# **Norwich Human Services**

Norwich, CT

## Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity					Client Demographics								
Monthly Trend	Measure	Actual 1 Y	'r Ago	Variance %									
	Unique Clients	53	19	179%	▲ Age	#	%	State Avg	Gender	#	%	Stat	te Avg
	Admits	13	21	-38%	18-25	3	6%	9%	Female	33	62%		41%
	Aumits	15	21	-3070	26-34	10	19%	22%	Male 📒 📔	20	38%	▼	59%
	Discharges	6			35-44	15	28%	21%	Transgender				0%
	Service Hours	26	_		45-54	15	28%	20%					
		20			55-64	8	15%	20%					
					65+	2	4%	7%	Race	#	%	Sta	te Avg
									White/Caucasian	42	79%		64%
▲ > 1	10% Over 1 Yr Ago	▼> 10% Und	er 1Yr	Ago	Ethnicity	#	%	State Avg	Multiple Races	4	8%		1%
					Non-Hispanic	44	83%		Unknown	4	8%		5%
	Clients by Level	of Care			Hisp-Puerto Rican	4	8%	12%	Am. Indian/Native Alaskan	1	2%		1%
Program Type	Level of Care Type		#	%	Unknown	4	8%	9%	Black/African American	1	2%	▼	16%
Addiction						Т			Other	1	2%	▼	13%
	Case Management		53	100.0%	Hispanic-Cuban	1	2%	0%	Asian				1%
					Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander				0%
					Hispanic-Other			7%	-				
						Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Jnder S	tate A	vg

Survey Data Not Available

### SOR - HCWH-Norwich HS

Norwich Human Services Addiction - Case Management - Outreach & Engagement

#### Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	53	19	179%	
Admits	13	21	-38%	▼
Discharges	6	-		
Service Hours	26	-		

# Service Engagement



# Data SubmittedtoDMHAS by MonthJulAugSep% Months SubmittedAdmissionsImageImage100%DischargesImageImage100%Services0%Image10%

1 or more Records Submitted to DMHAS

Actual 🛛 Goal 🗸 Goal Met 🛑 Below Goa	il

\* State Avg based on 19 Active Outreach & Engagement Programs