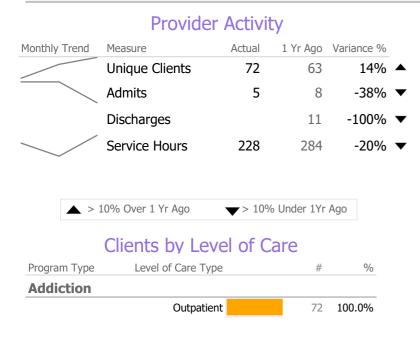
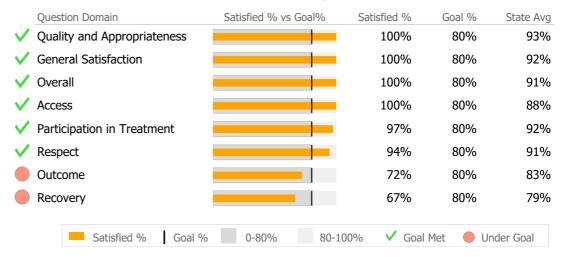
Stafford Family Services Stafford, CT

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)



Consumer Satisfaction Survey (Based on 37 FY19 Surveys)



Client Demographics

Age 18-25 26-34 35-44 45-54 55-64 65+

Ethnicity Non-Hispanic Hispanic-Other Hisp-Puerto Rican Hispanic-Cuban Hispanic-Mexican

Unknown

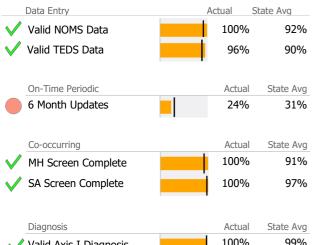
	#	%	State Avg	Gender		#	%	Sta	ate Avg
1	1	1%	9%	Male		37	51%		59%
	16	23%	22%	Female		35	49%		41%
	21	30%	21%	Transgender					0%
	16	23%	20%						
	10	14%	20%						
Ĺ	5	7%	7%	Race		#	%	Sta	ate Avg
•				White/Caucasian		69	96%		64%
	#	%	State Avg	Black/African American		2	3%	▼	16%
	70	97%	▲ 71%	Other		1	1%	▼	13%
· ·	1	1%	7%	Am. Indian/Native Alaskan					1%
	1	1%	▼ 12%	Asian					1%
I			0%	Multiple Races					1%
				Hawaiian/Other Pacific Islander					0%
			1%	Unknown					5%
			9%						
	Unique C	lients	State Avg	▲ > 10% Over State Avg	▼	> 10% U	Inder St	tate /	Avg

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	63	14%	
Admits	5	8	-38%	▼
Discharges	-	11	-100%	▼
Service Hours	228	284	-20%	▼

Data Submission Quality



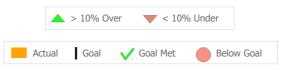
2149110010	710001011	o ca co / mg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

		Jui	Aug	Sep	70 MOITUIS SubITILLEU
Admissions	;				100%
Discharges					0%
Services					33%
		1 or mo	ore Recor	rds Subr	nitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V Not Arrested		56	78%	75%	79%	3%	
Employed		26	36%	50%	40%	-14%	
Stable Living Situation	I	56	78%	95%	78%	-17%	
Abstinence/Reduced Drug Use	— .	15	21%	55%	48%	-34%	
Self Help	· 'I	5	7%	60%	28%	-53%	
Improved/Maintained Axis V GAF Score	- 'I	0	0%	75%	47%	-75%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		49	68%	90%	59%	-22%	▼
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		4	80%	75%	67%	5%	



* State Avg based on 113 Active Standard Outpatient Programs