Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicat	ion Assisted Treatment	1,845	78.5%
	Residential Services	244	10.4%
	Outpatient	205	8.7%
Mental Healt	h		
	Residential Services	56	2.4%

Consumer Satisfaction Survey (Based on 201 FY19 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		121	5%	9%	Male	1,451	65%	59%
26-34		531	24%	22%	Female	794	35%	41%
35-44	•	604	27%	21%	Transgender			0%
45-54		500	22%	20%				
55-64		409	18%	20%				
65+		81	4%	7%	Race	#	%	State Avg
					White/Caucasian	1,429	64%	64%
Ethnicity		#	%	State Avg	Other <mark> </mark>	425	19%	13%
Non-Hispanic		1,671	74%	71%	Black/African American	355	16%	16%
Hisp-Puerto Rican	•	354	16%	12%	Asian	14	1%	1%
Hispanic-Other		185	8%	7%	Multiple Races	9	0%	1%
Unknown		22	1%	9%	Am. Indian/Native Alaskan	6	0%	1%
					Unknown	5	0%	5%
Hispanic-Mexican		10	0%	1%	Hawaiian/Other Pacific Islander	3	0%	0%
Hispanic-Cuban		4	0%	0%	-			
	l	Jnique C	lients	State Avg	▲ > 10% Over State Avg	7 > 10% l	Jnder St	ate Avg

2445 Main St. # 2 SupRes 117-252

Recovery Network of Programs

Mental Health - Residential Services - Supervised Apartments

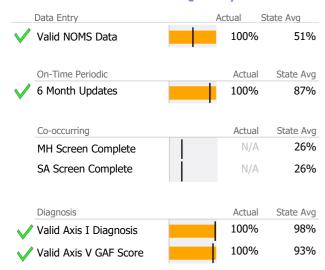
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	•
Admits	-	1	-100%	•
Discharges	-	-		
Bed Days	644	507	27%	•

Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

Discharge Outcomes

< 90%

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		N/A	N/A	60%	63%	N/A	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	Social Support		5	71%	60%	82%	11%	_
V	Stable Living Situation		7	100%	95%	91%	5%	
	Improved/Maintained Axis V GAF Score		5	71%	95%	58%	-24%	
	Employed		0	0%	25%	10%	-25%	
	Bed Utilization							
	12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
/	Avg Utilization Rate	7 4,750 days	1.0	100%	90%	92%	10%	



90-110%

>110%

^{*} State Avg based on 80 Active Supervised Apartments Programs

2445 Main St..SupRes 117-250

Recovery Network of Programs

Mental Health - Residential Services - Residential Support

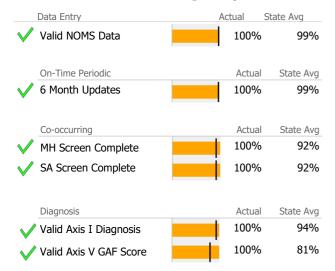
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	30	-13%	lacktriangle
Admits	2	-		
Discharges	1	1	0%	

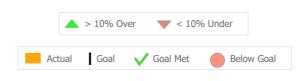
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
	1 or mo	re Recor	ds Subn	nitted to DMHAS

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		0	0%	50%	83%	-50%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Social Support		22	85%	60%	83%	25%	_
/	Stable Living Situation		26	100%	85%	98%	15%	_
	Improved/Maintained Axis V GAF Score		21	91%	95%	58%	-4%	
	Employed	• I .	2	8%	25%	11%	-17%	



^{*} State Avg based on 25 Active Residential Support Programs

964 Iranistan AveGrpRes117-241

Recovery Network of Programs

Mental Health - Residential Services - Group Home

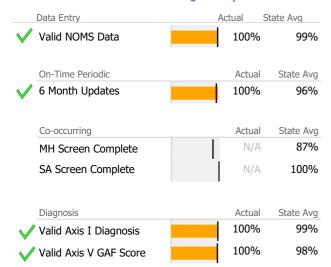
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

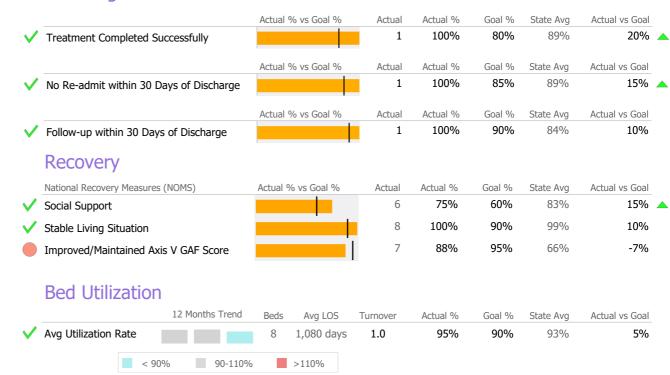
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	8	0%	
Admits	-	2	-100%	•
Discharges	1	1	0%	
Bed Days	701	630	11%	•

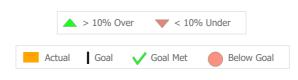
Data Submission Quality



Data Submitted to DMHAS by Month







^{*} State Avg based on 24 Active Group Home Programs

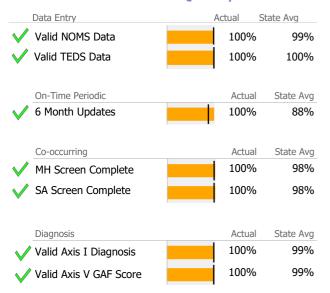
Recovery Network of Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	932	997	-7%	
Admits	106	130	-18%	•
Discharges	108	150	-28% ▼	•
Service Hours	2,536	3,353	-24%	,

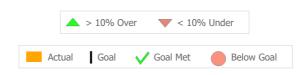
Data Submission Quality



Data Submitted to DMHAS by Month

	Ju	l Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%
	1 or	more Rec	cords Sub	omitted to DMHAS

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		46	43%	50%	43%	-7%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		814	86%	50%	71%	36%	
✓ Not Arrested		922	98%	75%	94%	23%	
✓ Employed		513	54%	40%	46%	14%	_
✓ Improved/Maintained Axis V GAF Score		807	99%	75%	56%	24%	_
✓ Self Help		661	70%	60%	44%	10%	
✓ Stable Living Situation	<u> </u>	925	98%	90%	93%	8%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		835	100%	90%	93%	10%	
Service Engagement							
Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		676	73%	50%	69%	23%	_



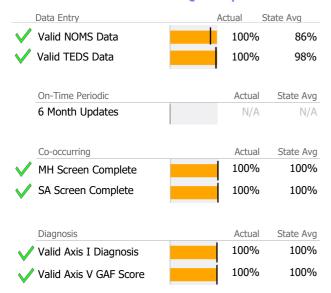
^{*} State Avg based on 35 Active Methadone Maintenance Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

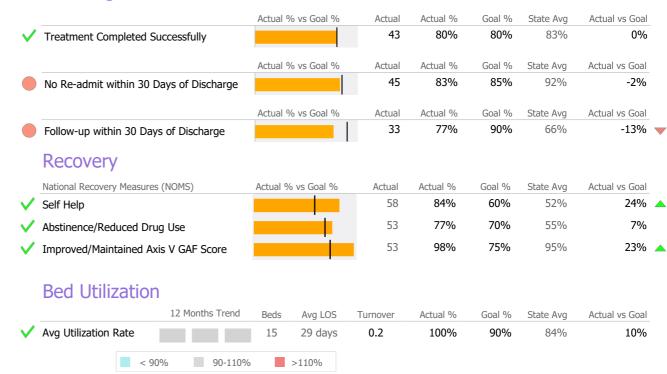
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	71	-3%
Admits	53	57	-7%
Discharges	54	56	-4%
Bed Days	1,381	1,358	2%

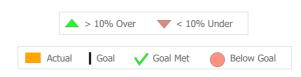
Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				100%	
1 or more Records Submitted to DMHAS					





^{*} State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Recovery Network of Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

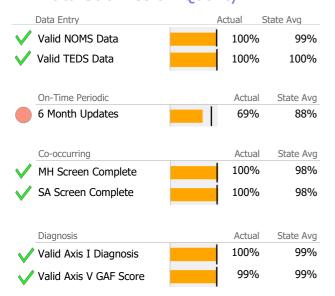
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

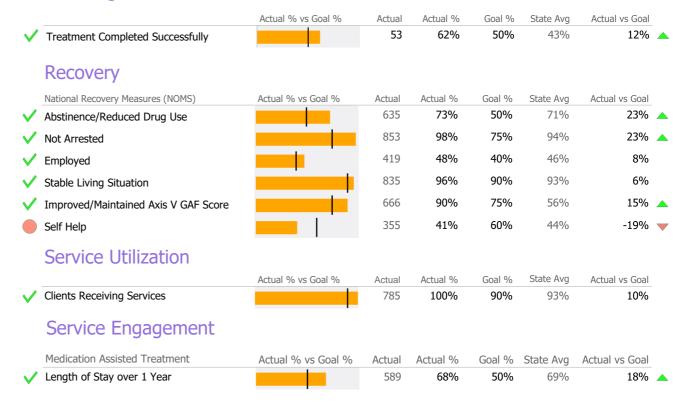
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	868	981	-12%	▼
Admits	110	164	-33%	•
Discharges	86	171	-50%	•
Service Hours	3,797	4,011	-5%	

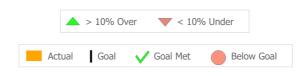
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	5				100%
Discharges					100%
Services					100%
	1	or mor	e Record	ls Subm	nitted to DMHAS





^{*} State Avg based on 35 Active Methadone Maintenance Programs

New Prospects 025613

Recovery Network of Programs

Addiction - Residential Services - SA Intensive Residential - Enhanced

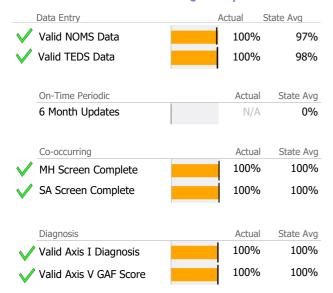
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

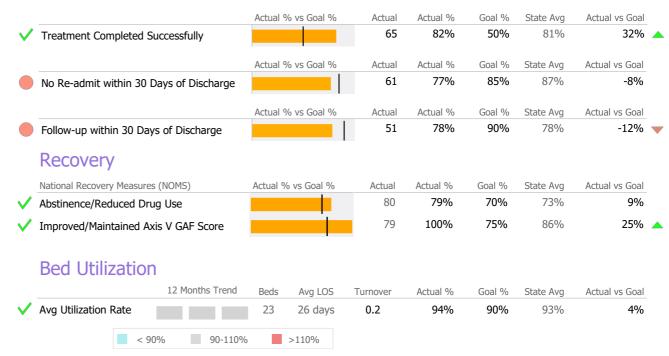
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100	101	-1%
Admits	79	81	-2%
Discharges	79	78	1%
Bed Days	1,999	2,074	-4%

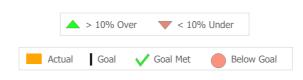
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted			
Admissions	6				100%			
Discharges					100%			
	1	1 or more Records Submitted to DMHAS						





^{*} State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	132	123	7%	
Admits	48	37	30%	•
Discharges	46	48	-4%	
Service Hours	490	441	11%	•

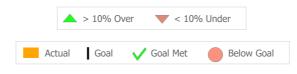
Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	92%
✓ Valid TEDS Data	92%	90%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	61%	31%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	97%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions	6				100%
Discharges	;				100%
Services					67%
1 or more Records Submitted to DMHAS					

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\	Treatment Completed Successfully		23	50%	50%	54%	0%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Not Arrested		135	98%	75%	79%	23%	
V	Abstinence/Reduced Drug Use		99	72%	55%	48%	17%	_
V	Self Help		95	69%	60%	28%	9%	
V	Stable Living Situation		131	95%	95%	78%	0%	
	Employed		62	45%	50%	40%	-5%	
V	Improved/Maintained Axis V GAF Score		64	84%	75%	47%	9%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		75	77%	90%	59%	-13%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		32	67%	75%	67%	-8%	



^{*} State Avg based on 113 Active Standard Outpatient Programs

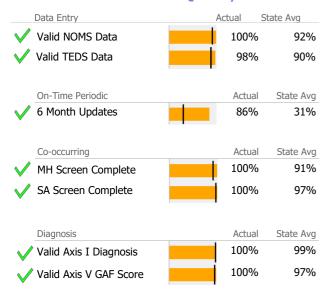
Recovery Network of Programs

Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	73	42	74%	•
Admits	34	21	62%	•
Discharges	28	25	12%	•
Service Hours	268	186	44%	•

