

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,065	1,017	5%
	Admits	321	308	4%
	Discharges	309	284	9%
	Service Hours	17,550	17,850	-2%
	Bed Days	898	2,669	-66% ▼
	S.Rehab/PHP/IOP	2,936	1,214	142% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 294 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		87%	80%	88%
● Outcome		74%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	905	61.1%
	Community Support	191	12.9%
	Social Rehabilitation	69	4.7%
	Employment Services	63	4.3%
	ACT	45	3.0%
	Case Management	11	0.7%
	Residential Services	5	0.3%
	<b>Addiction</b>	Medication Assisted Treatment	46
Recovery Support		46	3.1%
Outpatient		31	2.1%
<b>Forensic MH</b>	Forensics Community-based	65	4.4%
<b>Other</b>	Other	4	0.3%

### Client Demographics

Age	#	%	State Avg
18-25	128	12%	10%
26-34	164	15%	23%
35-44	167	16%	22%
45-54	200	19%	20%
55-64	240	23%	19%
65+	165	16%	7%

Gender	#	%	State Avg
Female	567	53%	▲ 40%
Male	498	47%	▼ 60%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	861	81%	▲ 63%
Other	79	7%	13%
Black/African American	68	6%	▼ 17%
Unknown	35	3%	5%
Am. Indian/Native Alaskan	11	1%	1%
Asian	9	1%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	60	-48% ▼
Admits	2	5	-60% ▼
Discharges	2	21	-90% ▼
Service Hours	118	170	-31% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	92%
Valid TEDS Data	48%	90%
<b>On-Time Periodic</b>		
6 Month Updates	53%	24%
<b>Co-occurring</b>		
MH Screen Complete	38%	86%
SA Screen Complete	38%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	54%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		29	91%	75%	54%	16% ▲
✓ Not Arrested		25	78%	75%	81%	3%
● Stable Living Situation		28	88%	95%	80%	-7%
● Employed		11	34%	50%	42%	-16% ▼
● Abstinence/Reduced Drug Use		11	34%	55%	50%	-21% ▼
● Self Help		2	6%	60%	27%	-54% ▼

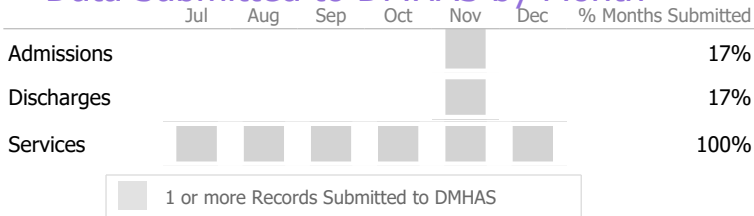
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	100%	90%	65%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	70%	-75% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 85%
On-Time Periodic	Actual	State Avg
6 Month Updates		0% 58%
Co-occurring	Actual	State Avg
MH Screen Complete		N/A 57%
SA Screen Complete		N/A 58%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		0% 97%
Valid Axis V GAF Score		100% 90%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	43%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	30%	24%	-30% ▼
Social Support		0	0%	60%	63%	-60% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	48%	-75% ▼
Stable Living Situation		0	0%	95%	80%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	81%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	77%	-75% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	191	255	-25% ▼
Admits	18	61	-70% ▼
Discharges	27	52	-48% ▼
Service Hours	3,564	4,110	-13% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	72%
On-Time Periodic	Actual	State Avg
6 Month Updates	52%	92%
Co-occurring	Actual	State Avg
MH Screen Complete	26%	28%
SA Screen Complete	26%	28%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	99%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	44%	65%	60%	-21% ▼

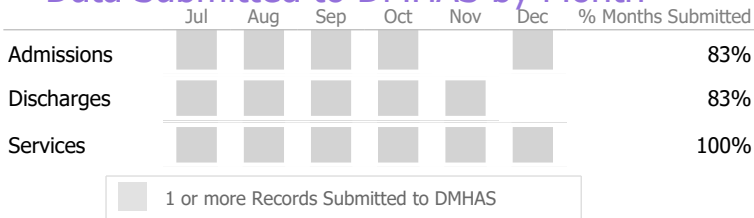
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		172	90%	80%	87%	10%
Social Support		132	69%	60%	81%	9%
Improved/Maintained Axis V GAF Score		132	75%	65%	63%	10%
Employed		32	17%	20%	13%	-3%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		165	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 36 Active CSP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry                                  Actual      State Avg

Co-occurring	Actual	State Avg
MH Screen Complete	0%	69%
SA Screen Complete	0%	100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	94%
✓ Valid Axis V GAF Score	100%	93%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over      ▼ < 10% Under

