

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	96	96	0%
	Admits	15	12	25% ▲
	Discharges	15	14	7%
	Service Hours	3,771	3,600	5%
	Bed Days	449	483	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	47	49.0%
	Residential Services	31	32.3%
	Inpatient Services	18	18.8%

Client Demographics

Age	#	%	State Avg
18-25	2	2%	9%
26-34	11	11%	22% ▼
35-44	12	13%	21%
45-54	24	25%	20%
55-64	36	38%	20% ▲
65+	11	11%	7%

Ethnicity	#	%	State Avg
Non-Hispanic	84	88%	71% ▲
Hisp-Puerto Rican	9	9%	12%
Hispanic-Other	2	2%	7%
Unknown	1	1%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Female	48	50%	41%
Male	48	50%	59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	52	54%	64%
Black/African American	43	45%	16% ▲
Other	1	1%	13% ▼
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

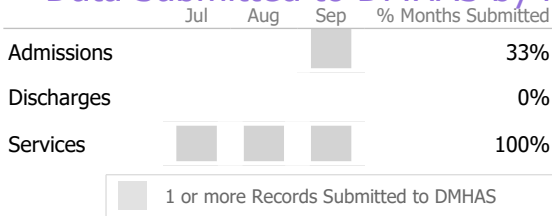
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	30	3%
Admits	1	-	
Discharges	-	-	
Service Hours	1,729	1,620	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	99%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		31	100%	85%	98%	15% ▲
Social Support		23	74%	60%	83%	14% ▲
Employed		2	6%	25%	11%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	100%	90%	96%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	17	6%
Admits	14	11	27% ▲
Discharges	13	14	-7%
Bed Days	449	483	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		NaN

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete		0%
✓ SA Screen Complete		0%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	100%	95%	100%	5%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		12	92%	85%	92%	7%

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Follow-up within 30 Days of Discharge		11	85%	90%	85%	-5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		13	100%	95%	100%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		8	42 days	0.4	61%	90%	72%	-29% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ○ Below Goal

* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

Next Steps Supportive Hsing

St. Vincent's Medical Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	50	-6%
Admits	-	1	-100% ▼
Discharges	2	-	
Service Hours	2,041	1,981	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		47	100%	85%	90%	15% ▲

Service Utilization

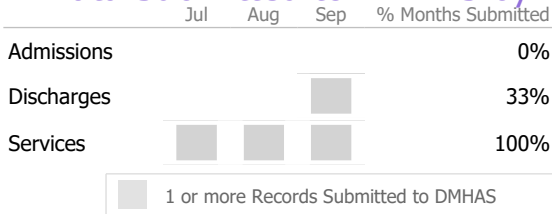
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		45	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs