

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,665	1,796	-7%
	Admits	608	794	-23% ▼
	Discharges	740	858	-14% ▼
	Service Hours	97	276	-65% ▼
	Bed Days	12,354	12,102	2%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 284 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ Outcome		99%	80%	83%
✓ Recovery		97%	80%	79%
✓ General Satisfaction		97%	80%	92%
✓ Access		94%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	1,455	87.2%
<b>Addiction</b>			
	Residential Services	122	7.3%
	Outpatient	84	5.0%
	Medication Assisted Treatment	8	0.5%

### Client Demographics

Age	#	%	State Avg
18-25	391	24%	▲ 10%
26-34	484	29%	23%
35-44	324	20%	22%
45-54	262	16%	20%
55-64	148	9%	19%
65+	51	3%	7%

Gender	#	%	State Avg
Male	1,305	79%	▲ 60%
Female	357	21%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,074	65%	70%
Hispanic-Other	524	31%	▲ 8%
Hisp-Puerto Rican	35	2%	12%
Unknown	25	2%	9%
Hispanic-Mexican	4	0%	1%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
White/Caucasian	1,231	74%	▲ 63%
Black/African American	311	19%	17%
Other	55	3%	13%
Asian	36	2%	1%
Unknown	23	1%	5%
Hawaiian/Other Pacific Islander	4	0%	0%
Am. Indian/Native Alaskan	3	0%	1%
Multiple Races	2	0%	1%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	12	17% ▲
Admits	3	1	200% ▲
Discharges	14	-	
Service Hours	97	67	44% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	71%	41%
<b>On-Time Periodic</b>		
6 Month Updates	100%	48%
<b>Co-occurring</b>		
MH Screen Complete	100%	97%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	63%	-75% ▼

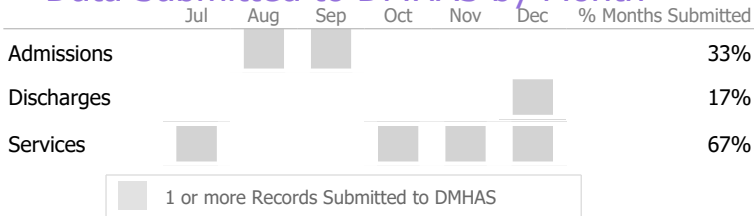
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	89%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		3	100%	75%	81%	25% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 6 Active Gambling Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	10	20% ▲
Admits	-	6	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	-	55	-100% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	63%	N/A

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	89%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	81%	-75% ▼

### Data Submission Quality

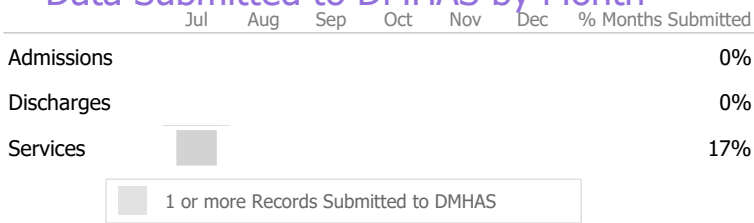
Data Entry	Actual	State Avg
Valid NOMS Data		N/A 95%
Valid TEDS Data		N/A 41%

On-Time Periodic	Actual	State Avg
6 Month Updates		0% 48%

Co-occurring	Actual	State Avg
MH Screen Complete		N/A 97%
SA Screen Complete		N/A 100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100% 100%
Valid Axis V GAF Score		92% 97%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 6 Active Gambling Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	89	-55% ▼
Admits	21	74	-72% ▼
Discharges	20	76	-74% ▼
Bed Days	3,549	3,265	9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	98%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	75%	50%	83%	25% ▲
✓ No Re-admit within 30 Days of Discharge		20	100%	85%	85%	15% ▲
● Follow-up within 30 Days of Discharge		13	87%	90%	75%	-3%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		22	55%	70%	85%	-15% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	91%	-75% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	141 days	0.3	96%	90%	95%	6%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							33%

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	88	-34% ▼
Admits	12	60	-80% ▼
Discharges	8	61	-87% ▼
Service Hours	-	120	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	92%
Valid TEDS Data	90%	90%
<b>On-Time Periodic</b>		
6 Month Updates	0%	24%
<b>Co-occurring</b>		
MH Screen Complete	100%	86%
SA Screen Complete	100%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	62%	50%	54%	12% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		52	90%	75%	81%	15% ▲
✓ Employed		31	53%	50%	42%	3%
● Stable Living Situation		52	90%	95%	80%	-5%
● Abstinence/Reduced Drug Use		26	45%	55%	50%	-10% ▼
● Self Help		0	0%	60%	27%	-60% ▼
● Improved/Maintained Axis V GAF Score		1	2%	75%	54%	-73% ▼

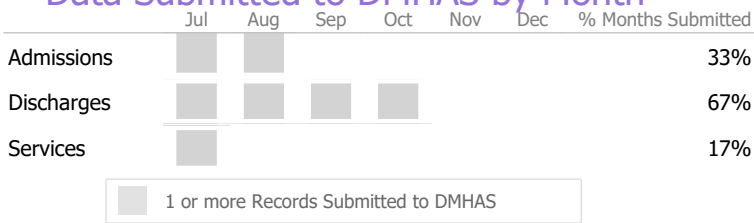
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	65%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	70%	-75% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

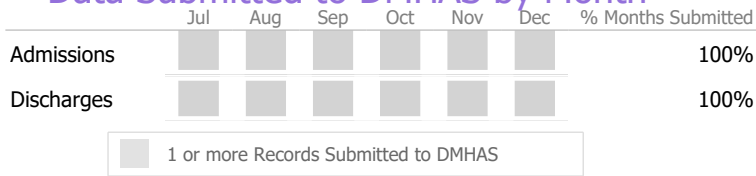
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,455	1,432	2%
Admits	537	526	2%
Discharges	663	601	10%

### Data Submitted to DMHAS by Month



\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	155	-47% ▼
Admits	35	112	-69% ▼
Discharges	35	107	-67% ▼
Bed Days	8,805	8,837	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	77%	82%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	0%	4%
<b>Co-occurring</b>		
MH Screen Complete	100%	83%
SA Screen Complete	100%	83%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	99%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	83%	70%	75%	13% ▲
No Re-admit within 30 Days of Discharge		34	97%	85%	91%	12% ▲
Follow-up within 30 Days of Discharge		19	66%	90%	73%	-24% ▼

### Recovery

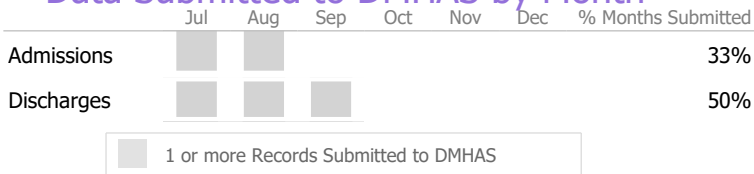
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		65	79%	70%	67%	9%
Improved/Maintained Axis V GAF Score		0	0%	95%	85%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		50	293 days	0.4	96%	90%	92%	6%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	18	-56% ▼
Admits	-	15	-100% ▼
Discharges	-	10	-100% ▼
Service Hours	-	33	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 93%
Valid TEDS Data		N/A 97%
<b>On-Time Periodic</b>		
6 Month Updates		0% 31%
<b>Co-occurring</b>		
MH Screen Complete		N/A 81%
SA Screen Complete		N/A 93%
<b>Diagnosis</b>		
Valid Axis I Diagnosis		100% 100%
Valid Axis V GAF Score		100% 99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

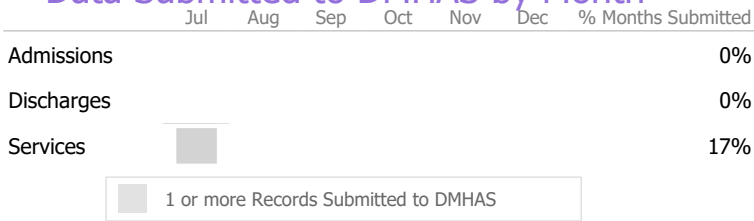
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		7	88%	75%	71%	13% ▲
✓ Abstinence/Reduced Drug Use		5	62%	55%	50%	7%
● Stable Living Situation		7	88%	95%	73%	-7%
● Employed		3	38%	50%	32%	-12% ▼
● Self Help		0	0%	60%	26%	-60% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	51%	-75% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	55%	N/A ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 23 Active Buprenorphine Maintenance Programs