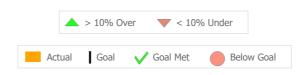
Data Submission Quality



Data Submitted to DMHAS by Month

	J	lul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					67%	
	1 or more Records Submitted to DMHAS					

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\	Treatment Completed Successfully		14	50%	50%	54%	0%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Not Arrested		71	96%	75%	79%	21%	
~	Employed		44	59%	50%	40%	9%	
V	Abstinence/Reduced Drug Use		44	59%	55%	48%	4%	
V	Stable Living Situation		73	99%	95%	78%	4%	
	Self Help		32	43%	60%	28%	-17%	
✓	Improved/Maintained Axis V GAF Score		34	100%	75%	47%	25%	<u> </u>
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		44	92%	90%	59%	2%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
V	2 or more Services within 30 days		30	88%	75%	67%	13%	



^{*} State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	66	74	-11%	•
Admits	38	48	-21%	•
Discharges	31	40	-23%	•
Bed Days	2,855	3,034	-6%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	LI	
Admissions				100%		
Discharges				100%		
1 or more Records Submitted to DMHAS						



^{*} State Avg based on 4 Active Shelter Programs

SOR - BPT CC MM

Recovery Network of Programs

Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

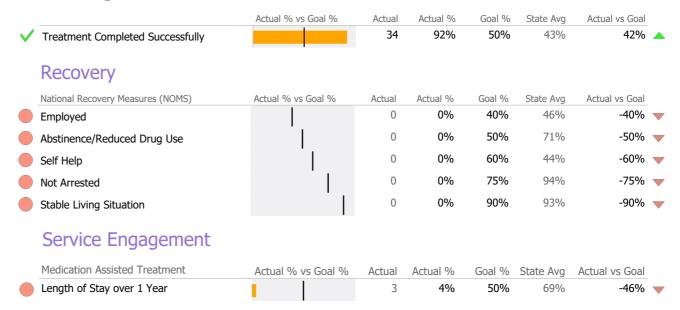
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	20	270%	•
Admits	41	14	193%	•
Discharges	37	_		

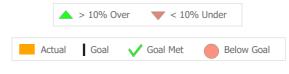
Data Submission Quality

Data Entry	Actual 9	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	88%

Data Submitted to DMHAS by Month







^{*} State Avg based on 35 Active Methadone Maintenance Programs

SOR Recovery Coach - MM

Recovery Network of Programs

Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month Jul Aug Sep Month Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 9 Active Peer Based Mentoring Programs

Tina Klem Serenity House 301 038

Recovery Network of Programs

Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	27	-11%	lacktriangle
Admits	15	15	0%	
Discharges	16	15	7%	
Bed Days	1,075	950	13%	•

Data Submitted to DMHAS by Month







^{*} State Avg based on 13 Active Recovery House Programs

Urban Model (Supportive) 117-260

Recovery Network of Programs

Mental Health - Residential Services - Supervised Apartments

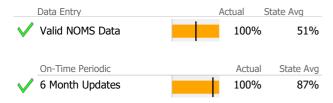
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

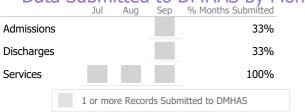
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	11	-9%	
Admits	2	3	-33%	•
Discharges	2	3	-33%	•
Service Hours	355	265	34%	•
Bed Days	734	700	5%	

Data Submission Quality



Data Submitted to DMHAS by Month

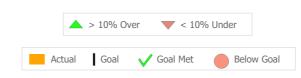


Discharge Outcomes

< 90%



>110%



90-110%

^{*} State Avg based on 80 Active Supervised Apartments Programs

Urban Model TransHsing 117-251

Recovery Network of Programs

Mental Health - Residential Services - Transitional

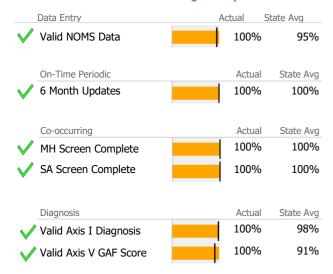
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	10	-30%	•
Admits	4	6	-33%	•
Discharges	4	5	-20%	•
Bed Days	408	359	14%	•

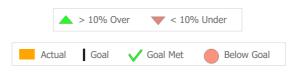
Data Submission Quality



Data Submitted to DMHAS by Month







^{*} State Avg based on 6 Active Transitional Programs