

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,381	1,502	-8%
	Admits	514	601	-14% ▼
	Discharges	609	638	-5%
	Service Hours	18,660	20,534	-9%
	Bed Days	4,136	4,211	-2%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 287 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Outcome		82%	80%	83%
● Recovery		79%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	911	38.1%
	Social Rehabilitation	646	27.0%
	ACT	155	6.5%
	Crisis Services	145	6.1%
	Community Support	134	5.6%
	Intake	86	3.6%
	Other	35	1.5%
	Inpatient Services	23	1.0%
	Residential Services	10	0.4%
	<b>Forensic MH</b>	Forensics Community-based	176
Outpatient		50	2.1%
Case Management		21	0.9%

### Client Demographics

Age	#	%	State Avg
18-25	148	11%	10%
26-34	199	14%	23%
35-44	254	18%	22%
45-54	303	22%	20%
55-64	336	24%	19%
65+	140	10%	7%

Gender	#	%	State Avg
Male	838	61%	60%
Female	537	39%	40%
Transgender	6	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	962	70%	70%
Hisp-Puerto Rican	250	18%	12%
Hispanic-Other	104	8%	8%
Unknown	54	4%	9%
Hispanic-Mexican	7	1%	1%
Hispanic-Cuban	4	0%	0%

Race	#	%	State Avg
Black/African American	575	42%	▲ 17%
White/Caucasian	441	32%	▼ 63%
Other	283	21%	13%
Asian	26	2%	1%
Unknown	16	1%	5%
Multiple Races	15	1%	1%
Am. Indian/Native Alaskan	4	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 500 Vine Jail Div

Capitol Region Mental Health Center

Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

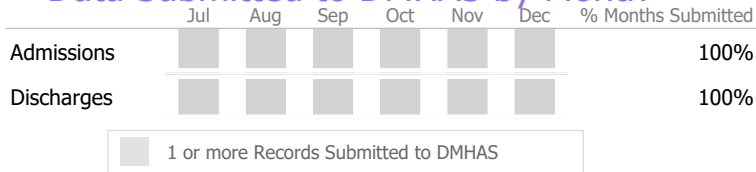
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	166	159	4%
Admits	136	141	-4%
Discharges	150	118	27% ▲

## Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		6	24%	0%	45%	24% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	54	-4%
Admits	4	6	-33% ▼
Discharges	10	7	43% ▲
Service Hours	1,302	1,663	-22% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	64%
On-Time Periodic		
6 Month Updates	100%	85%
Co-occurring		
MH Screen Complete	89%	24%
SA Screen Complete	100%	26%
Diagnosis		
Valid Axis I Diagnosis	83%	98%
Valid Axis V GAF Score	79%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	10%	65%	51%	-55% ▼
No Re-admit within 30 Days of Discharge		9	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	52%	-90% ▼

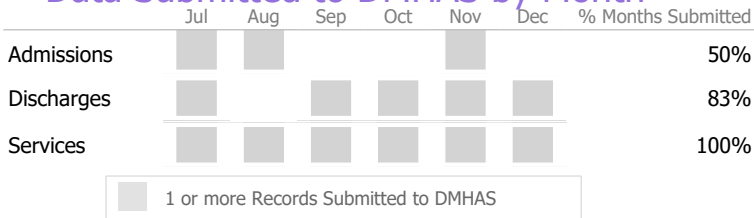
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		46	88%	60%	88%	28% ▲
Social Support		36	69%	60%	78%	9%
Employed		1	2%	15%	13%	-13% ▼
Improved/Maintained Axis V GAF Score		11	23%	85%	55%	-62% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		42	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	25	-16% ▼
Admits	12	4	200% ▲
Discharges	7	15	-53% ▼
Service Hours	326	203	60% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	29%	50%	33%	-21% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		21	100%	60%	81%	40% ▲
● Social Support		11	52%	60%	66%	-8%
● Stable Living Situation		14	67%	80%	75%	-13% ▼
● Employed		1	5%	20%	6%	-15% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	100%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■	■	■	83%
Discharges	■	■		■	■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 3 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 85%
On-Time Periodic		
6 Month Updates		N/A 58%
Co-occurring		
MH Screen Complete		N/A 57%
SA Screen Complete		N/A 58%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	24%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	48%	-75% ▼
Social Support		N/A	N/A	60%	63%	-60% ▼
Stable Living Situation		N/A	N/A	95%	80%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	81%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

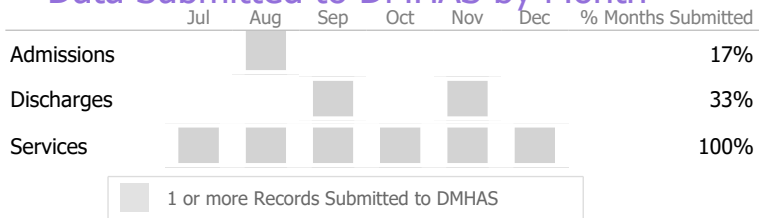
Actual Goal Goal Met Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	16	-19% ▼
Admits	1	2	-50% ▼
Discharges	2	6	-67% ▼
Service Hours	313	457	-32% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 3 Active Re-entry Programs Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 0 Active UM Screening Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	134	158	-15% ▼
Admits	27	29	-7%
Discharges	45	31	45% ▲
Service Hours	1,470	1,514	-3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	72%
On-Time Periodic		
6 Month Updates	95%	92%
Co-occurring		
MH Screen Complete	67%	28%
SA Screen Complete	100%	28%
Diagnosis		
Valid Axis I Diagnosis	81%	98%
Valid Axis V GAF Score	81%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	49%	65%	60%	-16% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		100	72%	60%	81%	12% ▲
Stable Living Situation		125	91%	80%	87%	11% ▲
Employed		9	7%	20%	13%	-13% ▼
Improved/Maintained Axis V GAF Score		13	11%	65%	63%	-54% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		90	97%	90%	99%	7%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	82	0%
Admits	3	6	-50% ▼
Discharges	3	6	-50% ▼
Service Hours	709	932	-24% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	57%
SA Screen Complete	100%	58%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	90%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	50%	43%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		63	77%	60%	63%	17% ▲
✓ Employed		33	40%	30%	24%	10% ▲
✓ Stable Living Situation		80	98%	95%	80%	3%
● Improved/Maintained Axis V GAF Score		26	33%	75%	48%	-42% ▼

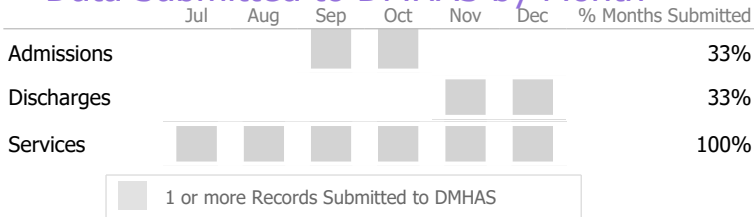
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		79	100%	90%	81%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		2	67%	75%	77%	-8%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	51	-2%
Admits	15	13	15% ▲
Discharges	20	10	100% ▲
Service Hours	849	1,169	-27% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	80%	93%
Co-occurring	Actual	State Avg
MH Screen Complete	94%	97%
SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%
Valid Axis V GAF Score	96%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	15%	50%	20%	-35% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		51	100%	60%	18%	40% ▲
Social Support		39	76%	60%	77%	16% ▲
Stable Living Situation		38	75%	95%	84%	-20% ▼
Employed		5	10%	30%	22%	-20% ▼
Improved/Maintained Axis V GAF Score		14	35%	75%	67%	-40% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	100%	90%	97%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		14	93%	75%	88%	18% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Standard Outpatient Programs

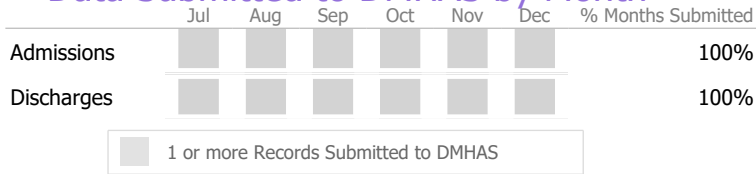
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	48	-27% ▼
Admits	35	48	-27% ▼
Discharges	35	47	-26% ▼

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		33	97%	75%	75%	22% ▲
✓ Community Location Evaluation		34	100%	80%	93%	20% ▲
● Follow-up Service within 48 hours		1	20%	90%	92%	-70% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	4	3	33% ▲
Discharges	1	2	-50% ▼
Bed Days	1,200	1,286	-7%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	68%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		9	90%	60%	85%	30% ▲
● Stable Living Situation		9	90%	95%	92%	-5%
● Employed		2	20%	25%	10%	-5%
● Improved/Maintained Axis V GAF Score		4	67%	95%	62%	-28% ▼

### Data Submission Quality

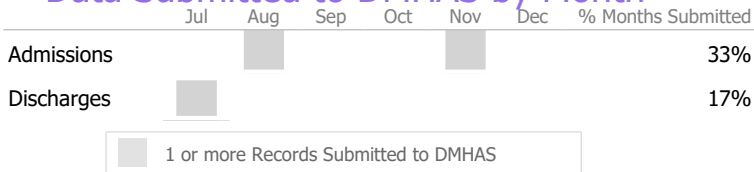
Data Entry	Actual	State Avg
✔ Valid NOMS Data		100% / 53%
On-Time Periodic	Actual	State Avg
✔ 6 Month Updates		100% / 89%
Co-occurring	Actual	State Avg
✔ MH Screen Complete		100% / 50%
✔ SA Screen Complete		100% / 49%
Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis		100% / 99%
✔ Valid Axis V GAF Score		100% / 94%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	392 days	0.6	65%	90%	93%	-25% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 1 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	7	8	-13% ▼
Discharges	7	8	-13% ▼
Bed Days	2,936	2,925	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	33%	33%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	96%
Valid Axis V GAF Score	78%	78%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	95%	100%	5%
✓ No Re-admit within 30 Days of Discharge		7	100%	85%	100%	15% ▲
✓ Follow-up within 30 Days of Discharge		7	100%	90%	100%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		5	31%	75%	31%	-44% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		16	494 days	0.4	100%	90%	100%	10%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							67%

▲ > 10% Over    ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 1 Active Non-Certified Subacute Programs

## Intake Team

Capitol Region Mental Health Center  
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services

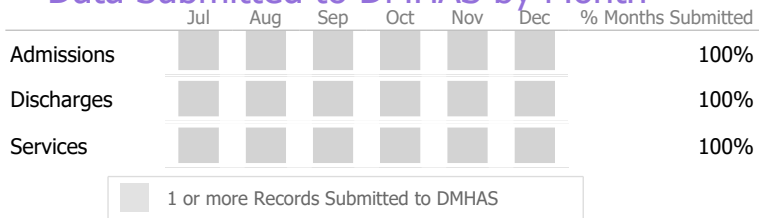
Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	79	9%
Admits	50	47	6%
Discharges	61	53	15% ▲
Service Hours	465	392	18% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 17 Active Central Intake Programs

## JD Sub Use

Capitol Region Mental Health Center

Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	88	▼
Admits	-	80	-100% ▼
Discharges	-	85	-100% ▼

### Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

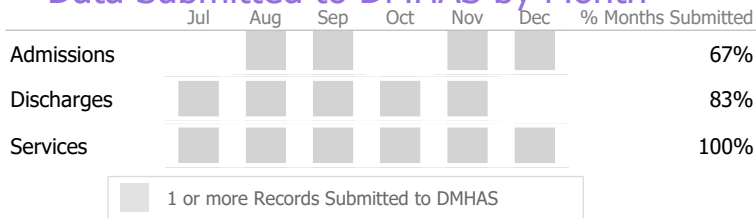
\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	33	6%
Admits	14	15	-7%
Discharges	13	8	63% ▲
Service Hours	311	257	21% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Other Programs

# Mobile Crisis Team

Capitol Region Mental Health Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

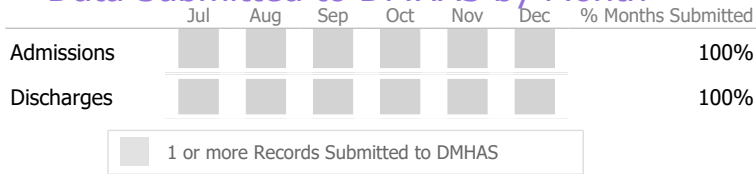
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	115	111	4%
Admits	137	128	7%
Discharges	137	128	7%

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		126	98%	75%	75%	23% ▲
✓ Community Location Evaluation		127	98%	80%	93%	18% ▲
● Follow-up Service within 48 hours		17	55%	90%	92%	-35% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

## Peer Support

Capitol Region Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

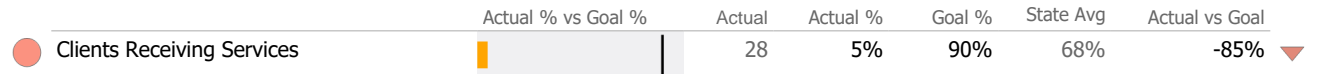
Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

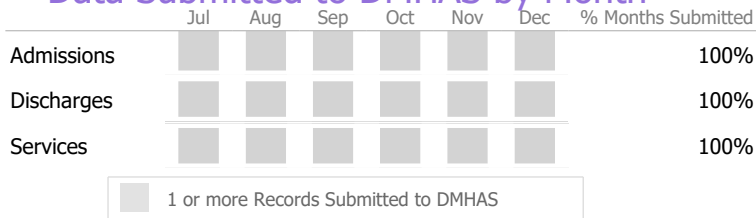
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	646	686	-6%
Admits	15	28	-46% ▼
Discharges	48	43	12% ▲
Social Rehab/PHP/IOP Days	0	0	

### Service Utilization



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 33 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	438	440	0%
Admits	16	14	14% ▲
Discharges	23	17	35% ▲
Service Hours	2,936	3,054	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	83%	57%
SA Screen Complete	100%	58%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	72%	97%
Valid Axis V GAF Score	71%	90%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	17%	50%	43%	-33% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		261	59%	60%	63%	-1%
Stable Living Situation		392	89%	95%	80%	-6%
Employed		42	10%	30%	24%	-20% ▼
Improved/Maintained Axis V GAF Score		46	11%	75%	48%	-64% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		416	100%	90%	81%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		12	75%	75%	77%	0%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	391	415	-6%
Admits	20	13	54% ▲
Discharges	24	38	-37% ▼
Service Hours	3,506	3,653	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
On-Time Periodic		
6 Month Updates	95%	58%
Co-occurring		
MH Screen Complete	100%	57%
SA Screen Complete	100%	58%
Diagnosis		
Valid Axis I Diagnosis	88%	97%
Valid Axis V GAF Score	87%	90%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	25%	50%	43%	-25% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		327	84%	60%	63%	24% ▲
Stable Living Situation		367	94%	95%	80%	-1%
Employed		63	16%	30%	24%	-14% ▼
Improved/Maintained Axis V GAF Score		88	24%	75%	48%	-51% ▼

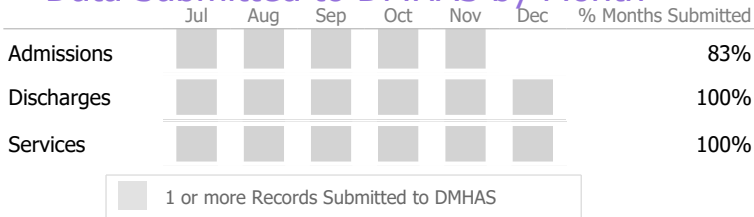
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		367	100%	90%	81%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		17	85%	75%	77%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	107	-4%
Admits	18	16	13% ▲
Discharges	23	16	44% ▲
Service Hours	6,399	7,213	-11% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	64%
On-Time Periodic		
6 Month Updates	98%	85%
Co-occurring		
MH Screen Complete	100%	24%
SA Screen Complete	100%	26%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	22%	65%	51%	-43% ▼
No Re-admit within 30 Days of Discharge		20	91%	85%	92%	6%
Follow-up within 30 Days of Discharge		4	80%	90%	52%	-10%

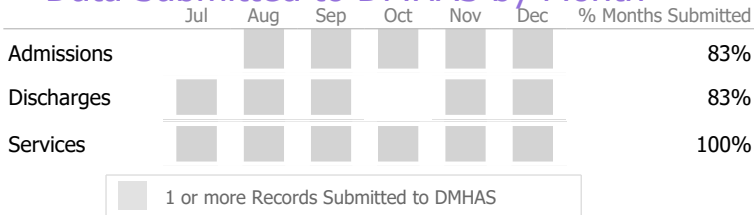
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		93	89%	60%	88%	29% ▲
Social Support		83	80%	60%	78%	20% ▲
Employed		13	12%	15%	13%	-3%
Improved/Maintained Axis V GAF Score		79	89%	85%	55%	4%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		80	99%	90%	99%	9%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs