

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	46	39	18%	▲
	Admits	8	9	-11%	▼
	Discharges	6	13	-54%	▼
	Service Hours	247	225	10%	
	Bed Days	649	598	9%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	35	76.1%
	Residential Services	11	23.9%

Client Demographics

Age	#	%	State Avg
18-25	3	7%	9%
26-34	5	11%	22%
35-44	9	20%	21%
45-54	10	22%	20%
55-64	17	37%	20%
65+	2	4%	7%

Ethnicity	#	%	State Avg
Non-Hispanic	30	65%	71%
Hisp-Puerto Rican	7	15%	12%
Hispanic-Other	5	11%	7%
Unknown	3	7%	9%
Hispanic-Cuban	1	2%	0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	40	87%	59%
Female	6	13%	41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	26	57%	64%
Black/African American	17	37%	16%
Other	2	4%	13%
Hawaiian/Other Pacific Islander	1	2%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	20	55% ▲
Admits	2	1	100% ▲
Discharges	1	4	-75% ▼
Service Hours	179	26	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		27	87%	85%	90%	2%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	100%	90%	93%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	15	-27% ▼
Admits	6	8	-25% ▼
Discharges	5	9	-44% ▼
Service Hours	67	199	-66% ▼
Bed Days	649	598	9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	100%

Co-occurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	80%	95%	81%	-15% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		4	100%	90%	73%	10%

Recovery

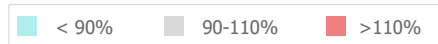
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		5	100%	75%	69%	25% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		7	100%	90%	97%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	116 days	0.7	88%	90%	88%	-2%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS



* State Avg based on 6 Active Transitional Programs

Rapid Re-Housing Program - 250

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

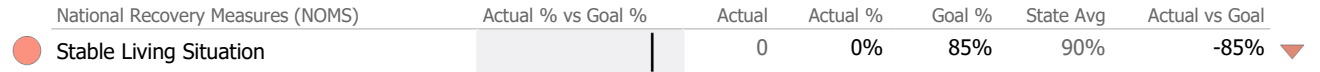
Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

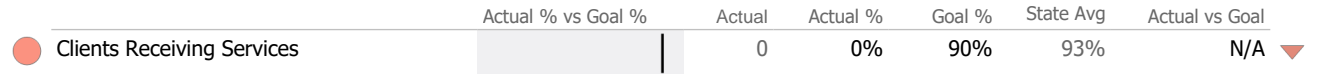
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery



Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 98 Active Supportive Housing – Scattered Site Programs