Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	Level of Care Type			
Mental Health					
	Outpatient		620	81.6%	
	Community Support		140	18.4%	

Consumer Satisfaction Survey (Based on 241 FY19 Surveys)



Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		13	2%	9%	Female	372	57%	41 %
26-34		72	11%	▼ 22%	Male 📒 📗	282	43%	▼ 59%
35-44		104	16%	21%	Transgender			0%
45-54		136	21%	20%				
55-64		191	29%	20%				
65+		137	21%	▲ 7%	Race	#	%	State Avg
	•				White/Caucasian	428	65%	64%
Ethnicity		#	%	State Avg	Black/African American	124	19%	16%
Non-Hispanic		519	79%	71%	Other	83	13%	13%
Hispanic-Other		78	12%	7%	Unknown	10	2%	5%
Hisp-Puerto Rican	ĺ	37	6%	12%	Asian	4	1%	1%
Hispanic-Mexican	•	11	2%	1%	Multiple Races	4	1%	1%
	ı				Hawaiian/Other Pacific Islander	1	0%	0%
Unknown		9	1%	9%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban				0%				
	Unique Clients State Ave			State Avg	▲ > 10% Over State Avg	> 10% U	Inder St	ate Avg

24 Stevens St OP Clin.115-211

Norwalk Hospital

Mental Health - Outpatient - Standard Outpatient

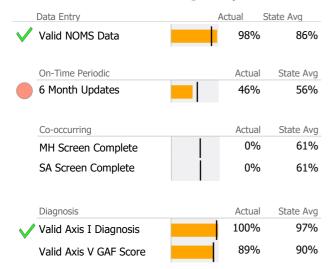
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	620	700	-11%	•
Admits	3	2	50%	•
Discharges	10	23	-57%	•
Service Hours	583	986	-41%	•

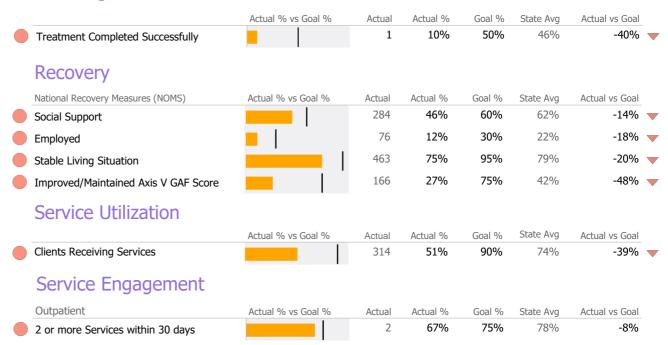
Data Submission Quality

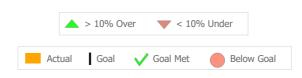


Data Submitted to DMHAS by Month



Discharge Outcomes





^{*} State Avg based on 89 Active Standard Outpatient Programs

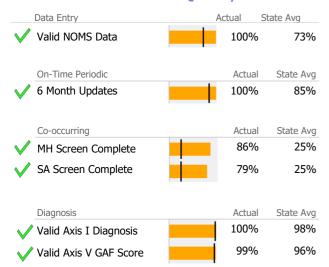
Reporting Period: July 2019 - September 2019 (Data as of Dec 27, 2019)

Mental Health - Community Support - CSP

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	140	127	10%	•
Admits	14	3	367%	•
Discharges	24	5	380%	•
Service Hours	1,687	1,445	17%	•

Program Activity

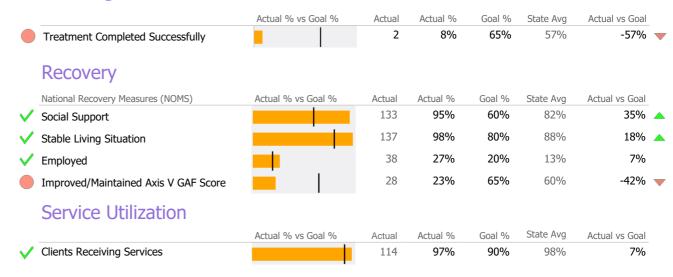
Data Submission Quality

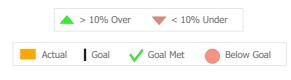


Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					100%	
	1	or mo	re Record	ls Sub	omitted to DMHAS	

Discharge Outcomes





^{*} State Avg based on 36 Active CSP Programs