

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,370	1,257	9%
	Admits	815	588	39% ▲
	Discharges	573	644	-11% ▼
	Service Hours	2,892	3,322	-13% ▼
	Bed Days	18,860	19,649	-4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 887 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		86%	80%	83%
✓ Recovery		81%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	686	46.7%
	Residential Services	348	23.7%
	Recovery Support	190	12.9%
	Employment Services	124	8.4%
<b>Mental Health</b>	Case Management	100	6.8%
	Employment Services	20	1.4%

### Client Demographics

Age	#	%	State Avg
18-25	86	6%	10%
26-34	372	27%	23%
35-44	399	29%	22%
45-54	319	23%	20%
55-64	170	12%	19%
65+	24	2%	7%

Gender	#	%	State Avg
Male	798	58%	60%
Female	571	42%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,148	84%	70% ▲
Hisp-Puerto Rican	154	11%	12%
Hispanic-Other	57	4%	8%
Unknown	8	1%	9%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	848	62%	63%
Black/African American	299	22%	17%
Other	205	15%	13%
Multiple Races	5	0%	1%
Am. Indian/Native Alaskan	4	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Asian	3	0%	1%
Unknown	2	0%	5%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	125	-1%
Admits	66	84	-21% ▼
Discharges	48	76	-37% ▼
Service Hours	408	526	-23% ▼

## Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		40	32%	35%	28%	-3%

## Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		69	87%	90%	61%	-3%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		77%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		27%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 15 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	40	-18% ▼
Admits	23	27	-15% ▼
Discharges	22	30	-27% ▼
Bed Days	1,888	2,146	-12% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	82%
Valid TEDS Data	99%	93%
<b>On-Time Periodic</b>		
6 Month Updates	0%	4%
<b>Co-occurring</b>		
MH Screen Complete	87%	83%
SA Screen Complete	87%	83%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	77%	70%	75%	7%
No Re-admit within 30 Days of Discharge		19	86%	85%	91%	1%
Follow-up within 30 Days of Discharge		17	100%	90%	73%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		18	55%	70%	67%	-15% ▼
Improved/Maintained Axis V GAF Score		21	91%	95%	85%	-4%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	111 days	0.3	68%	90%	92%	-22% ▼

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	7	-43% ▼
Admits	2	6	-67% ▼
Discharges	4	3	33% ▲
Bed Days	177	605	-71% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	82%
Valid TEDS Data	100%	93%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	4%
<b>Co-occurring</b>		
MH Screen Complete	50%	83%
SA Screen Complete	50%	83%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	100%	70%	75%	30% ▲
No Re-admit within 30 Days of Discharge		3	75%	85%	91%	-10%
Follow-up within 30 Days of Discharge		4	100%	90%	73%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		3	75%	70%	67%	5%
Improved/Maintained Axis V GAF Score		4	100%	95%	85%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	104 days	0.6	32%	90%	92%	-58% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							50%

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	154	141	9%
Admits	118	106	11% ▲
Discharges	109	103	6%
Bed Days	8,163	7,230	13% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	82%
Valid TEDS Data	98%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	4%

Co-occurring	Actual	State Avg
MH Screen Complete	92%	83%
SA Screen Complete	94%	83%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		83	76%	70%	75%	6%
✓ No Re-admit within 30 Days of Discharge		98	90%	85%	91%	5%
● Follow-up within 30 Days of Discharge		72	87%	90%	73%	-3%

### Recovery

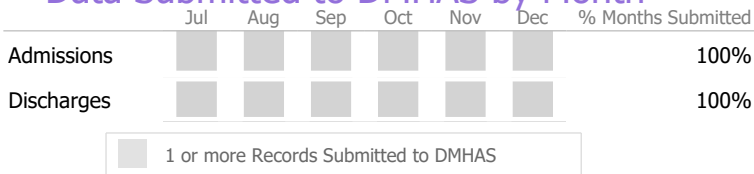
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		91	58%	70%	67%	-12% ▼
✓ Improved/Maintained Axis V GAF Score		105	95%	95%	85%	0%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		41	93 days	0.2	108%	90%	92%	18% ▲

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	164	174	-6%
Admits	123	123	0%
Discharges	114	119	-4%
Bed Days	8,632	9,668	-11% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	82%
Valid TEDS Data	98%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	4%

Co-occurring	Actual	State Avg
MH Screen Complete	91%	83%
SA Screen Complete	92%	83%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		96	84%	70%	75%	14% ▲
✓ No Re-admit within 30 Days of Discharge		105	92%	85%	91%	7%
● Follow-up within 30 Days of Discharge		73	76%	90%	73%	-14% ▼

### Recovery

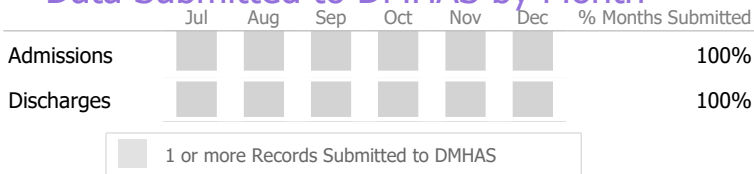
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		111	67%	70%	67%	-3%
✓ Improved/Maintained Axis V GAF Score		109	96%	95%	85%	1%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		49	83 days	0.2	96%	90%	92%	6%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

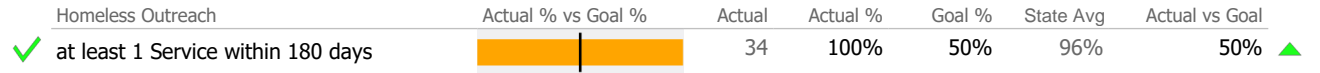
■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 27 Active Intermediate/Long Term Res.Tx 3.5 Programs

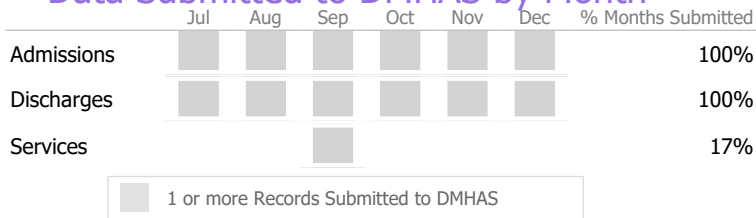
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100	37	170% ▲
Admits	35	15	133% ▲
Discharges	29	1	2800% ▲
Service Hours	-	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	16	-25% ▼
Admits	3	6	-50% ▼
Discharges	3	8	-63% ▼
Service Hours	80	93	-14% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	33%	35%	44%	-2%

### Service Utilization

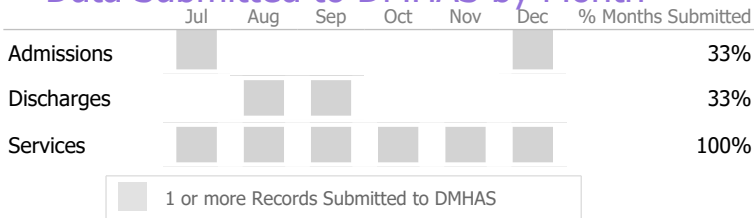
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	100%	90%	95%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		85%

On-Time Periodic	Actual	State Avg
6 Month Updates		94%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 42 Active Employment Services Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 0 Active Integrated Primary Care Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	686	676	1%
Admits	249	213	17% ▲
Discharges	240	294	-18% ▼
Service Hours	2,339	2,528	-7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	92%
Valid TEDS Data	97%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	55%	24%
Co-occurring	Actual	State Avg
MH Screen Complete	92%	86%
SA Screen Complete	92%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		74	31%	50%	54%	-19% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		699	99%	75%	81%	24% ▲
Abstinence/Reduced Drug Use		474	67%	55%	50%	12% ▲
Stable Living Situation		667	95%	95%	80%	0%
Employed		300	43%	50%	42%	-7%
Self Help		215	31%	60%	27%	-29% ▼
Improved/Maintained Axis V GAF Score		237	42%	75%	54%	-33% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		402	86%	90%	65%	-4%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		71	29%	75%	70%	-46% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	109	14% ▲
Admits	99	75	32% ▲
Discharges	76	77	-1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	99%
Valid TEDS Data	98%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	92%
<b>Co-occurring</b>		
MH Screen Complete	93%	98%
SA Screen Complete	92%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		76	100%	50%	54%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		95	75%	50%	75%	25% ▲
● Self Help		73	57%	60%	65%	-3%
● Not Arrested		82	65%	75%	94%	-10%
● Stable Living Situation		100	79%	90%	93%	-11% ▼
✓ Improved/Maintained Axis V GAF Score		76	93%	75%	87%	18% ▲
● Employed		9	7%	40%	45%	-33% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		3	2%	50%	67%	-48% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	17	-53% ▼
Admits	6	8	-25% ▼
Discharges	2	10	-80% ▼
Service Hours	66	175	-62% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	25%	35%	44%	-10%

### Service Utilization

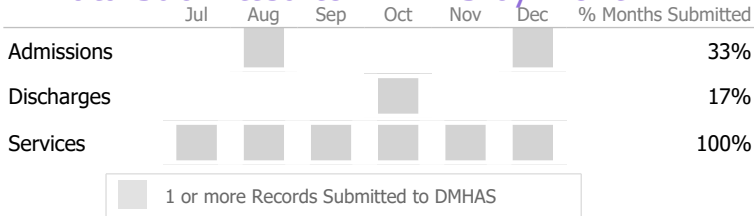
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		6	100%	90%	95%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		85%

On-Time Periodic	Actual	State Avg
6 Month Updates		94%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under


█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 42 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79		
Admits	79	-	
Discharges	1	-	

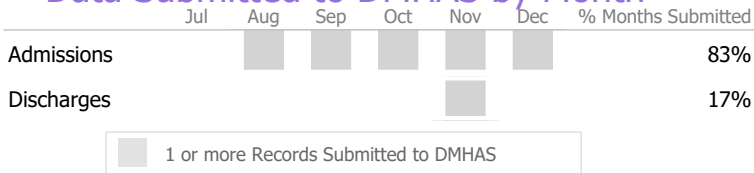
### Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Co-occurring	Actual	State Avg
MH Screen Complete	 51%	59%
SA Screen Complete	 52%	74%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 100%	11%
✓ Valid Axis V GAF Score	 100%	11%

### Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under


 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111		
Admits	111	-	
Discharges	1	-	

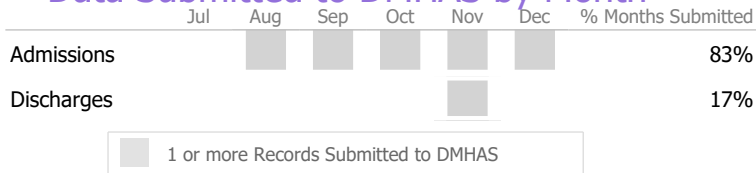
### Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete		73% / 59%
SA Screen Complete		73% / 74%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% / 11%
✓ Valid Axis V GAF Score		100% / 11%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs