#### **Supportive Environmental Living Facility Inc-SELF**

Waterbury, CT

**Mental Health** 

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

#### **Provider Activity** Monthly Trend Actual 1 Yr Ago Variance % Measure **Unique Clients** 47 50 -6% Admits 100% 6 3 Discharges 5 3 67% ▲ Service Hours 369 -2% 376 **Bed Days** 2,221 3% 2,159 ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Level of Care Type Program Type %

Residential Services

47

100.0%

#### **Consumer Satisfaction Survey** (Based on 43 FY19 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Access 91% 80% 88% Respect 88% 80% 91% ✓ Quality and Appropriateness 80% 86% 93% ✓ Overall 86% 80% 91% ✓ Participation in Treatment 81% 80% 92% ✓ General Satisfaction 80% 92% 81% Outcome 79% 80% 83% Recovery 76% 80% 79% 80-100% Goal % 0-80% ✓ Goal Met Under Goal Satisfied %

## **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	1	2%	9%	Male	28	60%	59%
26-34	4	9%	<b>▼</b> 22%	Female 🔀	19	40%	41%
35-44	8	17%	21%	Transgender			0%
45-54	12	26%	20%				
55-64	20	43%	<b>Δ</b> 20%				
65+	2	4%	7%	Race	#	%	State Avg
				White/Caucasian	31	66%	64%
<b>Ethnicity</b>	#	%	State Avg	Black/African American 📙	12	26%	16%
Non-Hispanic	41	87%	<b>▲</b> 71%	Other	3	6%	13%
Hisp-Puerto Rican	3	6%	12%	Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Other	2	4%	7%	Am. Indian/Native Alaskan			1%
Unknown	1	2%	9%	Asian			1%
l e	1	270		Multiple Races			1%
Hispanic-Cuban			0%	Unknown			5%
Hispanic-Mexican			1%				
U	Jnique C	lients	State Avg	▲ > 10% Over State Avg	> 10% (	Jnder St	ate Avg

#### 19 Fourth St.ResSup 518-260

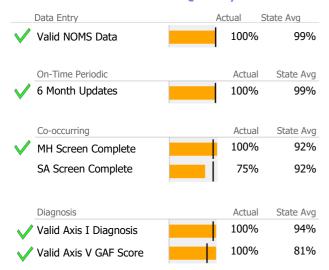
Supportive Environmental Living Facility Inc-SELF Mental Health - Residential Services - Residential Support Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	25	-4%	
Admits	4	2	100%	•
Discharges	-	1	-100%	•
Service Hours	369	376	-2%	

## **Data Submission Quality**

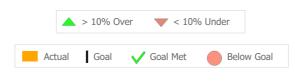


#### Data Submitted to DMHAS by Month



#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	50%	83%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Social Support		21	88%	60%	83%	28%	_
<b>V</b>	Stable Living Situation		24	100%	85%	98%	15%	_
<b>V</b>	Improved/Maintained Axis V GAF Score		18	100%	95%	58%	5%	
	Employed		1	4%	25%	11%	-21%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Clients Receiving Services		24	100%	90%	96%	10%	



<sup>\*</sup> State Avg based on 25 Active Residential Support Programs

#### **19 Fourth St. SupRes 518-251**

Supportive Environmental Living Facility Inc-SELF

Mental Health - Residential Services - Supervised Apartments

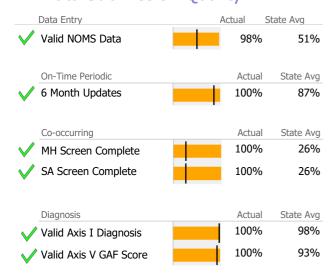
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	13	0%	
Admits	2	-		
Discharges	5	2	150%	•
Bed Days	1,117	1,091	2%	

## **Data Submission Quality**

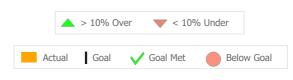


#### Data Submitted to DMHAS by Month

	Jul Aug	Sep	% Months Submitted	•
Admissions			33%	
Discharges			33%	
	1 or more Record	ds Sub	mitted to DMHAS	

#### Discharge Outcomes





<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs

#### 47 PierpontStGeriSupRes518-252

Supportive Environmental Living Facility Inc-SELF

Mental Health - Residential Services - Supervised Apartments

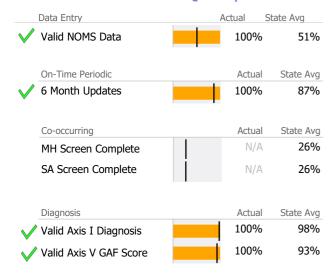
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	12	0%	
Admits	-	1	-100%	•
Discharges	-	-		
Bed Days	1,104	1,068	3%	

## **Data Submission Quality**

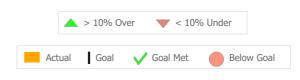


# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or n	nore Reco	rds Subr	mitted to DMHAS

#### **Discharge Outcomes**

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Social Support		9	75%	60%	82%	15%	_
<b>V</b>	Stable Living Situation		12	100%	95%	91%	5%	
	Improved/Maintained Axis V GAF Score		10	83%	95%	58%	-12%	
	Employed		0	0%	25%	10%	-25%	
	Bed Utilization  12 Months Trend	Dada Ava LOC	Turnavar	A church O/	Carl 9/	Chaha Aug	Astrophys Cool	
		Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Avg Utilization Rate	12 1,776 days	1.0	100%	90%	92%	10%	
	< 90% 90-110%	>110%						



<sup>\*</sup> State Avg based on 80 Active Supervised Apartments Programs