Connecticut Counseling Centers Inc.
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - December 2019   (Data as of Apr 06, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,027	2,025	0%	
	Admits	302	332	-9%	
	Discharges	317	333	-5%	
	Service Hours	9,192	14,589	-37%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Medication Assisted Treatment		2,027	100.0%

Consumer Satisfaction Survey   (Based on 411 FY19 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		93%	80%	91%
✓	Participation in Treatment		92%	80%	92%
✓	Quality and Appropriateness		92%	80%	93%
✓	Outcome		90%	80%	83%
✓	Respect		90%	80%	91%
✓	General Satisfaction		89%	80%	92%
✓	Recovery		86%	80%	79%
✓	Access		81%	80%	88%

■ Satisfied %		Goal %	■ 0-80%	■ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	77	4%	10%
26-34	577	28%	23%
35-44	590	29%	22%
45-54	388	19%	20%
55-64	307	15%	19%
65+	88	4%	7%

Gender

Gender	#	%	State Avg
Male	1,240	61%	60%
Female	781	39%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	1,533	76%	70%
Hisp-Puerto Rican	189	9%	12%
Unknown	170	8%	9%
Hispanic-Other	134	7%	8%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race

Race	#	%		State Avg
White/Caucasian	1,712	84%	▲	63%
Other	163	8%		13%
Black/African American	133	7%		17%
Am. Indian/Native Alaskan	8	0%		1%
Asian	5	0%		1%
Hawaiian/Other Pacific Islander	3	0%		0%
Unknown	3	0%		5%
Multiple Races				1%

■ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Dnbry MM 1.3 051723
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	836	825	1%	
Admits	115	139	-17%	▼
Discharges	144	111	30%	▲
Service Hours	3,454	6,047	-43%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		79%	92%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	98%
✓ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
✓ Valid Axis V GAF Score		99%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							67%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		68	47%	50%	54%	-3%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		541	63%	50%	75%	13%	▲
✓ Not Arrested		754	87%	75%	94%	12%	▲
✓ Employed		416	48%	40%	45%	8%	
✓ Improved/Maintained Axis V GAF Score		652	83%	75%	87%	8%	
● Stable Living Situation		746	86%	90%	93%	-4%	
● Self Help		460	53%	60%	65%	-7%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		591	82%	90%	94%	-8%	

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		638	76%	50%	67%	26%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

MAT - Naltrexone - Meriden
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	43%	-55%
Employed		N/A	N/A	50%	27%	-50%
Not Arrested		N/A	N/A	75%	83%	-75%
Self Help		N/A	N/A	60%	23%	-60%
Stable Living Situation		N/A	N/A	95%	81%	-95%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	84%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

MAT - Naltrexone - Stamford
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	62%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	43%	-55% ▼
Employed		N/A	N/A	50%	27%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	58%	-75% ▼
Not Arrested		N/A	N/A	75%	83%	-75% ▼
Self Help		N/A	N/A	60%	23%	-60% ▼
Stable Living Situation		N/A	N/A	95%	81%	-95% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	84%
Valid TEDS Data	N/A	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	3%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	93%
SA Screen Complete	N/A	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Norwalk MM 900515
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	298	295	1%	
Admits	44	53	-17%	▼
Discharges	41	44	-7%	
Service Hours	2,220	4,171	-47%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		78%	92%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		100%	98%
✔ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		99%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪		▪		67%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		18	44%	50%	54%	-6%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		197	64%	50%	75%	14%	▲
✔ Not Arrested		266	87%	75%	94%	12%	▲
✔ Self Help		214	70%	60%	65%	10%	
✔ Employed		144	47%	40%	45%	7%	
✔ Improved/Maintained Axis V GAF Score		220	81%	75%	87%	6%	
🔴 Stable Living Situation		260	85%	90%	93%	-5%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		218	82%	90%	94%	-8%	

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Length of Stay over 1 Year		221	74%	50%	67%	24%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Recovery Coach - Meth
Connecticut Counseling Centers Inc.
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

STR - MAT Y2
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5		
Admits	-	-	
Discharges	2	-	
Service Hours	60	-	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	93%
✔ Valid TEDS Data		100%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		67%	31%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	81%
SA Screen Complete		N/A	93%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							67%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		0	0%	50%	45%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Improved/Maintained Axis V GAF Score		5	100%	75%	51%	25% ▲
✔ Not Arrested		5	100%	75%	71%	25% ▲
✔ Stable Living Situation		5	100%	95%	73%	5%
🔴 Employed		2	40%	50%	32%	-10%
🔴 Abstinence/Reduced Drug Use		1	20%	55%	50%	-35% ▼
🔴 Self Help		1	20%	60%	26%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		2	67%	90%	55%	-23% ▼
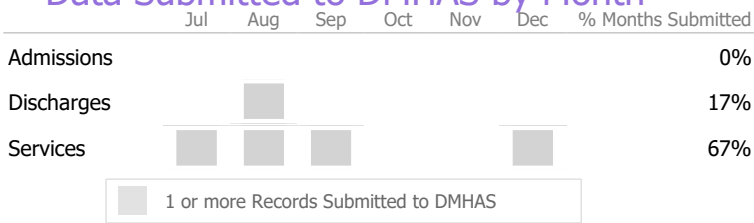
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

STR MAT Y2
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2		
Admits	1	-	
Discharges	-	-	
Service Hours	3	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	93%
Valid TEDS Data	N/A	97%

On-Time Periodic	Actual	State Avg
🔴 6 Month Updates	0%	31%
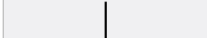
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	81%
✓ SA Screen Complete	100%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	50%	100%
Valid Axis V GAF Score	50%	99%

Data Submitted to DMHAS by Month
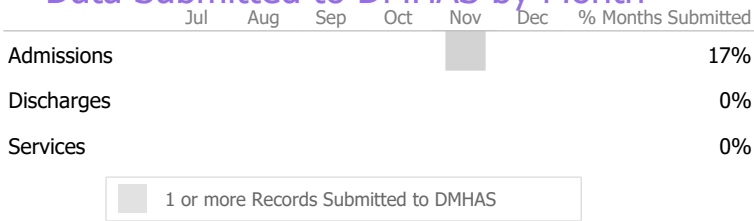
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▢		17%
Discharges							0%
Services							0%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Abstinence/Reduced Drug Use		1	50%	55%	50%	-5%
🔴 Self Help		1	50%	60%	26%	-10%
✓ Improved/Maintained Axis V GAF Score		1	100%	75%	51%	25% ▲
🔴 Not Arrested		1	50%	75%	71%	-25% ▼
🔴 Stable Living Situation		1	50%	95%	73%	-45% ▼
🔴 Employed		0	0%	50%	32%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		1	50%	90%	55%	-40% ▼

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Buprenorphine Maintenance Programs

Waterbury MM 100447
Connecticut Counseling Centers Inc.
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	887	911	-3%
Admits	142	140	1%
Discharges	130	178	-27% ▼
Service Hours	3,455	4,371	-21% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		69%	92%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	98%
✓ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		98%	99%
Valid Axis V GAF Score		98%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢			▢	67%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		66	51%	50%	54%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		709	78%	75%	94%	3%
🔴 Abstinence/Reduced Drug Use		402	44%	50%	75%	-6%
🔴 Employed		288	32%	40%	45%	-8%
🔴 Improved/Maintained Axis V GAF Score		563	70%	75%	87%	-5%
🔴 Stable Living Situation		702	77%	90%	93%	-13% ▼
🔴 Self Help		326	36%	60%	65%	-24% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		570	73%	90%	94%	-17% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		655	74%	50%	67%	24% ▲

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs