**ACCESS Agency**
Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
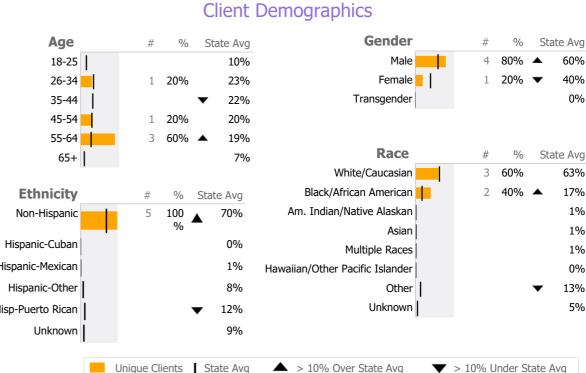Reporting Period: July 2019 - December 2019   (Data as of Apr 06, 2020)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|---|
| | Unique Clients | 5 | 6 | -17% | ▼ |
| | Admits | 1 | 1 | 0% | |
| | Discharges | 1 | 2 | -50% | ▼ |
| | Service Hours | 98 | 103 | -5% | |

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

| Program Type | Level of Care Type | | # | % |
|---|---|---|---|---|
| **Mental Health** | | | | |
| | Case Management | | 5 | 100.0% |

## Client Demographics

### Age

| Age | | # | % | State Avg |
|---|---|---|---|---|
| 18-25 | | | | 10% |
| 26-34 | | 1 | 20% | 23% |
| 35-44 | | | ▼ | 22% |
| 45-54 | | 1 | 20% | 20% |
| 55-64 | | 3 | 60% ▲ | 19% |
| 65+ | | | | 7% |

### Ethnicity

| Ethnicity | | # | % | State Avg |
|---|---|---|---|---|
| Non-Hispanic | | 5 | 100% | 70% ▲ |
| Hispanic-Cuban | | | | 0% |
| Hispanic-Mexican | | | | 1% |
| Hispanic-Other | | | | 8% |
| Hisp-Puerto Rican | | | ▼ | 12% |
| Unknown | | | | 9% |

### Gender

| Gender | | # | % | State Avg |
|---|---|---|---|---|
| Male | | 4 | 80% ▲ | 60% |
| Female | | 1 | 20% ▼ | 40% |
| Transgender | | | | 0% |

### Race

| Race | | # | % | State Avg |
|---|---|---|---|---|
| White/Caucasian | | 3 | 60% | 63% |
| Black/African American | | 2 | 40% ▲ | 17% |
| Am. Indian/Native Alaskan | | | | 1% |
| Asian | | | | 1% |
| Multiple Races | | | | 1% |
| Hawaiian/Other Pacific Islander | | | | 0% |
| Other | | | ▼ | 13% |
| Unknown | | | | 5% |

▮ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

## Survey Data Not Available

**Next Steps SupportiveHsg414551**
ACCESS Agency
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - December 2019  (Data as of Apr 06, 2020)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 5 | 6 | -17% ▼ |
| Admits | 1 | 1 | 0% |
| Discharges | 1 | 2 | -50% ▼ |
| Service Hours | 98 | 103 | -5% |

## Recovery

| National Recovery Measures (NOMS) | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✔ | Stable Living Situation | [bar] | 5 | 100% | 85% | 89% | 15% ▲ |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✔ | Clients Receiving Services | [bar] | 4 | 100% | 90% | 95% | 10% |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| ✔ | Valid NOMS Data | 100% | 90% |

| On-Time Periodic | | Actual | State Avg |
|---|---|---|---|
| ✔ | 6 Month Updates | 100% | 91% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | ▪ | | | | | | 17% |
| Discharges | | | ▪ | | | | 17% |
| Services | ▪ | | ▪ | | ▪ | | 50% |

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs