

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,632	1,655	-1%
	Admits	1,435	1,506	-5%
	Discharges	1,437	1,505	-5%
	Service Hours	-	-	-
	Bed Days	63,760	63,932	0%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 87 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Respect		84%	80%	91%
✓ Access		84%	80%	88%
✓ Overall		83%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%
● General Satisfaction		79%	80%	92%
● Outcome		74%	80%	83%
● Recovery		74%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Inpatient Services	1,362	82.8%
	Residential Services	267	16.2%
<b>Mental Health</b>	Inpatient Services	16	1.0%
	Residential Services	-	-

### Client Demographics

Age	#	%	State Avg
18-25	106	6%	10%
26-34	404	25%	23%
35-44	403	25%	22%
45-54	365	22%	20%
55-64	289	18%	19%
65+	65	4%	7%

Gender	#	%	State Avg
Male	1,174	72%	▲ 60%
Female	454	28%	▼ 40%
Transgender	4	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,307	80%	70%
Hisp-Puerto Rican	194	12%	12%
Hispanic-Other	90	6%	8%
Unknown	32	2%	9%
Hispanic-Mexican	5	0%	1%
Hispanic-Cuban	4	0%	0%

Race	#	%	State Avg
White/Caucasian	996	61%	63%
Black/African American	319	20%	17%
Other	267	16%	13%
Multiple Races	19	1%	1%
Asian	13	1%	1%
Unknown	10	1%	5%
Am. Indian/Native Alaskan	7	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	967	990	-2%
Admits	1,062	1,143	-7%
Discharges	809	859	-6%
Transfers - Out	258	288	-10%
Bed Days	6,170	6,329	-3%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Treatment Completed Successfully		516	64%	80%	64%	-16% ▼
<span style="color: green;">✓</span> No Re-admit within 30 Days of Discharge		752	93%	85%	93%	8%
<span style="color: red;">●</span> Follow-up within 30 Days of Discharge		263	51%	90%	51%	-39% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
<span style="color: green;">✓</span> Valid NOMS Data		82%
<span style="color: green;">✓</span> Valid TEDS Data		99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
<span style="color: green;">✓</span> MH Screen Complete		82%
<span style="color: green;">✓</span> SA Screen Complete		82%
Diagnosis	Actual	State Avg
<span style="color: green;">✓</span> Valid Axis I Diagnosis		100%
<span style="color: green;">✓</span> Valid Axis V GAF Score		0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Improved/Maintained Axis V GAF Score		3	0%	95%	0%	-95% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Avg Utilization Rate		41	6 days	0.0	82%	90%	82%	-8%

■ < 90%    ■ 90-110%    ■ > 110%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	194	194	0%
Admits	41	36	14% ▲
Discharges	39	40	-3%
Transfers - In	5	4	25% ▲
Transfers - Out	3	1	200% ▲
Bed Days	28,306	27,971	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	12%
Co-occurring	Actual	State Avg
MH Screen Complete	92%	88%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	2%	22%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		35	90%	95%	82%	-5%
No Re-admit within 30 Days of Discharge		34	92%	85%	92%	7%
Follow-up within 30 Days of Discharge		26	74%	90%	62%	-16%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		3	2%	95%	17%	-93%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,038 days	0.4	110%	90%	90%	20% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	28	-14% ▼
Admits	1	3	-67% ▼
Discharges	5	4	25% ▲
Bed Days	3,811	4,545	-16% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	12%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	88%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	22%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	60%	95%	82%	-35% ▼
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		1	33%	90%	62%	-57% ▼

### Recovery

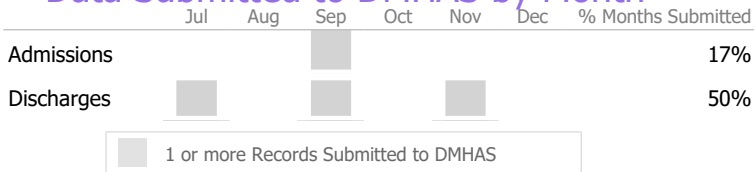
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,462 days	1.0	46%	90%	90%	-44% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	16	38% ▲
Admits	8	2	300% ▲
Discharges	5	1	400% ▲
Bed Days	2,892	2,635	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	12%
Co-occurring	Actual	State Avg
MH Screen Complete	89%	88%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	14%	22%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	95%	82%	5%
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		1	20%	90%	62%	-70% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,049 days	0.4	105%	90%	90%	15% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■		■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	28	-4%
Admits	10	11	-9%
Discharges	10	13	-23% ▼
Bed Days	3,186	3,127	2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	12%
Co-occurring	Actual	State Avg
MH Screen Complete	73%	88%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	22%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	100%	95%	82%	5%
✓ No Re-admit within 30 Days of Discharge		10	100%	85%	92%	15% ▲
✓ Follow-up within 30 Days of Discharge		10	100%	90%	62%	10%

### Recovery

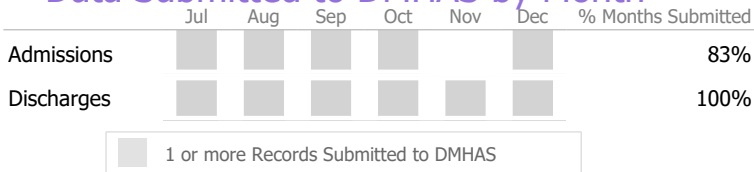
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	271 days	0.5	87%	90%	90%	-3%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	662	684	-3%
Admits	306	309	-1%
Discharges	562	586	-4%
Transfers - In	275	297	-7%
Transfers - Out	19	19	0%
Bed Days	19,395	19,325	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	99%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		503	90%	80%	90%	10% ▲
✓ No Re-admit within 30 Days of Discharge		527	94%	85%	94%	9%
● Follow-up within 30 Days of Discharge		301	60%	90%	60%	-30% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		111	39 days	0.1	95%	90%	95%	5%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 1 Active Intensive Res. Rehabilitation 3.8 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	12	33% ▲
Admits	7	2	250% ▲
Discharges	7	2	250% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	89%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	25%	79%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	95%	87%	5%
● No Re-admit within 30 Days of Discharge		2	29%	85%	89%	-56% ▼
● Follow-up within 30 Days of Discharge		3	43%	90%	89%	-47% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	8%	95%	32%	-87% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Sub-Acute Programs