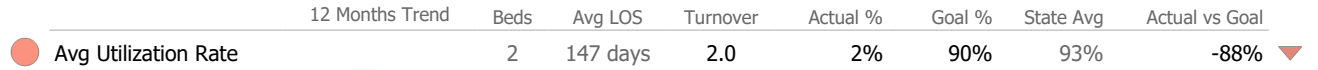
Discharge Outcomes



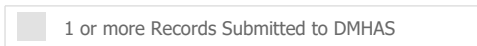
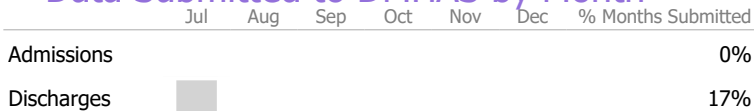
Recovery



Bed Utilization



Data Submitted to DMHAS by Month



* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | N/A | 93% |
| Valid TEDS Data | N/A | 97% |
| On-Time Periodic | | |
| | Actual | State Avg |
| 6 Month Updates | N/A | 31% |
| Co-occurring | | |
| | Actual | State Avg |
| MH Screen Complete | N/A | 81% |
| SA Screen Complete | N/A | 93% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 45% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | N/A | N/A | 55% | 50% | -55% ▼ |
| Employed | | N/A | N/A | 50% | 32% | -50% ▼ |
| Improved/Maintained Axis V GAF Score | | N/A | N/A | 75% | 51% | -75% ▼ |
| Not Arrested | | N/A | N/A | 75% | 71% | -75% ▼ |
| Self Help | | N/A | N/A | 60% | 26% | -60% ▼ |
| Stable Living Situation | | N/A | N/A | 95% | 73% | -95% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5 | 6 | -17% ▼ |
| Admits | 1 | 1 | 0% |
| Discharges | - | 1 | -100% ▼ |
| Service Hours | 40 | 241 | -84% ▼ |
| Bed Days | 904 | 893 | 1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 53% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 89% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 0% | 50% |
| SA Screen Complete | 0% | 49% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 94% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 60% | 68% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 81% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 5 | 100% | 60% | 85% | 40% ▲ |
| ✓ Stable Living Situation | | 5 | 100% | 95% | 92% | 5% |
| ● Employed | | 0 | 0% | 25% | 10% | -25% ▼ |
| ● Improved/Maintained Axis V GAF Score | | 0 | 0% | 95% | 62% | -95% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 5 | 2,255 days | 0.5 | 98% | 90% | 93% | 8% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 17% |
| Discharges | | | | | | | 0% |
| Services | | | | | | | 83% |

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3 | 1 | 200% ▲ |
| Admits | - | - | |
| Discharges | 1 | 1 | 0% |
| Service Hours | 30 | 5 | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 1 | 100% | 50% | 85% | 50% ▲ |

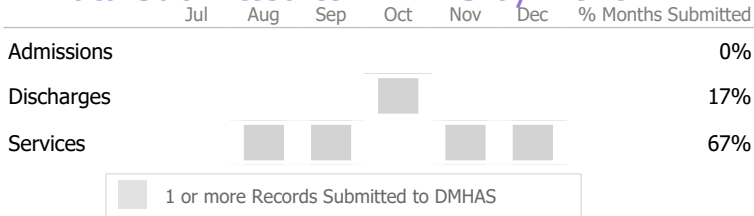
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 3 | 100% | 85% | 98% | 15% ▲ |
| ✓ Social Support | | 2 | 67% | 60% | 84% | 7% |
| ● Employed | | 0 | 0% | 25% | 11% | -25% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 2 | 100% | 90% | 97% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 2 | 3 | -33% ▼ |
| Admits | 2 | 3 | -33% ▼ |
| Discharges | 2 | 2 | 0% |
| Bed Days | 40 | 21 | 90% ▲ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ No Re-admit within 30 Days of Discharge | | 2 | 100% | 85% | 87% | 15% ▲ |
| ● Follow-up within 30 Days of Discharge | | 1 | 50% | 90% | 81% | -40% ▼ |

Data Submission Quality

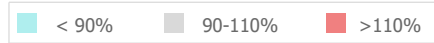
| Data Entry | Actual | State Avg |
|------------|--------|-----------|
|------------|--------|-----------|

| Co-occurring | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | 0% | 22% |
| SA Screen Complete | 0% | 22% |

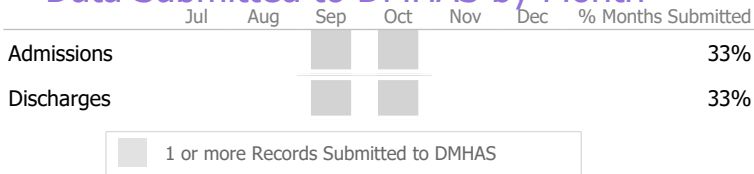
| Diagnosis | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid Axis I Diagnosis | 100% | 6% |
| Valid Axis V GAF Score | 0% | 6% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|---------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 1 | 20 days | 0.5 | 22% | 90% | 86% | -68% |



Data Submitted to DMHAS by Month



* State Avg based on 10 Active Respite Bed Programs