Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - December 2019   (Data as of Apr 06, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,041	1,387	-25%	▼
	Admits	540	624	-13%	▼
	Discharges	496	912	-46%	▼
	Service Hours	9,481	9,682	-2%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		1,041	100.0%

Consumer Satisfaction Survey   (Based on 120 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Recovery		96%	80%	79%
✓ Respect		95%	80%	91%
✓ Outcome		93%	80%	83%

Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	71	7%	10%
26-34	338	32%	23%
35-44	283	27%	22%
45-54	228	22%	20%
55-64	120	12%	19%
65+	1	0%	7%

Gender

	#	%	State Avg
Male	550	53%	60%
Female	489	47%	40%
Transgender			0%

Ethnicity

	#	%		State Avg
Unknown	592	57%	▲	9%
Non-Hispanic	391	38%	▼	70%
Hisp-Puerto Rican	43	4%		12%
Hispanic-Other	15	1%		8%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

	#	%		State Avg
Unknown	572	55%	▲	5%
White/Caucasian	336	32%	▼	63%
Black/African American	83	8%		17%
Other	44	4%		13%
Am. Indian/Native Alaskan	6	1%		1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients ▮ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	390	399	-2%
Admits	213	217	-2%
Discharges	224	221	1%
Service Hours	2,932	3,613	-19% ▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		141	63%	50%	80%	13% ▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Self Help		334	85%	60%	71%	25% ▲
✓	Employed		130	33%	20%	32%	13% ▲
✓	Stable Living Situation		335	85%	80%	85%	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	85%	51%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		165	97%	90%	76%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	434	461	-6%	
Admits	202	243	-17%	▼
Discharges	183	241	-24%	▼
Service Hours	5,912	6,069	-3%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		351	80%	50%	80%	30%	▲
✓	Self Help		327	74%	60%	75%	14%	▲
✓	Employed		96	22%	20%	22%	2%	
●	Stable Living Situation		325	74%	80%	74%	-6%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		237	92%	90%	92%	2%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	93%	93%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	87%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
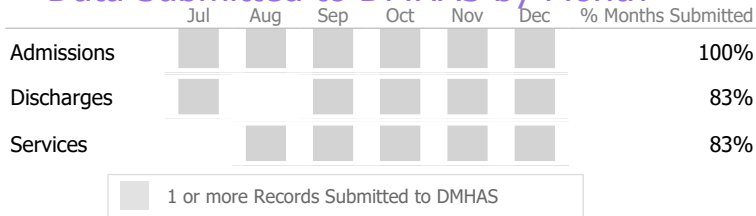
* State Avg based on 1 Active Intensive Case Management Programs

Women's REACH Program
Advanced Behavioral Health
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64		
Admits	49	-	
Discharges	23	-	
Service Hours	637	-	

Service Engagement
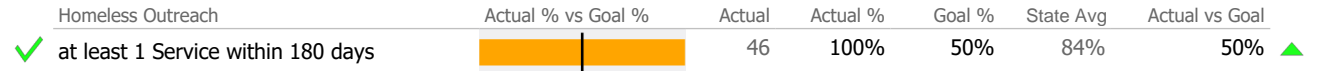
Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		46	100%	50%	84%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢		▢	▢	▢	▢	83%
Services		▢	▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▨ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 20 Active Outreach & Engagement Programs

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019 (Data as of Apr 06, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	174	172	1%	
Admits	76	66	15%	▲
Discharges	66	67	-1%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		51	77%	50%	80%	27%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		164	92%	80%	85%	12%	▲
🔴	Self Help		104	58%	60%	71%	-2%	
🔴	Employed		19	11%	20%	32%	-9%	

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		99%	99%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		78%	51%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs