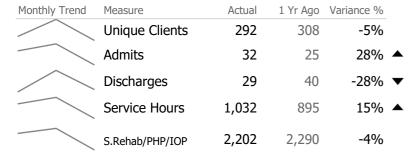
Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity

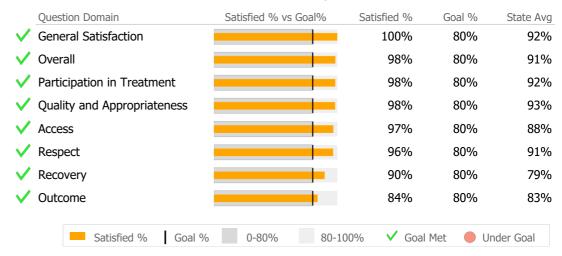




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	1		
	Social Rehabilitation	202	64.1%
	Employment Services	113	35.9%

Consumer Satisfaction Survey (Based on 60 FY19 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		21	7%	9%	Female	161	55%	41 %
26-34		54	19%	22%	Male 📒 📗	130	45%	▼ 59%
35-44		35	12%	21%	Transgender			0%
45-54	•	71	25%	20%				
55-64	•	80	28%	20%				
65+		28	10%	7%	Race	#	%	State Avg
					White/Caucasian	257	88%	▲ 64%
Ethnicity		#	%	State Avg	Black/African American	20	7%	16%
Non-Hispanic		271	93%	▲ 71%	Other	6	2%	▼ 13%
Unknown	•	12	4%	9%	Unknown	5	2%	5%
Hispanic-Other		6	2%	7%	Asian	2	1%	1%
Hisp-Puerto Rican		3	1%	▼ 12%	Multiple Races	2	1%	1%
			1 /0	•	Am. Indian/Native Alaskan			1%
Hispanic-Cuban				0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican				1%				
		Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% U	Inder St	ate Avg

810 Main St. Soc Re 504-281

Prime Time House Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

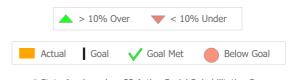
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	202	229	-12%	•
Admits	8	3	167%	•
Discharges	6	20	-70%	•
Social Rehab/PHP/IOP Days	2,202	2,290	-4%	

Service Utilization



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted	
Admissions				100%	
Discharges				67%	
Services				100%	
	1 or mor	e Record	ls Sub	mitted to DMHAS	



^{*} State Avg based on 33 Active Social Rehabilitation Programs

810 Main St. Voc Re 504-270

Prime Time House Inc.

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	113	0%
Admits	24	22	9%
Discharges	23	20	15% 🔺
Service Hours	322	264	22% 🔺

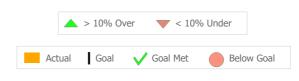
Data Submission Quality

Data Entry	Actual	S	state Avg
✓ Valid NOMS Data	9	5%	85%
On-Time Periodic	Ac	tual	State Avg
6 Month Updates	9	8%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%
	1 or m	ore Recoi	rds Subi	mitted to DMHAS

	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Employed		50	44%	35%	43%	9%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		78	87%	90%	92%	-3%



^{*} State Avg based on 42 Active Employment Services Programs