Catholic Charities- Waterbury

Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Provider Activity





Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|--------------------|-----|-------|
| Mental Health | | | |
| | Outpatient | 152 | 53.3% |
| | Case Management | 133 | 46.7% |

Consumer Satisfaction Survey (Based on 130 FY19 Surveys)



Client Demographics

| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|----------|--------|--------------|---------------------------------|-----------|---------|--------------|
| 18-25 | 8 | 4% | 10% | Female | 146 | 65% | 4 0% |
| 26-34 | 31 | 14% | 23% | Male | 79 | 35% | ▼ 60% |
| 35-44 | 37 | 16% | 22% | Transgender | | | 0% |
| 45-54 | 68 | 30% | 20% | | | | |
| 55-64 | 59 | 26% | 19% | | | | |
| 65+ | 22 | 10% | 7% | Race | # | % | State Avg |
| | | | | White/Caucasian | 173 | 77% | ▲ 63% |
| Ethnicity | # | % | State Avg | Other | 26 | 12% | 13% |
| Hisp-Puerto Rican | 116 | 52% | 12 % | Black/African American | 18 | 8% | 17% |
| Non-Hispanic | 54 | 24% | ▼ 70% | Unknown | 7 | 3% | 5% |
| Hispanic-Other | 39 | 17% | 8% | Am. Indian/Native Alaskan | 1 | 0% | 1% |
| Unknown | 14 | 6% | 9% | Asian | | | 1% |
| Ţ* | | | | Multiple Races | | | 1% |
| Hispanic-Mexican | 2 | 1% | 1% | Hawaiian/Other Pacific Islander | | | 0% |
| Hispanic-Cuban | | | 0% | | | | |
| | Unique C | lients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% U | Jnder S | tate Avg |

Adelante OP 501-210X

Catholic Charities- Waterbury

Mental Health - Outpatient - Standard Outpatient

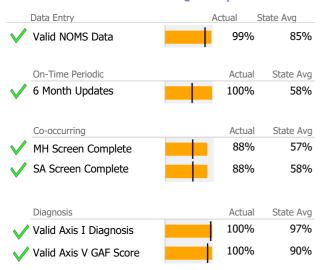
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 21 | 24 | -13% | ▼ |
| Admits | 8 | 7 | 14% | • |
| Discharges | 7 | 11 | -36% | • |
| Service Hours | 954 | 858 | 11% | • |

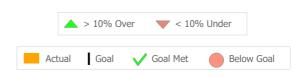
Data Submission Quality



Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|--|--------------------|--------|----------|--------|-----------|----------------|---|
| Treatment Completed Successfully | | 3 | 43% | 50% | 43% | -7% | |
| Recovery | | | | | | | |
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| ✓ Social Support | | 18 | 86% | 60% | 63% | 26% | |
| Stable Living Situation | | 21 | 100% | 95% | 80% | 5% | |
| ✓ Improved/Maintained Axis V GAF Score | , | 15 | 100% | 75% | 48% | 25% | _ |
| Employed | | 0 | 0% | 30% | 24% | -30% | _ |
| Service Utilization | | | | | | | |
| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| ✓ Clients Receiving Services | | 14 | 100% | 90% | 81% | 10% | |
| Service Engagement | | | | | | | |
| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| ✓ 2 or more Services within 30 days | | 8 | 100% | 75% | 77% | 25% | _ |





^{*} State Avg based on 89 Active Standard Outpatient Programs

Hispanic Family Hisp CM501-291

Catholic Charities- Waterbury

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

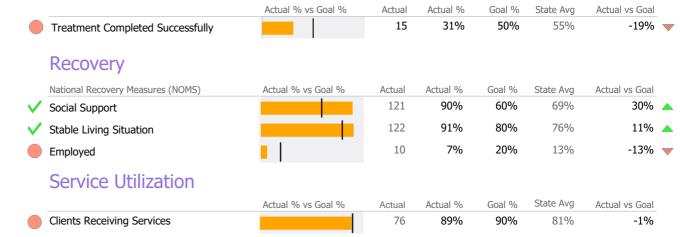
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 132 | 81 | 63% | • |
| Admits | 40 | 16 | 150% | • |
| Discharges | 49 | 13 | 277% | • |
| Service Hours | 653 | 529 | 24% | • |

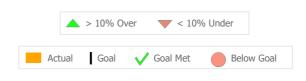
Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 86% | 93% |
| On-Time Periodic | Actua | State Avg |
| 6 Month Updates | 76% | 65% |

Discharge Outcomes



| | | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|---|--------|-----------|----------|-----------|-------|-----|--------------------|
| Admissions | 6 | | | | | | | 100% |
| Discharges | 6 | | | | | | | 100% |
| Services | | | | | | | | 100% |
| | | 1 or m | ore Recoi | rds Subn | nitted to | DMHAS | | |



^{*} State Avg based on 24 Active Standard Case Management Programs

Outpatient Clinical 501-290

Catholic Charities- Waterbury

Mental Health - Outpatient - Standard Outpatient

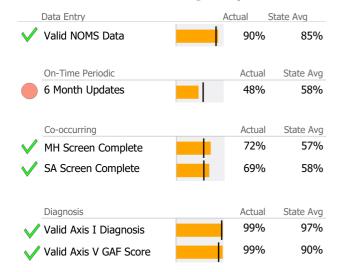
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

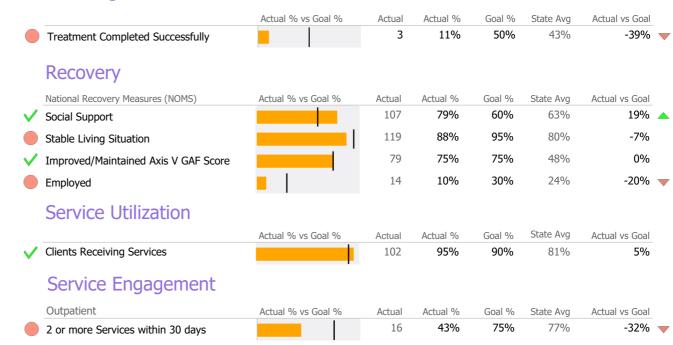
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 134 | 119 | 13% | • |
| Admits | 37 | 25 | 48% | • |
| Discharges | 28 | 31 | -10% | |
| Service Hours | 830 | 706 | 18% | • |

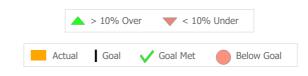
Data Submission Quality



Discharge Outcomes



| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|--------|------------|---------|----------|-------|-----|--------------------|
| Admissions | | | | | | | 100% |
| Discharges | | | | | | | 100% |
| Services | | | | | | | 100% |
| | 1 or m | ore Record | ls Subm | itted to | DMHAS | | |



^{*} State Avg based on 89 Active Standard Outpatient Programs

St. Francis Xavier

Catholic Charities- Waterbury

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|----------------|--------|----------|------------|---|
| Unique Clients | 1 | 1 | 0% | |
| Admits | - | 1 | -100% | • |
| Discharges | - | - | | |
| Service Hours | - | - | | |

Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|----------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|---|
| V | Stable Living Situation | | 1 | 100% | 85% | 90% | 15% | _ |
| | Service Utilization | | | | | | | |
| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
| | Clients Receiving Services | | 0 | 0% | 90% | 95% | N/A | |

Data Submission Quality

| Data Entry | Actual St | tate Avg |
|------------------|-----------|-----------|
| Valid NOMS Data | N/A | 99% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 0% | 82% |

| Date | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|------------|--------------------------------------|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | 0% |
| Discharges | | | | | | | 0% |
| Services | | | | | | | 0% |
| | 1 or more Records Submitted to DMHAS | | | | | | |