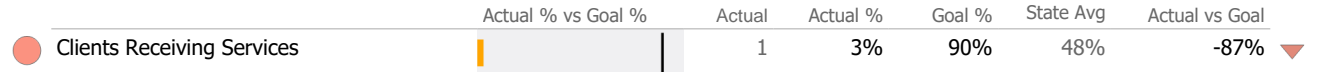
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 6 Active Integrated Primary Care Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65	57	14% ▲
Admits	24	27	-11% ▼
Discharges	31	23	35% ▲
Service Hours	1	1	0%

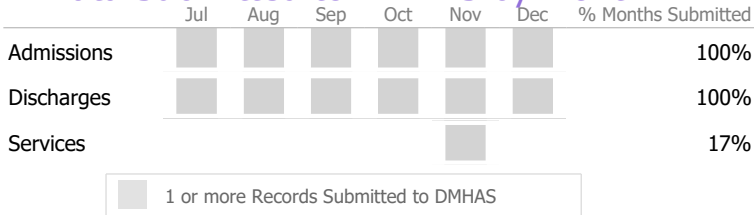
### Service Utilization



### Jail Diversion



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	905	875	3%
Admits	185	162	14% ▲
Discharges	160	151	6%
Service Hours	5,660	5,350	6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	50%	58%
Co-occurring	Actual	State Avg
MH Screen Complete	42%	57%
SA Screen Complete	40%	58%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	99%	90%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		49	31%	50%	43%	-19% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		672	73%	60%	63%	13% ▲
Employed		236	26%	30%	24%	-4%
Stable Living Situation		814	89%	95%	80%	-6%
Improved/Maintained Axis V GAF Score		611	77%	75%	48%	2%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		730	96%	90%	81%	6%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		136	75%	75%	77%	0%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

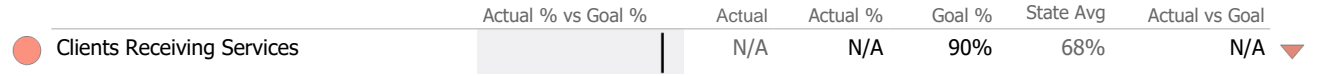
\* State Avg based on 89 Active Standard Outpatient Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

### Service Utilization



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

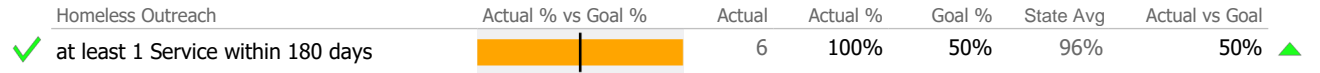
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 33 Active Social Rehabilitation Programs

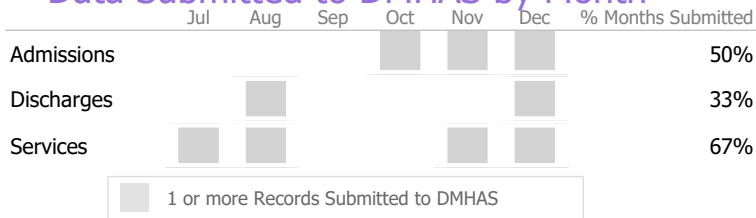
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	8	38% ▲
Admits	6	6	0%
Discharges	6	1	500% ▲
Service Hours	51	38	35% ▲

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

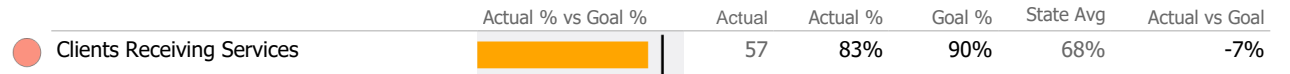
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

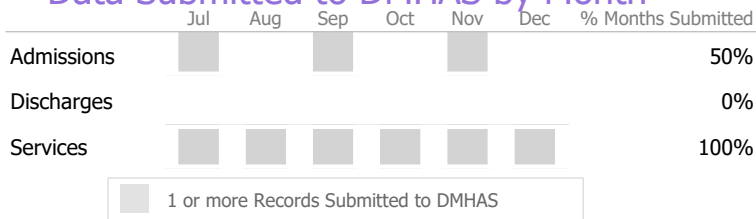
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	71	-3%
Admits	5	13	-62% ▼
Discharges	-	4	-100% ▼
Social Rehab/PHP/IOP Days	2,936	1,214	142% ▲

### Service Utilization



### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

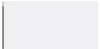
■ Actual | Goal ✓ Goal Met ● Below Goal


\* State Avg based on 33 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46		
Admits	26	-	
Discharges	32	-	

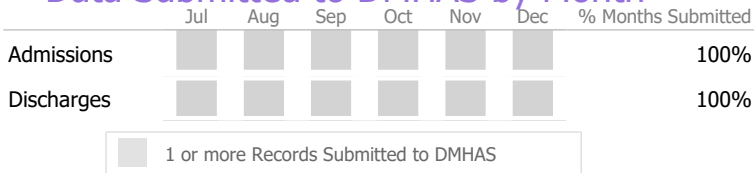
### Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Co-occurring	Actual	State Avg
MH Screen Complete		59%
✓ SA Screen Complete		74%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		11%
✓ Valid Axis V GAF Score		11%

### Data Submitted to DMHAS by Month



\* State Avg based on 9 Active Peer Based Mentoring Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46		
Admits	27	-	
Discharges	25	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	64%	93%
Valid TEDS Data	64%	97%
<b>On-Time Periodic</b>		
6 Month Updates	0%	31%
<b>Co-occurring</b>		
MH Screen Complete	0%	81%
SA Screen Complete	51%	93%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	98%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	60%	50%	45%	10% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		23	49%	50%	32%	-1%
● Stable Living Situation		41	87%	95%	73%	-8%
● Abstinence/Reduced Drug Use		15	32%	55%	50%	-23% ▼
● Improved/Maintained Axis V GAF Score		22	71%	75%	51%	-4%
● Self Help		5	11%	60%	26%	-49% ▼
● Not Arrested		8	17%	75%	71%	-58% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

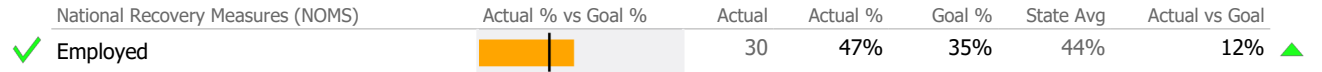
Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Buprenorphine Maintenance Programs

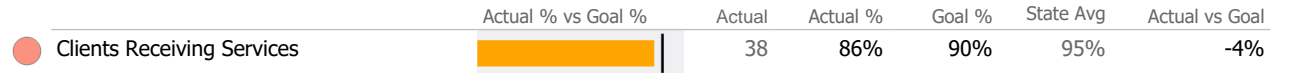
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	66	-5%
Admits	18	25	-28% ▼
Discharges	21	26	-19% ▼
Service Hours	318	383	-17% ▼

### Recovery



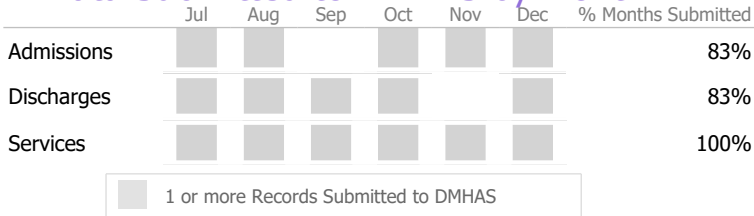
### Service Utilization



### Data Submission Quality



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 42 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	52	-13% ▼
Admits	9	6	50% ▲
Discharges	5	1	400% ▲
Service Hours	4,428	4,092	8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	64%
On-Time Periodic		
6 Month Updates	26%	85%
Co-occurring		
MH Screen Complete	88%	24%
SA Screen Complete	81%	26%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	80%	65%	51%	15% ▲
No Re-admit within 30 Days of Discharge		5	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	52%	-90% ▼

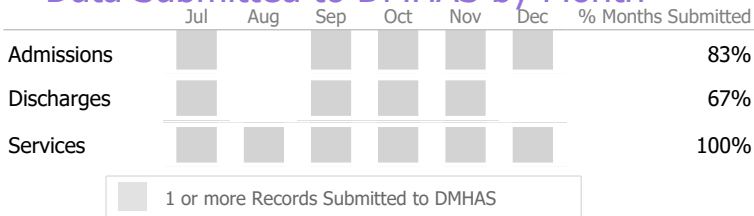
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		43	96%	60%	88%	36% ▲
Social Support		38	84%	60%	78%	24% ▲
Employed		11	24%	15%	13%	9%
Improved/Maintained Axis V GAF Score		32	89%	85%	55%	4%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	18	-72% ▼
Admits	1	2	-50% ▼
Discharges	-	5	-100% ▼
Service Hours	733	484	51% ▲
Bed Days	898	2,669	-66% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	53%
6 Month Updates	0%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	68%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	81%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	80%	60%	85%	20% ▲
Stable Living Situation		5	100%	95%	92%	5%
Employed		1	20%	25%	10%	-5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	410 days	0.4	122%	90%	93%	32% ▲

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							0%
Services							100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs