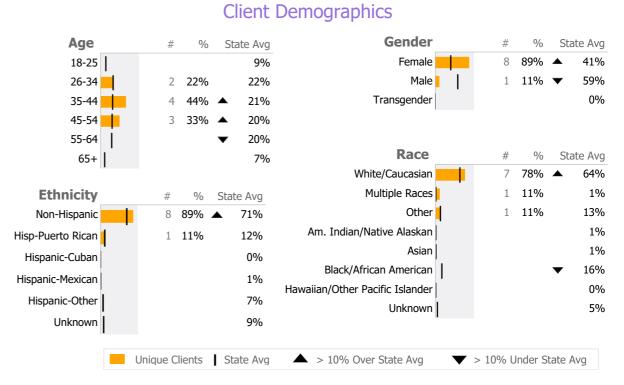
Thames River Community Services

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity Monthly Trend Measure Actual 1 Yr Ago Variance % **Unique Clients** 9 9 0% **-100%** ▼ Admits Discharges Service Hours 57 73 **-22%** ▼ ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health** Case Management 9 100.0%



Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

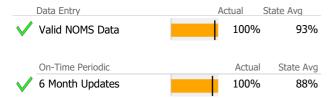
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	-	1	-100%	•
Discharges	-	-		
Service Hours	57	73	-22%	•

Recovery

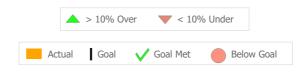
/	Clients Receiving Services		9	100%	90%	93%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Service Utilization							
/	Stable Living Situation		9	100%	85%	90%	15%	4
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	

Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	5				0%
Discharges	6				0%
Services					100%
		1 or mo	re Recor	ds Suhr	nitted to DMHAS
		1 01 1110	ic receoi	us subi	IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII



^{*} State Avg based on 98 Active Supportive Housing – Scattered Site Programs