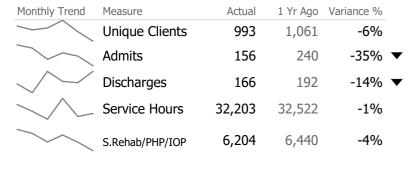
Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Provider Activity**





### Clients by Level of Care

Program Type	#	%		
<b>Mental Health</b>	1			
	Case Management		523	42.9%
		341	28.0%	
	Employment Services		189	15.5%
	Community Support		167	13.7%

# Consumer Satisfaction Survey (Based of

(Based on 288 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
General Satisfaction		94%	80%	92%
Access		93%	80%	88%
Quality and Appropriateness		93%	80%	93%
Overall		93%	80%	91%
Participation in Treatment		92%	80%	92%
Respect		92%	80%	91%
Outcome		85%	80%	83%
Recovery		79%	80%	79%
Satisfied % Goal %	% 0-80% 80-10	00% ✓ Goal	Met Ur	der Goal

# **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	24	2%	10%	Male	656	66%	60%
26-34	130	13%	23%	Female	337	34%	40%
35-44	155	16%	22%	Transgender			0%
45-54	265	27%	20%				
55-64	318	32%	<b>▲</b> 19%				
65+	101	10%	7%	Race	#	%	State Avg
				Black/African American	445	45%	<b>▲</b> 17%
<b>Ethnicity</b>	#	%	State Avg	White/Caucasian 📙	405	41%	<b>▼</b> 63%
Non-Hispanic	770	78%	70%	Other <b>I</b>	132	13%	13%
Hisp-Puerto Rican	188	19%	12%	Am. Indian/Native Alaskan	6	1%	1%
Hispanic-Other	29	3%	8%	Asian	4	0%	1%
Hispanic-Cuban	4	0%	0%	Hawaiian/Other Pacific Islander	1	0%	0%
·				Multiple Races			1%
Hispanic-Mexican	1	0%	1%	Unknown			5%
Unknown	1	0%	9%				
	Unique (	Clients	State Avg	▲ > 10% Over State Avg	<b>7</b> > 10% l	Jnder S	tate Avg

#### **BOS - 134**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

98%

90%

95%

8%

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	67	-13%	•
Admits	2	1	100%	•
Discharges	3	7	-57%	•
Service Hours	2,976	2,518	18%	•

## Recovery

✓ Clients Receiving Services

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Stable Living Situation		58	100%	85%	89%	15%	^
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

54

# **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							33%
Discharge	5							33%
Services								0%



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **BOS 193 Units Harford Suburbs**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Actual %

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	28	-18%	lacktriangle
Admits	-	3	-100%	•
Discharges	1	2	-50%	•
Service Hours	537	486	11%	•

### Recovery

National Recovery Measures (NOMS)

<b>V</b>	Stable Living Situation		21	91%	85%	89%	6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>V</b>	Clients Receiving Services		21	95%	90%	95%	5%

Actual % vs Goal %

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100	90%
On-Time Periodic	Act	tual State Avg
6 Month Updates	91	.% 91%

	Jul	Aug S	Sep Oct	Nov	Dec	% Months Submitted
Admission	5					0%
Discharges	5					17%
Services						17%
	1 or m	ore Records	Submitted to	DMHAS		



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **BOS 193 Units Meriden**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	15	-13%	•
Admits	-	-		
Discharges	2	1	100%	•
Service Hours	324	819	-60% 🔻	•

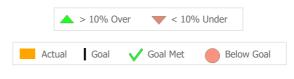
## Recovery



#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	6 90%
On-Time Periodic	Actua	al State Avg
6 Month Updates	100%	6 91%

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							0%
	1 or mo	ore Record	ls Subn	nitted to	DMHAS		



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **BOS 193 Units New Britian**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Actual %

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	32	-19%	•
Admits	-	2	-100%	•
Discharges	4	3	33%	•
Service Hours	2,025	2,625	-23%	•

### Recovery

National Recovery Measures (NOMS)

<b>V</b>	Stable Living Situation		23	88%	85%	89%	3%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>/</b>	Clients Receiving Services		22	100%	90%	95%	10%

Actual % vs Goal %

## **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99	% 90%
On-Time Periodic	Actu	ual State Avg
√ 6 Month Updates	95	% 91%

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							0%
Discharge	S							50%
Services								0%
1 or more Records Submitted to DMHAS								



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **Community Integration Services**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Actual %

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	32	3%
Admits	4	3	33% 🔺
Discharges	3	2	50% 🔺
Service Hours	1,591	1,500	6%

#### Recovery

National Recovery Measures (NOMS)

<b>\</b>	Stable Living Situation		28	85%	85%	89%	0%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>/</b>	Clients Receiving Services		30	100%	90%	95%	10%

Actual % vs Goal %

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	90%
On-Time Periodic	Actua	al State Avg
6 Month Updates	96%	91%

Data	Jubili	illeu l	וויום ט	IMO L		
	Jul	Aug S	iep Oct	Nov	Dec	% Months Submitted
Admissions						50%
Discharges						50%
Services						0%
	1 or mo	re Records	Submitted to	DMHAS		



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **Community Support Program/RP**

Chrysalis Center Inc.

Mental Health - Community Support - CSP

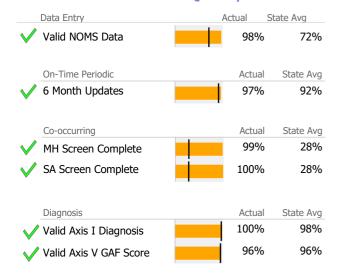
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	167	158	6%	
Admits	25	30	-17%	•
Discharges	29	31	-6%	
Service Hours	5,340	4,162	28%	•

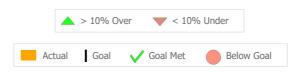
# **Data Submission Quality**



#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		15	52%	65%	60%	-13%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>\</b>	Social Support		157	94%	60%	81%	34%	
<b>✓</b>	Stable Living Situation		153	92%	80%	87%	12%	
<b>V</b>	Employed		42	25%	20%	13%	5%	
<b>V</b>	Improved/Maintained Axis V GAF Score	·	116	79%	65%	63%	14%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Clients Receiving Services		137	99%	90%	99%	9%	





<sup>\*</sup> State Avg based on 36 Active CSP Programs

#### **Cosgrove Commons 294**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	25	8%
Admits	5	5	0%
Discharges	6	4	50% 🔺
Service Hours	412	523	-21% 🔻

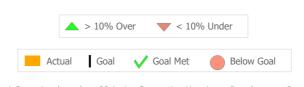
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Stable Living Situation		27	100%	85%	90%	15%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
1	Clients Receiving Services		21	100%	90%	95%	10%	

#### **Data Submission Quality**

Data Entry	Act	ual S	tate Avg
✓ Valid NOMS Data		100%	99%
On-Time Periodic		Actual	State Avg
6 Month Updates		88%	82%

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							50%
Discharges							50%
Services							17%
	1 or mo	ore Record	ds Sub	mitted to	DMHA:	S	



<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### **FUSE 602557**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	49	-20% <b>▼</b>
Admits	1	-	
Discharges	2	6	<b>-67%</b> ▼
Service Hours	537	695	-23% <b>▼</b>

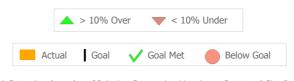
# Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Stable Living Situation		38	97%	85%	89%	12%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>/</b>	Clients Receiving Services		37	100%	90%	95%	10%	

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	6 90%
On-Time Periodic	Actua	al State Avg
6 Month Updates	94%	6 91%





<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **Hudson View Commons**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	18	-22%	•
Admits	1	4	-75%	•
Discharges	1	2	-50%	•
Service Hours	119	647	-82%	•

## Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>✓</b>	Stable Living Situation		14	100%	85%	90%	15%	_
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
./	Clients Receiving Services		13	100%	90%	95%	10%	

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	6 99%
On-Time Periodic	Actua	al State Avg
6 Month Updates	75%	6 82%





<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### **Legion Court**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

95%

10%

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

100%

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	3	-	
Discharges	3	2	50% 🔺
Service Hours	64	144	-56% <b>~</b>

# Recovery

Clients Receiving Services

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>✓</b>	Stable Living Situation		12	100%	85%	90%	15% 🔺
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actua	l State Avg
6 Month Updates	100%	82%





<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### **Liberty Gardens**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	11	9%	
Admits	4	2	100%	•
Discharges	3	2	50%	•
Service Hours	455	439	4%	

### Recovery



#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actua	l State Avg
6 Month Updates	100%	82%

	<u> </u>	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							67%
Discharges	S							33%
Services								17%
		1 or m	ore Recor	ds Subr	mitted to	DMHAS	5	



<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### **Next Steps Supp. Housing602552**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	16	-19% <b>v</b>	
Admits	-	-		
Discharges	1	-		
Service Hours	104	158	-34% 🔻	

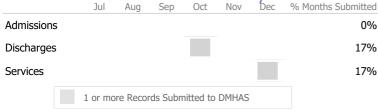
# Recovery

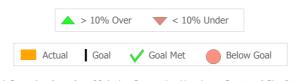
	Clients Receiving Services		12	100%	90%	95%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
<b>V</b>	Stable Living Situation		13	100%	85%	89%	15%	_
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	90%
On-Time Periodic	Actua	l State Avg
6 Month Updates	100%	91%

# Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec % Months Submitted





<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **Patriot's Landing 553**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

90%

95%

10%

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

100%

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	5	40% 🔺	
Admits	2	-		
Discharges	3	-		
Service Hours	180	343	-47% <b>▼</b>	

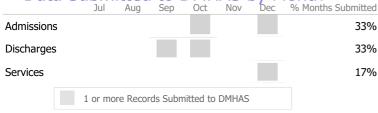
#### Recovery

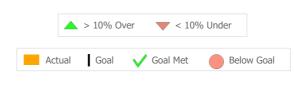
Clients Receiving Services



#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	6 99%
On-Time Periodic	Actua	al State Avg
6 Month Updates	100%	6 82%





<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### Pilots-Soro Mundi Common602554

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

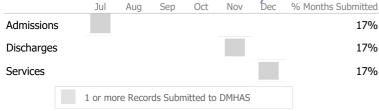
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	231	362	-36% ▼

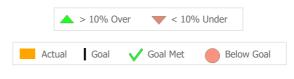
## Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Stable Living Situation		16	100%	85%	90%	15%	•
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Clients Receiving Services		15	100%	90%	95%	10%	

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	82%





<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### **Project EARN Employ Svs 602271**

Chrysalis Center Inc.

Mental Health - Employment Services - Employment Services

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	189	181	4%	
Admits	45	94	-52%	•
Discharges	55	52	6%	
Service Hours	8,345	5,549	50%	•

### Recovery

<b>V</b>	Clients Receiving Services		128	96%	90%	95%	6%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
<b>V</b>	Employed		82	43%	35%	44%	8%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	85%
On-Time Periodic	Actua	State Avg
6 Month Updates	99%	94%

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							100%
Discharge	S							100%
Services								67%
		1 or m	ore Recor	ds Subm	nitted to	DMHAS		



<sup>\*</sup> State Avg based on 42 Active Employment Services Programs

#### **Project HEARRT 602551**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	149	154	-3%	
Admits	11	9	22%	•
Discharges	12	13	-8%	
Service Hours	3,171	3,016	5%	

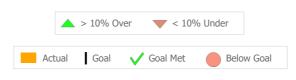
# Recovery

	Stable Living Situation		140	94%	85%	89%	9%
•	Stable Living Stadton						
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services	7100001 70 10 0001 70	133	97%	90%	95%	7%

## **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	90%
On-Time Periodic	Actua	I State Avg
6 Month Updates	94%	91%

Data	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							100%
Services							33%
	1 or m	ore Record	ds Sub	mitted to	DMHA	S	



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **Recovery Empowerment Svs602284**

Chrysalis Center Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

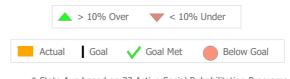
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	341	332	3%	
Admits	39	48	-19%	•
Discharges	32	40	-20%	•
Social Rehab/PHP/IOP	6,204	6,440	-4%	

#### Service Utilization



		Jul	F	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions									100%
Discharges									100%
Services									33%
	1	or m	ore l	Record	ds Subr	nitted to	o DMHAS	5	



<sup>\*</sup> State Avg based on 33 Active Social Rehabilitation Programs

#### **SHP VSS 602555**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	55	-20%	•
Admits	2	31	-94%	•
Discharges	2	11	-82%	•
Service Hours	1,492	1,000	49%	•

### Recovery



#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	90%
On-Time Periodic	Actua	l State Avg
6 Month Updates	100%	91%

		Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admission	S							33%
Discharge	S							33%
Services								17%
1 or more Records Submitted to DMHAS								



<sup>\*</sup> State Avg based on 98 Active Supportive Housing – Scattered Site Programs

#### **Victory Gardens 295**

Chrysalis Center Inc.

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	34	35% ▲
Admits	11	-	
Discharges	3	1	200% 🔺
Service Hours	1,773	1,901	-7%

# Recovery

	Clients Receiving Services		43	100%	90%	95%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
<b>V</b>	Stable Living Situation		45	98%	85%	90%	13%	_
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

## **Data Submission Quality**

Data Entry	Actual State Avg				
✓ Valid NOMS Data	100%	99%			
On-Time Periodic	Actua	l State Avg			
6 Month Updates	97%	82%			

Duc	u 0	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	5							33%
Discharges	5							33%
Services								17%
		1 or mo	ore Record	ds Subm	nitted to	DMHA	S	



<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs