Connecticut Mental Health Center
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,974	2,967	0%
	Admits	1,431	1,492	-4%
	Discharges	1,356	1,490	-9%
	Service Hours	18,997	18,244	4%
	Bed Days	6,924	6,137	13% ▲
	S.Rehab/PHP/IOP	5	18	-72% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	2,284	54.2%
	Intake	562	13.3%
	Prevention	353	8.4%
	Social Rehabilitation	228	5.4%
	Other	98	2.3%
	Inpatient Services	83	2.0%
	Crisis Services	76	1.8%
	Community Support	63	1.5%
	ACT	48	1.1%
	Residential Services	16	0.4%
Addiction			
	Outpatient	223	5.3%
Forensic MH			
	Forensics Community-based	92	2.2%
	Outpatient	91	2.2%

Consumer Satisfaction Survey

(Based on 640 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Access		92%	80%	88%
✓ Respect		91%	80%	91%
✓ Outcome		88%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	353	12%	10%
26-34	618	21%	23%
35-44	559	19%	22%
45-54	532	18%	20%
55-64	575	20%	19%
65+	250	9%	7%

Gender	#	%	State Avg
Male	1,722	58%	60%
Female	1,245	42%	40%
Transgender	7	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,089	70%	70%
Hisp-Puerto Rican	434	15%	12%
Hispanic-Other	267	9%	8%
Unknown	136	5%	9%
Hispanic-Mexican	43	1%	1%
Hispanic-Cuban	5	0%	0%

Race	#	%	State Avg
White/Caucasian	1,137	39% ▼	63%
Black/African American	1,000	34% ▲	17%
Other	629	21%	13%
Asian	73	2%	1%
Multiple Races	42	1%	1%
Unknown	33	1%	5%
Am. Indian/Native Alaskan	18	1%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

ACT Team Pre Admit
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	2	5	-60%	▼
Discharges	3	5	-40%	▼
Service Hours	34	4		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				■	■		33%
Discharges		■		■	■		50%
Services	■	■	■	■	■		83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Other Programs

BHH ADULT NAE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	58%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	57%
SA Screen Complete	N/A	58%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	N/A	N/A	50%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	N/A	N/A	30%	24%	-30%
Improved/Maintained Axis V GAF Score	N/A	N/A	75%	48%	-75%
Social Support	N/A	N/A	60%	63%	-60%
Stable Living Situation	N/A	N/A	95%	80%	-95%

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	N/A	N/A	90%	81%	N/A

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

CMHC Hospital Liaison
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

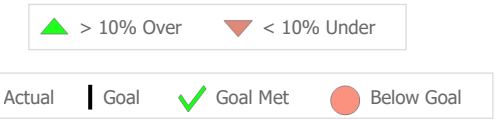
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS



* State Avg based on 16 Active Other Programs

CMHC UM Screening
Connecticut Mental Health Center
Mental Health - Intake - UM Screening

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 0 Active UM Screening Programs

Community Forensics Pre-Admit
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	30	-27%	▼
Admits	7	23	-70%	▼
Discharges	10	15	-33%	▼
Service Hours	5	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■		83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

FORDD Mens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	157	111	41%	▲
Admits	94	73	29%	▲
Discharges	95	63	51%	▲

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours		88	99%	0%	99%	99%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

FORDD Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	22	32%	▲
Admits	29	22	32%	▲
Discharges	28	21	33%	▲
Service Hours	13	14	-7%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 17 Active Central Intake Programs

FORDD Womens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	47	43%	▲
Admits	44	26	69%	▲
Discharges	40	24	67%	▲

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours		43	100%	0%	99%	100%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

HISP Clinic Dual Dx
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	96	5%	
Admits	17	20	-15%	▼
Discharges	11	13	-15%	▼
Service Hours	1,563	1,212	29%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	64%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	35%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	9%	50%	43%	-41%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		52	51%	60%	63%	-9%	
● Employed		12	12%	30%	24%	-18%	▼
● Stable Living Situation		75	74%	95%	80%	-21%	▼
● Improved/Maintained Axis V GAF Score		5	6%	75%	48%	-69%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		89	99%	90%	81%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		17	100%	75%	77%	25%	▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

HISP Clinic OP clin
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	212	210	1%	
Admits	21	23	-9%	
Discharges	12	11	9%	
Service Hours	2,742	2,400	14%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	60%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	31%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■		83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	17%	50%	43%	-33%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		115	54%	60%	63%	-6%	
● Employed		32	15%	30%	24%	-15%	▼
● Stable Living Situation		154	73%	95%	80%	-22%	▼
● Improved/Maintained Axis V GAF Score		5	3%	75%	48%	-72%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		194	97%	90%	81%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		19	90%	75%	77%	15%	▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Hispanic Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	43	-5%	
Admits	41	45	-9%	
Discharges	40	45	-11%	▼
Service Hours	41	29	44%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Park St AIP
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	31	31	0%	
Admits	10	16	-38%	▼
Discharges	13	13	0%	
Transfers - In	2	-		
Transfers - Out	1	3	-67%	▼
Bed Days	3,598	3,616	0%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	10%	12%

Co-occurring	Actual	State Avg
MH Screen Complete	69%	88%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	6%	22%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							67%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		9	69%	95%	82%	-26%	▼
✓ No Re-admit within 30 Days of Discharge		11	85%	85%	92%	0%	
Follow-up within 30 Days of Discharge		7	78%	90%	62%	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Improved/Maintained Axis V GAF Score		1	4%	95%	17%	-91%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	352 days	0.4	98%	90%	90%	8%

< 90% 90-110% >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Park St AIP Research
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	40	5%	
Admits	39	52	-25%	▼
Discharges	44	50	-12%	▼
Transfers - In	6	1	500%	▲
Transfers - Out	1	1	0%	
Bed Days	755	555	36%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	12%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	91%	88%
✓ SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	22%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		30	68%	95%	82%	-27%	▼
✓ No Re-admit within 30 Days of Discharge		41	93%	85%	92%	8%	
Follow-up within 30 Days of Discharge		5	17%	90%	62%	-73%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate		12	25 days	0.2	34%	90%	90%	-56%	▼

< 90% 90-110% >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Park Street ACT Team
Connecticut Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	44	9%	
Admits	2	4	-50%	▼
Discharges	1	-		
Service Hours	1,231	915	34%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	64%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	85%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	24%
✓ SA Screen Complete	100%	26%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	85%	98%
Valid Axis V GAF Score	54%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■			■		33%
Discharges				■			17%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	65%	51%	-65%	▼
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	92%	15%	▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	52%	N/A	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		41	85%	60%	88%	25%	▲
✓ Social Support		29	60%	60%	78%	0%	
● Employed		1	2%	15%	13%	-13%	▼
● Improved/Maintained Axis V GAF Score		3	7%	85%	55%	-78%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		47	100%	90%	99%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Park Street AIP 3rd Floor Clinical
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	10	90%	▲
Admits	15	6	150%	▲
Discharges	7	8	-13%	▼
Transfers - In	1	4	-75%	▼
Transfers - Out	7	1	600%	▲
Bed Days	616	497	24%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	91%	90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	12%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	22%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							50%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		7	100%	95%	82%	5%	
✓ No Re-admit within 30 Days of Discharge		7	100%	85%	92%	15%	▲
● Follow-up within 30 Days of Discharge		5	71%	90%	62%	-19%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		12	101 days	0.5	28%	90%	90%	-62%	▼

< 90% | 90-110% | >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Park Street Community Forensics Svc
Connecticut Mental Health Center
Forensic MH - Outpatient - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	91	86	6%	
Admits	21	27	-22%	▼
Discharges	14	17	-18%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Standard Case Management Programs

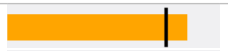
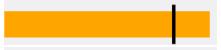
Park Street Crisis Intervention Team
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	12	208%	▲
Admits	36	11	227%	▲
Discharges	29	11	164%	▲

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Evaluation within 1.5 hours of Request		28	85%	75%	75%	10%	
✓	Community Location Evaluation		32	97%	80%	93%	17%	▲
●	Follow-up Service within 48 hours		5	71%	90%	92%	-19%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Park Street CSP Team
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	65	-3%	
Admits	5	17	-71%	▼
Discharges	28	25	12%	▲
Service Hours	925	1,035	-11%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	72%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	65%	92%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	28%
SA Screen Complete	N/A	28%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	59%	98%
Valid Axis V GAF Score	22%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■					33%
Discharges	■			■	■	■	67%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		15	54%	65%	60%	-11%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Stable Living Situation		43	68%	80%	87%	-12%	▼
● Social Support		29	46%	60%	81%	-14%	▼
● Employed		3	5%	20%	13%	-15%	▼
● Improved/Maintained Axis V GAF Score		1	2%	65%	63%	-63%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	100%	90%	99%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Park Street Intake/G
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	127	140	-9%	
Admits	62	76	-18%	▼
Discharges	60	73	-18%	▼
Service Hours	670	619	8%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	86%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	22%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	97%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	91%	97%
Valid Axis V GAF Score	3%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		18	30%	50%	43%	-20%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		27	21%	30%	24%	-9%	
● Social Support		59	45%	60%	63%	-15%	▼
● Stable Living Situation		86	66%	95%	80%	-29%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		63	89%	90%	81%	-1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		56	92%	75%	77%	17%	▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street Jail Diversion
Connecticut Mental Health Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	92	148	-38%	▼
Admits	55	107	-49%	▼
Discharges	70	115	-39%	▼

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours		16	64%	0%	45%	64%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

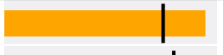
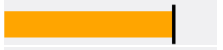
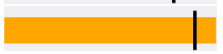
Park Street Mobile Crisis
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	15	187%	▲
Admits	43	12	258%	▲
Discharges	43	12	258%	▲

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Evaluation within 1.5 hours of Request		39	95%	75%	75%	20%	▲
✓	Community Location Evaluation		33	80%	80%	93%	0%	
✓	Follow-up Service within 48 hours		10	100%	90%	92%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Park Street OP Clin/C
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	242	295	-18%	▼
Admits	4	12	-67%	▼
Discharges	54	37	46%	▲
Service Hours	1,229	1,358	-9%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	55%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	57%
SA Screen Complete	N/A	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	84%	97%
Valid Axis V GAF Score	15%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■			50%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		33	61%	50%	43%	11%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		96	40%	60%	63%	-20%	▼
● Employed		11	5%	30%	24%	-25%	▼
● Stable Living Situation		160	66%	95%	80%	-29%	▼
● Improved/Maintained Axis V GAF Score		3	1%	75%	48%	-74%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		181	96%	90%	81%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		1	25%	75%	77%	-50%	▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street OP Clin/D
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	287	290	-1%	
Admits	38	19	100%	▲
Discharges	19	14	36%	▲
Service Hours	1,710	1,574	9%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	77%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	75%	97%
Valid Axis V GAF Score	19%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■		■	■	83%
Discharges	■	■	■	■		■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		6	32%	50%	43%	-18% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		185	64%	60%	63%	4%
● Stable Living Situation		246	86%	95%	80%	-9%
● Employed		27	9%	30%	24%	-21% ▼
● Improved/Maintained Axis V GAF Score		2	1%	75%	48%	-74% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		260	97%	90%	81%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		27	71%	75%	77%	-4%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street OP Clin/E
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	325	342	-5%	
Admits	16	8	100%	▲
Discharges	19	16	19%	▲
Service Hours	1,915	1,618	18%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	56%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	67%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	87%	97%
Valid Axis V GAF Score	8%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■			67%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	1	5%	50%	43%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support	150	46%	60%	63%	-14% ▼
● Employed	16	5%	30%	24%	-25% ▼
● Stable Living Situation	207	64%	95%	80%	-31% ▼
● Improved/Maintained Axis V GAF Score	0	0%	75%	48%	-75% ▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	299	98%	90%	81%	8%

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	10	63%	75%	77%	-13% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	346	298	16%	▲
Admits	350	302	16%	▲
Discharges	341	302	13%	▲
Service Hours	24	74	-67%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 17 Active Central Intake Programs

Park Street STEP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	75	82	-9%	
Admits	12	22	-45%	▼
Discharges	21	25	-16%	▼
Service Hours	621	861	-28%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	70%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	97%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■		■	■	83%
Discharges	■	■	■	■		■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		7	33%	50%	43%	-17%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		66	88%	60%	63%	28%	▲
● Stable Living Situation		67	89%	95%	80%	-6%	
● Employed		16	21%	30%	24%	-9%	
● Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		53	98%	90%	81%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		11	92%	75%	77%	17%	▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street Transitional Living
Connecticut Mental Health Center
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	20	-20%	▼
Admits	7	11	-36%	▼
Discharges	5	12	-58%	▼
Bed Days	1,955	1,469	33%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	87%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	88%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	50%	96%
Valid Axis V GAF Score	6%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							67%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	75%	69%	-75%	▼
No Re-admit within 30 Days of Discharge		4	80%	85%	76%	-5%	
Follow-up within 30 Days of Discharge		N/A	N/A	90%	64%	N/A	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Improved/Maintained Axis V GAF Score		0	0%	75%	49%	-75%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate		10	227 days	0.4	106%	90%	96%	16%	▲

< 90% 90-110% >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 28 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center
Connecticut Mental Health Center
Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	353	415	-15%	▼
Admits	-	14	-100%	▼
Discharges	20	25	-20%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges	■	■	■	■	■		83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services
Connecticut Mental Health Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	228	193	18%	▲
Admits	25	27	-7%	
Discharges	16	10	60%	▲
Social Rehab/PHP/IOP Days	5	18	-72%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		85	40%	90%	68%	-50%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

PRIME Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19		
Admits	7	-	
Discharges	2	-	
Service Hours	190	-	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	96%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	55%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	62%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	84%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■				■	50%
Discharges			■		■		33%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	84%	60%	63%	24% ▲
✓ Stable Living Situation		18	95%	95%	80%	0%
● Employed		2	11%	30%	24%	-19% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	94%	90%	81%	4%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		5	71%	75%	77%	-4%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research - The Belief Learning and memory Lab
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Service Hours	-	2	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	57%
SA Screen Complete	N/A	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	0%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		1	50%	60%	63%	-10%
Employed		0	0%	30%	24%	-30% ▼
Stable Living Situation		1	50%	95%	80%	-45% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	77%	-75% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OCD
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	79	5%
Admits	7	-	
Discharges	3	3	0%
Service Hours	14	14	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	37%	97%
Valid Axis V GAF Score	1%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							33%
Services							33%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	0	0%	50%	43%	-50%

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	9	11%	30%	24%	-19%
● Social Support	3	4%	60%	63%	-56%
● Improved/Maintained Axis V GAF Score	1	1%	75%	48%	-74%
● Stable Living Situation	11	13%	95%	80%	-82%

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	6	8%	90%	81%	-82%

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	0	0%	75%	77%	-75%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP 1
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	8	38%	▲
Admits	3	-		
Discharges	3	-		
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	71%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	13%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	33%	57%
SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	73%	97%
Valid Axis V GAF Score	9%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■	■				33%
Discharges		■	■	■			50%
Services							0%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	1	9%	30%	24%	-21% ▼
Social Support	3	27%	60%	63%	-33% ▼
Stable Living Situation	6	55%	95%	80%	-40% ▼
Improved/Maintained Axis V GAF Score	0	0%	75%	48%	-75% ▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	0	0%	75%	77%	-75% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP Brain Imaging Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	57%
SA Screen Complete	N/A	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	58%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	N/A	N/A	50%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	0	0%	30%	24%	-30%
Social Support	0	0%	60%	63%	-60%
Improved/Maintained Axis V GAF Score	0	0%	75%	48%	-75%
Stable Living Situation	0	0%	95%	80%	-95%

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	0	0%	90%	81%	N/A

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	0	0%	75%	77%	-75%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP COCAINE CLINIC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	97	-3%	
Admits	25	39	-36%	▼
Discharges	12	38	-68%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	88%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	4%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	28%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	32%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	17	18%	30%	24%	-12% ▼
Social Support	40	42%	60%	63%	-18% ▼
Stable Living Situation	47	49%	95%	80%	-46% ▼
Improved/Maintained Axis V GAF Score	0	0%	75%	48%	-75% ▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	0	0%	75%	77%	-75% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

RESEARCH CNRU OP KETAMINE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	16	-31%	▼
Admits	-	5	-100%	▼
Discharges	-	5	-100%	▼
Service Hours	-	59	-100%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	57%
SA Screen Complete	N/A	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	27%	97%
Valid Axis V GAF Score	9%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services		■					17%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		1	9%	30%	24%	-21%	▼
Social Support		0	0%	60%	63%	-60%	▼
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%	▼
Stable Living Situation		1	9%	95%	80%	-86%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	81%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	77%	-75%	▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU SNRG
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	174	151	15%	▲
Admits	25	26	-4%	
Discharges	3	4	-25%	▼
Service Hours	-	1	-100%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	12%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	7%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	24%	97%
Valid Axis V GAF Score	2%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							33%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		18	10%	30%	24%	-20% ▼
● Social Support		50	29%	60%	63%	-31% ▼
● Stable Living Situation		69	40%	95%	80%	-55% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	77%	-75% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

RESEARCH CRNU OP NPC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	59	8%	
Admits	2	26	-92%	▼
Discharges	2	5	-60%	▼
Service Hours	3	23	-88%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	13%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	0%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	70%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			■	■			33%
Discharges			■	■			33%
Services						■	17%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	43%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		29	45%	60%	63%	-15%	▼
● Employed		4	6%	30%	24%	-24%	▼
● Stable Living Situation		31	48%	95%	80%	-47%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		1	2%	90%	81%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	77%	-75%	▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Ketamine BPD
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9		
Admits	8	-	
Discharges	7	-	
Service Hours	149	-	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	91%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	78%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■		83%
Discharges	■		■	■	■	■	83%
Services		■			■	■	50%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	57%	50%	43%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		4	44%	30%	24%	14%	▲
✓ Stable Living Situation		9	100%	95%	80%	5%	
● Social Support		5	56%	60%	63%	-4%	
● Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	81%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		6	75%	75%	77%	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Park St OP Screening
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	27	-4%
Admits	-	-	
Discharges	1	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	12%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	57%
SA Screen Complete	N/A	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	88%	97%
Valid Axis V GAF Score	4%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	0	0%	50%	43%	-50%

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	0	0%	30%	24%	-30%
Social Support	4	15%	60%	63%	-45%
Improved/Maintained Axis V GAF Score	0	0%	75%	48%	-75%
Stable Living Situation	5	19%	95%	80%	-76%

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	0	0%	90%	81%	N/A

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	0	0%	75%	77%	-75%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Park Street NCM-Autism
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	58%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	57%
SA Screen Complete	N/A	58%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	24%	-30%
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	48%	-75%
Social Support		N/A	N/A	60%	63%	-60%
Stable Living Situation		N/A	N/A	95%	80%	-95%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	81%	N/A

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Park Street Psychosis
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	131	-10%
Admits	-	-	
Discharges	3	7	-57% ▼
Service Hours	-	3	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	30%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	0%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	40%	97%
Valid Axis V GAF Score	5%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges	■	■		■			50%
Services							0%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		3	3%	30%	24%	-27% ▼
● Social Support		32	27%	60%	63%	-33% ▼
● Stable Living Situation		38	32%	95%	80%	-63% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	77%	-75% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Park Street Step - ED
Connecticut Mental Health Center
Mental Health - Other - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	2		▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 0 Active Standard Outpatient Programs

Research POWER
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17		
Admits	9	-	
Discharges	5	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	86%	85%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	11%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	47%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■	■	■			50%
Discharges				■	■	■	50%
Services							0%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	15	88%	30%	24%	58% ▲
● Stable Living Situation	14	82%	95%	80%	-13% ▼
● Social Support	2	12%	60%	63%	-48% ▼
● Improved/Maintained Axis V GAF Score	0	0%	75%	48%	-75% ▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	0	0%	75%	77%	-75% ▼

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	85	-98%	▼
Admits	-	83	-100%	▼
Discharges	-	82	-100%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Research PRIME Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	103	-60%
Admits	8	14	-43%
Discharges	10	58	-83%
Service Hours	79	287	-73%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	25%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	44%	57%
SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	88%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■				■	50%
Discharges	■		■		■		50%
Services	■	■	■	■			67%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	43%	-50%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		25	61%	60%	63%	1%
Stable Living Situation		32	78%	95%	80%	-17%
Employed		4	10%	30%	24%	-20%
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		19	61%	90%	81%	-29%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		3	38%	75%	77%	-37%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research SATU SA Res 2
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	26	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	24%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	62%	99%
Valid Axis V GAF Score	15%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	N/A	N/A	50%	54%	N/A

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	0	0%	50%	42%	-50%
Abstinence/Reduced Drug Use	0	0%	55%	50%	-55%
Self Help	0	0%	60%	27%	-60%
Improved/Maintained Axis V GAF Score	0	0%	75%	54%	-75%
Not Arrested	0	0%	75%	81%	-75%
Stable Living Situation	0	0%	95%	80%	-95%

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	0	0%	90%	65%	N/A

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	0	0%	75%	70%	-75%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Research York Street Depression Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	36	-11% ▼
Admits	-	7	-100% ▼
Discharges	10	5	100% ▲
Service Hours	-	4	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	68%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	58%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	57%
SA Screen Complete	N/A	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	63%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges		■	■	■			50%
Services							0%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	30%	50%	43%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		11	34%	60%	63%	-26% ▼
Employed		1	3%	30%	24%	-27% ▼
Stable Living Situation		11	34%	95%	80%	-61% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	81%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	77%	-75% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

SATU - Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	88	-6%
Admits	80	85	-6%
Discharges	79	85	-7%
Service Hours	106	123	-14%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 17 Active Central Intake Programs

SATU Evaluations OP
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	7	6	5%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	92%
✓ Valid TEDS Data	100%	90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				■			17%
Discharges						■	17%
Services		■		■	■	■	67%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	54%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		2	100%	50%	42%	50%	▲
✓ Self Help		2	100%	60%	27%	40%	▲
✓ Stable Living Situation		2	100%	95%	80%	5%	
● Abstinence/Reduced Drug Use		1	50%	55%	50%	-5%	
● Not Arrested		1	50%	75%	81%	-25%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	54%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	65%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		1	100%	75%	70%	25%	▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

SATU SA OP Clin/S
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	191	220	-13%	▼
Admits	86	96	-10%	
Discharges	63	109	-42%	▼
Service Hours	1,515	1,842	-18%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	92%
✓ Valid TEDS Data	91%	90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	69%	24%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	99%	86%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%
Valid Axis V GAF Score	2%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		15	24%	50%	54%	-26%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		186	97%	60%	27%	37%	▲
● Abstinence/Reduced Drug Use		94	49%	55%	50%	-6%	
● Not Arrested		125	65%	75%	81%	-10%	
● Stable Living Situation		159	83%	95%	80%	-12%	▼
● Employed		57	30%	50%	42%	-20%	▼
● Improved/Maintained Axis V GAF Score		1	1%	75%	54%	-74%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		127	98%	90%	65%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		79	92%	75%	70%	17%	▲

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

SATU/SA Drug Research
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	90%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	24%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	75%	99%
Valid Axis V GAF Score	0%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	N/A	N/A	50%	54%	N/A

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	0	0%	50%	42%	-50%
Abstinence/Reduced Drug Use	0	0%	55%	50%	-55%
Self Help	0	0%	60%	27%	-60%
Improved/Maintained Axis V GAF Score	0	0%	75%	54%	-75%
Not Arrested	0	0%	75%	81%	-75%
Stable Living Situation	0	0%	95%	80%	-95%

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	0	0%	90%	65%	N/A

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	0	0%	75%	70%	-75%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Street Psychiatry Outpatient
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	3	433%	▲
Admits	11	3	267%	▲
Discharges	6	-		
Service Hours	73	1		

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	90%	85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■		83%
Discharges	■	■	■			■	67%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	43%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		1	6%	30%	24%	-24% ▼
● Social Support		3	19%	60%	63%	-41% ▼
● Stable Living Situation		5	31%	95%	80%	-64% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	73%	90%	81%	-17% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		6	55%	75%	77%	-20% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Street Psychiatry PreAdmission
Connecticut Mental Health Center
Mental Health - Other - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	35	169%	▲
Admits	76	24	217%	▲
Discharges	38	12	217%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Outreach & Engagement Programs

West Haven OP Child
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	50	20%	▲
Admits	30	25	20%	▲
Discharges	11	7	57%	▲
Service Hours	430	434	-1%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	85%

On-Time Periodic	Actual	State Avg
6 Month Updates	17%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	64%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	97%
Valid Axis V GAF Score	5%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully	1	9%	50%	43%	-41%	▼

Recovery

National Recovery Measures (NOMS)	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support	30	50%	60%	63%	-10%	
Stable Living Situation	44	73%	95%	80%	-22%	▼
Employed	1	2%	30%	24%	-28%	▼
Improved/Maintained Axis V GAF Score	1	3%	75%	48%	-72%	▼

Service Utilization

	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	41	84%	90%	81%	-6%

Service Engagement

Outpatient	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	25	83%	75%	77%	8%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

West Haven Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	25	32%	▲
Admits	33	25	32%	▲
Discharges	33	25	32%	▲
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

YAS Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	18	-50%	▼
Admits	9	18	-50%	▼
Discharges	9	18	-50%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Young Adult Services OP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	80	18%	▲
Admits	16	17	-6%	
Discharges	11	9	22%	▲
Service Hours	2,511	2,107	19%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	89%	85%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	61%	58%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	94%	57%
✓ SA Screen Complete	100%	58%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	97%
Valid Axis V GAF Score	21%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	43%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		14	15%	30%	24%	-15%	▼
● Social Support		42	45%	60%	63%	-15%	▼
● Stable Living Situation		61	65%	95%	80%	-30%	▼
● Improved/Maintained Axis V GAF Score		5	6%	75%	48%	-69%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		80	96%	90%	81%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		12	75%	75%	77%	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs